

California State Report

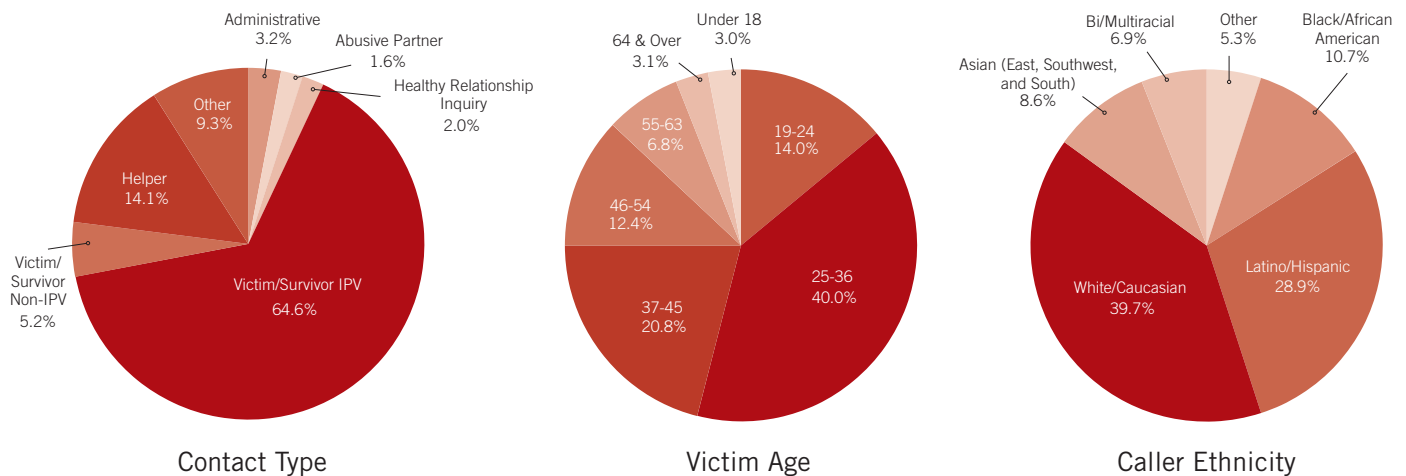
Based on The Hotline's contacts documented January – December 2018

In 2018, the National Domestic Violence Hotline documented* **31,105 contacts** from California. The state ranks 1st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

*Contacts documented refers to the calls and online chats where a location was

Phone	24,826
Chat	6,276
TTY	0
Total	31,105

Who is contacting the Hotline from California?



Contact Type Definitions:

Victim/Survivor Intimate Partner Violence (IPV): A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

Victim/Survivor Non-IPV: A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

Healthy Relationship Inquiry: A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner: A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Other: A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers

Top 10 Cities by Contact Volume

1. Los Angeles	14.2%
2. San Diego	6.3%
3. Sacramento	4.3%
4. San Francisco	3.7%
5. San Jose	2.7%
6. Oakland	2.1%
7. Long Beach	1.8%
8. Riverside	1.7%
9. San Bernardino	1.2%
10. Anaheim	1.2%
Total:	39.4%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What Victims Are Experiencing

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

11%

Sexual Abuse

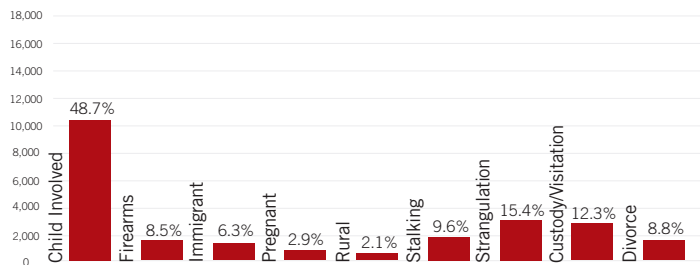
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



Victim/Survivor Needs

Commonly Requested Services:

DV Shelter	5,567	23.2%
Legal Advocacy	7,993	33.3%
Individual Professional Counseling	5,446	22.7%
DV Support Groups	2,784	11.6%
Legal Representation	2,130	8.9%
Protective/Restraining Order	2,788	11.6%



Referrals to Local Service Providers

33,326

Offers to Direct Connect

9,307

Referrals to Other Resources

17,142

Most-Referred Resources

1. WomensLaw.org
2. 211 - United Way
3. Aunt Bertha
4. GoodTherapy.org
5. Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.