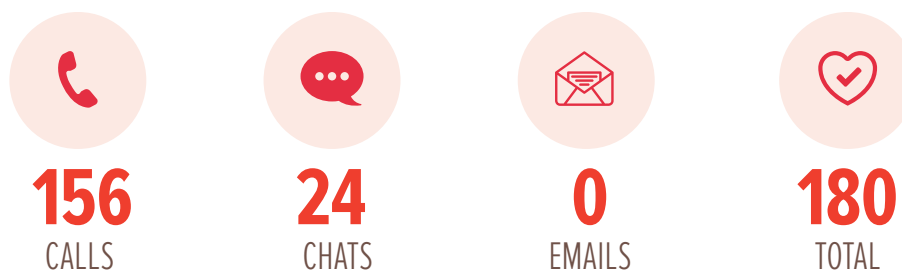


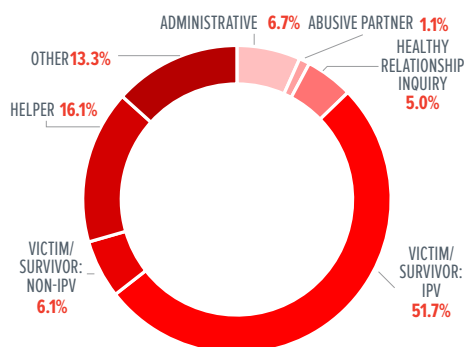


## BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

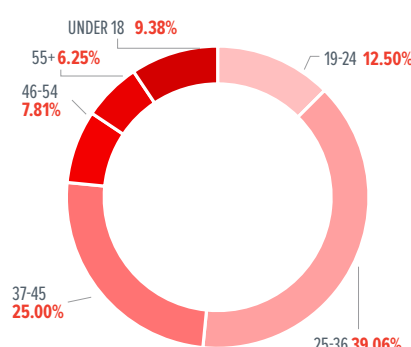
In 2017, The National Domestic Violence Hotline documented **180 contacts\*** from Montana. The state ranks 46th in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



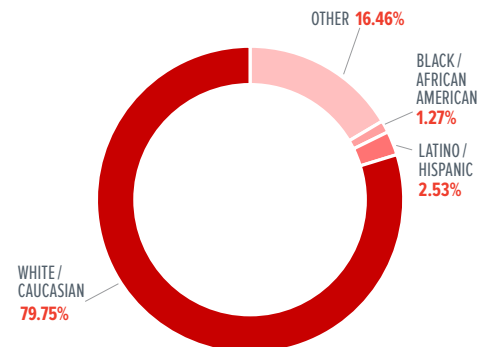
## WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM MONTANA



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

## CALLER TYPE DEFINITIONS

**VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE)** – A victim or survivor of abuse from his/her partner or spouse.

**VICTIM/SURVIVOR: NON-IPV** – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**HELPER** – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

**HEALTHY RELATIONSHIP INQUIRY** – Anyone with questions about healthy relationships, where no abuse is present.

**ADMINISTRATIVE** – Someone seeking basic information, rather than advocacy.

**ABUSIVE PARTNER** – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

**OTHER** – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

## TOP 10 CITIES IN CONTACT VOLUME

1. BILLINGS	24.22%	7. BUTTE	4.35%
2. MISSOULA	13.04%	8. LIVINGSTON	3.73%
3. HELENA	6.83%	9. BROWNING	2.48%
4. KALISPELL	6.21%	10. POLSON	2.48%
5. BOZEMAN	5.59%		
6. GREAT FALLS	5.59%		

**TOTAL 74.53%**

CHAT: 24/7/365 • CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT [WWW.THEHOTLINE.ORG](http://WWW.THEHOTLINE.ORG)



\*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.

