

Tennessee State Report

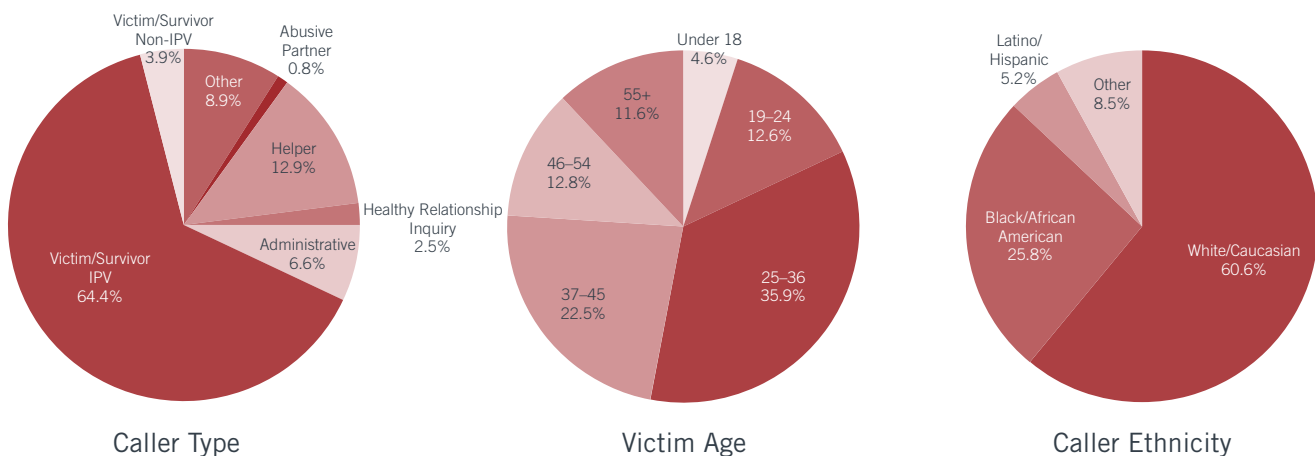
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented* **2,606 contacts** from Tennessee. The state ranks 19th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,399
Chat	207
TTY	0
Total	2,606

Who is contacting The Hotline from Tennessee?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
 Administrative – someone seeking basic information, rather than advocacy
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Nashville	20%
2. Memphis	17%
3. Knoxville	11%
4. Chattanooga	5%
5. Clarksville	4%
6. Murfreesboro	3%
7. Johnson City	2%
8. Jackson	2%
9. Morristown	1%
10. Franklin	1%
Total:	66%

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

24%

Economic/Financial Abuse

control finances, ruin credit, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.

6%

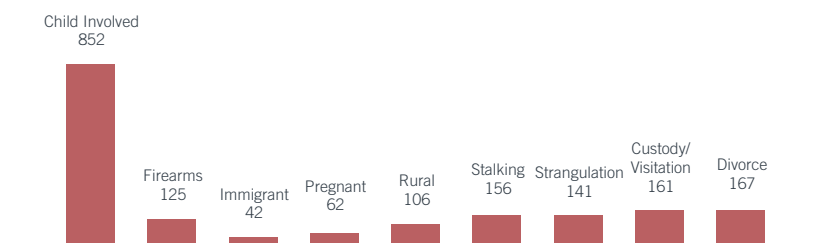
Digital Abuse

steal passwords, constant texts, etc.



This publication was made possible by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	682	37%
Legal Advocacy	502	27%
Individual Professional Counseling	424	23%
DV Support Groups	214	12%
Legal Representation	158	9%
Protective/Restraining Order	203	11%



Referrals to Service Providers

3,414

Offers to Direct Connect

1,163

Referrals to Other Resources

699

Most-REFERRED Resources

Womenslaw.org

211 - United Way

Aunt Bertha

Crime Victim Compensation - Tennessee

Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.