

2015 Maine State Report

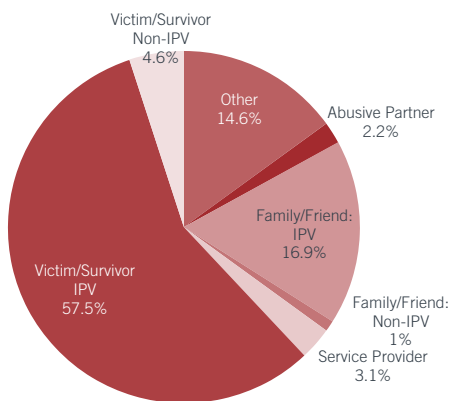
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **414 contacts** from Maine. The state ranks 43 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

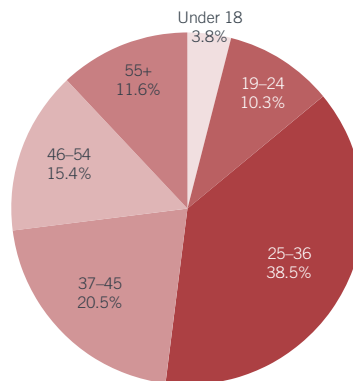
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	355
Chat	58
TTY	1
Total	414

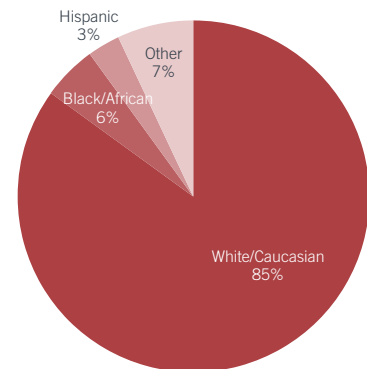
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Portland	22%
2. Bangor	5%
3. Augusta	4%
4. Lewiston	3%
5. Denmark	2%
6. Yarmouth	2%
7. Waterville	2%
8. Sanford	2%
9. Gorham	2%
10. Bath	2%
Total:	45%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

59%

Physical Abuse

hitting, biting, choking, etc.

14%

Economic/Financial Abuse

control finances, ruin credit, etc.

5%

Sexual Abuse

rape, exploitation, coercion, etc.

4%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

369

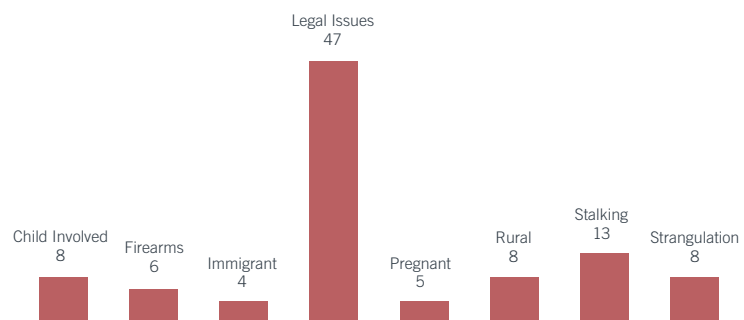
Offers to Direct Connect

158

Referrals to Other Resources

111

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	52	39%
Other	56	41%
Custody/Visitation	28	21%
Divorce	26	19%
Citizenship/Documentation	3	2%
Interstate Custody	1	1%

Commonly Requested Hotline Services:

Domestic Violence Shelter	88	31%
Legal Advocacy	51	18%
Individual Professional Counseling	71	25%
DV Support Groups	49	17%
DV Nonresidential Services	37	13%
Legal Representation	20	7%

Most-Referred Resources

211 - United Way
 Womenslaw.org
 Maine Statewide Hotline
 Maine Coalition to End Domestic Violence
 Scarleteen



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