

Tennessee State Report

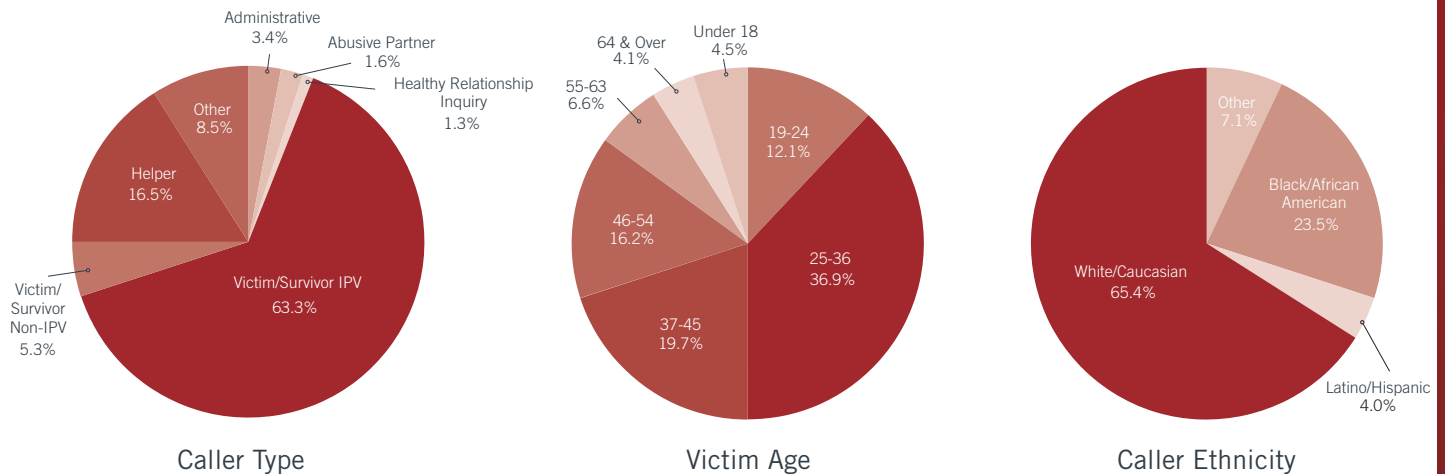
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,713 contacts** from Tennessee. The state ranks 19th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,277
Chat	436
TTY	0
Total	1,713

Who is contacting The Hotline from Tennessee?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Nashville	17.9%
2. Memphis	16.3%
3. Knoxville	8.7%
4. Chattanooga	6.5%
5. Clarksville	4.9%
6. Murfreesboro	3.4%
7. Lebanon	1.8%
8. Cleveland	1.7%
9. Henderson	1.7%
10. Johnson City	1.5%
Total:	64.4%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

11%

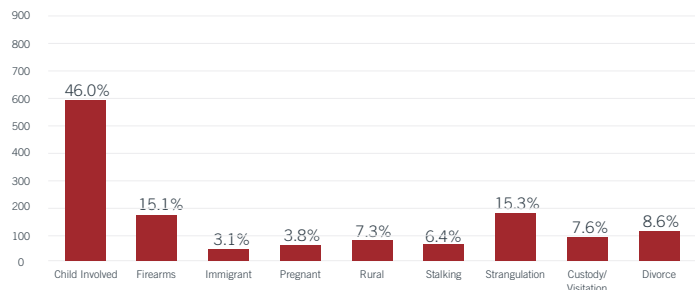
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	377	29.0%
Legal Advocacy	384	29.5%
Individual Professional Counseling	262	20.1%
DV Support Groups	148	11.4%
Legal Representation	104	8.0%
Protective/Restraining Order	128	9.8%



Referrals to Service Providers

2,418

Offers to Direct Connect

431

Referrals to Other Resources

2,140

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.