



# Massachusetts State Report

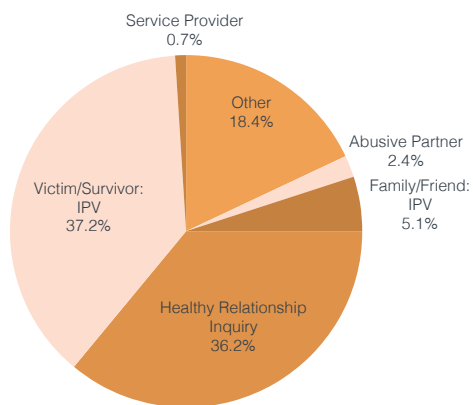
Based on loveisrespect contacts documented Jan.–Dec. 2015

In 2015, loveisrespect documented **293 contacts\*** from Massachusetts. The state ranks 14 in terms of contact volume. Loveisrespect provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

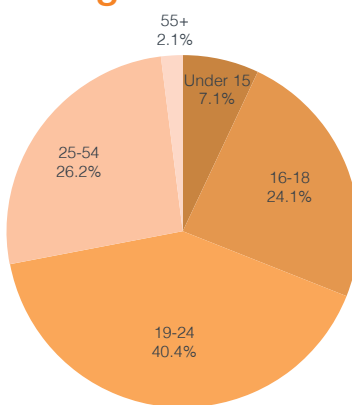
*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	73
Chat	206
Text	14
<b>Total</b>	<b>293</b>

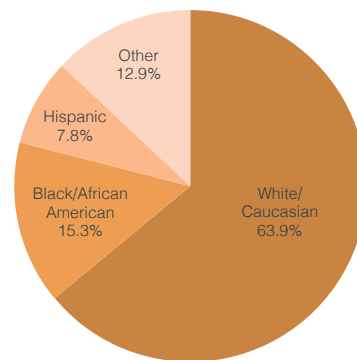
## Who is contacting us from Massachusetts?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV

Healthy Relationship Inquiry – person who has contacted loveisrespect to clarify the differences between healthy relationships and abusive relationships

Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services

Abusive Partner – a caller who identifies as abusive or who an advocate believes to be an abusive partner

Other – any caller about whom an advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

### Top 10 Cities in Contact Volume

1. Boston	23%
2. Cambridge	6%
3. Worcester	3%
4. Somerville	3%
5. Brockton	3%
6. Framingham	3%
7. Springfield	3%
8. Lowell	2%
9. Malden	2%
10. Salem	2%
<b>Total:</b>	<b>51%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

**chat** at [loveisrespect.org](http://loveisrespect.org) | **text** love to 22522 | **call** 1.866.331.9474

## What are victims experiencing?

**96%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**44%**

### Physical Abuse

*hitting, biting, choking, etc.*

**20%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**8%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**8%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**253**

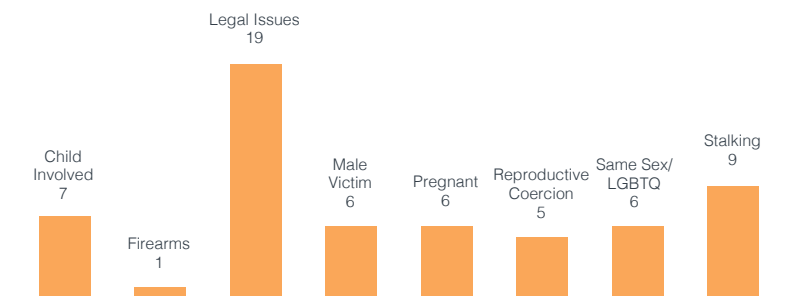
Referrals to Other Resources

**154**

## Top Resource Referrals

Scarleteen  
Your Life Your Voice  
(Boys Town)  
GoodTherapy.org  
Blah Therapy  
Womenslaw.org

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Custody/Visitation	4	11%
Divorce	4	11%
Immigration	0	0%
Interstate Custody	0	0%
Other	14	38%
Protective Orders	17	46%

## loveisrespect.org

In 2011, the National Domestic Violence Hotline partnered with Break the Cycle to launch [loveisrespect.org](http://loveisrespect.org), a comprehensive online resource for teens and young adults affected by dating abuse.

Visits in 2015:

**29,561**

New Visitors in 2015:

**23,893**

(81% of total visits)

## Most Viewed Pages on [loveisrespect.org](http://loveisrespect.org)

Types of Abuse

Healthy Relationships

Building Trust After Cheating

Healthy Relationships Quiz

How Can We Communicate Better?

Why Do People Stay in Abusive Relationships?

Dating Abuse Statistics

What Should I Look For in a Partner?

Am I a Good Partner? Quiz

Power and Control Wheel

