

New York State Report

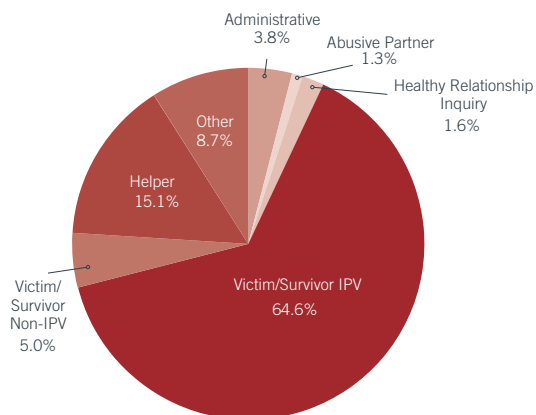
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **6,581 contacts** from New York. The state ranks 3rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

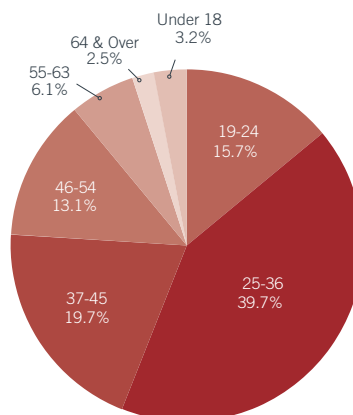
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	5,167
Chat	1,414
TTY	0
Total	6,581

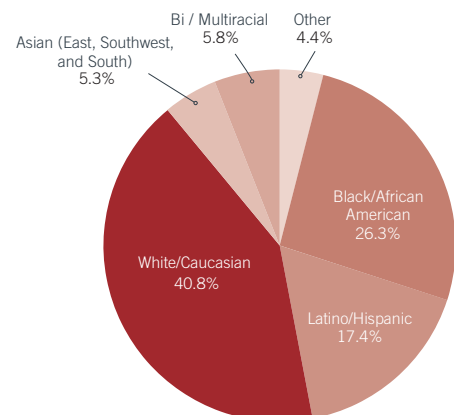
Who is contacting The Hotline from New York?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. New York	28.5%
2. Brooklyn	12.3%
3. Bronx	10.0%
4. Queens Village	4.6%
5. Buffalo	3.2%
6. Albany	2.1%
7. Rochester	2.0%
8. Long Island City	1.9%
9. Staten Island	1.8%
10. Syracuse	1.6%
Total:	68.0%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

10%

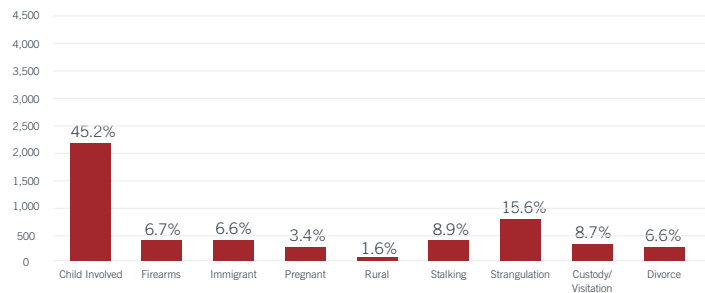
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	1,558	31.0%
Legal Advocacy	1,405	27.9%
Individual Professional Counseling	1,032	20.5%
DV Support Groups	571	11.4%
Legal Representation	397	7.9%
Protective/Restraining Order	457	9.1%



Referrals to Service Providers

9,362

Offers to Direct Connect

1,774

Referrals to Other Resources

8,024

Most-Referred Resources

WomensLaw.org

211 - United Way

Safe Horizons - Bed Line

Aunt Bertha

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.