

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Oregon State Report

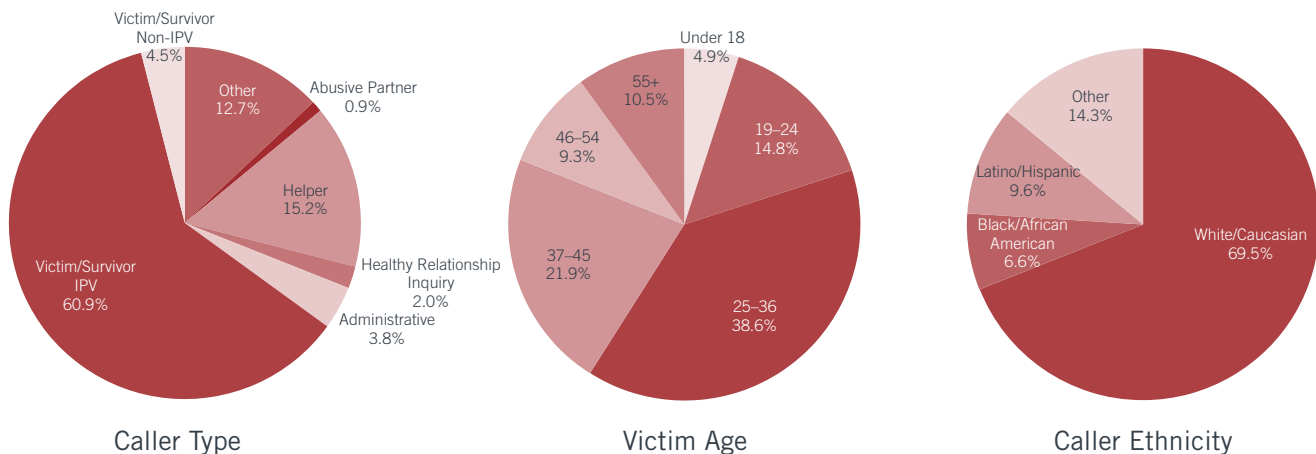
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented * **967 contacts** from Oregon. The state ranks 22nd in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

| | |
|--------------|------------|
| Phone | 897 |
| Chat | 70 |
| TTY | 0 |
| Total | 967 |

Who is contacting The Hotline?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
 Administrative – someone seeking basic information, rather than advocacy
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

| | |
|-----------------|------------|
| 1. Portland | 41% |
| 2. Eugene | 6% |
| 3. Salem | 5% |
| 4. Beaverton | 5% |
| 5. Medford | 5% |
| 6. Hillsboro | 2% |
| 7. Dallas | 2% |
| 8. Gresham | 2% |
| 9. Bend | 1% |
| 10. McMinnville | 1% |
| Total: | 70% |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

92%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

23%

Economic/Financial Abuse

control finances, ruin credit, etc.

11%

Sexual Abuse

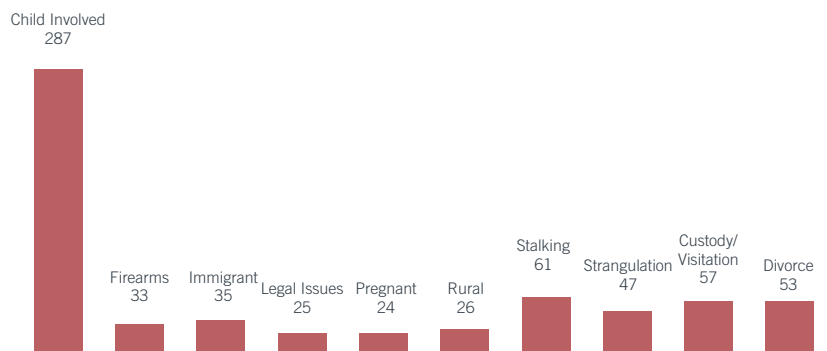
rape, exploitation, coercion, etc.

8%

Digital Abuse

steal passwords, constant texts, etc.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

| | | |
|------------------------------------|-----|-----|
| DV Shelter | 198 | 32% |
| Legal Advocacy | 177 | 28% |
| Individual Professional Counseling | 138 | 22% |
| DV Support Groups | 64 | 10% |
| Legal Representation | 48 | 8% |
| Protective/Restraining Order | 54 | 9% |



Referrals to Service Providers

1,272

Offers to Direct Connect

410

Referrals to Other Resources

241

Most-Referred Resources

Womenslaw.org

211 - United Way

Call To Safety

Oregon Coalition Against Domestic and Sexual Violence

GoodTherapy.org



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As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.