



## BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

In 2017, The National Domestic Violence Hotline documented **2,295 contacts\*** from Arizona.

The state ranks 9th in terms of contact volume. The National Domestic Violence Hotline provides Crisis Intervention, SafetyPlanning, Referrals and DV Education for these contacts.



**2,115**  
CALLS



**180**  
CHATS

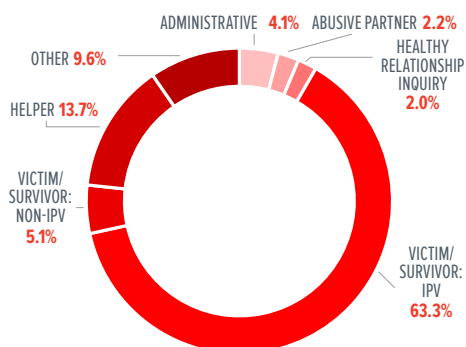


**0**  
EMAILS

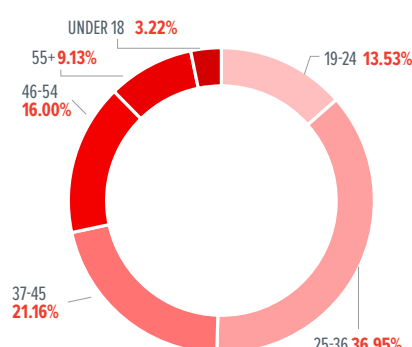


**2,295**  
TOTAL

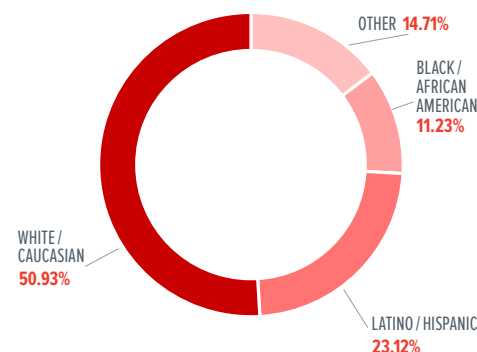
## WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM ARIZONA



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

### CALLER TYPE DEFINITIONS

**VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE)** – A victim or survivor of abuse from his/her partner or spouse.

**VICTIM/SURVIVOR: NON-IPV** – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**HELPER** – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

**HEALTHY RELATIONSHIP INQUIRY** – Anyone with questions about healthy relationships, where no abuse is present.

**ADMINISTRATIVE** – Someone seeking basic information, rather than advocacy.

**ABUSIVE PARTNER** – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

**OTHER** – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

### TOP 10 CITIES IN CONTACT VOLUME

1. PHOENIX	4.67%	7. TEMPE	2.28%
2. TUCSON	10.80%	8. GILBERT	1.43%
3. MESA	8.11%	9. PEORIA	1.30%
4. GLENDALE	3.67%	10. CASA GRANDE	1.25%
5. CHANDLER	3.58%		
6. SCOTTSDALE	2.78%		

**TOTAL 79.88%**

CHAT: 24/7/365 • CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT [WWW.THEHOTLINE.ORG](http://WWW.THEHOTLINE.ORG)



\*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.

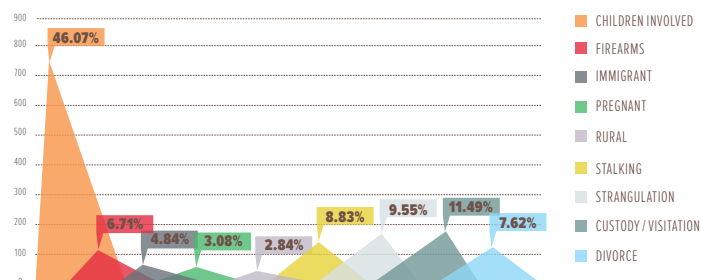


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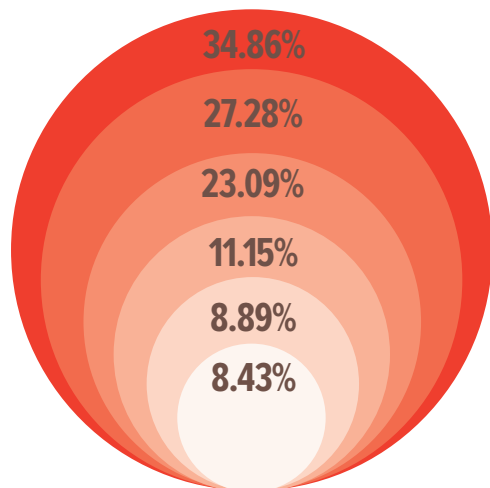


