

## Arkansas State Report

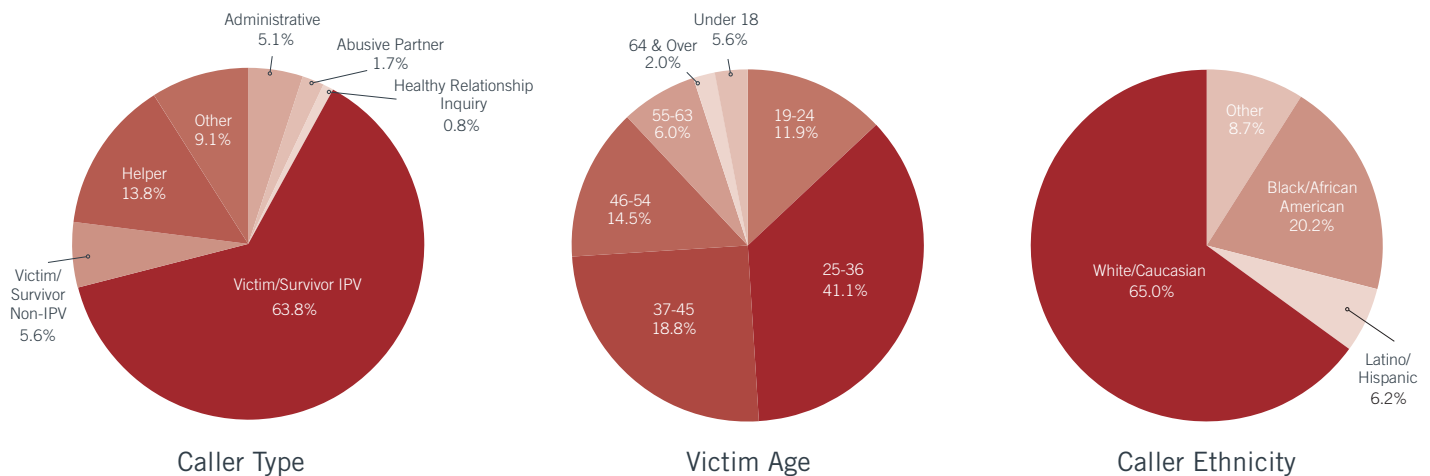
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented\* **603 contacts** from Arkansas. The state ranks 33rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	483
Chat	120
TTY	0
<b>Total</b>	<b>603</b>

### Who is contacting The Hotline from Arkansas?



#### Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Little Rock	16.4%
2. Fayetteville	9.3%
3. Fort Smith	3.8%
4. Hot Springs	3.6%
5. Jonesboro	3.4%
6. North Little Rock	3.3%
7. Rogers	3.1%
8. Springdale	3.1%
9. Texarkana	2.4%
10. West Memphis	2.2%
<b>Total:</b>	<b>50.6%</b>

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 75%

### Physical Abuse

*hitting, biting, choking, etc.*

# 30%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 15%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 13%

### Sexual Abuse

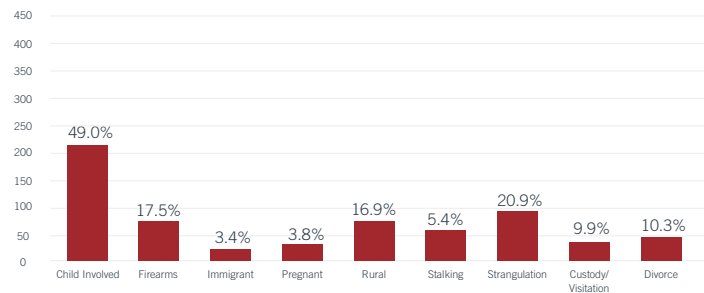
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	148	31.6%
Legal Advocacy	125	26.7%
Individual Professional Counseling	89	19.0%
DV Support Groups	56	11.9%
Legal Representation	40	8.5%
Protective/Restraining Order	52	11.1%



### Referrals to Service Providers

## 809

### Offers to Direct Connect

## 186

### Referrals to Other Resources

## 761

### Most-Referred Resources

211 - United Way

WomensLaw.org

Child Abuse Reporting - Arkansas

Crime Victims Compensation and Statewide Victim Services - Arkansas

Childhelp National Child Abuse Hotline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*