

New Mexico State Report

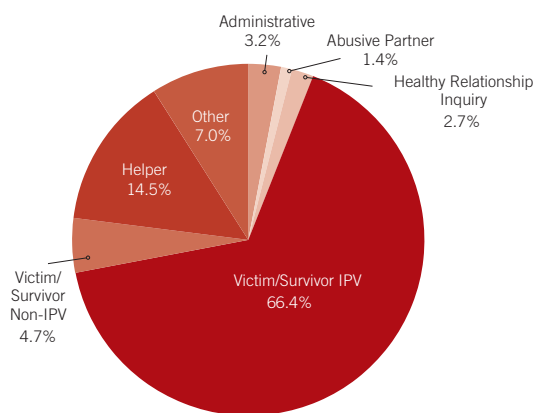
This report is based on The Hotline's contacts documented January 1st – June 30th, 2019

The National Domestic Violence Hotline documented* **622 contacts** from New Mexico. The state ranks 32nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

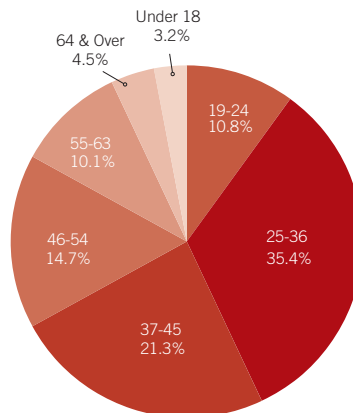
**Contacts documented refers to the calls, online chats and texts where a location was self-disclosed.*

Phone	522
Chat	133
TTY	0
Total	655

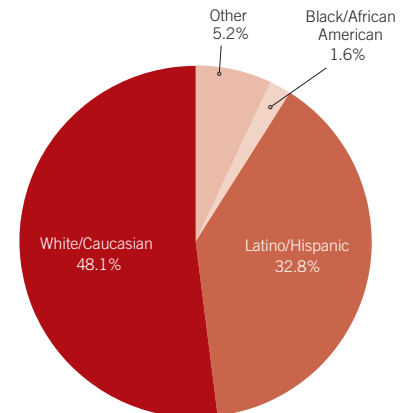
Who Is Contacting The Hotline From New Mexico?



Contact Type



Victim/Survivor Age



Contact Ethnicity

Contact Type Definitions:

Victim/Survivor Intimate Partner Violence (IPV): A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

Victim/Survivor Non-IPV: A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

Healthy Relationship Inquiry: A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner: A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Other: A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services. *NOTE: This contact type excludes wrong numbers.*

Top 10 Cities by Contact Volume

1. Albuquerque	41.7%
2. Santa Fe	11.5%
3. Las Cruces	7.4%
4. Taos	3.4%
5. Rio Rancho	3.4%
6. Farmington	2.8%
7. Los Lunas	2.3%
8. Roswell	2.1%
9. Alamogordo	1.9%
10. Gallup	1.8%

What Victims/Survivors Are Experiencing

97%

Emotional/Verbal Abuse

Behavior that isn't physical, which may include verbal aggression, intimidation, manipulation, and humiliation, which most often unfolds as a pattern of behavior over time.

67%

Physical Abuse

Non-accidental use of force that results in bodily injury, pain, or impairment. This may include to being slapped, burned, cut, bruised or improperly physically restrained.

27%

Economic/Financial Abuse

When one intimate partner has control over the other partner's access to economic resources, which diminishes the victim's capacity to support themselves.

20%

Digital Abuse

The use of technologies such as texting and social networking to bully, harass, stalk or intimidate a partner.

10%

Sexual Abuse

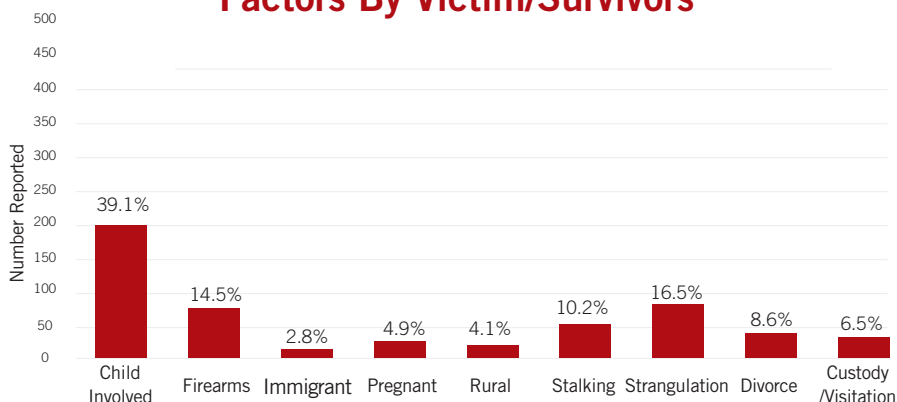
A behavior by one person upon another. It is often perpetrated using force or by taking advantage of another.



This publication was made possible by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health

and Human Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

Most Commonly Disclosed Factors By Victim/Survivors



Victim/Survivor Needs

Commonly Requested Services:

Shelter	103	19.7%
Legal Advocacy	144	27.5%
Individual Professional Counseling	109	20.8%
Support Groups	64	12.2%
Legal Representation	32	6.1%
Protective/Restraining Order	47	9.0%



Referrals to Local Service Providers

846

Offers to Direct Connect

200

Referrals to Other Resources

857

Most-Referred Resources

1. WomensLaw.org
2. 211 - United Way
3. Aunt Bertha
4. GoodTherapy.org
5. New Mexico State Coalition Against Domestic Violence