

## 2015 Louisiana State Report

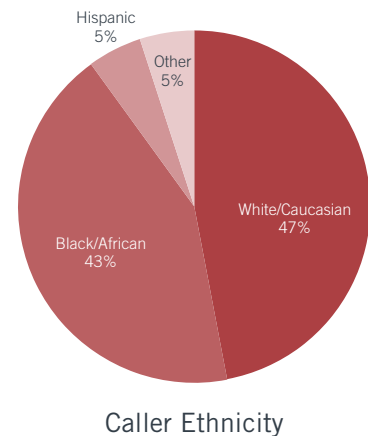
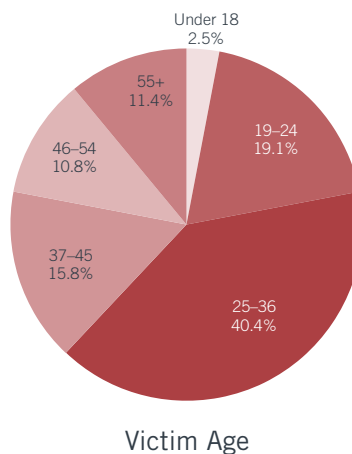
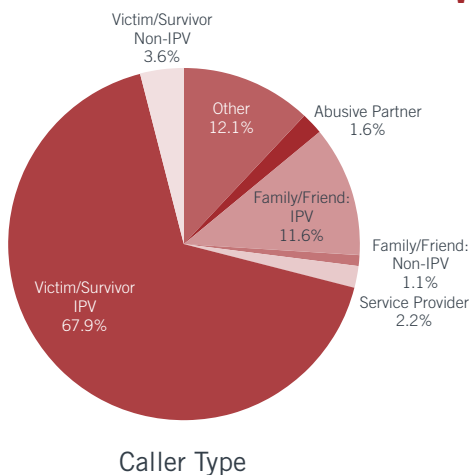
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **1,741 contacts** from Louisiana. The state ranks 24 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	1,632
Chat	107
TTY	1
<b>Total</b>	<b>1,741</b>

### Who is calling The Hotline?



#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.  
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse  
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

#### Top 10 Cities in Contact Volume

1. New Orleans	21%
2. Baton Rouge	14%
3. Shreveport	10%
4. Lafayette	5%
5. Alexandria	3%
6. Lake Charles	3%
7. Monroe	3%
8. Hammond	2%
9. Metairie	2%
10. Slidell	2%
<b>Total:</b>	<b>65%</b>

## What are victims experiencing?

**94%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**73%**

### Physical Abuse

*hitting, biting, choking, etc.*

**17%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**6%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**3%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**1,824**

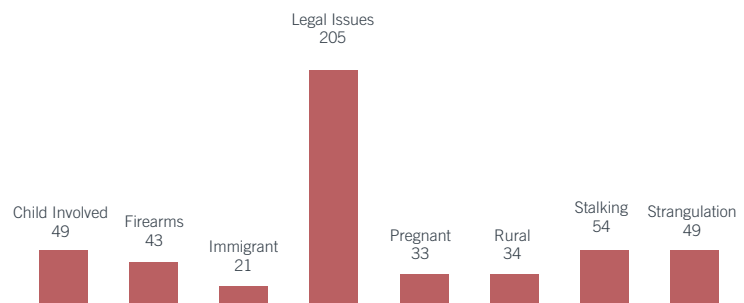
Offers to Direct Connect

**667**

Referrals to Other Resources

**385**

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Protective Orders	205	37%
Other	259	46%
Custody/Visitation	92	16%
Divorce	78	14%
Citizenship/Documentation	16	3%
Interstate Custody	14	3%

### Commonly Requested Hotline Services:

Domestic Violence Shelter	369	30%
Legal Advocacy	244	20%
Individual Professional Counseling	249	20%
DV Support Groups	201	16%
DV Nonresidential Services	161	13%
Legal Representation	127	10%

### Most-Referred Resources

Womenslaw.org  
 211 - United Way  
 Louisiana Statewide Hotline  
 Travelers Aid Society  
 Louisiana Coalition Against Domestic Violence



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