

Illinois State Report

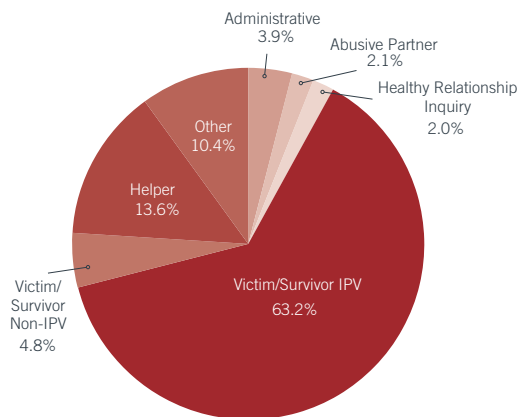
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **3,572 contacts** from Illinois. The state ranks 6th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

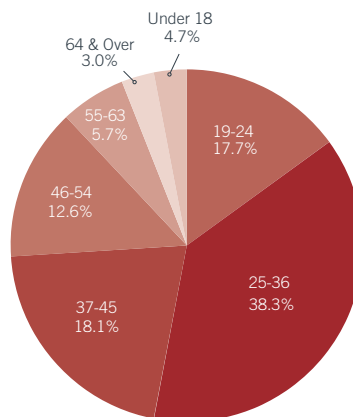
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,792
Chat	779
TTY	0
Total	3,572

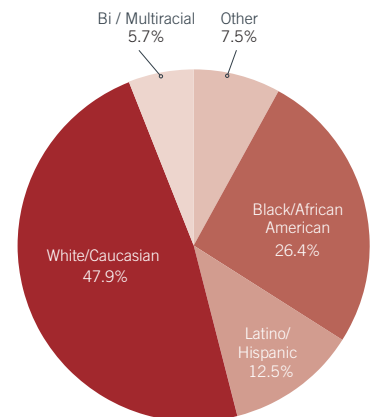
Who is contacting The Hotline from Illinois?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Chicago	42.5%
2. Aurora	1.9%
3. Rockford	1.8%
4. Waukegan	1.6%
5. Joliet	1.5%
6. Belleville	1.2%
7. Elgin	1.2%
8. Evanston	1.1%
9. Springfield	1.1%
10. Naperville	0.9%
Total:	54.7%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

13%

Sexual Abuse

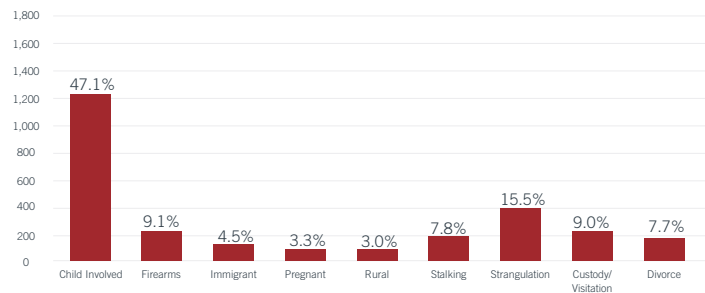
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	714	26.7%
Legal Advocacy	792	29.6%
Individual Professional Counseling	607	22.7%
DV Support Groups	317	11.9%
Legal Representation	199	7.4%
Protective/Restraining Order	279	10.4%



Referrals to Service Providers

5,231

Offers to Direct Connect

913

Referrals to Other Resources

4,428

Most-Referred Resources

WomensLaw.org

211 - United Way

Illinois Statewide Bed Line/Hotline

Aunt Bertha

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.