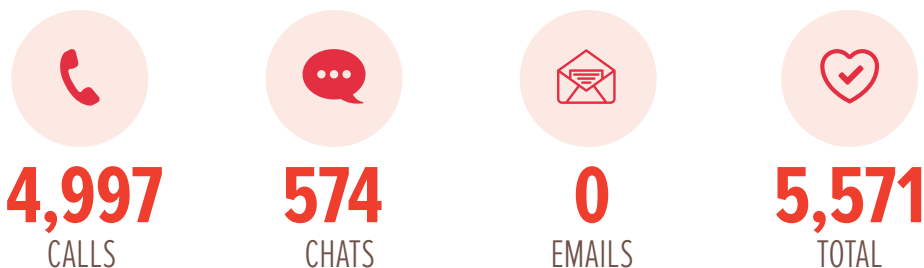




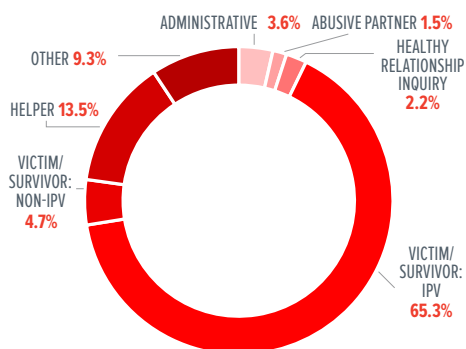
## BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

In 2017, The National Domestic Violence Hotline documented **5,571 contacts\*** from New York.

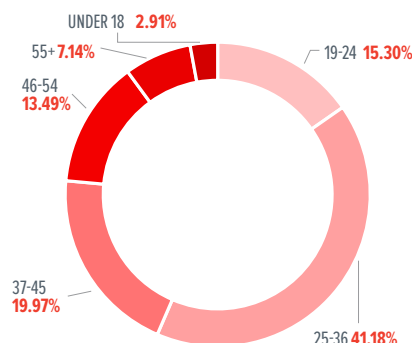
The state ranks 3rd in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



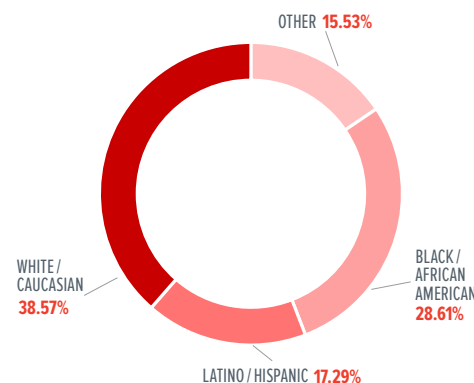
## WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM NEW YORK



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

## CALLER TYPE DEFINITIONS

**VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE)** – A victim or survivor of abuse from his/her partner or spouse.

**VICTIM/SURVIVOR: NON-IPV** – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**HELPER** – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

**HEALTHY RELATIONSHIP INQUIRY** – Anyone with questions about healthy relationships, where no abuse is present.

**ADMINISTRATIVE** – Someone seeking basic information, rather than advocacy.

**ABUSIVE PARTNER** – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

**OTHER** – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

## TOP 10 CITIES IN CONTACT VOLUME

1. NEW YORK	27.79%	7. ALBANY	2.25%
2. BROOKLYN	12.86%	8. LONG ISLAND CITY	1.75%
3. BRONX	10.35%	9. STATEN ISLAND	1.57%
4. QUEENS VILLAGE	4.78%	10. YONKERS	1.24%
5. ROCHESTER	3.64%		
6. BUFFALO	2.55%		

**TOTAL 68.78%**

CHAT: 24/7/365 • CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT [WWW.THEHOTLINE.ORG](http://WWW.THEHOTLINE.ORG)



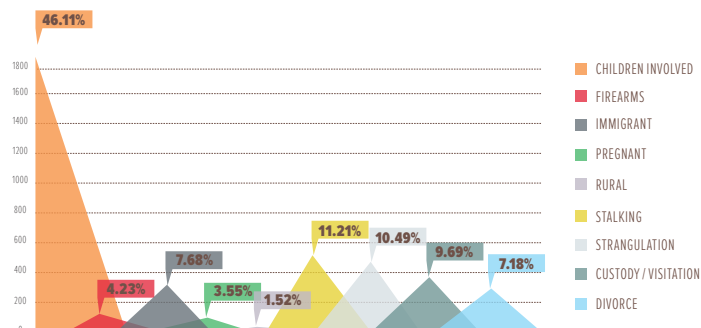
\*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.



