

2015 Virginia State Report

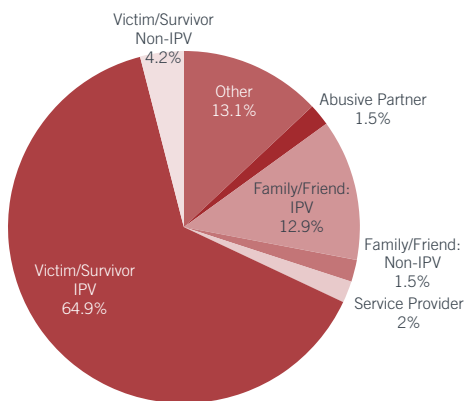
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **3,563 contacts** from Virginia. The state ranks 15 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

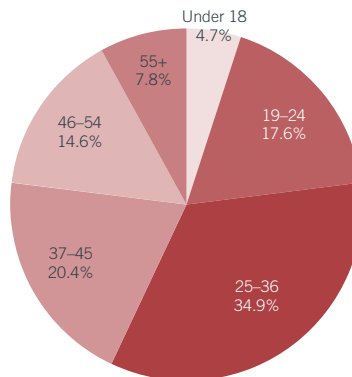
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	3,217
Chat	343
TTY	0
Total	3,563

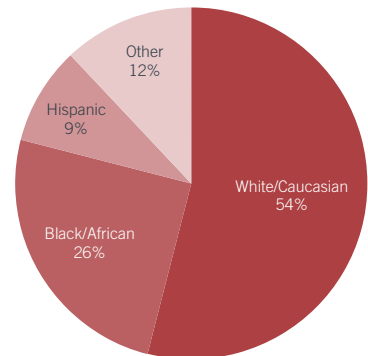
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Richmond	13%
2. Virginia Beach	8%
3. Alexandria	6%
4. Norfolk	5%
5. Fairfax	4%
6. Arlington	3%
7. Roanoke	3%
8. Woodbridge	3%
9. Hampton	2%
10. Manassas	2%
Total:	48%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

15%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

3,593

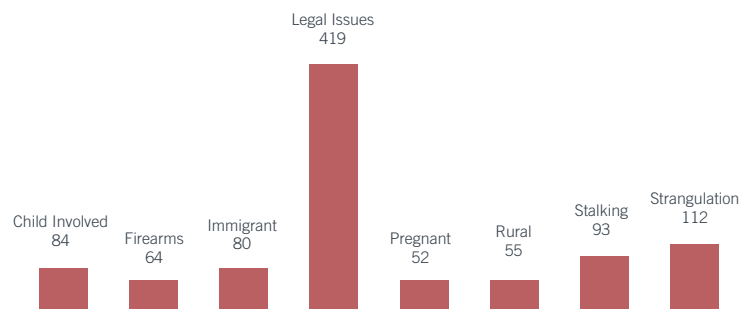
Offers to Direct Connect

1,256

Referrals to Other Resources

793

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	402	33%
Other	553	46%
Custody/Visitation	260	22%
Divorce	207	17%
Citizenship/Documentation	64	5%
Interstate Custody	22	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	568	24%
Legal Advocacy	601	25%
Individual Professional Counseling	581	24%
DV Support Groups	432	18%
DV Nonresidential Services	374	16%
Legal Representation	264	11%

Most-Referred Resources

Womenslaw.org
 211 - United Way
 Virginia Statewide Hotline
 Custody Prep for Moms
 Aunt Bertha



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