

2015 Montana State Report

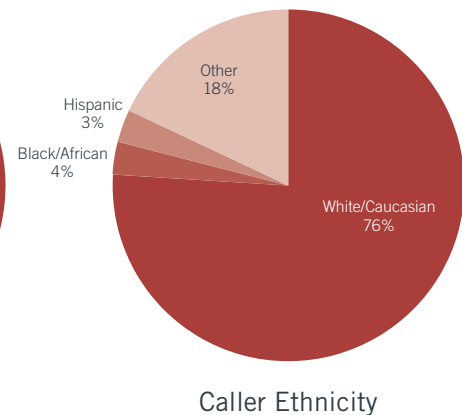
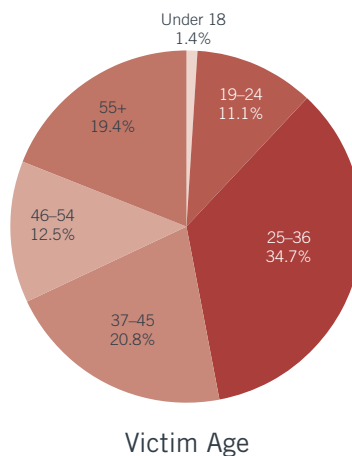
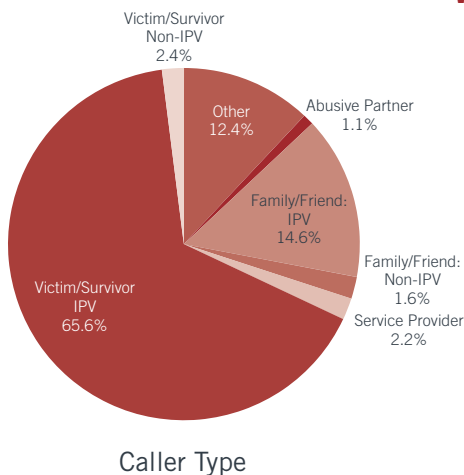
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **369 contacts** from Montana. The state ranks 46 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	347
Chat	22
TTY	0
Total	369

Who is calling The Hotline?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Billings	23%
2. Missoula	15%
3. Kalispell	6%
4. Great Falls	6%
5. Butte	5%
6. Helena	5%
7. Bozeman	4%
8. Polson	3%
9. Livingston	2%
10. Cut Bank	2%
Total:	70%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

71%

Physical Abuse

hitting, biting, choking, etc.

18%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

291

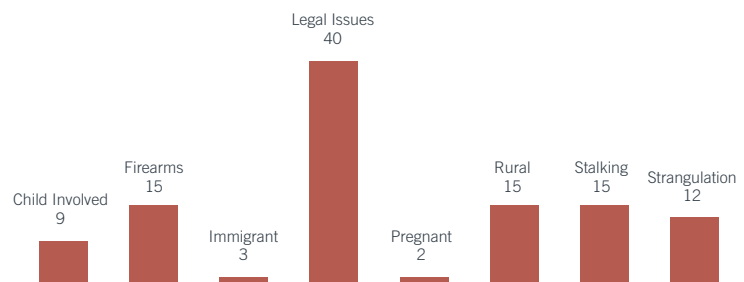
Offers to Direct Connect

143

Referrals to Other Resources

75

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	41	33%
Other	50	40%
Custody/Visitation	26	21%
Divorce	21	17%
Citizenship/Documentation	1	1%
Interstate Custody	3	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	64	25%
Legal Advocacy	58	23%
Individual Professional Counseling	42	16%
DV Support Groups	31	12%
DV Nonresidential Services	32	12%
Legal Representation	21	8%

Most-Referred Resources

Womenslaw.org
 211 - United Way
 Montana Legal Services Association (MLSA)
 GoodTherapy.org
 National Adult Protective Services Organization



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