

2015 New Hampshire State Report

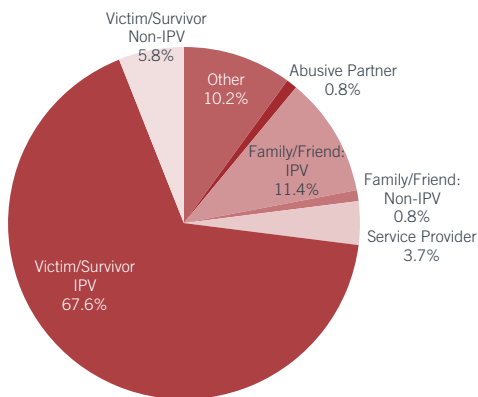
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **380 contacts** from New Hampshire. The state ranks 44 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

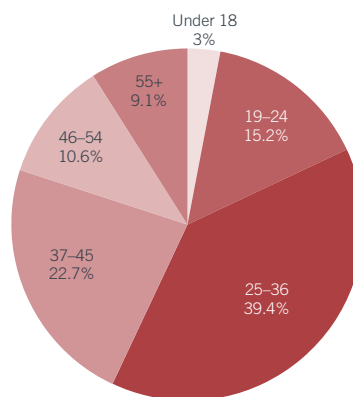
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	349
Chat	31
TTY	0
Total	380

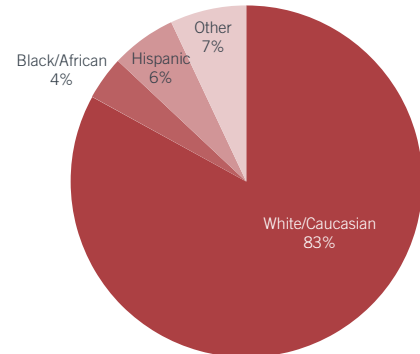
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Manchester	16%
2. Nashua	13%
3. Concord	7%
4. Keene	5%
5. Salem	3%
6. Portsmouth	3%
7. Dover	3%
8. Hampton	2%
9. Derry	2%
10. Somersworth	2%
Total:	55%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

19%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

392

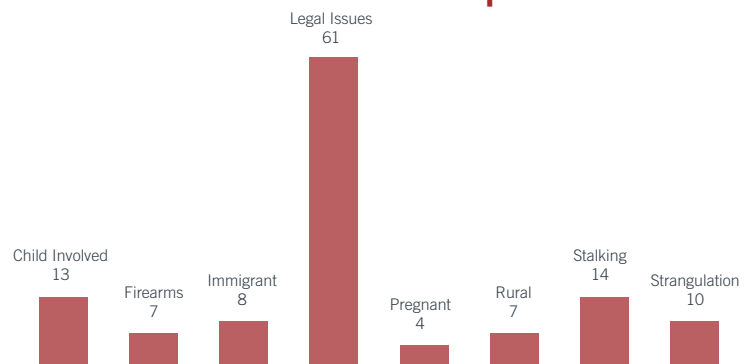
Offers to Direct Connect

142

Referrals to Other Resources

119

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	54	37%
Other	51	35%
Custody/Visitation	33	23%
Divorce	28	19%
Citizenship/Documentation	7	5%
Interstate Custody	3	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	67	25%
Legal Advocacy	69	26%
Individual Professional Counseling	61	23%
DV Support Groups	46	17%
DV Nonresidential Services	45	17%
Legal Representation	35	13%

Most-Referred Resources

211 - United Way

Womenslaw.org

Aunt Bertha

Boys Town National Hotline

New Hampshire Coalition Against Domestic
& Sexual Violence



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