



## BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

In 2017, The National Domestic Violence Hotline documented **246 contacts\*** from Delaware. The state ranks 40th in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



**218**  
CALLS



**28**  
CHATS

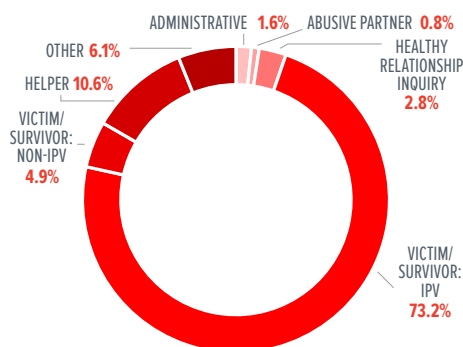


**0**  
EMAILS

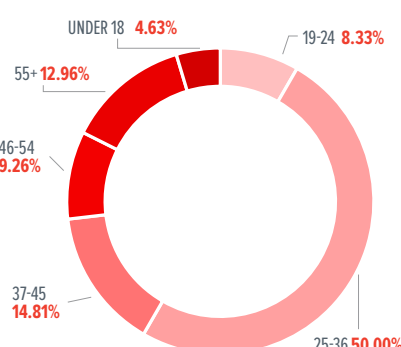


**246**  
TOTAL

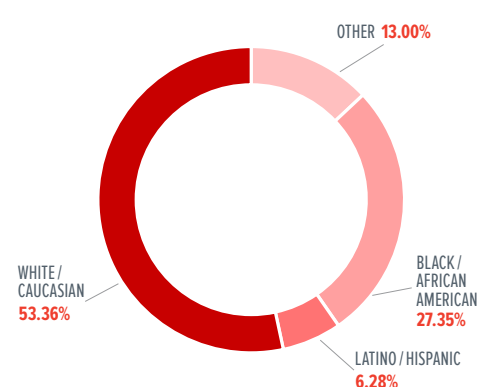
## WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM DELAWARE



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

### CALLER TYPE DEFINITIONS

**VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE)** – A victim or survivor of abuse from his/her partner or spouse.

**VICTIM/SURVIVOR: NON-IPV** – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**HELPER** – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

**HEALTHY RELATIONSHIP INQUIRY** – Anyone with questions about healthy relationships, where no abuse is present.

**ADMINISTRATIVE** – Someone seeking basic information, rather than advocacy.

**ABUSIVE PARTNER** – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

**OTHER** – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

### TOP 10 CITIES IN CONTACT VOLUME

1. WILMINGTON	31.70%	7. MILFORD	3.57%
2. DOVER	13.84%	8. BEAR	3.13%
3. NEWARK	9.82%	9. MIDDLETOWN	2.23%
4. MILLSBORO	6.25%	10. SEAFORD	2.23%
5. NEW CASTLE	4.46%		
6. LONG NECK	4.46%		
<b>TOTAL 81.70%</b>			

CHAT: 24/7/365 · CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT [WWW.THEHOTLINE.ORG](http://WWW.THEHOTLINE.ORG)



\*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.



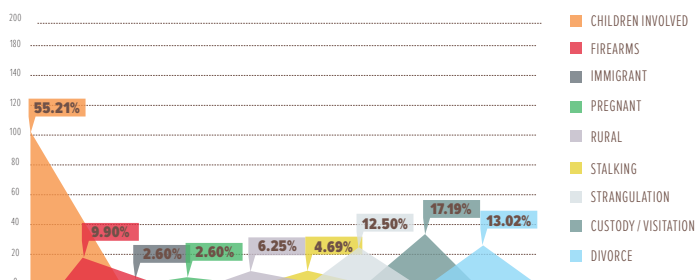
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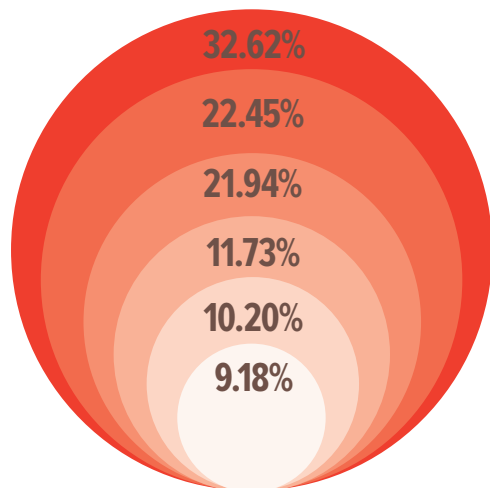
## DELAWARE

