

Vermont State Report

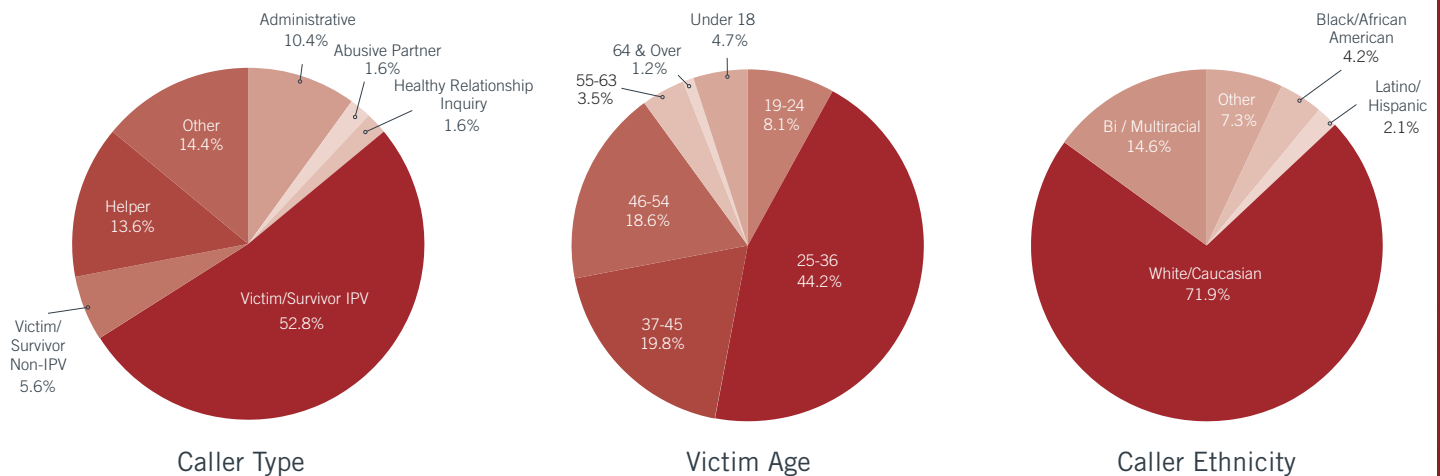
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **125 contacts** from Vermont. The state ranks 48th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	91
Chat	34
TTY	0
Total	125

Who is contacting The Hotline from Vermont?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Burlington	23.4%
2. Cambridge	9.0%
3. Rutland	6.3%
4. Barre	6.3%
5. Bennington	5.4%
6. Montpelier	4.5%
7. Saint Albans	3.6%
8. Saint Johnsbury	3.6%
9. Springfield	2.7%
10. Moretown	2.7%
Total:	67.6%

What are victims experiencing?

92%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

59%

Physical Abuse

hitting, biting, choking, etc.

18%

Economic/Financial Abuse

control finances, ruin credit, etc.

14%

Sexual Abuse

rape, exploitation, coercion, etc.

10%

Digital Abuse

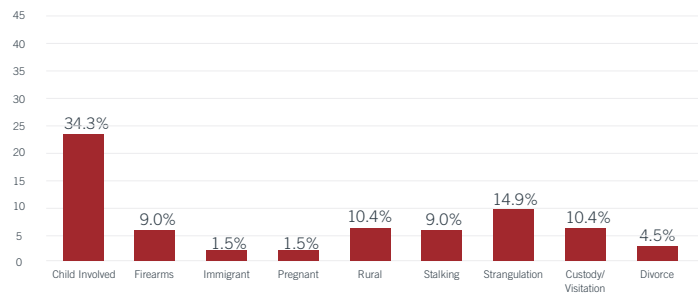
steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	26	32.5%
Legal Advocacy	21	26.3%
Individual Professional Counseling	13	16.3%
DV Support Groups	11	13.8%
Legal Representation	5	6.3%
Protective/Restraining Order	4	5.0%



Referrals to Service Providers

138

Offers to Direct Connect

31

Referrals to Other Resources

180

Most-Referred Resources

Your Life Your Voice (Boys Town)
 Childhelp National Child Abuse Hotline
 WomensLaw.org
 Aunt Bertha
 211 - United Way

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.