## ARIZONA STATE REPORT

### MOST COMMON DISCLOSED SPECIAL FACTORS

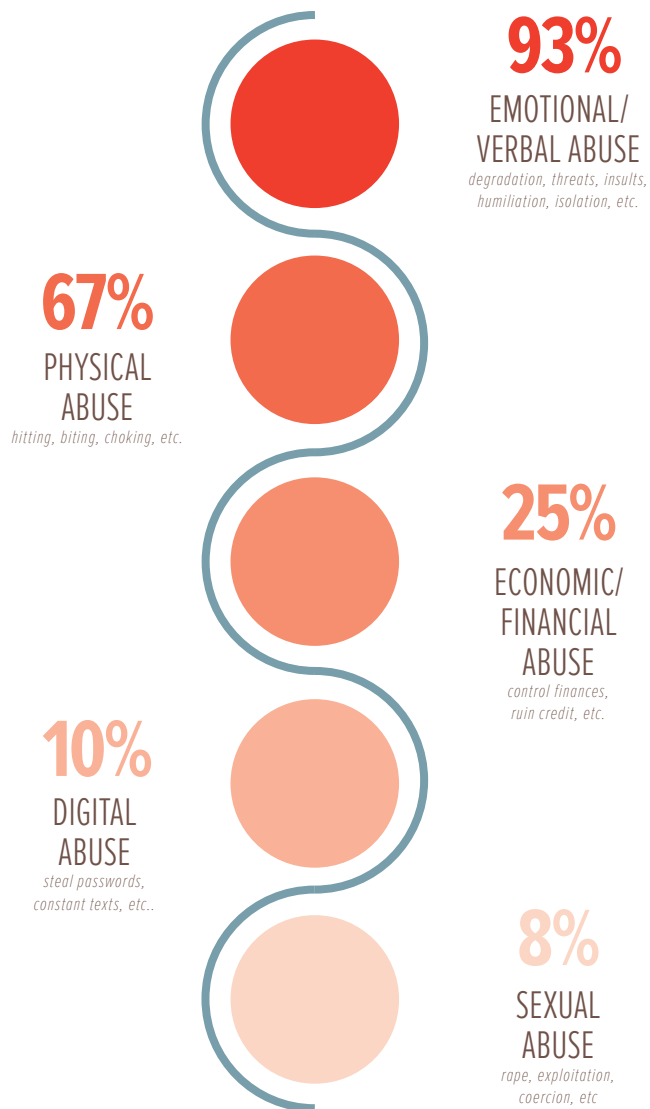


### WHAT DO VICTIMS NEED



- **616** Domestic Violence Shelter
- **482** Legal Advocacy
- **408** Individual Professional Counseling
- **197** Domestic Violence Support Groups
- **157** Legal Representation
- **149** Protective/Restraining Order Assistance

### WHAT ARE VICTIMS EXPERIENCING



### THEHOTLINE.ORG

theline.org is a comprehensive online resource for those affected by abuse.

Visits Jan. – June 2017:

**984,242**

New Visitors Jan. – June 2017:

**772,966**

#### Most Viewed Pages on thehotline.org in 2017

Relationship Spectrum  
Setting Boundaries  
Healthy Conflict Resolution  
Help a Friend or Family Member  
Abuse Defined

"Why Don't They Just Leave?"  
Resource For Victims & Survivors  
Survivor Series  
Get Help Today

### TOP RESOURCE REFERRALS

A New Leaf  
Centralized Screening  
Womenslaw.org



REFERRALS TO  
SERVICE PROVIDERS

211 - United Way  
GoodTherapy.org



OFFERS TO DIRECT  
CONNECT

AZ Coalition to  
End Sexual &  
Domestic Violence



REFERRALS TO  
OTHER RESOURCES