

Puerto Rico Report

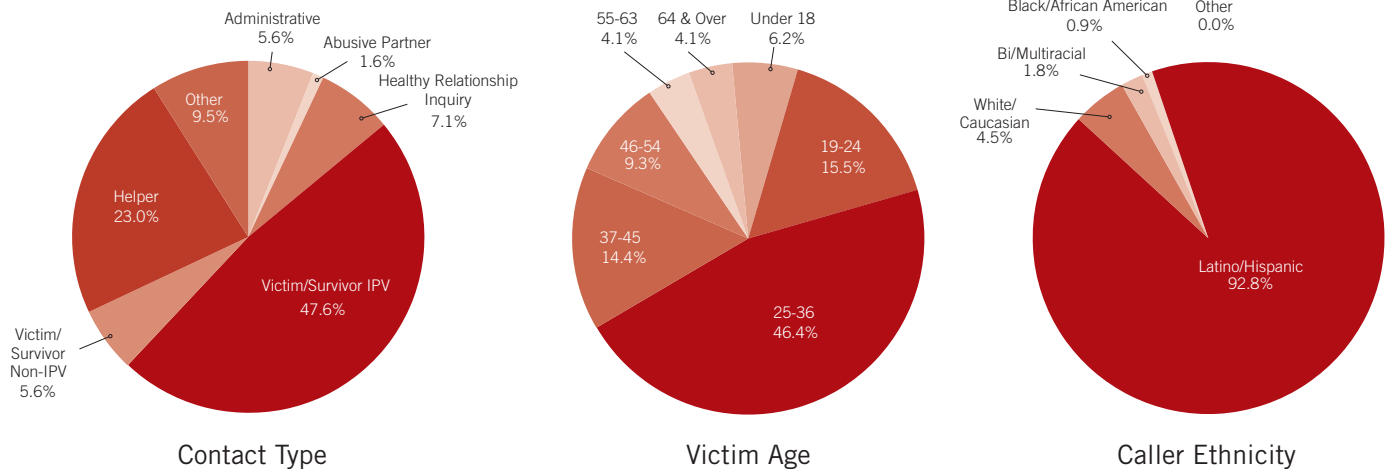
Based on The Hotline and *loveisrespect* contacts documented January–December 2018

In 2018, the National Domestic Violence Hotline and *loveisrespect* documented* **126 contacts** from Puerto Rico. The Hotline and *loveisrespect* provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter. Any email contacts where a location was self-disclosed are represented in the total.

Phone	93
Chat	27
Text	0
Total	126

Who is contacting the Hotline and *loveisrespect* from Puerto Rico?



Contact Type Definitions:

Victim/Survivor Intimate Partner Violence (IPV): A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

Victim/Survivor Non-IPV: A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

Healthy Relationship Inquiry: A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner: A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Other: A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

Top 10 Cities by Contact Volume

1. San Juan	22.1%
2. Puerto Real	11.5%
3. Ponce	7.7%
4. Carolina	6.7%
5. Caguas	4.8%
6. Aguadilla	3.8%
7. Humacao	2.9%
8. Guaynabo	2.9%
9. Isabela	2.9%
10. San Lorenzo	1.9%
Total:	67.3%

What Victims Are Experiencing

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

37%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

14%

Sexual Abuse

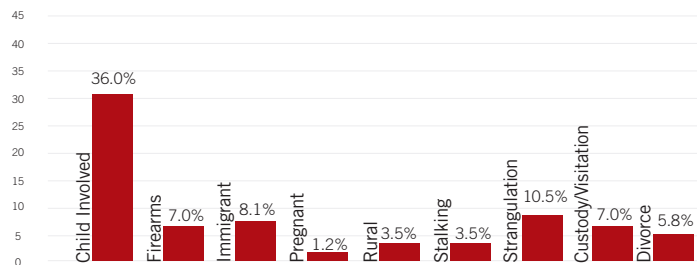
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



Victim/Survivor Needs

Commonly Requested Services:

DV Shelter	25	45.5%
Legal Advocacy	21	38.2%
Individual Professional Counseling	13	23.6%
DV Support Groups	6	10.9%
Legal Representation	10	18.2%
Protective/Restraining Order	4	7.3%



Referrals to Local Service Providers

113

Offers to Direct Connect

0

Referrals to Other Resources

28

Most-Referred Resources

1. Scarleteen
2. WomensLaw.org
3. Traveler's Aid International
4. Puerto Rico Domestic Violence and Sexual Assault Coalition
5. GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.