

2015 Oregon State Report

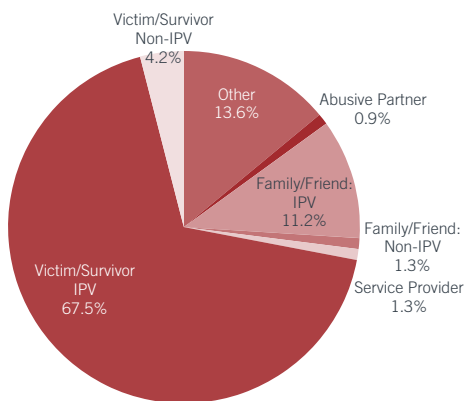
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **2,213 contacts** from Oregon. The state ranks 21 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

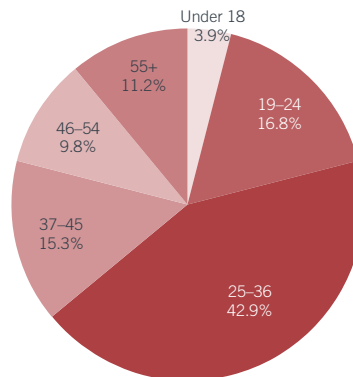
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	2,021
Chat	191
TTY	1
Total	2,213

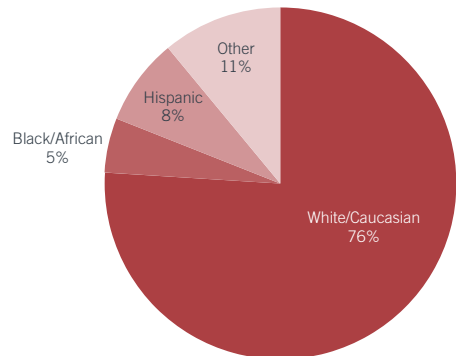
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Portland	41%
2. Medford	7%
3. Salem	6%
4. Eugene	4%
5. Beaverton	3%
6. Grants Pass	2%
7. Albany	2%
8. Gresham	2%
9. Hillsboro	2%
10. Oregon City	2%
Total:	69%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

15%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

4%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

2,044

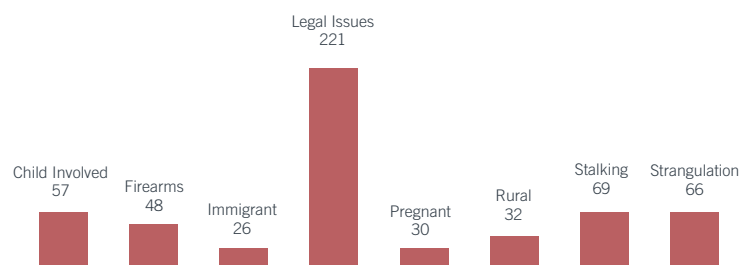
Offers to Direct Connect

718

Referrals to Other Resources

535

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	238	34%
Other	330	47%
Custody/Visitation	138	20%
Divorce	111	16%
Citizenship/Documentation	15	2%
Interstate Custody	15	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	378	26%
Legal Advocacy	304	21%
Individual Professional Counseling	289	20%
DV Support Groups	244	17%
DV Nonresidential Services	232	16%
Legal Representation	143	10%

Most-Referred Resources

Womenslaw.org
211 - United Way
Oregon Statewide Hotline/Bedline
Custody Prep for Moms
GoodTherapy.org



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