

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Arizona State Report

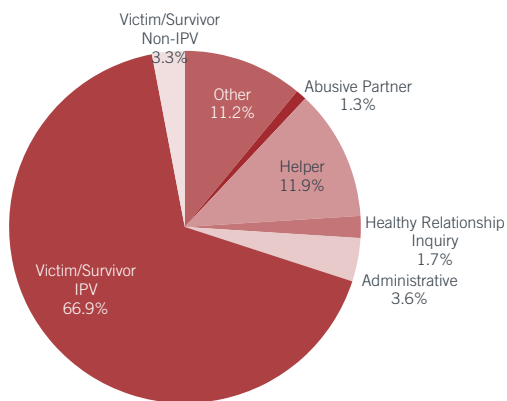
Based on Hotline contacts documented January–June 2016

In the first half of 2016, the National Domestic Violence Hotline documented * **2,671 contacts** from Arizona. The state ranks seventh in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

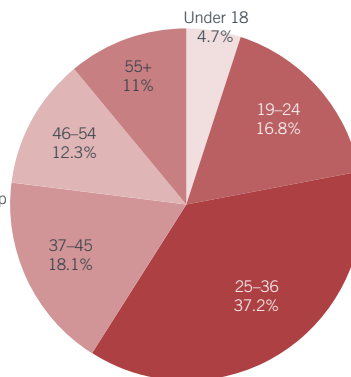
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,542
Chat	129
TTY	0
Total	2,671

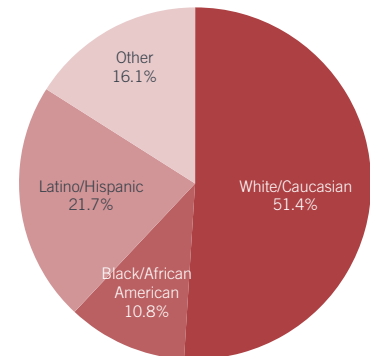
Who is contacting The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Phoenix	42%
2. Tucson	11%
3. Mesa	8%
4. Glendale	5%
5. Chandler	4%
6. Scottsdale	3%
7. Tempe	3%
8. Flagstaff	2%
9. Gilbert	2%
10. Kingman	1%
Total:	78%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

92%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

22%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

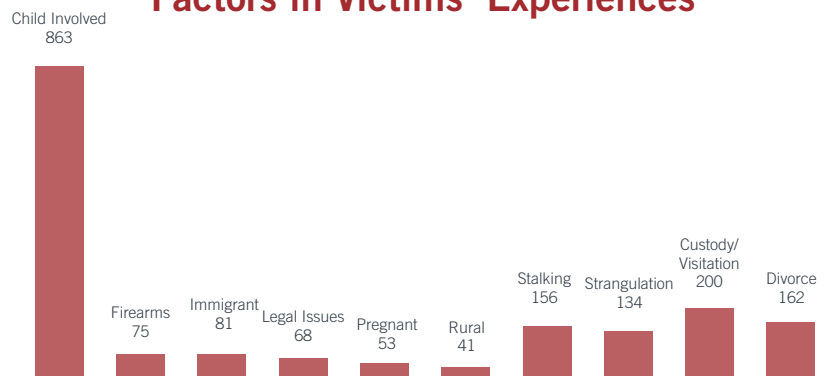
rape, exploitation, coercion, etc.

7%

Digital Abuse

steal passwords, constant texts, etc.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	764	41%
Legal Advocacy	418	22%
Individual Professional Counseling	375	20%
DV Support Groups	179	10%
Legal Representation	134	7%
Protective/Restraining Order	147	8%



Referrals to Service Providers

3,589

Offers to Direct Connect

1,357

Referrals to Other Resources

806

Most-Referred Resources

A New Leaf Centralized Screening

Womenslaw.org

211 - United Way

Custody Prep for Moms

Arizona Coalition to End Domestic Violence



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

As of January 2016, The Hotline began using a new data collection system to more accurately reflect the needs of contacts. This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.