



Massachusetts State Report

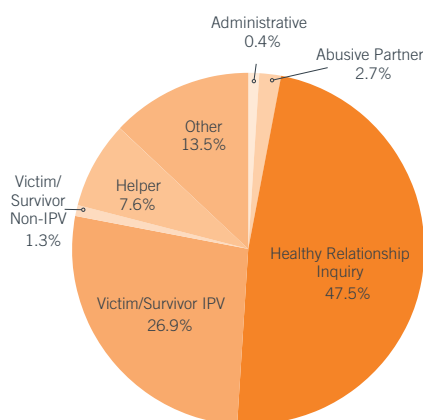
Based on loveisrespect contacts documented January–June 2018

In 2018, loveisrespect documented* **223 contacts** from Massachusetts. The state ranks 16th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

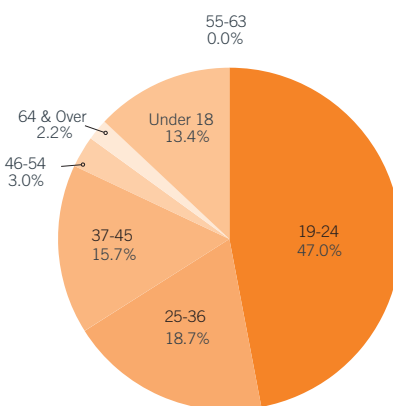
*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

Phone	101
Chat	89
Text	33
Total	223

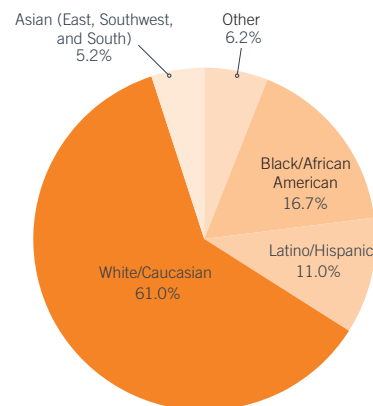
Who is contacting loveisrespect from Massachusetts?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Boston	41.6%
2. Worcester	5.0%
3. Millbury	4.5%
4. Medford	3.5%
5. Springfield	3.0%
6. Cambridge	2.5%
7. Amherst	1.5%
8. Newton	1.5%
9. Lakeville	1.5%
10. Lynn	1.5%
Total:	65.8%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

40%

Physical Abuse

hitting, biting, choking, etc.

27%

Sexual Abuse

rape, exploitation, coercion, etc.

22%

Digital Abuse

steal passwords, constant texts, etc.

11%

Economic/Financial Abuse

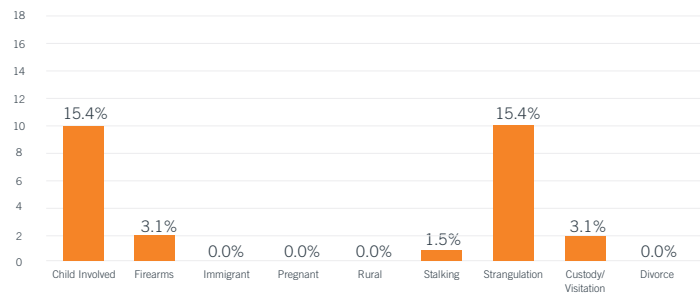
control finances, ruin credit, etc.



This publication was made possible by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services. Its contents are solely the responsibility of

the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	4	5.1%
Legal Advocacy	10	12.8%
Individual Professional Counseling	21	26.9%
DV Support Groups	15	19.2%
Legal Representation	1	1.3%
Protective/Restraining Order	5	6.4%



Referrals to Service Providers

233

Offers to Direct Connect

8

Referrals to Other Resources

255

Most-Referred Resources

Scarleteen

GoodTherapy.org

Your Life Your Voice (Boys Town)

WomensLaw.org

National Suicide Prevention Lifeline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.