

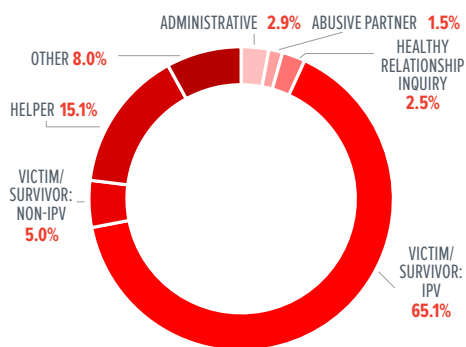


### BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

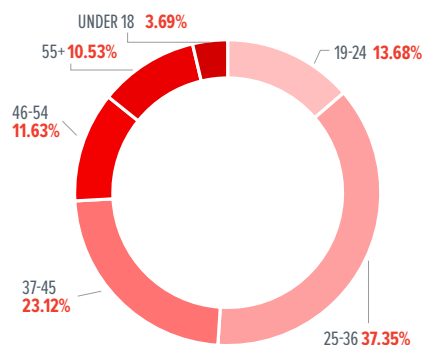
In 2017, The National Domestic Violence Hotline documented **1,705 contacts\*** from Virginia. The state ranks 16th in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



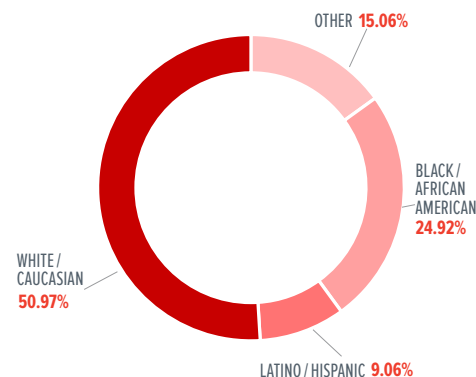
### WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM VIRGINIA



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

### CALLER TYPE DEFINITIONS

**VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE)** – A victim or survivor of abuse from his/her partner or spouse.

**VICTIM/SURVIVOR: NON-IPV** – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**HELPER** – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

**HEALTHY RELATIONSHIP INQUIRY** – Anyone with questions about healthy relationships, where no abuse is present.

**ADMINISTRATIVE** – Someone seeking basic information, rather than advocacy.

**ABUSIVE PARTNER** – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

**OTHER** – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

### TOP 10 CITIES IN CONTACT VOLUME

1. RICHMOND	11.86%	7. WOODBRIDGE	3.07%
2. VIRGINIA BEACH	7.84%	8. FREDERICKSBURG	3.07%
3. FAIRFAX	5.27%	9. HAMPTON	2.89%
4. NORFOLK	4.64%	10. ROANOKE	2.76%
5. ALEXANDRIA	4.58%		
6. ARLINGTON	3.39%		

**TOTAL 49.37%**

CHAT: 24/7/365 • CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT [WWW.THEHOTLINE.ORG](http://WWW.THEHOTLINE.ORG)



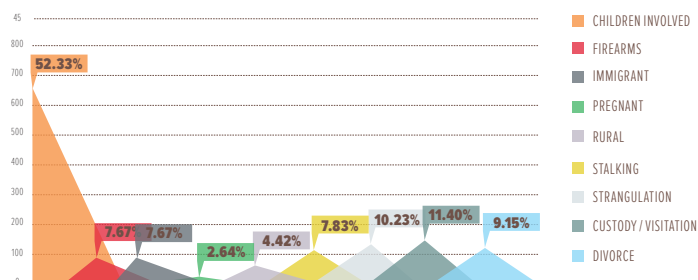
\*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.



