

## Tennessee State Report

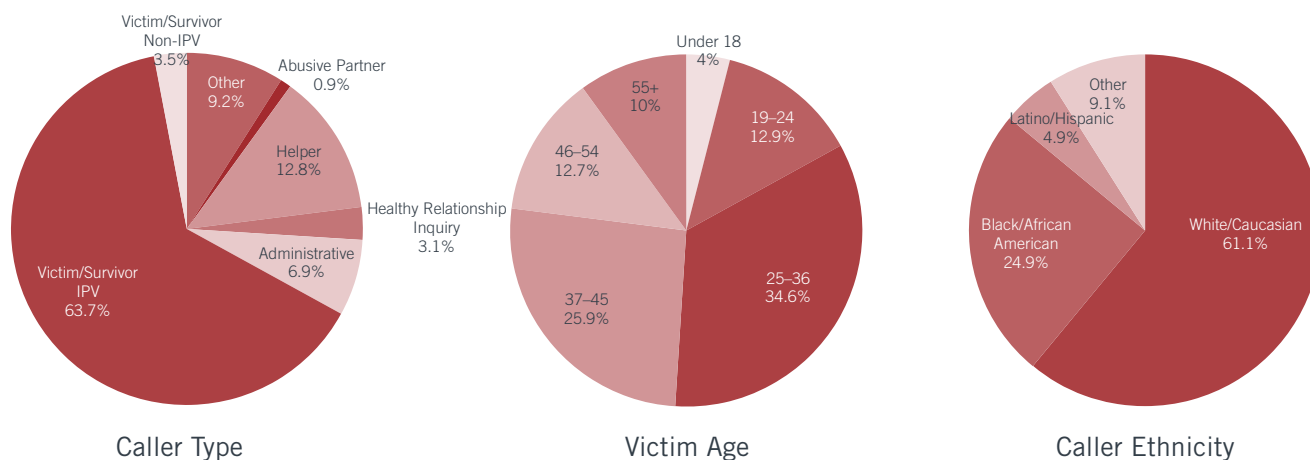
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented\* **1,298 contacts** from Tennessee. The state ranks 19th in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,224
Chat	74
TTY	0
<b>Total</b>	<b>1,298</b>

### Who is contacting The Hotline?



#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.  
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher  
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present  
 Administrative – someone seeking basic information, rather than advocacy  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Nashville	21%
2. Memphis	17%
3. Knoxville	11%
4. Chattanooga	6%
5. Clarksville	4%
6. Murfreesboro	3%
7. Morristown	2%
8. Johnson City	2%
9. Jackson	1%
10. Cleveland	1%
<b>Total:</b>	<b>68%</b>

## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 68%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 7%

### Sexual Abuse

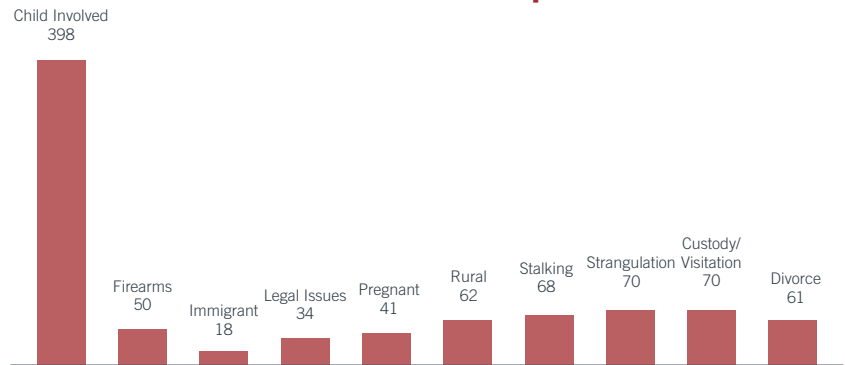
*rape, exploitation, coercion, etc.*

# 5%

### Digital Abuse

*steal passwords, constant texts, etc.*

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	320	38%
Legal Advocacy	222	26%
Individual Professional Counseling	174	21%
DV Support Groups	94	11%
Legal Representation	72	9%
Protective/Restraining Order	85	10%



### Referrals to Service Providers

## 1,625

### Offers to Direct Connect

## 599

### Referrals to Other Resources

## 261

## Most-REFERRED Resources

Womenslaw.org

211 - United Way

Tennessee Coalition to End Domestic and Sexual Violence

Custody Prep for Moms

Aunt Bertha



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*As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*