

## Connecticut State Report

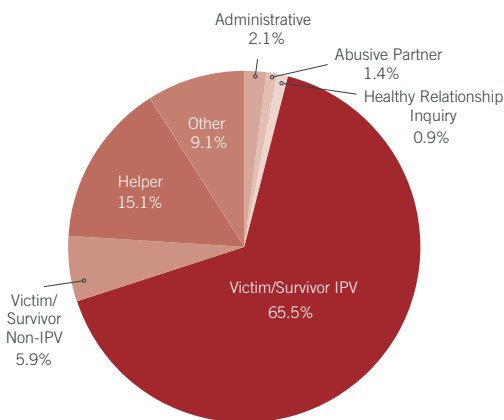
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented\* **1,029 contacts** from Connecticut. The state ranks 28th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

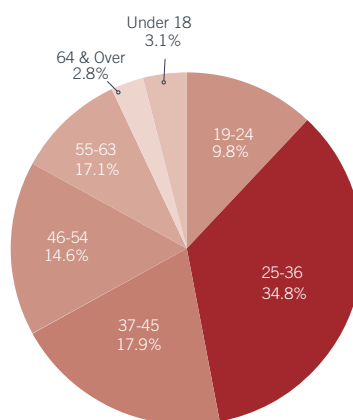
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	818
Chat	211
TTY	0
<b>Total</b>	<b>1,029</b>

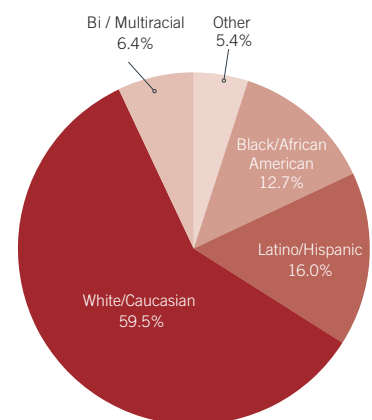
### Who is contacting The Hotline from Connecticut?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Hartford	8.7%
2. New Haven	7.9%
3. Bridgeport	5.7%
4. Glastonbury	5.5%
5. Stamford	4.5%
6. Waterbury	3.3%
7. Manchester	3.1%
8. New Britain	2.7%
9. Enfield	2.5%
10. Norwalk	2.4%
<b>Total:</b>	<b>46.2%</b>

## What are victims experiencing?

# 96%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 62%

### Physical Abuse

*hitting, biting, choking, etc.*

# 31%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 17%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 10%

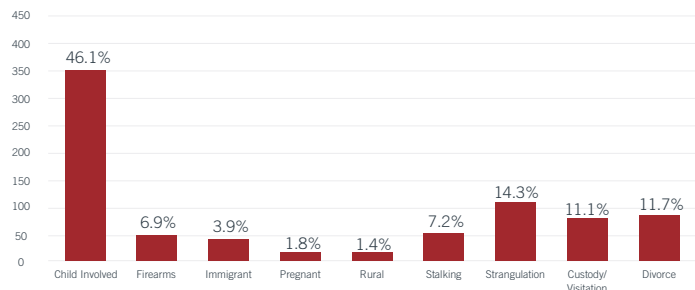
### Sexual Abuse

*rape, exploitation, coercion, etc.*



This publication was made possible by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	164	20.8%
Legal Advocacy	213	27.0%
Individual Professional Counseling	195	24.7%
DV Support Groups	117	14.8%
Legal Representation	56	7.1%
Protective/Restraining Order	63	8.0%



### Referrals to Service Providers

## 1,322

### Offers to Direct Connect

## 243

### Referrals to Other Resources

## 1,332

## Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

211- Connecticut

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*