

New Mexico State Report

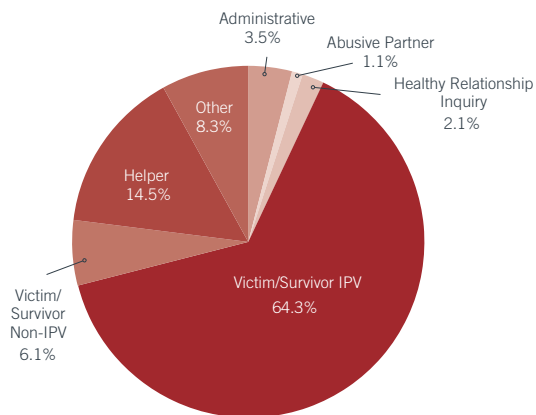
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **653 contacts** from New Mexico. The state ranks 32nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

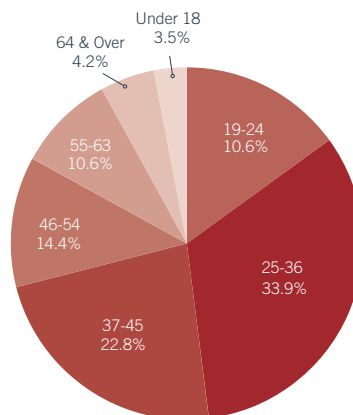
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	529
Chat	124
TTY	0
Total	653

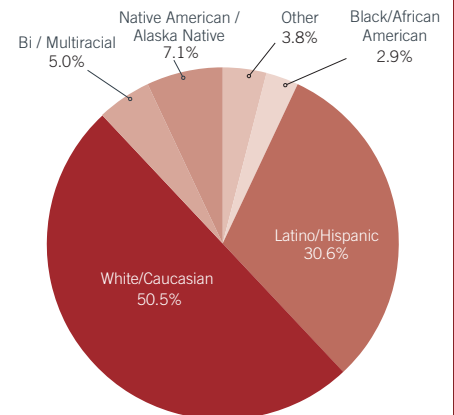
Who is contacting The Hotline from New Mexico?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Albuquerque	41.5%
2. Santa Fe	16.1%
3. Las Cruces	6.4%
4. Rio Rancho	3.8%
5. Farmington	2.4%
6. Jal	2.2%
7. Roswell	2.1%
8. Clovis	1.8%
9. Las Vegas	1.8%
10. Los Lunas	1.8%
Total:	79.7%

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

9%

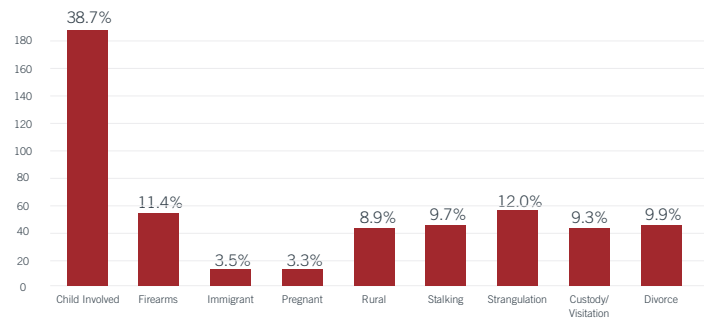
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	90	18.5%
Legal Advocacy	141	29.0%
Individual Professional Counseling	114	23.4%
DV Support Groups	55	11.3%
Legal Representation	28	5.7%
Protective/Restraining Order	38	7.8%



Referrals to Service Providers

794

Offers to Direct Connect

161

Referrals to Other Resources

834

Most-Referred Resources

WomensLaw.org

211 - United Way

GoodTherapy.org

Aunt Bertha

VictimConnect Resource Center

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.