

Minnesota State Report

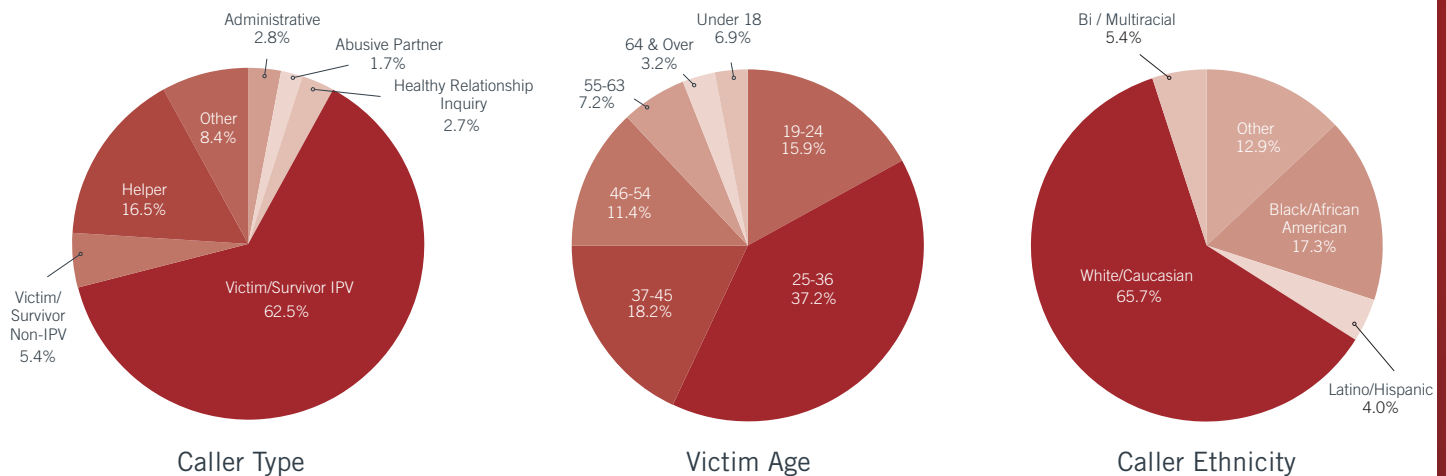
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,385 contacts** from Minnesota. The state ranks 22nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,056
Chat	329
TTY	0
Total	1,385

Who is contacting The Hotline from Minnesota?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Minneapolis	29.3%
2. Saint Paul	15.4%
3. Duluth	6.8%
4. Saint Cloud	2.8%
5. Rochester	2.3%
6. Waite Park	2.3%
7. Bloomington	1.5%
8. Eden Prairie	1.3%
9. Eagan	1.1%
10. Bemidji	1.0%
Total:	63.7%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

61%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

13%

Sexual Abuse

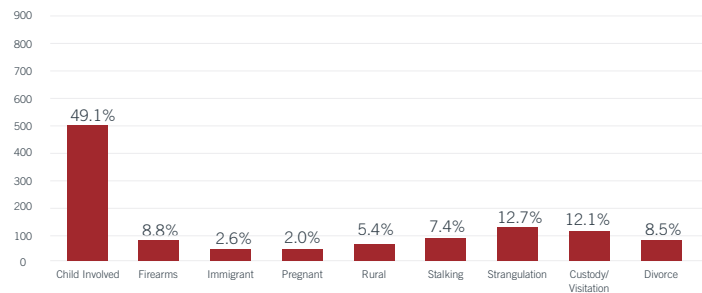
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	276	26.8%
Legal Advocacy	274	26.6%
Individual Professional Counseling	201	19.5%
DV Support Groups	106	10.3%
Legal Representation	64	6.2%
Protective/Restraining Order	89	8.6%



Referrals to Service Providers

1,918

Offers to Direct Connect

339

Referrals to Other Resources

1,711

Most-Referred Resources

WomensLaw.org

211 - United Way

Minnesota Day One

Aunt Bertha

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.