

# Arkansas State Report

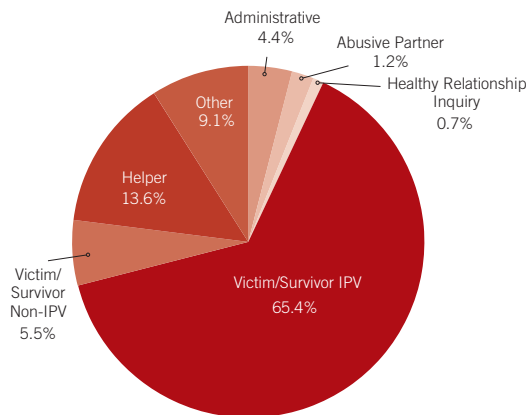
Based on The Hotline's contacts documented January – December 2018

In 2018, the National Domestic Violence Hotline documented\* **1,218 contacts** from Arkansas. The state ranks 33rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

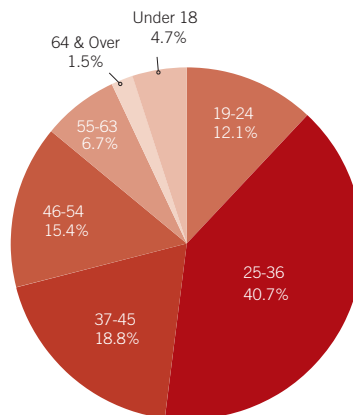
*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter. Any email contacts where a location was self-disclosed are represented in the total.*

Phone	946
Chat	272
TTY	0
<b>Total</b>	<b>1,218</b>

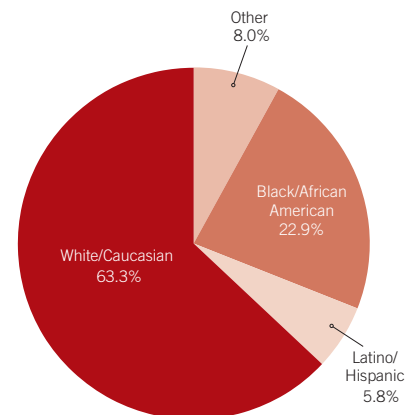
## Who is contacting the Hotline from Arkansas?



Contact Type



Victim Age



Caller Ethnicity

### Contact Type Definitions:

**Victim/Survivor Intimate Partner Violence (IPV):** A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

**Victim/Survivor Non-IPV:** A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

**Healthy Relationship Inquiry:** A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

**Abusive Partner:** A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

**Other:** A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

*NOTE: This contact type excludes wrong numbers*

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

### Top 10 Cities by Contact Volume

1. Little Rock	19.6%
2. Fayetteville	8.3%
3. Hot Springs	3.6%
4. Fort Smith	3.6%
5. Rogers	3.1%
6. North Little Rock	2.9%
7. Conway	2.9%
8. Jonesboro	2.9%
9. Springdale	2.6%
10. Pine Bluff	2.0%
<b>Total:</b>	<b>51.4%</b>

## What Victims Are Experiencing

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 74%

### Physical Abuse

*hitting, biting, choking, etc.*

# 27%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 15%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 13%

### Sexual Abuse

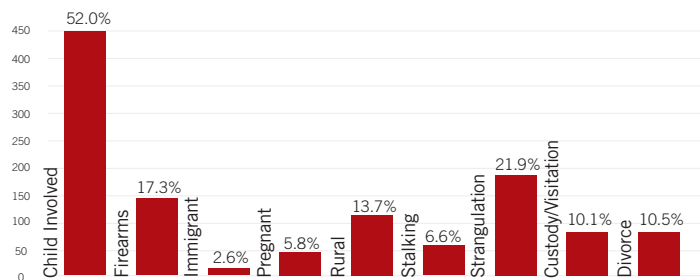
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



## Victim/Survivor Needs

### Commonly Requested Services:

DV Shelter	305	32.4%
Legal Advocacy	245	26.1%
Individual Professional Counseling	176	18.7%
DV Support Groups	109	11.6%
Legal Representation	78	8.3%
Protective/Restraining Order	94	10.0%



### Referrals to Local Service Providers

## 1,205

### Offers to Direct Connect

## 396

### Referrals to Other Resources

## 772

## Most-Referred Resources

1. 211 - United Way
2. WomensLaw.org
3. Aunt Bertha
4. Childhelp National Child Abuse Hotline
5. Child Abuse Reporting - Arkansas

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*