

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Minnesota State Report

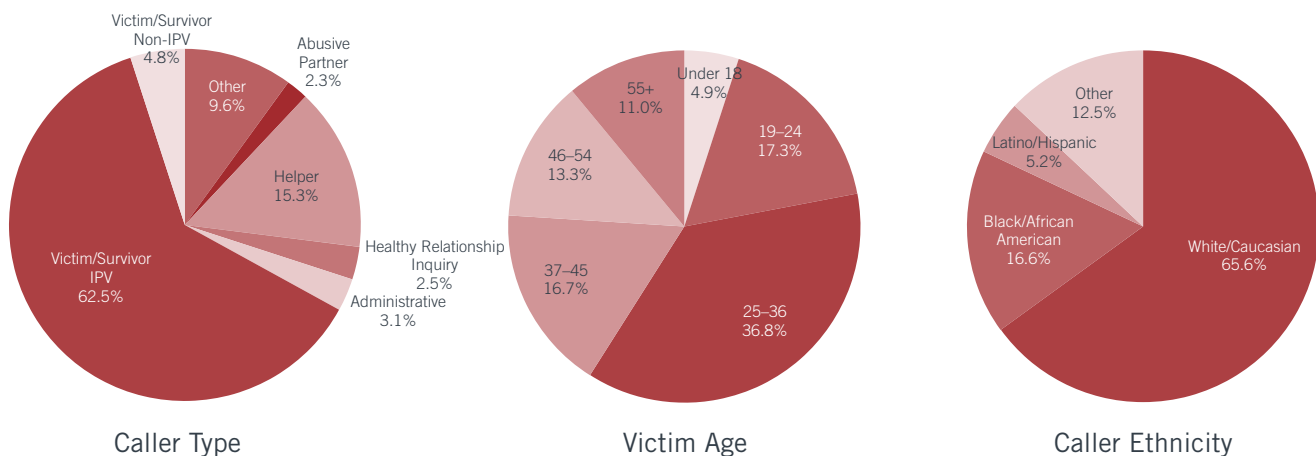
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented\* **1,987 contacts** from Minnesota. The state ranks 21st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,811
Chat	176
TTY	0
<b>Total</b>	<b>1,987</b>

### Who is contacting The Hotline from Minnesota?



#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.  
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher  
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present  
 Administrative – someone seeking basic information, rather than advocacy  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Minneapolis	31%
2. Saint Paul	14%
3. Rochester	3%
4. Duluth	3%
5. Shakopee	2%
6. Bloomington	2%
7. Saint Cloud	1%
8. Eden Prairie	1%
9. Mankato	1%
10. Burnsville	1%
<b>Total:</b>	<b>59%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 61%

### Physical Abuse

*hitting, biting, choking, etc.*

# 21%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 8%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 7%

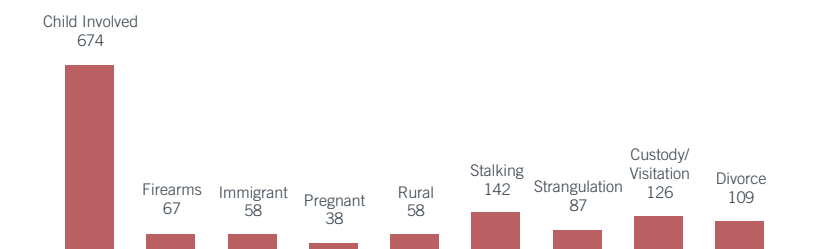
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	436	31%
Legal Advocacy	390	28%
Individual Professional Counseling	307	22%
DV Support Groups	142	10%
Legal Representation	98	7%
Protective/Restraining Order	171	12%



### Referrals to Service Providers

## 2,938

### Offers to Direct Connect

## 847

### Referrals to Other Resources

## 583

## Most-Referred Resources

Womenslaw.org

211 - United Way

Minnesota Statewide Bed Line/Hotline

Custody Prep for Moms

LawHelp.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*