

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Missouri State Report

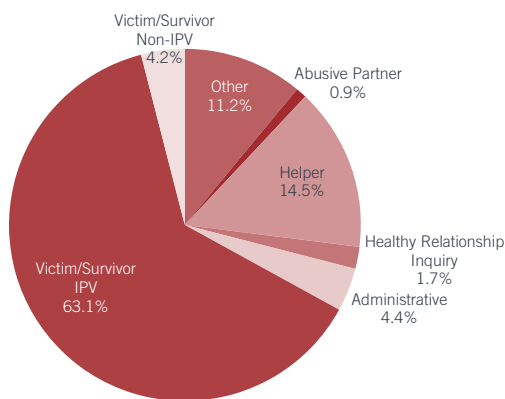
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented* **1,324 contacts** from Missouri. The state ranks 18th in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

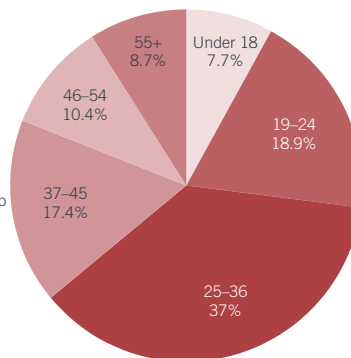
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,240
Chat	84
TTY	0
Total	1,324

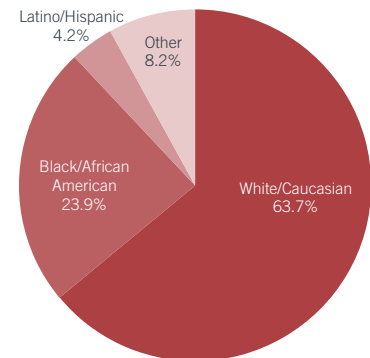
Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Saint Louis	31%
2. Kansas City	15%
3. Springfield	6%
4. Columbia	3%
5. Lake Saint Louis	3%
6. Independence	3%
7. Saint Charles	1%
8. Jefferson City	1%
9. Branson	1%
10. Lees Summit	1%
Total:	66%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

90%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

23%

Economic/Financial Abuse

control finances, ruin credit, etc.

10%

Sexual Abuse

rape, exploitation, coercion, etc.

6%

Digital Abuse

steal passwords, constant texts, etc.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	316	35%
Legal Advocacy	208	23%
Individual Professional Counseling	192	21%
DV Support Groups	92	10%
Legal Representation	65	7%
Protective/Restraining Order	69	8%



Referrals to Service Providers

2,001

Offers to Direct Connect

638

Referrals to Other Resources

330

Most-REFERRED Resources

Womenslaw.org

211 - United Way

Missouri Coalition Against Domestic & Sexual Violence

Child Abuse Reporting - Missouri

Custody Prep for Moms



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.