



BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

In 2017, The National Domestic Violence Hotline documented **1,299 contacts*** from Missouri. The state ranks 19th in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



1,153
CALLS



146
CHATS

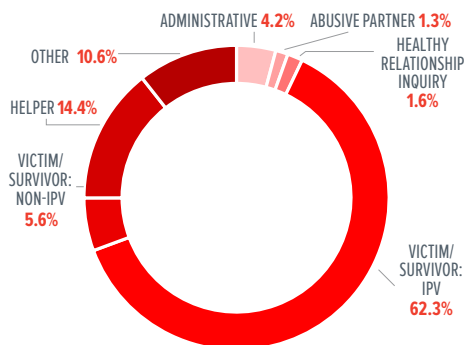


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EMAILS

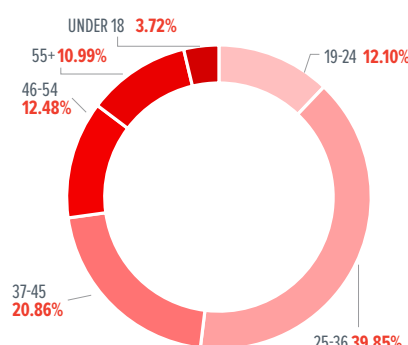


1,299
TOTAL

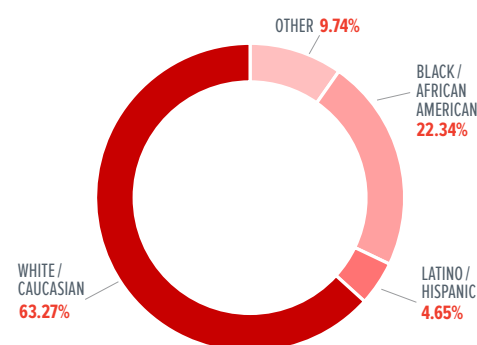
WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM MISSOURI



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

CALLER TYPE DEFINITIONS

VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE) – A victim or survivor of abuse from his/her partner or spouse.

VICTIM/SURVIVOR: NON-IPV – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

HELPER – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

HEALTHY RELATIONSHIP INQUIRY – Anyone with questions about healthy relationships, where no abuse is present.

ADMINISTRATIVE – Someone seeking basic information, rather than advocacy.

ABUSIVE PARTNER – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

OTHER – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

TOP 10 CITIES IN CONTACT VOLUME

1. SAINT LOUIS	32.59%	7. JEFFERSON CITY	1.83%
2. KANSAS CITY	14.98%	8. JOPLIN	1.51%
3. SPRINGFIELD	4.14%	9. SALEM	1.43%
4. INDEPENDENCE	2.31%	10. LAKE SAINT LOUIS	1.35%
5. SAINT CHARLES	1.91%		
6. COLUMBIA	1.83%		

TOTAL 63.90%

CHAT: 24/7/365 • CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT WWW.THEHOTLINE.ORG



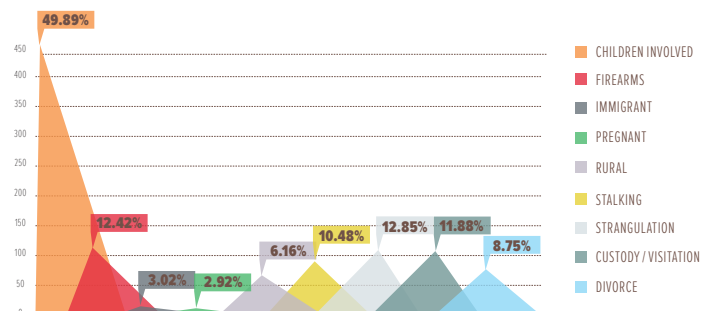
*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.



