

2015 Minnesota State Report

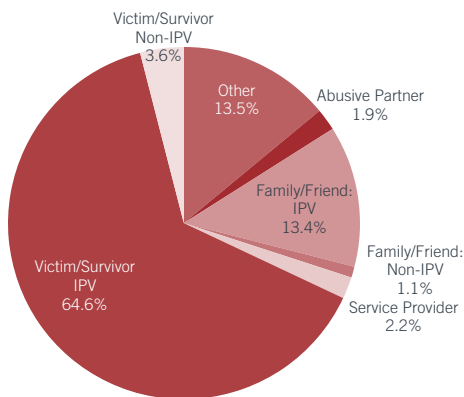
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **1,830 contacts** from Minnesota. The state ranks 22 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

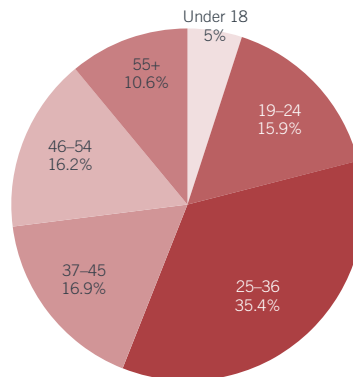
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	1,670
Chat	158
TTY	0
Total	1,830

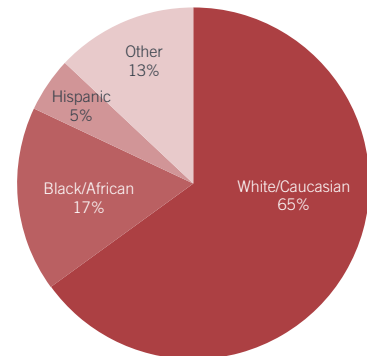
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Minneapolis	31%
2. Saint Paul	14%
3. Duluth	4%
4. Rochester	3%
5. Saint Cloud	3%
6. Eden Prairie	3%
7. New Ulm	2%
8. Shakopee	1%
9. Buffalo	1%
10. Mankato	1%
Total:	61%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

63%

Physical Abuse

hitting, biting, choking, etc.

16%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

4%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

1,864

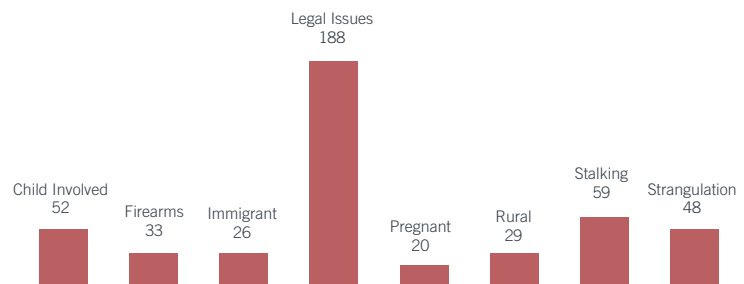
Offers to Direct Connect

691

Referrals to Other Resources

480

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	200	34%
Other	264	45%
Custody/Visitation	118	20%
Divorce	101	17%
Citizenship/Documentation	18	3%
Interstate Custody	7	1%

Commonly Requested Hotline Services:

Domestic Violence Shelter	306	25%
Legal Advocacy	269	22%
Individual Professional Counseling	255	21%
DV Support Groups	192	16%
DV Nonresidential Services	192	16%
Legal Representation	115	9%

Most-Referred Resources

Womenslaw.org
 Minnesota Statewide Bed Line/Hotline
 211 - United Way
 Battered Women's Legal Advocacy Project
 Safe at Home:
 Address Confidentiality Program - MN



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