

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## New York State Report

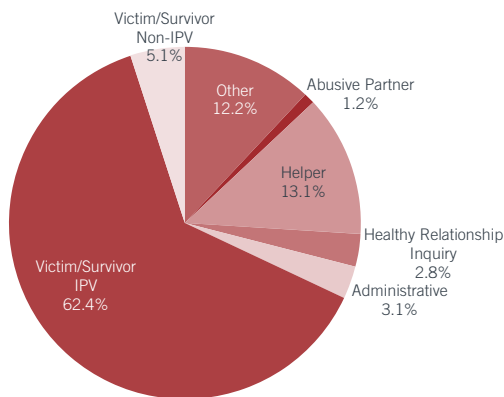
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented \* **4,992 contacts** from New York. The state ranks third in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

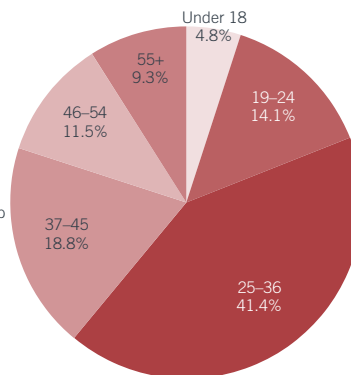
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	4,597
Chat	395
TTY	0
<b>Total</b>	<b>4,992</b>

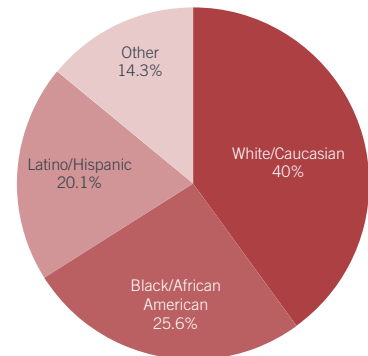
### Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. New York	29%
2. Brooklyn	15%
3. Bronx	10%
4. Queens Village	3%
5. Staten Island	3%
6. Long Island City	2%
7. Buffalo	2%
8. Albany	2%
9. Rochester	2%
10. Syracuse	1%
<b>Total:</b>	<b>70%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 62%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 7%

### Sexual Abuse

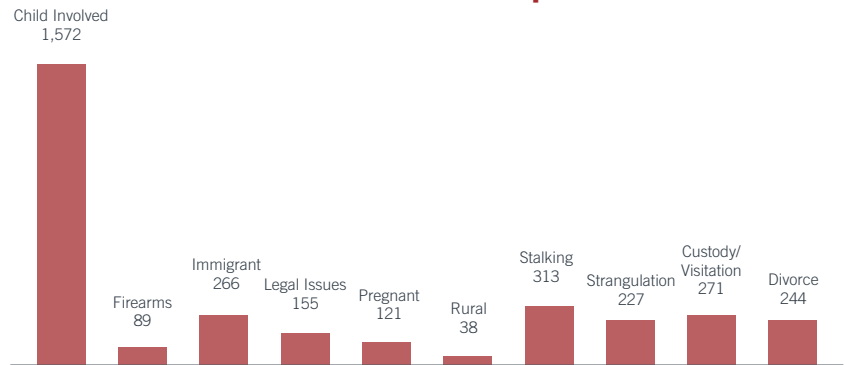
*rape, exploitation, coercion, etc.*

# 6%

### Digital Abuse

*steal passwords, constant texts, etc.*

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	1,076	32%
Legal Advocacy	888	27%
Individual Professional Counseling	724	22%
DV Support Groups	346	10%
Legal Representation	284	9%
Protective/Restraining Order	299	9%



### Referrals to Service Providers

**6,447**

### Offers to Direct Connect

**2,272**

### Referrals to Other Resources

**1,369**

## Most-Referred Resources

Womenslaw.org

New York (5 boroughs) Bed Line

211 - United Way

GoodTherapy.org

Custody Prep for Moms



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.