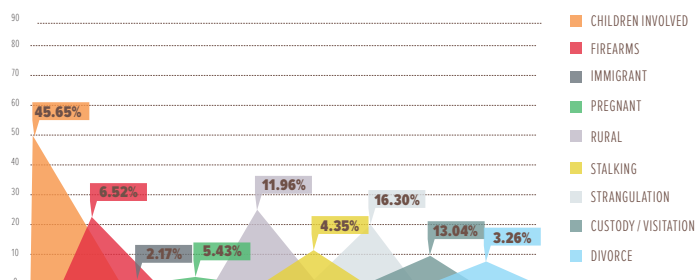


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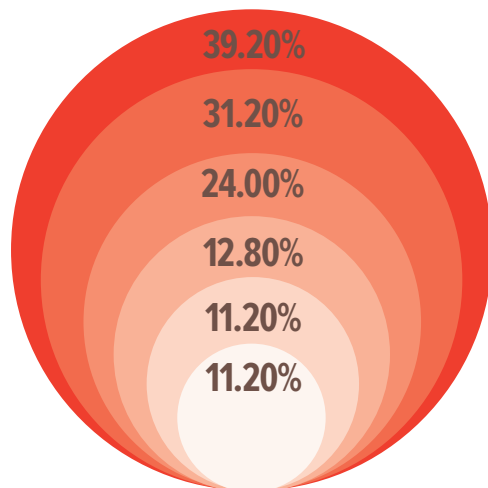


## MONTANA STATE REPORT

### MOST COMMON DISCLOSED SPECIAL FACTORS

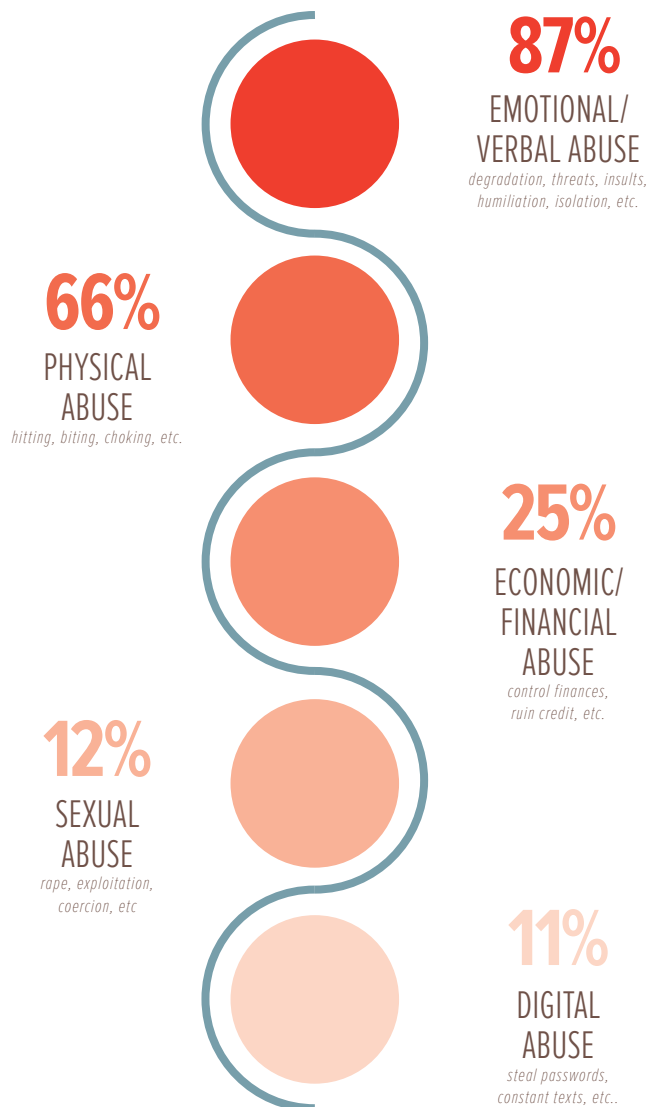


### WHAT DO VICTIMS NEED



- 49 Legal Advocacy
- 39 Domestic Violence Shelter
- 30 Individual Professional Counseling
- 16 Protective/Restraining Order Assistance
- 14 Legal Representation
- 14 Domestic Violence Support Groups

### WHAT ARE VICTIMS EXPERIENCING



### THEHOTLINE.ORG

theline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

**984,242**

New Visitors Jan. – June 2017:

**772,966**

#### Most Viewed Pages on thehotline.org in 2017

Relationship Spectrum  
Setting Boundaries  
Healthy Conflict Resolution  
Help a Friend or Family Member  
Abuse Defined

"Why Don't They Just Leave?"  
Resource For Victims & Survivors  
Survivor Series  
Get Help Today

### TOP RESOURCE REFERRALS

211 - United Way  
Womenslaw.org

Aunt Bertha  
MLSA

Legal Services  
Corporation  
(find Legal Aid offices)



REFERRALS TO  
SERVICE PROVIDERS



OFFERS TO DIRECT  
CONNECT



REFERRALS TO  
OTHER RESOURCES