

Guam Report

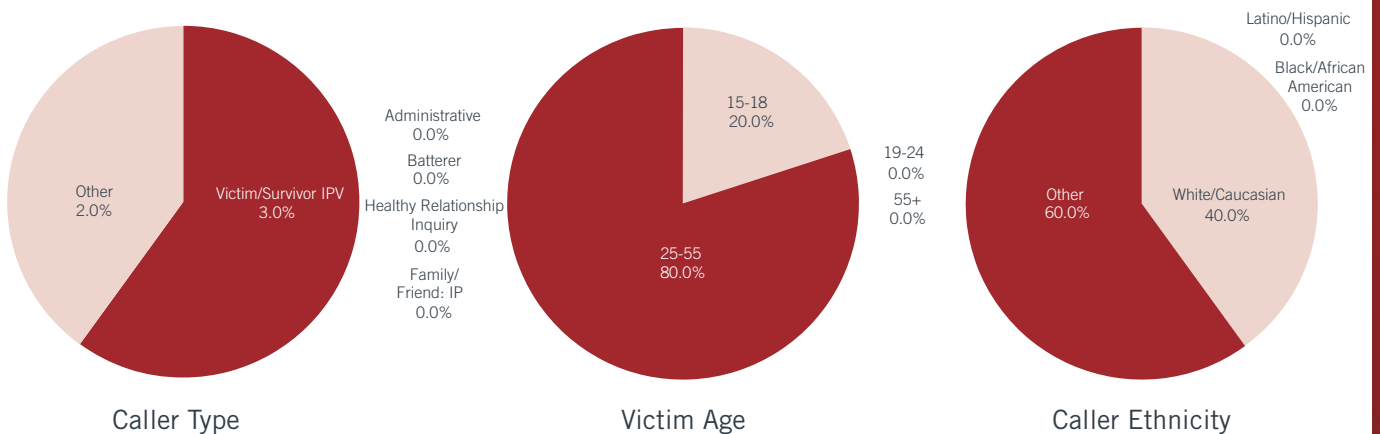
Based on Hotline contacts documented January–December 2017

In 2017, the National Domestic Violence Hotline and loveisrespect documented* **5 contacts** from Guam. The Hotline and loveisrespect provide Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the contact.

Phone	3
Chat	2
Text	0
Total	5

Who is contacting The Hotline and loveisrespect from Guam?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top Cities in Contact Volume

1. Hagatna	40.0%
2. Agana Heights	20.0%
3. Mangilao	20.0%
4. Yigo	20.0%
Totals:	100%

What are victims experiencing?

80%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

20%

Physical Abuse

hitting, biting, choking, etc.

0%

Economic/Financial Abuse

control finances, ruin credit, etc.

0%

Digital Abuse

steal passwords, constant texts, etc.

0%

Sexual Abuse

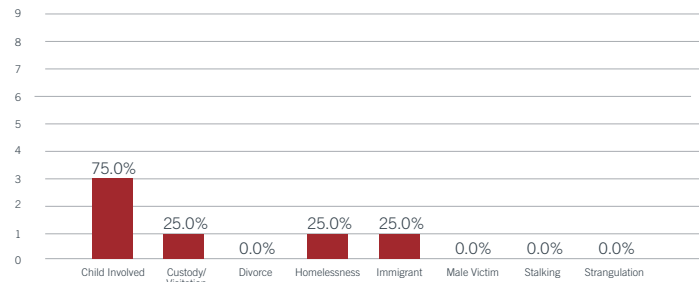
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	20.0%
Legal Advocacy	20.0%
Individual Professional Counseling	20.0%
DV Support Groups	20.0%
Legal Representation	0.0%
Protective/Restraining Order	0.0%



Referrals to Service Providers

4

Offers to Direct Connect

1

Referrals to Other Resources

11

Most-Referred Resources

1. Your Life Your Voice (Boys Town)
2. GoodTherapy.org
3. National Parent Helpline
4. National Suicide Prevention Lifeline
5. Parenting.org (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.