

## 2015 Washington State Report

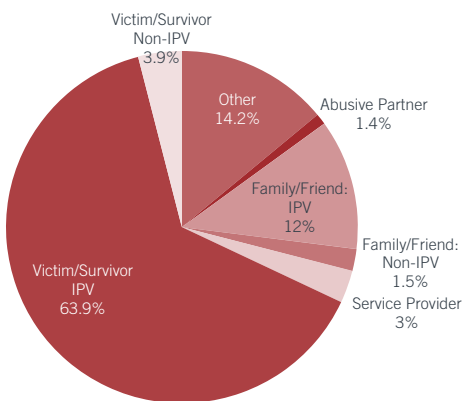
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **4,493 contacts** from Washington. The state ranks 10 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

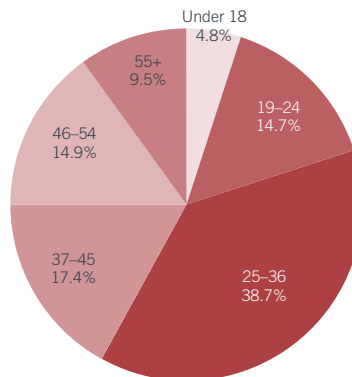
*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	4,174
Chat	303
TTY	0
<b>Total</b>	<b>4,493</b>

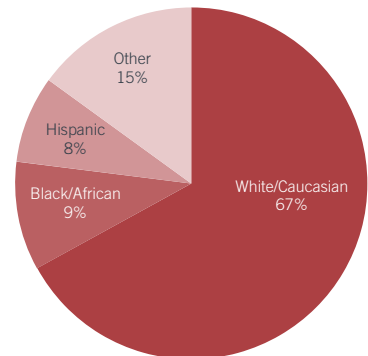
### Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.  
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse  
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

#### Top 10 Cities in Contact Volume

1. Seattle	28%
2. Tacoma	9%
3. Vancouver	6%
4. Spokane	5%
5. Everett	3%
6. Olympia	3%
7. Renton	2%
8. Bellevue	2%
9. Federal Way	2%
10. Kent	2%
<b>Total:</b>	<b>62%</b>

## What are victims experiencing?

**94%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**66%**

### Physical Abuse

*hitting, biting, choking, etc.*

**16%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**7%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**4%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**4,671**

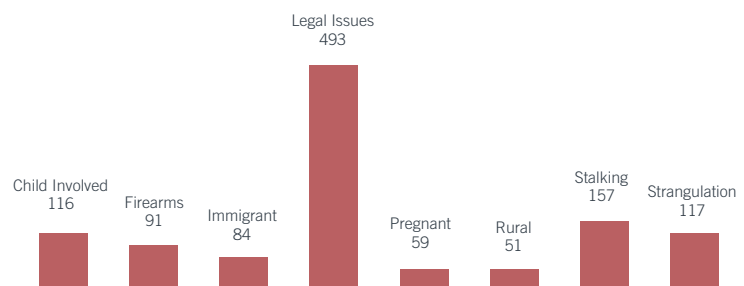
Offers to Direct Connect

**1,546**

Referrals to Other Resources

**901**

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Protective Orders	485	34%
Other	635	45%
Custody/Visitation	305	22%
Divorce	195	14%
Citizenship/Documentation	39	3%
Interstate Custody	32	2%

### Commonly Requested Hotline Services:

Domestic Violence Shelter	733	25%
Legal Advocacy	617	21%
Individual Professional Counseling	529	18%
DV Support Groups	417	14%
DV Nonresidential Services	398	14%
Legal Representation	303	10%

### Most-Referred Resources

Womenslaw.org  
 211 - United Way  
 Washington Statewide Hotline  
 Washington State Coalition  
 Against Domestic Violence  
 Custody Prep for Moms



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.