

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Utah State Report

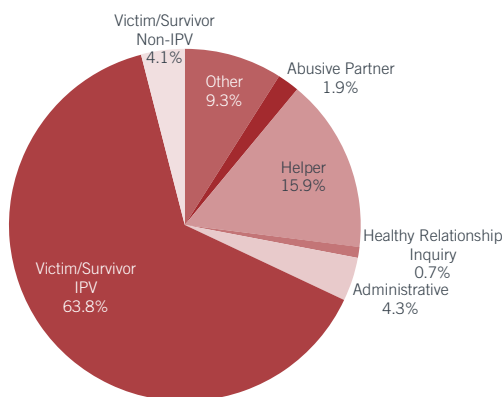
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented \* **580 contacts** from Utah. The state ranks 31st in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

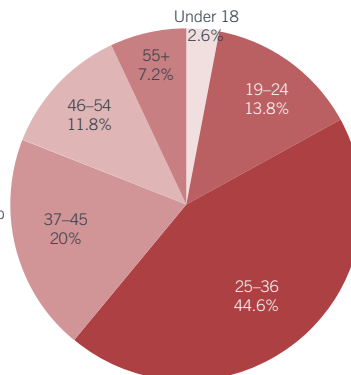
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	528
Chat	52
TTY	0
<b>Total</b>	<b>580</b>

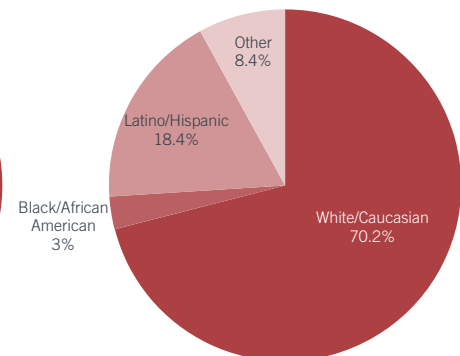
### Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Salt Lake City	40%
2. Ogden	8%
3. Provo	4%
4. Sandy	4%
5. Orem	3%
6. Saint George	3%
7. West Jordan	3%
8. Layton	2%
9. North Salt Lake	2%
10. Tooele	1%
<b>Total:</b>	<b>70%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 90%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 65%

### Physical Abuse

*hitting, biting, choking, etc.*

# 22%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 8%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 7%

### Digital Abuse

*steal passwords, constant texts, etc.*

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	100	24%
Legal Advocacy	127	31%
Individual Professional Counseling	83	20%
DV Support Groups	49	12%
Legal Representation	45	11%
Protective/Restraining Order	52	13%



### Referrals to Service Providers

## 753

### Offers to Direct Connect

## 272

### Referrals to Other Resources

## 166

## Most-Referred Resources

Womenslaw.org

211 - United Way

Child Abuse Reporting - Utah

Utah Statewide Hotline

GoodTherapy.org



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

*As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*