

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Arkansas State Report

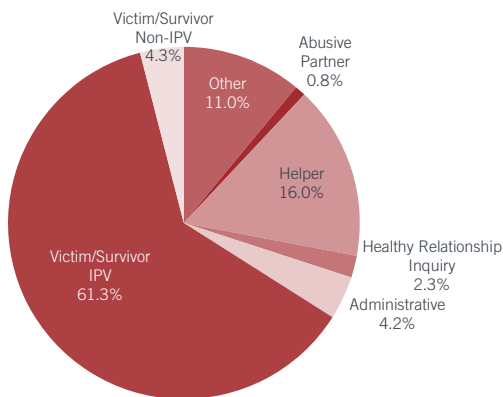
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented* **1,042 contacts** from Arkansas. The state ranks 33rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

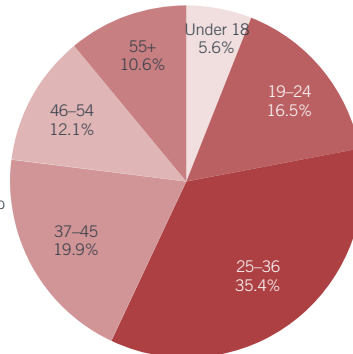
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	968
Chat	74
TTY	0
Total	1,042

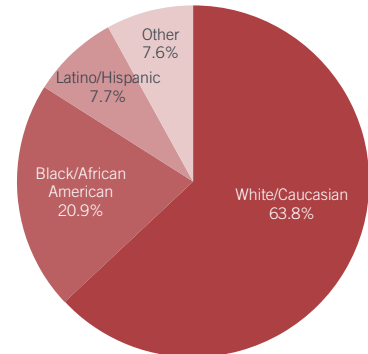
Who is contacting The Hotline from Arkansas?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
 Administrative – someone seeking basic information, rather than advocacy
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Little Rock	16%
2. Hot Springs	5%
3. Fayetteville	5%
4. Fort Smith	4%
5. Jonesboro	3%
6. Russellville	3%
7. Conway	3%
8. West Memphis	3%
9. Springdale	3%
10. North Little Rock	2%
Total:	47%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

90%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

75%

Physical Abuse

hitting, biting, choking, etc.

22%

Economic/Financial Abuse

control finances, ruin credit, etc.

10%

Sexual Abuse

rape, exploitation, coercion, etc.

6%

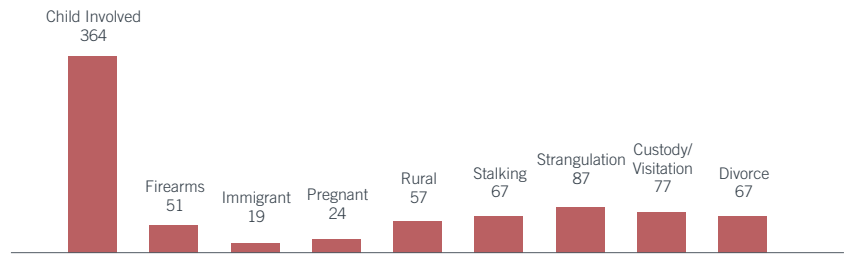
Digital Abuse

steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	284	38%
Legal Advocacy	195	26%
Individual Professional Counseling	139	18%
DV Support Groups	76	10%
Legal Representation	71	9%
Protective/Restraining Order	66	9%



Referrals to Service Providers

1,276

Offers to Direct Connect

501

Referrals to Other Resources

273

Most-REFERRED Resources

Womenslaw.org

211 - United Way

Arkansas Coalition Against Domestic Violence

Crime Victims Compensation and Statewide Victim Services - Arkansas

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.