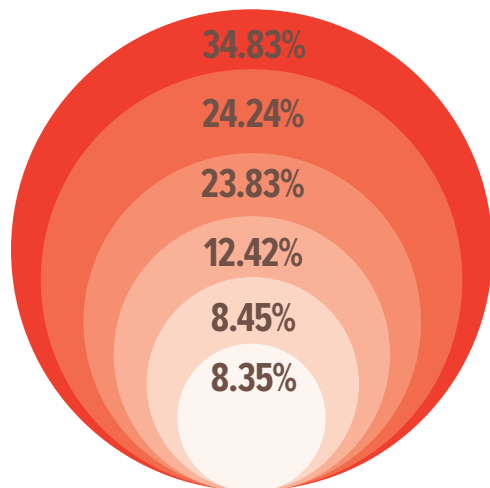
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MOST COMMON DISCLOSED SPECIAL FACTORS

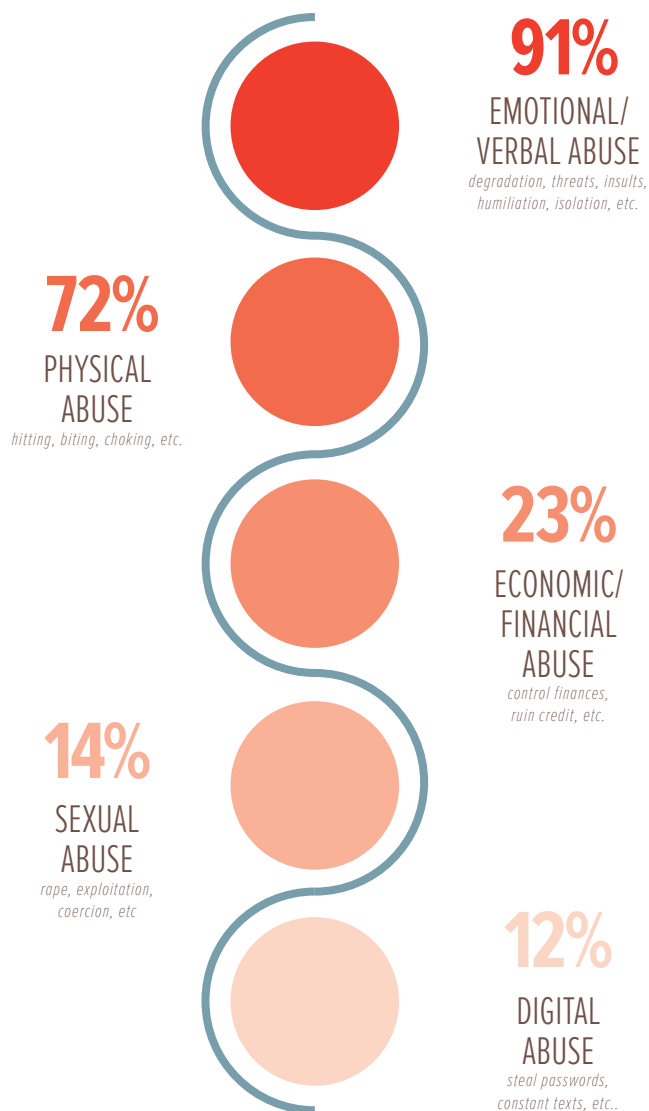


WHAT DO VICTIMS NEED



- **342** Domestic Violence Shelter
- **238** Legal Advocacy
- **234** Individual Professional Counseling
- **122** Domestic Violence Support Groups
- **83** Legal Representation
- **82** Protective/Restraining Order Assistance

WHAT ARE VICTIMS EXPERIENCING



THEHOTLINE.ORG

thehotline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

984,242

New Visitors Jan. – June 2017:

772,966

Most Viewed Pages on thehotline.org in 2017

Relationship Spectrum
Setting Boundaries
Healthy Conflict Resolution
Help a Friend or Family Member
Abuse Defined

"Why Don't They Just Leave?"
Resource For Victims & Survivors
Survivor Series
Get Help Today

TOP RESOURCE REFERRALS

Womenslaw.org
211 - United Way



1,986
REFERRALS TO
SERVICE PROVIDERS

Childhelp National
Child Abuse Hotline
Missouri Coalition



467
OFFERS TO DIRECT
CONNECT

Against Domestic &
Sexual Violence
Lundy Bancroft



1,493
REFERRALS TO
OTHER RESOURCES