

Florida State Report

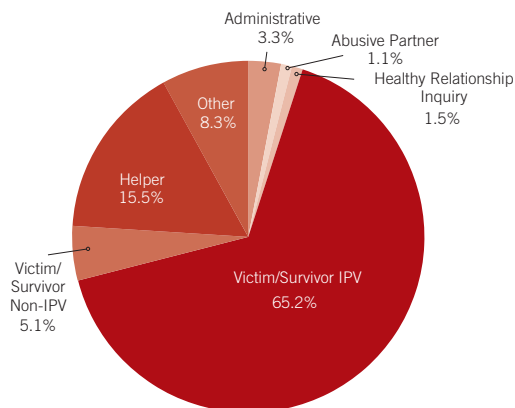
Based on The Hotline's contacts documented January – December 2018

In 2018, the National Domestic Violence Hotline documented* **11,986 contacts** from Florida. The state ranks 4th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

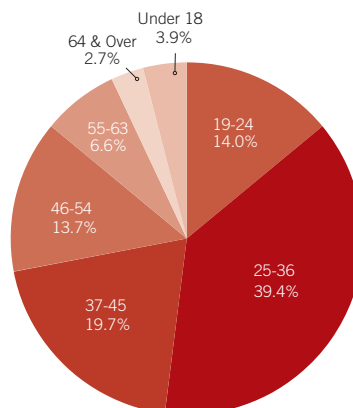
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter. Any email contacts where a location was self-disclosed are represented in the total.*

Phone	9,178
Chat	2,807
TTY	0
Total	11,986

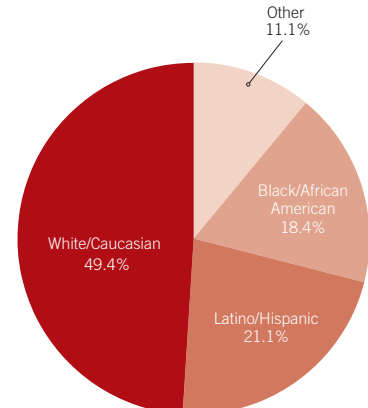
Who is contacting the Hotline from Florida?



Contact Type



Victim Age



Caller Ethnicity

Contact Type Definitions:

Victim/Survivor Intimate Partner Violence (IPV): A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

Victim/Survivor Non-IPV: A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

Healthy Relationship Inquiry: A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner: A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Other: A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

Top 10 Cities by Contact Volume

1. Miami	11.2%
2. Orlando	9.3%
3. Jacksonville	6.8%
4. Tampa	6.1%
5. Fort Lauderdale	3.3%
6. West Palm Beach	3.1%
7. Saint Petersburg	1.7%
8. Tallahassee	1.6%
9. Pensacola	1.6%
10. Daytona Beach	1.5%
Total:	46.3%

What Victims Are Experiencing

95%

Emotional/Verbal Abuse

degradation, threats, insults,
humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

11%

Sexual Abuse

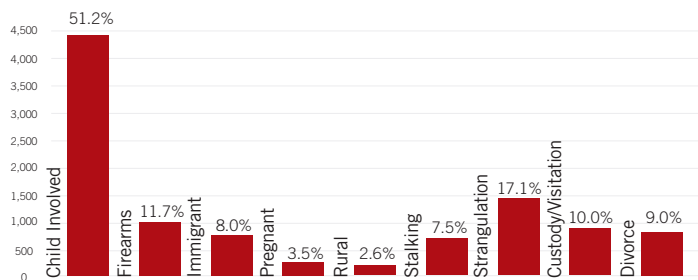
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



Victim/Survivor Needs

Commonly Requested Services:

DV Shelter	2,744	29.3%
Legal Advocacy	2,855	30.5%
Individual Professional Counseling	1,884	20.1%
DV Support Groups	1,026	10.9%
Legal Representation	789	8.4%
Protective/Restraining Order	815	8.7%



Referrals to Local Service Providers

11,352

Offers to Direct Connect

3,551

Referrals to Other Resources

7,257

Most-Referred Resources

1. WomensLaw.org
2. 211 - United Way
3. Aunt Bertha
4. Childhelp National Child Abuse Hotline
5. GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.