

Texas State Report

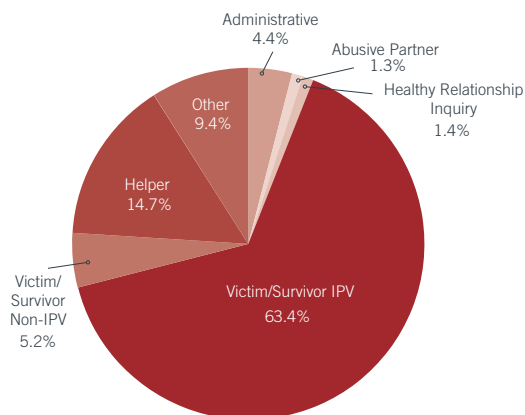
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **9,867 contacts** from Texas. The state ranks 2nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

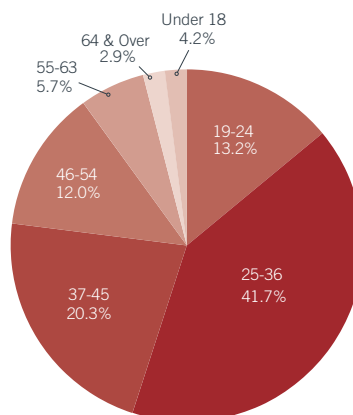
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

| | |
|--------------|--------------|
| Phone | 8,049 |
| Chat | 1,818 |
| TTY | 0 |
| Total | 9,867 |

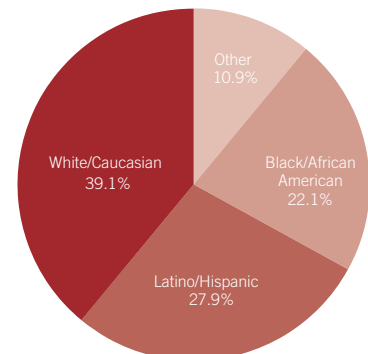
Who is contacting The Hotline from Texas?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

| | |
|-------------------|--------------|
| 1. Houston | 16.8% |
| 2. Dallas | 13.8% |
| 3. San Antonio | 8.9% |
| 4. Austin | 7.4% |
| 5. Fort Worth | 4.3% |
| 6. El Paso | 3.1% |
| 7. Arlington | 1.8% |
| 8. Corpus Christi | 1.2% |
| 9. Plano | 1.1% |
| 10. Irving | 1.0% |
| Total: | 59.5% |

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

70%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

13%

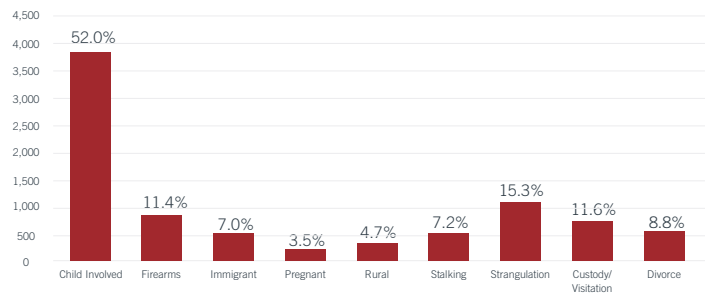
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

| | | |
|------------------------------------|-------|-------|
| DV Shelter | 2,202 | 29.0% |
| Legal Advocacy | 2,448 | 32.2% |
| Individual Professional Counseling | 1,525 | 20.1% |
| DV Support Groups | 765 | 10.1% |
| Legal Representation | 718 | 9.5% |
| Protective/Restraining Order | 754 | 9.9% |



Referrals to Service Providers

14,692

Offers to Direct Connect

2,820

Referrals to Other Resources

12,217

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Child Abuse Reporting - Texas

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.