STATE REPORT

### MOST COMMON DISCLOSED SPECIAL FACTORS

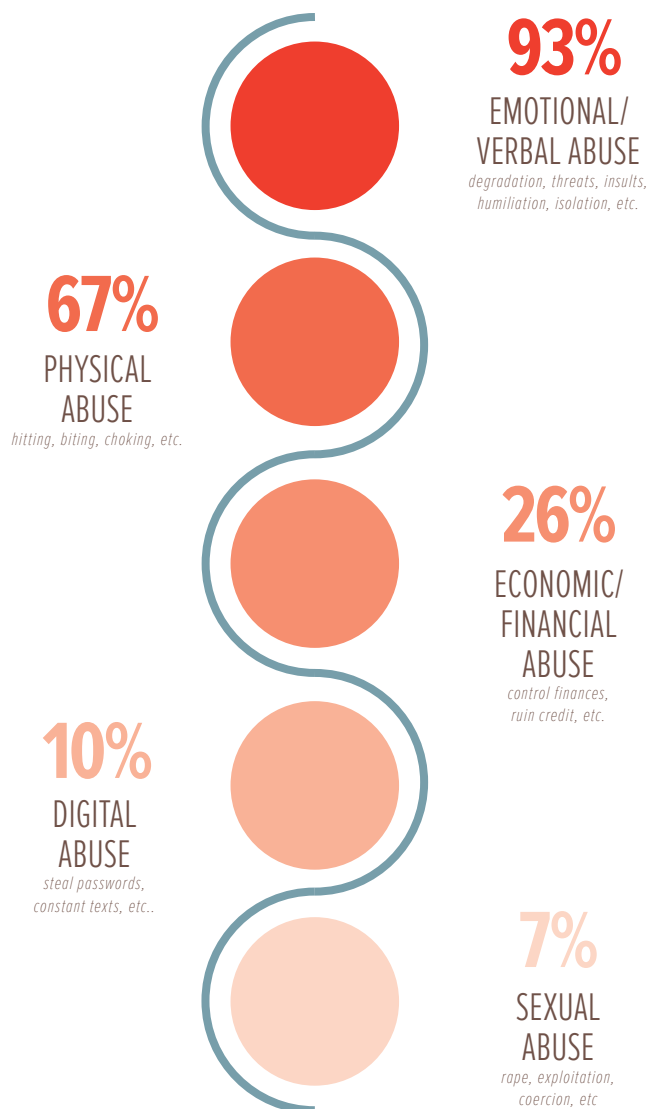


### WHAT DO VICTIMS NEED



- 64 Legal Advocacy
- 44 Domestic Violence Shelter
- 43 Individual Professional Counseling
- 23 Protective/Restraining Order Assistance
- 20 Domestic Violence Support Groups
- 18 Legal Representation

### WHAT ARE VICTIMS EXPERIENCING



### THEHOTLINE.ORG

theline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

**984,242**

New Visitors Jan. – June 2017:

**772,966**

#### Most Viewed Pages on thetheline.org in 2017

Relationship Spectrum  
Setting Boundaries  
Healthy Conflict Resolution  
Help a Friend or Family Member  
Abuse Defined

"Why Don't They Just Leave?"  
Resource For Victims & Survivors  
Survivor Series  
Get Help Today

### TOP RESOURCE REFERRALS

Womenslaw.org  
211 - United Way  
Aunt Bertha



REFERRALS TO  
SERVICE PROVIDERS

Delaware Coalition  
Against Domestic  
Violence



OFFERS TO DIRECT  
CONNECT

Crime Victim  
Compensation  
Delaware



REFERRALS TO  
OTHER RESOURCES