

New Mexico State Report

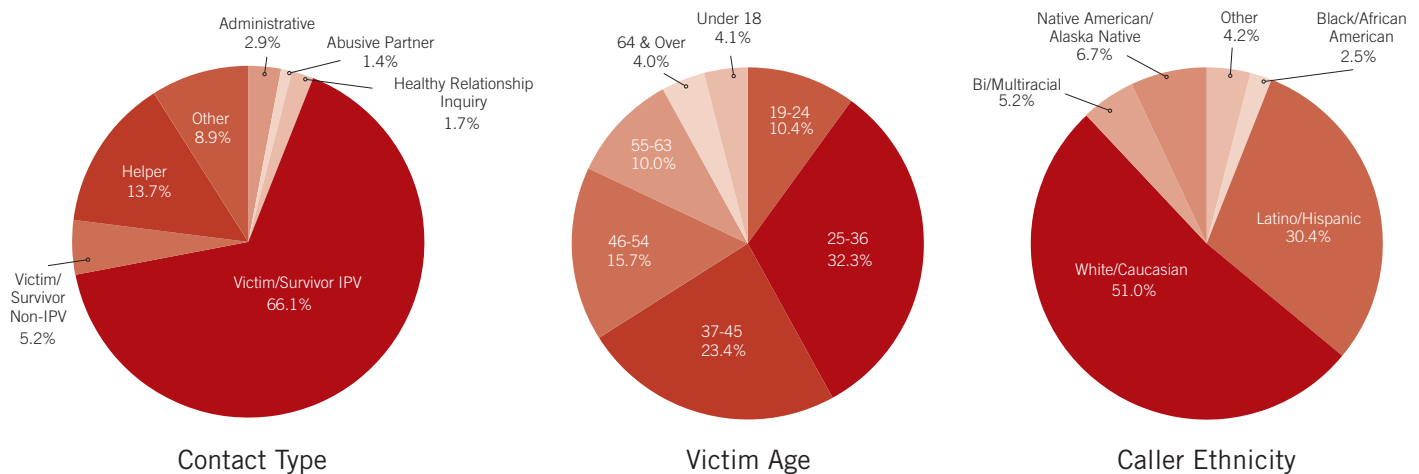
Based on The Hotline's contacts documented January – December 2018

In 2018, the National Domestic Violence Hotline documented* **1,278 contacts** from New Mexico. The state ranks 32nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

*Contacts documented refers to the calls and online chats where a location was

Phone	1,006
Chat	272
TTY	0
Total	1,278

Who is contacting the Hotline from New Mexico?



Contact Type Definitions:

Victim/Survivor Intimate Partner Violence (IPV): A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

Victim/Survivor Non-IPV: A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

Healthy Relationship Inquiry: A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner: A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Other: A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers

Top 10 Cities by Contact Volume

1. Albuquerque	44.0%
2. Santa Fe	12.8%
3. Las Cruces	6.2%
4. Rio Rancho	4.7%
5. Farmington	2.4%
6. Roswell	2.1%
7. Las Vegas	1.9%
8. Alamogordo	1.9%
9. Clovis	1.7%
10. Jal	1.6%
Total:	79.2%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What Victims Are Experiencing

97%

Emotional/Verbal Abuse

*degradation, threats, insults,
humiliation, isolation, etc.*

63%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

12%

Sexual Abuse

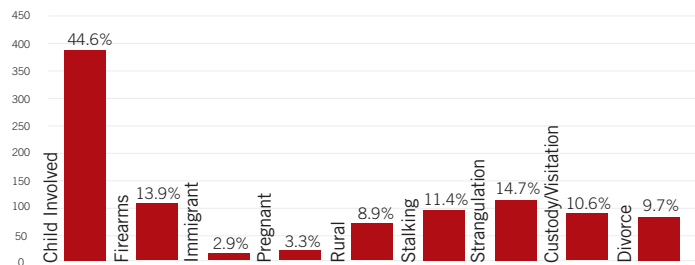
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



Victim/Survivor Needs

Commonly Requested Services:

DV Shelter	190	19.9%
Legal Advocacy	302	31.6%
Individual Professional Counseling	215	22.5%
DV Support Groups	105	11.0%
Legal Representation	67	7.0%
Protective/Restraining Order	83	8.7%



Referrals to Local Service Providers

1,001

Offers to Direct Connect

343

Referrals to Other Resources

830

Most-Referred Resources

1. WomensLaw.org
2. 211 - United Way
3. GoodTherapy.org
4. Aunt Bertha
5. Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.