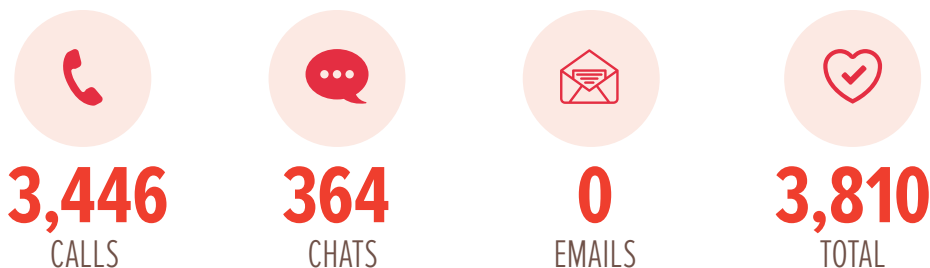


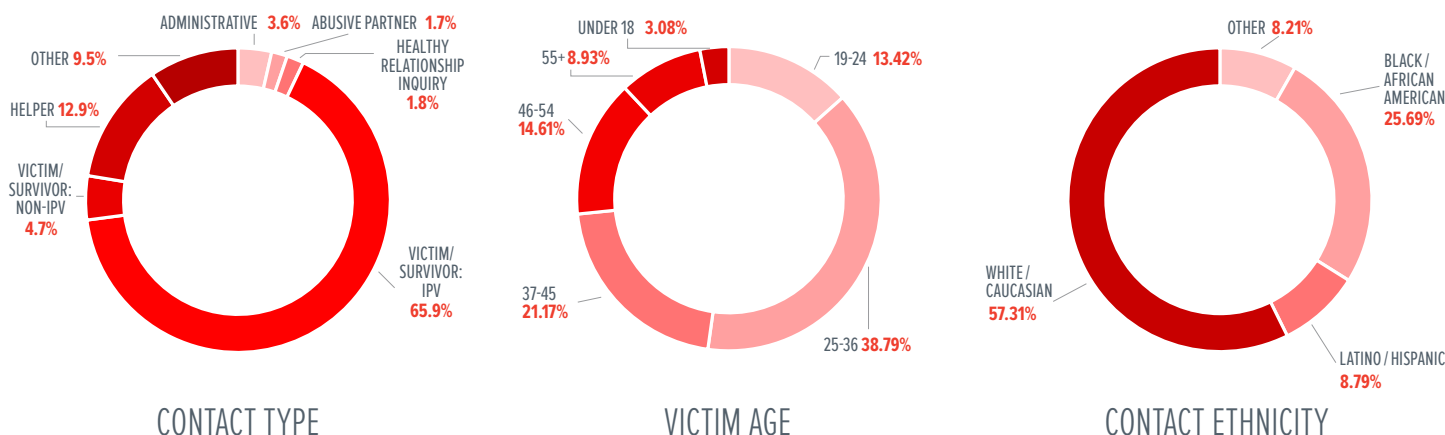


BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

In 2017, The National Domestic Violence Hotline documented **3,810 contacts*** from Pennsylvania. The state ranks 5th in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM NEVADA



CALLER TYPE DEFINITIONS

VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE) – A victim or survivor of abuse from his/her partner or spouse.

VICTIM/SURVIVOR: NON-IPV – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

HELPER – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

HEALTHY RELATIONSHIP INQUIRY – Anyone with questions about healthy relationships, where no abuse is present.

ADMINISTRATIVE – Someone seeking basic information, rather than advocacy.

ABUSIVE PARTNER – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

OTHER – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

TOP 10 CITIES IN CONTACT VOLUME

1. PHILADELPHIA	28.13%	7. YORK	2.08%
2. PITTSBURGH	9.01%	8. NORRISTOWN	1.04%
3. LANCASTER	3.25%	9. BETHLEHEM	1.01%
4. ALLENTOWN	2.62%	10. EASTON	0.90%
5. HARRISBURG	2.46%		
6. READING	2.16%		

TOTAL 52.66%

CHAT: 24/7/365 • CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT WWW.THEHOTLINE.ORG



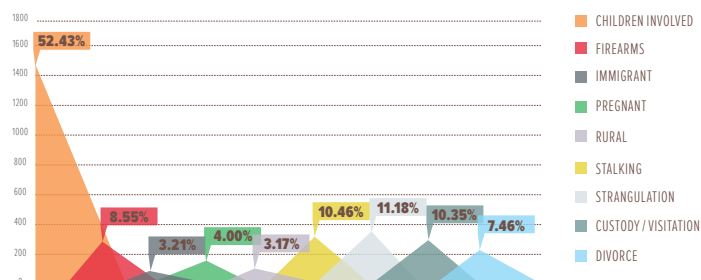
*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.



