

## Guam Report

Based on Hotline and loveisrespect contacts documented January–December 2017

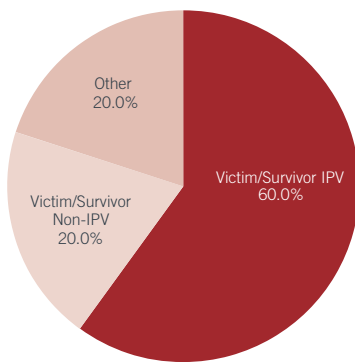
In 2017, the National Domestic Violence Hotline and loveisrespect documented\* **5 contacts** from Guam. The Hotline and loveisrespect provide crisis intervention, safety planning, referrals and DV education for these contacts.

\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

Phone	3
Chat	2
Text	0
<b>Total</b>	<b>5</b>

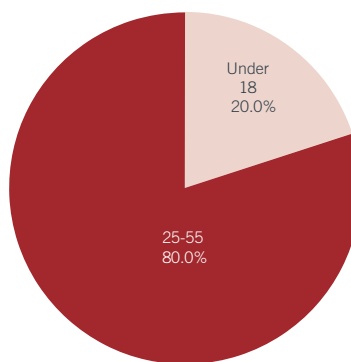
### Who is contacting The Hotline and loveisrespect from Guam?

Abusive Partner 0.0%  
Administrative 0.0%  
Family/Friend: IPV 0.0%  
Healthy Relationship Inquiry 0.0%



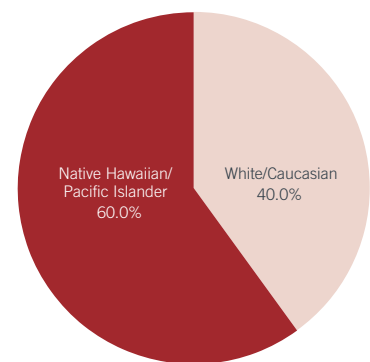
Caller Type

19-24 0.0%  
55+ 0.0%



Victim Age

Latino/Hispanic 0.0%  
Black/African American 0.0%



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

#### Top Cities in Contact Volume

1. Hagatna	40.0%
2. Agana Heights	20.0%
3. Mangilao	20.0%
4. Yigo	20.0%
<b>Totals:</b>	<b>100.0%</b>

## What are victims experiencing?

# 80%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 20%

### Physical Abuse

*hitting, biting, choking, etc.*

# 0%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 0%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 0%

### Sexual Abuse

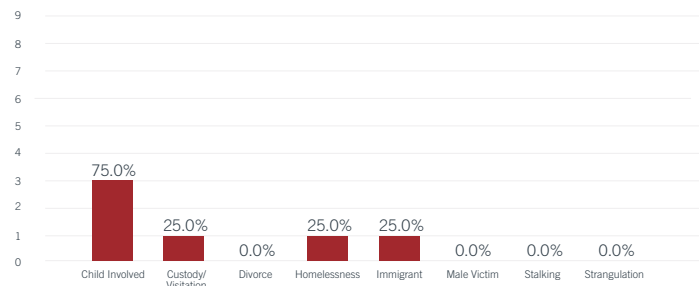
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	20.0%
Legal Advocacy	20.0%
Individual Professional Counseling	20.0%
DV Support Groups	20.0%
Legal Representation	0.0%
Protective/Restraining Order	0.0%



Referrals to Service Providers

4

Offers to Direct Connect

1

Referrals to Other Resources

11

### Most-Referred Resources

Your Life Your Voice (Boys Town)  
 GoodTherapy.org  
 National Parent Helpline  
 National Suicide Prevention Lifeline  
 Parenting.org (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*