

West Virginia State Report

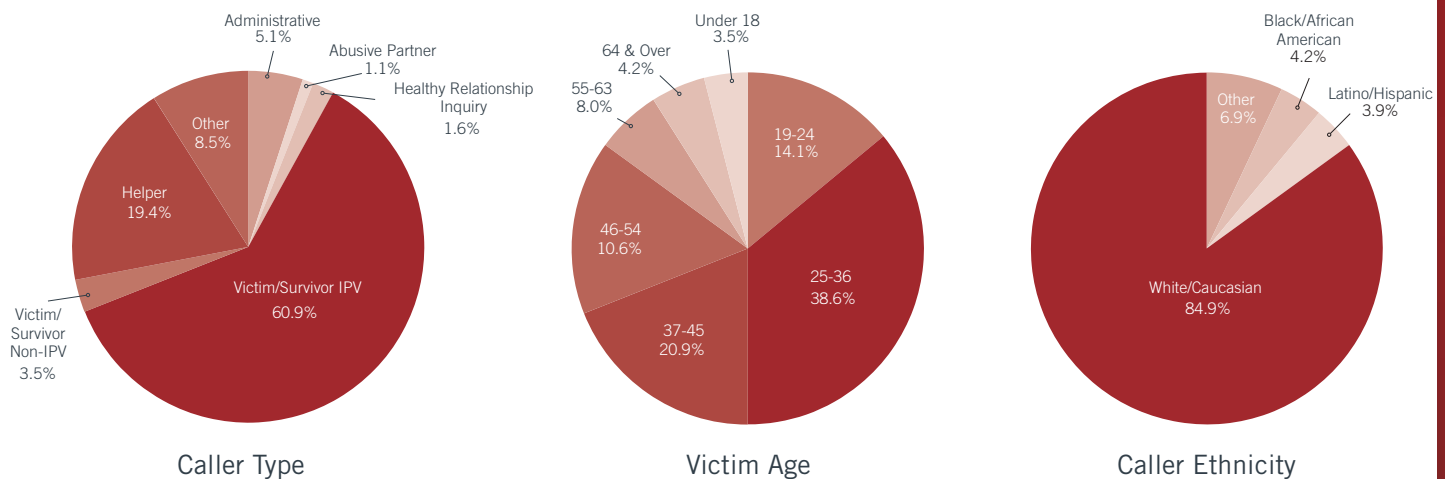
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **376 contacts** from West Virginia. The state ranks 36th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	284
Chat	92
TTY	0
Total	376

Who is contacting The Hotline from West Virginia?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Charleston	15.6%
2. Morgantown	9.3%
3. Martinsburg	5.1%
4. Parkersburg	4.5%
5. Huntington	3.6%
6. Wheeling	3.3%
7. Fairmont	3.3%
8. Princeton	2.1%
9. Buckhannon	1.8%
10. Summersville	1.8%
Total:	50.3%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

15%

Sexual Abuse

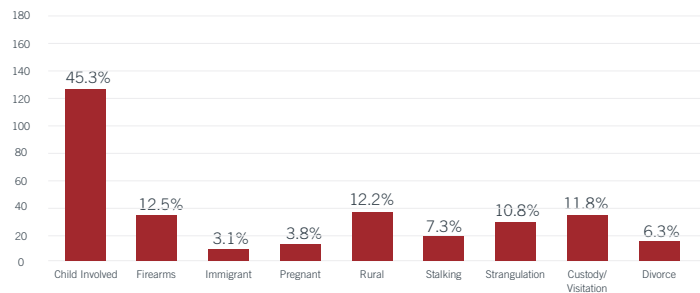
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	80	29.4%
Legal Advocacy	79	29.0%
Individual Professional Counseling	53	19.5%
DV Support Groups	25	9.2%
Legal Representation	29	10.7%
Protective/Restraining Order	33	12.1%



Referrals to Service Providers

441

Offers to Direct Connect

81

Referrals to Other Resources

471

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Child Abuse Reporting - West Virginia

Catholic Charities USA

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.