

2015 Illinois State Report

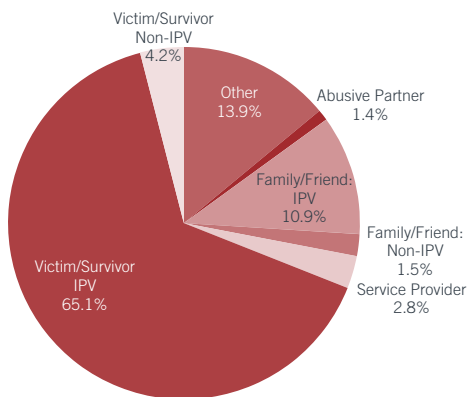
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **6,093 contacts** from Illinois. The state ranks 6 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

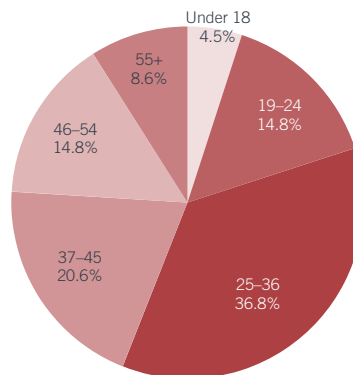
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	5,642
Chat	444
TTY	1
Total	6,093

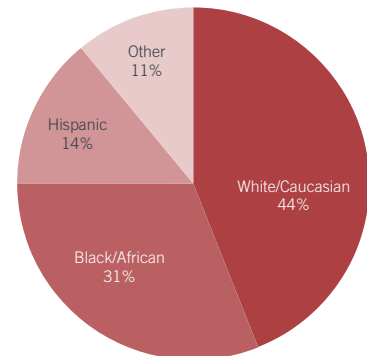
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Chicago	46%
2. Rockford	2%
3. Joliet	1%
4. Waukegan	1%
5. Springfield	1%
6. Plainfield	1%
7. Aurora	1%
8. Belleville	1%
9. Naperville	1%
10. Peoria	1%
Total:	57%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

16%

Economic/Financial Abuse

control finances, ruin credit, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.

4%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

6,489

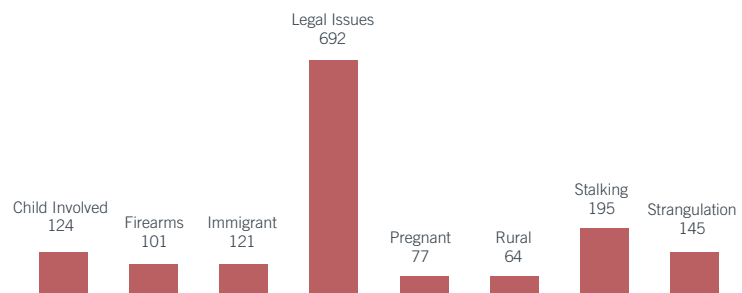
Offers to Direct Connect

2,213

Referrals to Other Resources

1,689

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	755	37%
Other	947	46%
Custody/Visitation	352	17%
Divorce	300	15%
Citizenship/Documentation	68	3%
Interstate Custody	34	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	1,038	25%
Legal Advocacy	887	21%
Individual Professional Counseling	847	20%
DV Support Groups	640	15%
DV Nonresidential Services	614	15%
Legal Representation	505	12%

Most-Referred Resources

Illinois Statewide Bed Line/Hotline

Womenslaw.org

211 - United Way

Illinois Coalition Against Domestic Violence

Aunt Bertha



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.