

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Delaware State Report

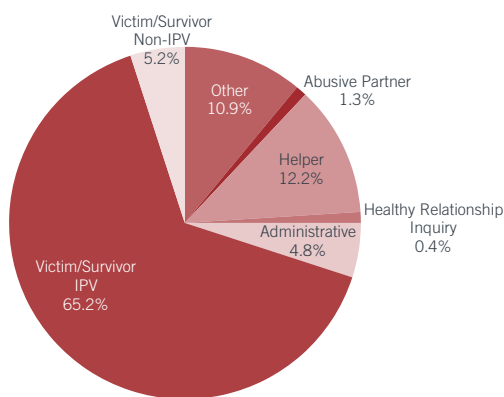
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented \* **230 contacts** from Delaware. The state ranks 42nd in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

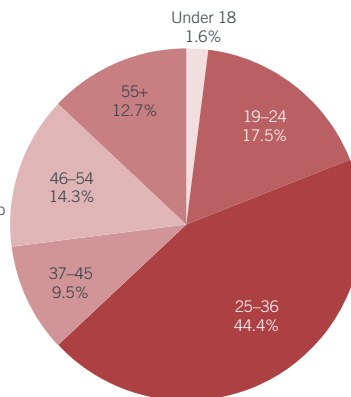
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	200
Chat	30
TTY	0
<b>Total</b>	<b>230</b>

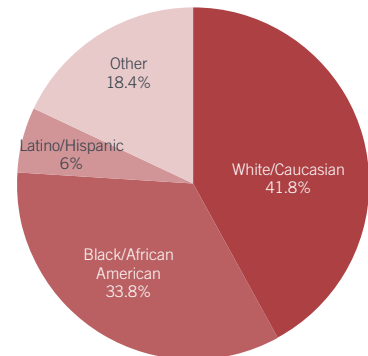
### Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Wilmington	26%
2. Bear	13%
3. Newark	12%
4. Dover	12%
5. New Castle	4%
6. Middletown	3%
7. Goergetown	3%
8. Lewes	2%
9. Delaware City	2%
10. Seaford	2%
<b>Total:</b>	<b>80%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

97%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

69%

### Physical Abuse

*hitting, biting, choking, etc.*

23%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

6%

### Sexual Abuse

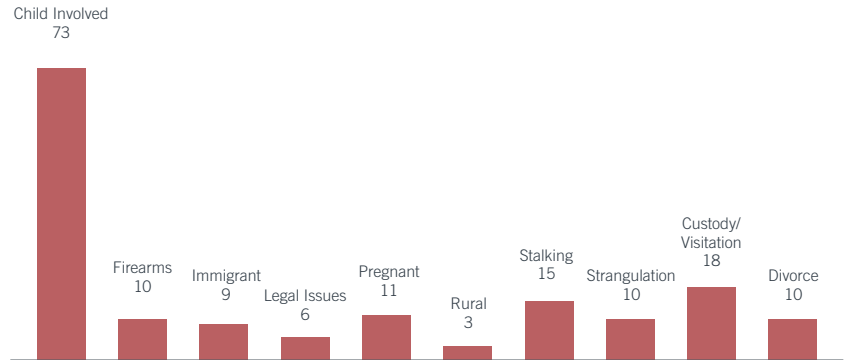
*rape, exploitation, coercion, etc.*

6%

### Digital Abuse

*steal passwords, constant texts, etc.*

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	53	36%
Legal Advocacy	40	27%
Individual Professional Counseling	27	18%
DV Support Groups	12	8%
Legal Representation	13	9%
Protective/Restraining Order	13	9%



### Referrals to Service Providers

304

### Offers to Direct Connect

96

### Referrals to Other Resources

74

## Most-Referred Resources

Womenslaw.org

211 - United Way

Scarleteen

Stalking Resource Center

LawHelp.org



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

*As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*