

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

New York State Report

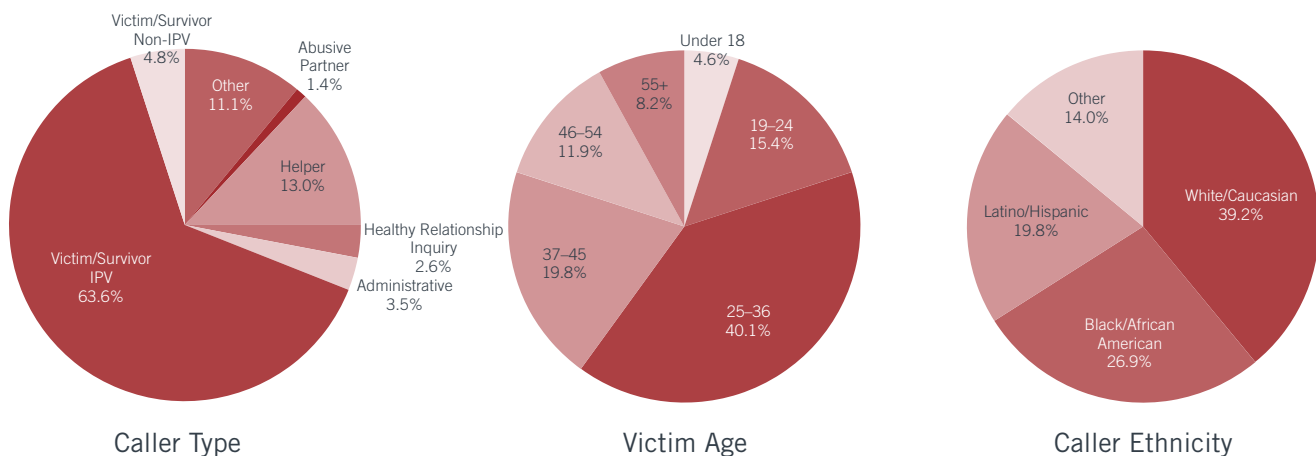
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented* **10,326 contacts** from New York. The state ranks 3rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	9,418
Chat	908
TTY	0
Total	10,326

Who is contacting The Hotline from New York?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
 Administrative – someone seeking basic information, rather than advocacy
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. New York	28%
2. Brooklyn	14%
3. Bronx	11%
4. Queens Village	4%
5. Rochester	3%
6. Buffalo	2%
7. Staten Island	2%
8. Long Island City	2%
9. Albany	2%
10. Syracuse	1%
Total:	70%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

23%

Economic/Financial Abuse

control finances, ruin credit, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.

7%

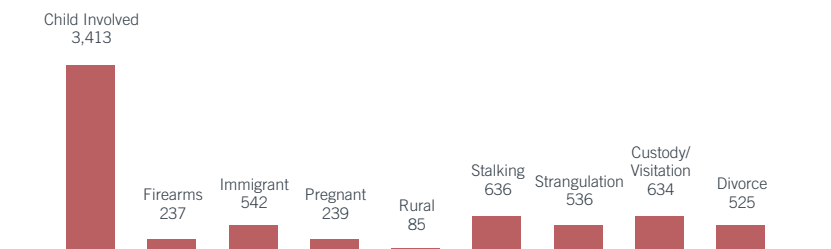
Digital Abuse

steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	2,425	33%
Legal Advocacy	1,954	26%
Individual Professional Counseling	1,678	23%
DV Support Groups	821	11%
Legal Representation	655	9%
Protective/Restraining Order	701	9%



Referrals to Service Providers

13,565

Offers to Direct Connect

4,675

Referrals to Other Resources

3,113

Most-Referred Resources

New York (5 boroughs) Bed Line

Womenslaw.org

211 - United Way

Aunt Bertha

Crime Victim Compensation & Statewide Victim Services - New York

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.