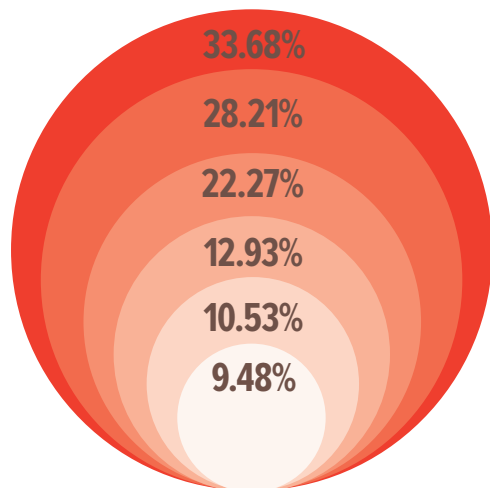
This project described was supported by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services. The opinions, findings, conclusions and recommendations expressed in this publication are those of the author(s) and do not necessarily reflect the views of the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.



MOST COMMON DISCLOSED SPECIAL FACTORS

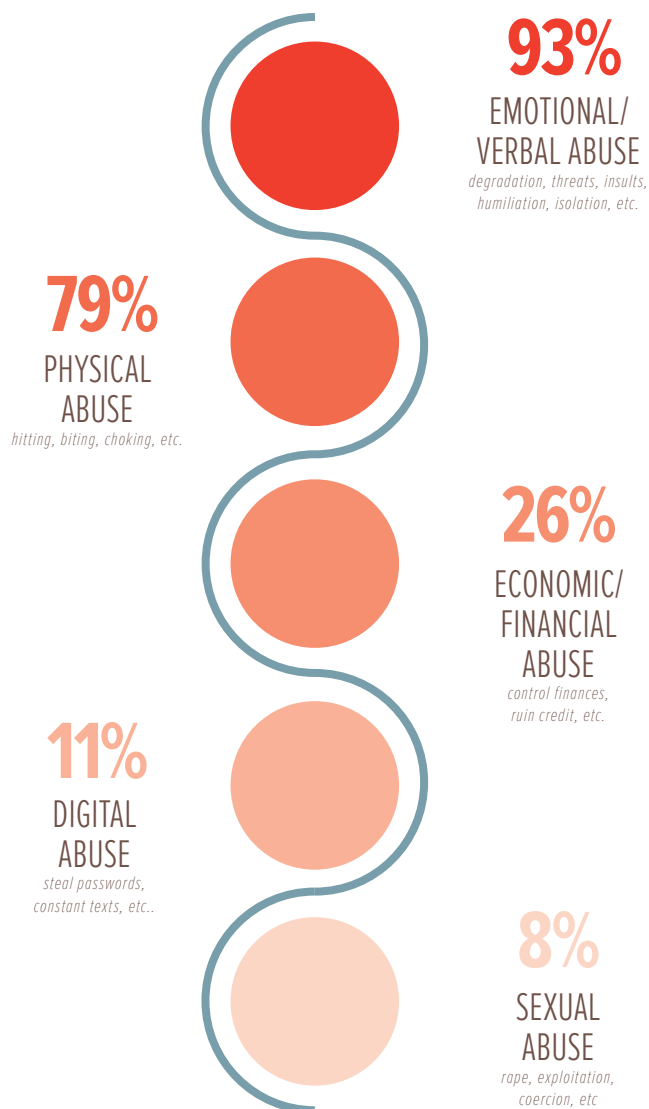


WHAT DO VICTIMS NEED



- **998** Domestic Violence Shelter
- **836** Legal Advocacy
- **660** Individual Professional Counseling
- **383** Protective/Restraining Order Assistance
- **312** Domestic Violence Support Groups
- **281** Legal Representation

WHAT ARE VICTIMS EXPERIENCING



THEHOTLINE.ORG

thehotline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

984,242

New Visitors Jan. – June 2017:

772,966

Most Viewed Pages on thehotline.org in 2017

Relationship Spectrum
Setting Boundaries
Healthy Conflict Resolution
Help a Friend or Family Member
Abuse Defined

"Why Don't They Just Leave?"
Resource For Victims & Survivors
Survivor Series
Get Help Today

TOP RESOURCE REFERRALS

Womenslaw.org
211 - United Way
Aunt Bertha



REFERRALS TO
SERVICE PROVIDERS

Pennsylvania
Coalition Against
Domestic Violence
Crime Victims



OFFERS TO DIRECT
CONNECT

Compensation and
Statewide Victim
Services -
Pennsylvania



REFERRALS TO
OTHER RESOURCES