

2015 Missouri State Report

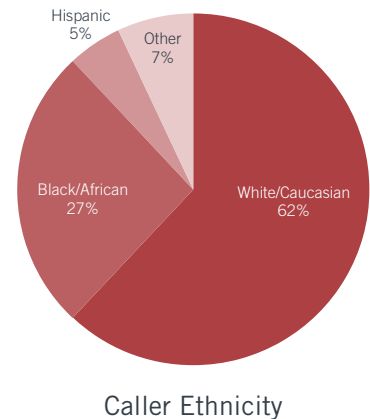
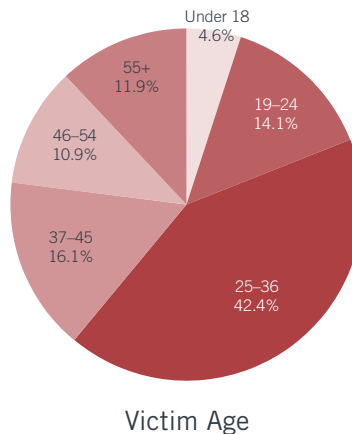
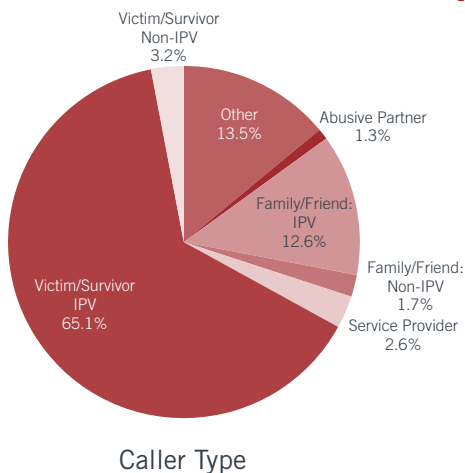
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **3,035 contacts** from Missouri. The state ranks 18 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	2,845
Chat	190
TTY	0
Total	3,035

Who is calling The Hotline?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Saint Louis	34%
2. Kansas City	15%
3. Springfield	7%
4. Columbia	3%
5. Saint Charles	2%
6. Independence	2%
7. Lake Saint Louis	2%
8. Branson	1%
9. Jefferson City	1%
10. Joplin	1%
Total:	69%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

17%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

3,705

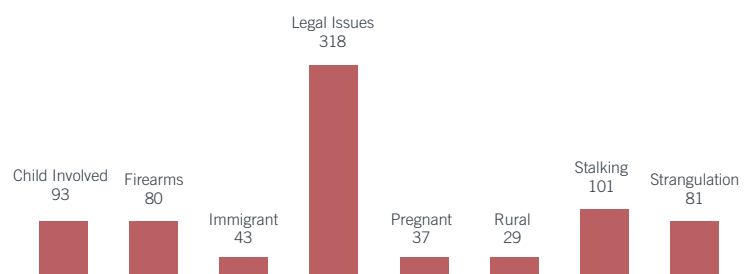
Offers to Direct Connect

1,234

Referrals to Other Resources

687

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	320	36%
Other	415	46%
Custody/Visitation	188	21%
Divorce	177	20%
Citizenship/Documentation	28	3%
Interstate Custody	20	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	700	35%
Legal Advocacy	362	18%
Individual Professional Counseling	335	17%
DV Support Groups	259	13%
DV Nonresidential Services	241	12%
Legal Representation	173	9%

Most-Referred Resources

Womenslaw.org
 211 - United Way
 Missouri Coalition Against Domestic & Sexual Violence
 Mullanphy Travelers Aid
 Child Abuse Reporting - Missouri



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