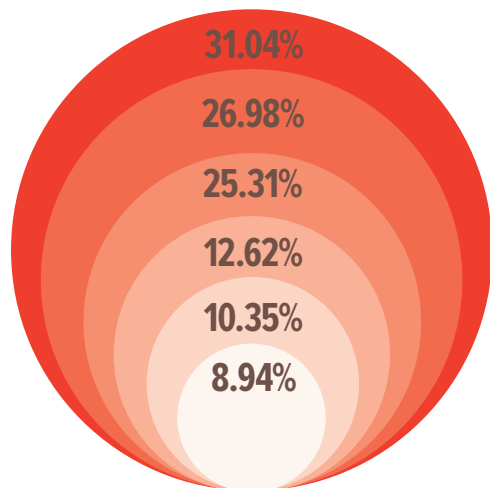
This project described was supported by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services. The opinions, findings, conclusions and recommendations expressed in this publication are those of the author(s) and do not necessarily reflect the views of the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.



## MOST COMMON DISCLOSED SPECIAL FACTORS

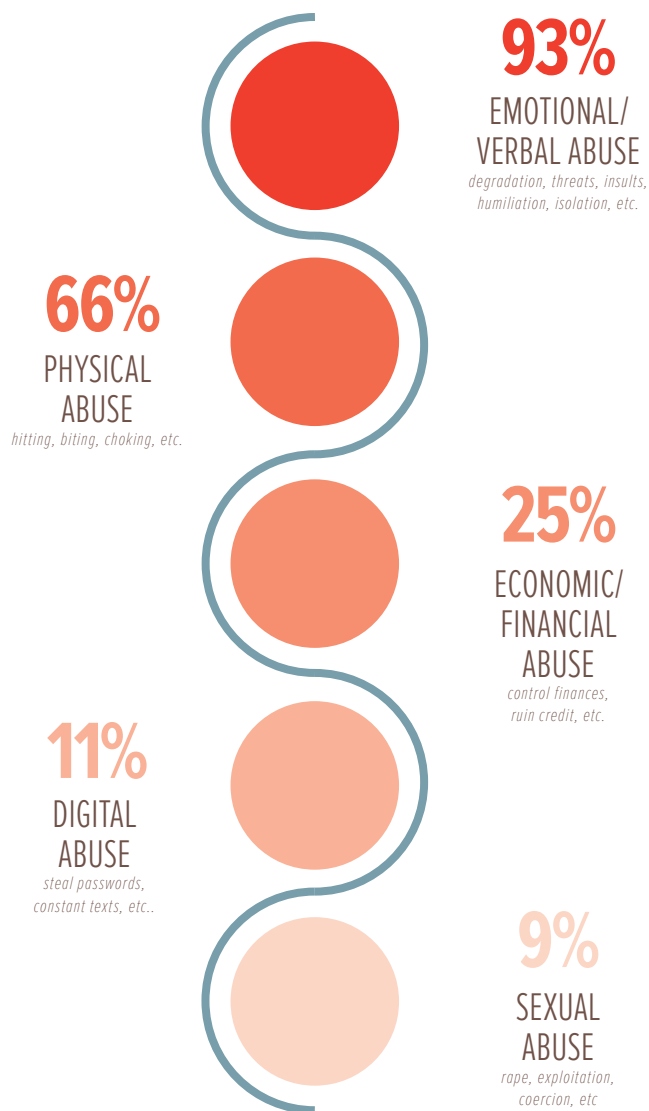


## WHAT DO VICTIMS NEED



- **1,316** Domestic Violence Shelter
- **1,144** Legal Advocacy
- **1,073** Individual Professional Counseling
- **535** Domestic Violence Support Groups
- **379** Legal Representation
- **439** Protective/Restraining Order Assistance

## WHAT ARE VICTIMS EXPERIENCING



## THEHOTLINE.ORG

thehotline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

**984,242**

New Visitors Jan. – June 2017:

**772,966**

### Most Viewed Pages on thehotline.org in 2017

Relationship Spectrum  
Setting Boundaries  
Healthy Conflict Resolution  
Help a Friend or Family Member  
Abuse Defined

"Why Don't They Just Leave?"  
Resource For Victims & Survivors  
Survivor Series  
Get Help Today

## TOP RESOURCE REFERRALS

Womenslaw.org  
New York  
(5 boroughs)



REFERRALS TO  
SERVICE PROVIDERS

Bed Line  
211 - United Way



OFFERS TO DIRECT  
CONNECT

GoodTherapy.org  
Aunt Bertha



REFERRALS TO  
OTHER RESOURCES