

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Ohio State Report

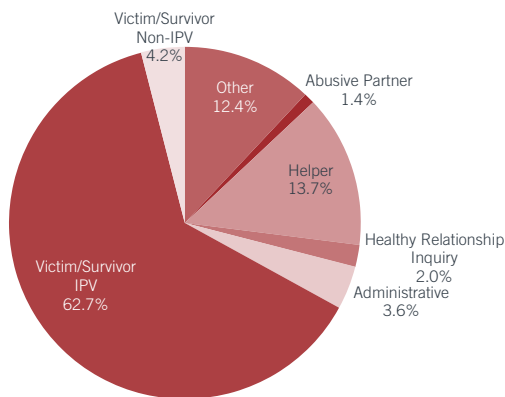
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented* **2,024 contacts** from Ohio. The state ranks 13th in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

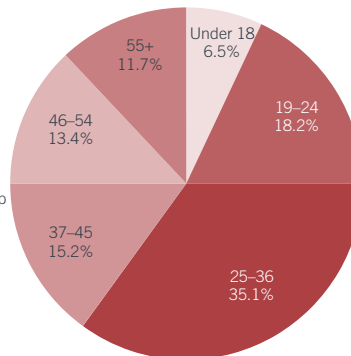
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,847
Chat	177
TTY	0
Total	2,024

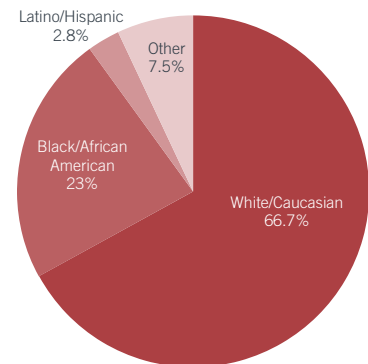
Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Cleveland	17%
2. Columbus	13%
3. Cincinnati	10%
4. Dayton	5%
5. Akron	5%
6. Toledo	5%
7. Lorain	2%
8. Youngstown	2%
9. Canton	2%
10. Coshocton	1%
Total:	62%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

23%

Economic/Financial Abuse

control finances, ruin credit, etc.

10%

Sexual Abuse

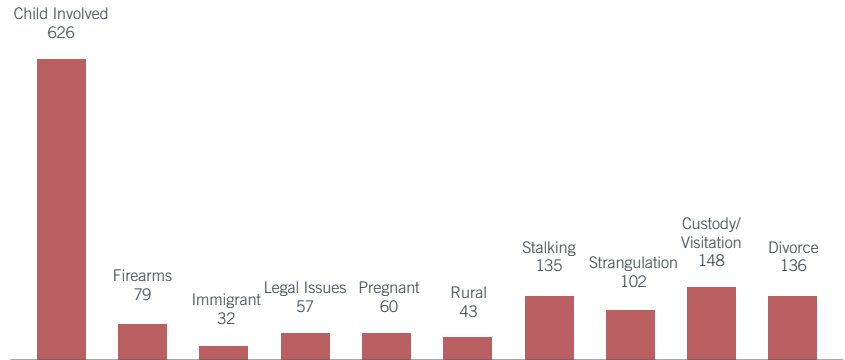
rape, exploitation, coercion, etc.

7%

Digital Abuse

steal passwords, constant texts, etc.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	363	27%
Legal Advocacy	393	30%
Individual Professional Counseling	319	24%
DV Support Groups	152	11%
Legal Representation	120	9%
Protective/Restraining Order	121	9%



Referrals to Service Providers

2,441

Offers to Direct Connect

879

Referrals to Other Resources

567

Most-REFERRED Resources

Womenslaw.org

211 - United Way

Ohio Domestic Violence Network

Ohio Legal Assistance Foundation

Crime Victim Compensation and Statewide Victim Services - Ohio

As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.



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