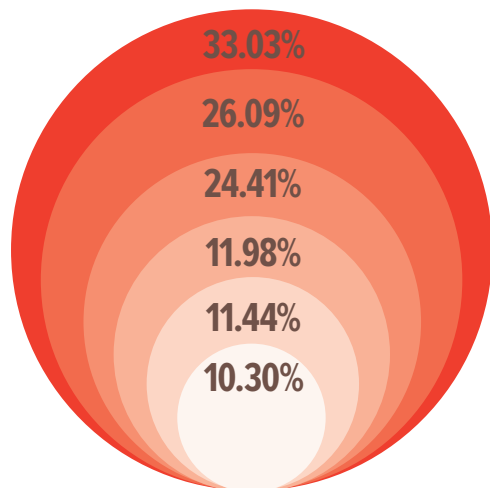
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## MOST COMMON DISCLOSED SPECIAL FACTORS

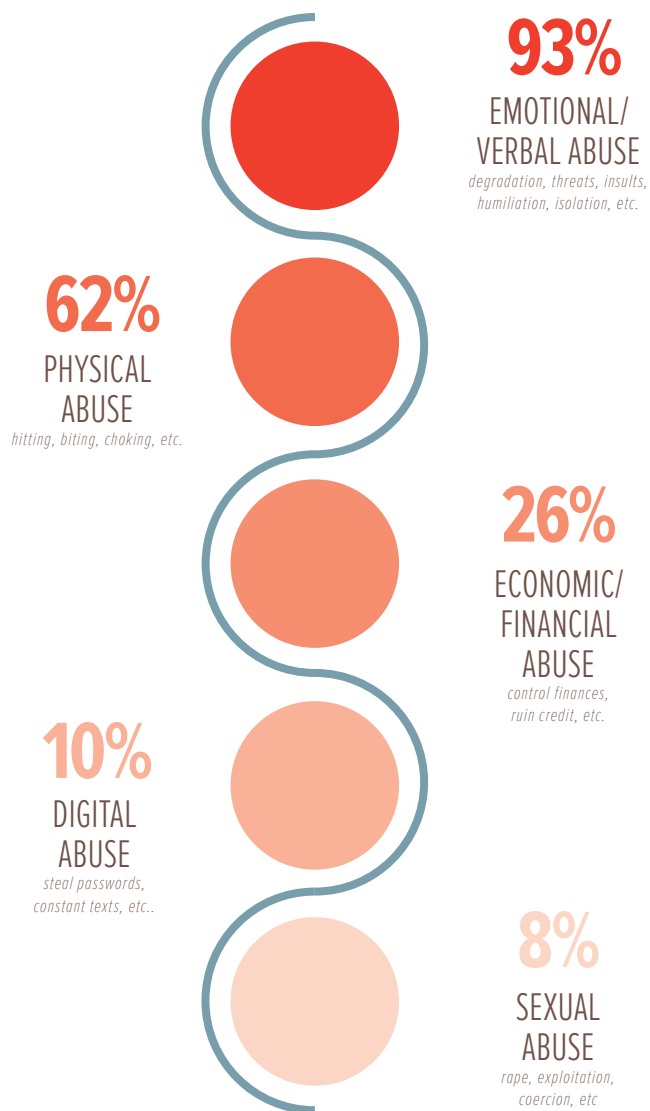


## WHAT DO VICTIMS NEED



- **433** Legal Advocacy
- **342** Individual Professional Counseling
- **320** Domestic Violence Shelter
- **157** Domestic Violence Support Groups
- **150** Legal Representation
- **135** Protective/Restraining Order Assistance

## WHAT ARE VICTIMS EXPERIENCING



## THEHOTLINE.ORG

thehotline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

**984,242**

New Visitors Jan. – June 2017:

**772,966**

### Most Viewed Pages on thehotline.org in 2017

Relationship Spectrum  
Setting Boundaries  
Healthy Conflict Resolution  
Help a Friend or Family Member  
Abuse Defined

"Why Don't They Just Leave?"  
Resource For Victims & Survivors  
Survivor Series  
Get Help Today

## TOP RESOURCE REFERRALS

Womenslaw.org  
211 - United Way



REFERRALS TO  
SERVICE PROVIDERS

Aunt Bertha  
Custody Prep  
for Moms



OFFERS TO DIRECT  
CONNECT

Childhelp National  
Child Abuse Hotline



REFERRALS TO  
OTHER RESOURCES