

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Florida State Report

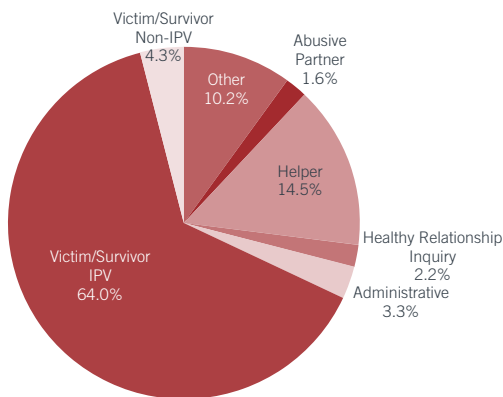
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented\* **9,073 contacts** from Florida. The state ranks 4th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

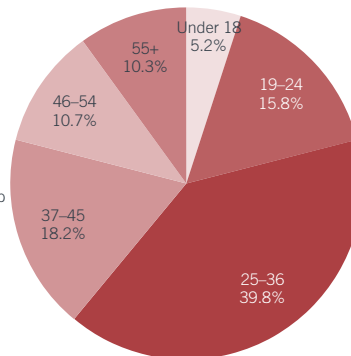
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	8,240
Chat	833
TTY	0
<b>Total</b>	<b>9,073</b>

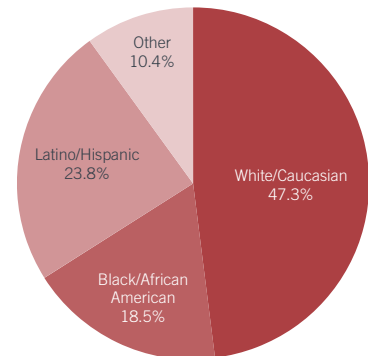
### Who is contacting The Hotline from Florida?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Miami	12%
2. Orlando	10%
3. Tampa	6%
4. Jacksonville	5%
5. Fort Lauderdale	4%
6. West Palm Beach	3%
7. Saint Petersburg	2%
8. Daytona Beach	2%
9. Pensacola	2%
10. Clearwater	2%
<b>Total:</b>	<b>48%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 64%

### Physical Abuse

*hitting, biting, choking, etc.*

# 25%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 8%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 7%

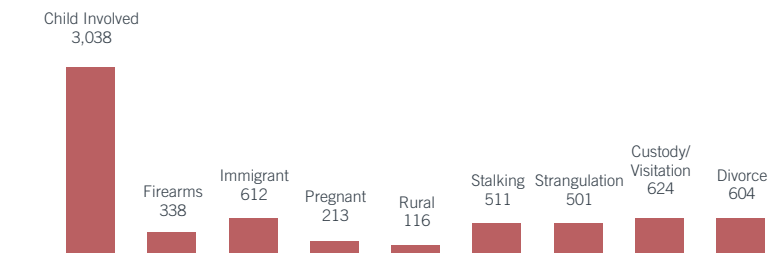
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	1,942	29%
Legal Advocacy	1,913	29%
Individual Professional Counseling	1,562	24%
DV Support Groups	736	11%
Legal Representation	618	9%
Protective/Restraining Order	642	10%



### Referrals to Service Providers

## 11,016

### Offers to Direct Connect

## 3,938

### Referrals to Other Resources

## 2,854

## Most-REFERRED Resources

Womenslaw.org

211 - United Way

Florida Statewide Hotline

Aunt Bertha

GoodTherapy.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*