

Pennsylvania State Report

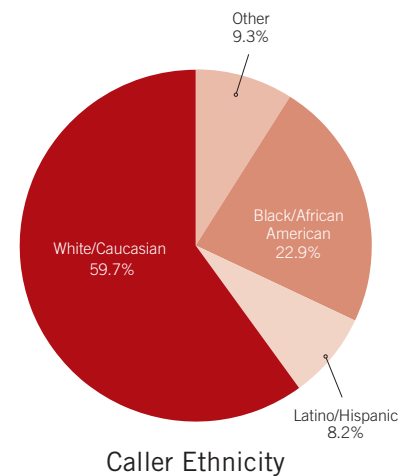
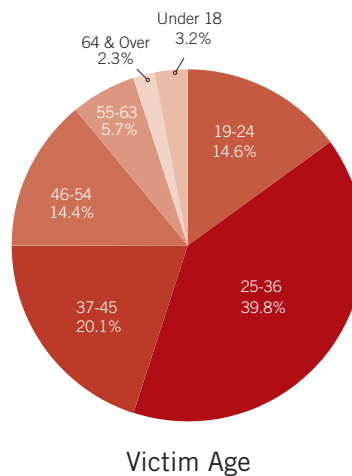
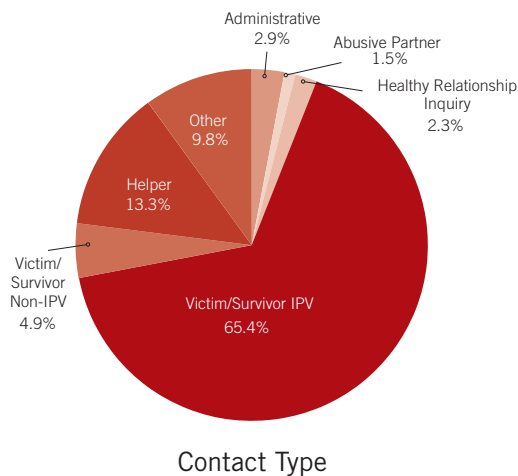
Based on The Hotline's contacts documented January – December 2018

In 2018, the National Domestic Violence Hotline documented* **9,101 contacts** from Pennsylvania. The state ranks 5th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter. Any email contacts where a location was self-disclosed are represented in the total.*

Phone	7,190
Chat	1,911
TTY	0
Total	9,101

Who is contacting the Hotline from Pennsylvania?



Contact Type Definitions:

Victim/Survivor Intimate Partner Violence (IPV): A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

Victim/Survivor Non-IPV: A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

Healthy Relationship Inquiry: A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner: A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Other: A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

Top 10 Cities by Contact Volume

1. Philadelphia	24.8%
2. Pittsburgh	8.8%
3. Lancaster	3.0%
4. Allentown	2.6%
5. Harrisburg	2.6%
6. Scranton	2.3%
7. West Pittsburg	1.8%
8. York	1.7%
9. Reading	1.6%
10. Bethlehem	1.3%
Total:	50.4%

What Victims Are Experiencing

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

10%

Sexual Abuse

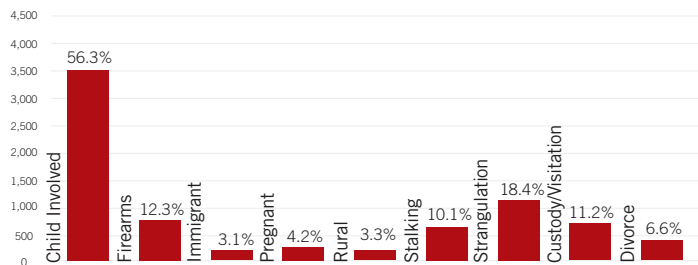
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



Victim/Survivor Needs

Commonly Requested Services:

DV Shelter	2,276	32.7%
Legal Advocacy	2,024	29.1%
Individual Professional Counseling	1,214	17.5%
DV Support Groups	678	9.7%
Legal Representation	552	7.9%
Protective/Restraining Order	836	12.0%



Referrals to Local Service Providers

8,980

Offers to Direct Connect

2,816

Referrals to Other Resources

4,612

Most-Referred Resources

1. WomensLaw.org
2. 211 - United Way
3. Aunt Bertha
4. Childhelp National Child Abuse Hotline
5. Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.