

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Texas State Report

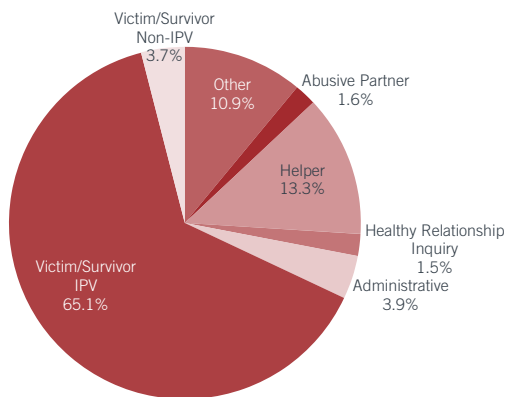
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented \* **8,683 contacts** from Texas. The state ranks second in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

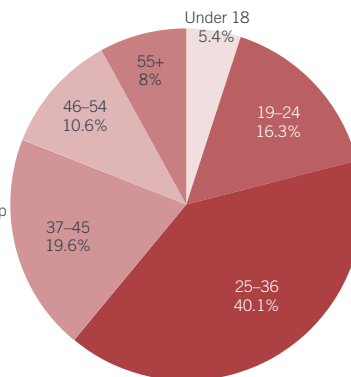
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	8,119
Chat	564
TTY	0
<b>Total</b>	<b>8,683</b>

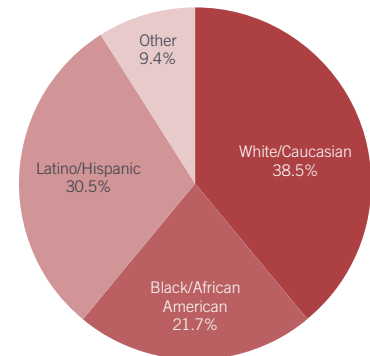
### Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Dallas	16%
2. Houston	16%
3. Austin	9%
4. San Antonio	7%
5. Fort Worth	4%
6. El Paso	3%
7. Arlington	2%
8. Corpus Christi	1%
9. Killeen	1%
10. Irving	1%
<b>Total:</b>	<b>61%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

69%

### Physical Abuse

*hitting, biting, choking, etc.*

23%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

8%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

6%

### Digital Abuse

*steal passwords, constant texts, etc.*

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	2,077	34%
Legal Advocacy	1,828	30%
Individual Professional Counseling	1,234	20%
DV Support Groups	553	9%
Legal Representation	680	11%
Protective/Restraining Order	690	11%



### Referrals to Service Providers

12,177

### Offers to Direct Connect

4,381

### Referrals to Other Resources

2,336

## Most-Referred Resources

Womenslaw.org

Family Violence Legal Line

211 - United Way

Texas Advocacy Project

Crime Victim Compensation - Texas



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

*As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*