

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## West Virginia State Report

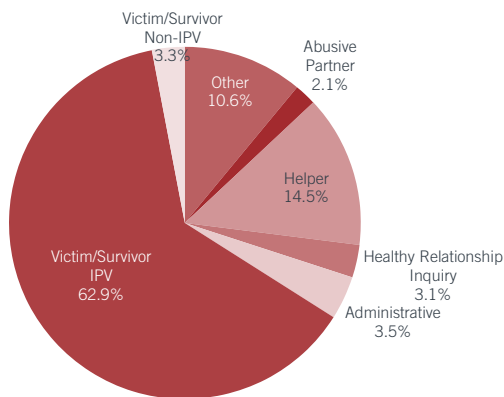
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented\* **518 contacts** from West Virginia. The state ranks 40th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

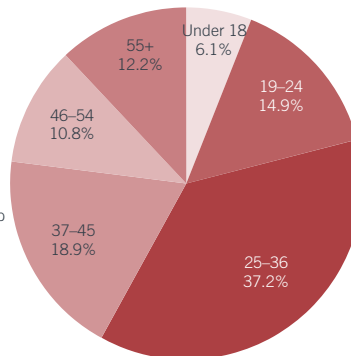
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	454
Chat	64
TTY	0
<b>Total</b>	<b>518</b>

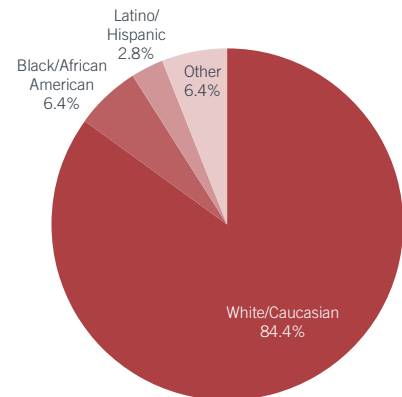
### Who is contacting The Hotline from West Virginia?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

**Victim/Survivor: IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor: Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Charleston	16%
2. Morgantown	9%
3. Huntington	7%
4. Martinsburg	6%
5. Clarksburg	4%
6. Parkersburg	4%
7. Wheeling	3%
8. Beckley	3%
9. Weirton	2%
10. Princeton	2%
<b>Total:</b>	<b>55%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 63%

### Physical Abuse

*hitting, biting, choking, etc.*

# 25%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 7%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 7%

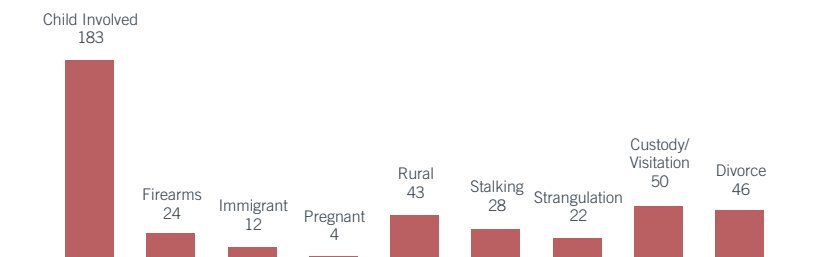
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	99	26%
Legal Advocacy	119	32%
Individual Professional Counseling	81	22%
DV Support Groups	40	11%
Legal Representation	30	8%
Protective/Restraining Order	40	11%



### Referrals to Service Providers

## 575

### Offers to Direct Connect

## 223

### Referrals to Other Resources

## 133

## Most-REFERRED Resources

Womenslaw.org

211 - United Way

Custody Prep for Moms

Address Confidentiality Program - WV

Elder Abuse Information

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*