

Delaware State Report

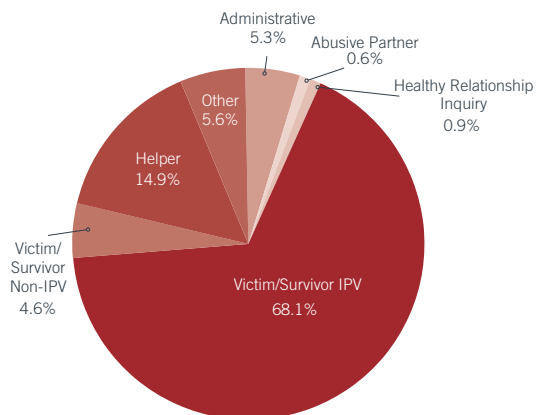
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **323 contacts** from Delaware. The state ranks 42nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

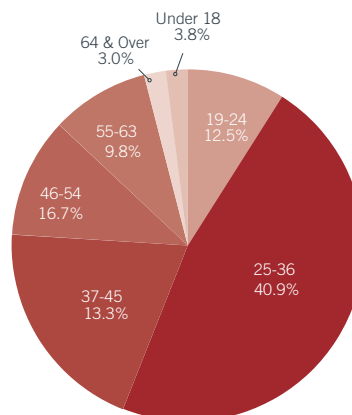
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	252
Chat	71
TTY	0
Total	323

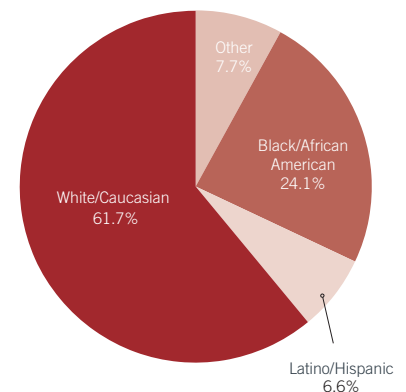
Who is contacting The Hotline from Delaware?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Wilmington	28.4%
2. Newark	14.4%
3. Dover	9.7%
4. Millsboro	8.7%
5. Bear	7.7%
6. New Castle	6.4%
7. Middletown	3.0%
8. Lewes	2.0%
9. Claymont	2.0%
10. Smyrna	2.0%
Total:	84.3%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

33%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

Sexual Abuse

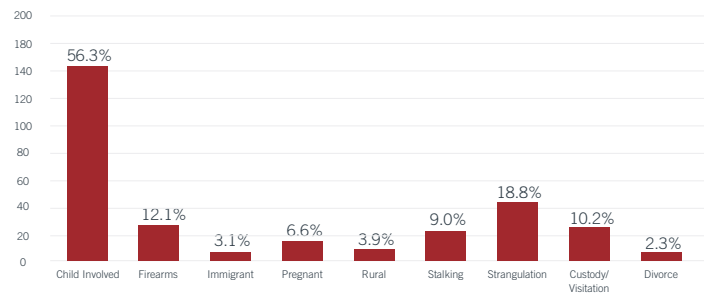
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	83	34.0%
Legal Advocacy	68	27.9%
Individual Professional Counseling	55	22.5%
DV Support Groups	34	13.9%
Legal Representation	15	6.1%
Protective/Restraining Order	17	7.0%



Referrals to Service Providers

448

Offers to Direct Connect

87

Referrals to Other Resources

404

Most-Referred Resources

WomensLaw.org

211 - United Way

National Adult Protective Services Organization

Aunt Bertha

Legal Resource Center on Violence Against Women

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.