

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Utah State Report

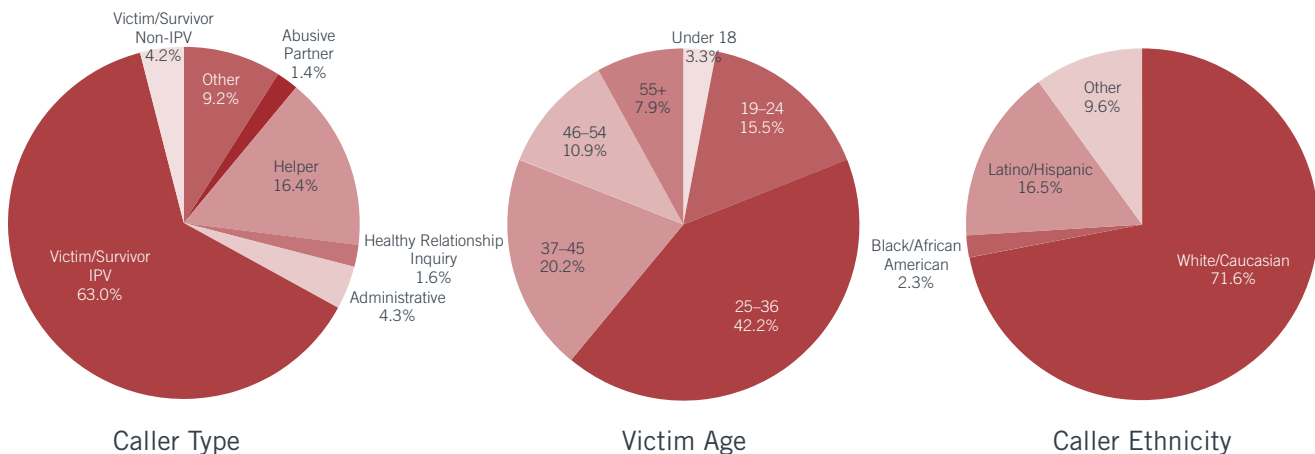
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented\* **1,131 contacts** from Utah. The state ranks 32nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,021
Chat	110
TTY	0
<b>Total</b>	<b>1,131</b>

### Who is contacting The Hotline from Utah?



#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.  
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher  
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present  
 Administrative – someone seeking basic information, rather than advocacy  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Salt Lake City	43%
2. Ogden	7%
3. Provo	4%
4. Sandy	3%
5. West Jordan	2%
6. Layton	2%
7. Orem	2%
8. Saint George	2%
9. Park City	2%
10. Bountiful	1%
<b>Total:</b>	<b>69%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 65%

### Physical Abuse

*hitting, biting, choking, etc.*

# 21%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 7%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 7%

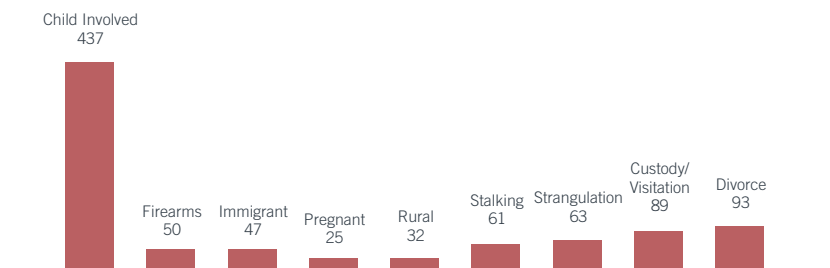
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	211	25%
Legal Advocacy	258	31%
Individual Professional Counseling	186	22%
DV Support Groups	103	12%
Legal Representation	72	9%
Protective/Restraining Order	92	11%



### Referrals to Service Providers

## 1,499

### Offers to Direct Connect

## 500

### Referrals to Other Resources

## 323

### Most-Referred Resources

Womenslaw.org

211 - United Way

Childhelp National Child Abuse Hotline

Custody Prep for Moms

Child Abuse Reporting - Utah

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*