

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Oklahoma State Report

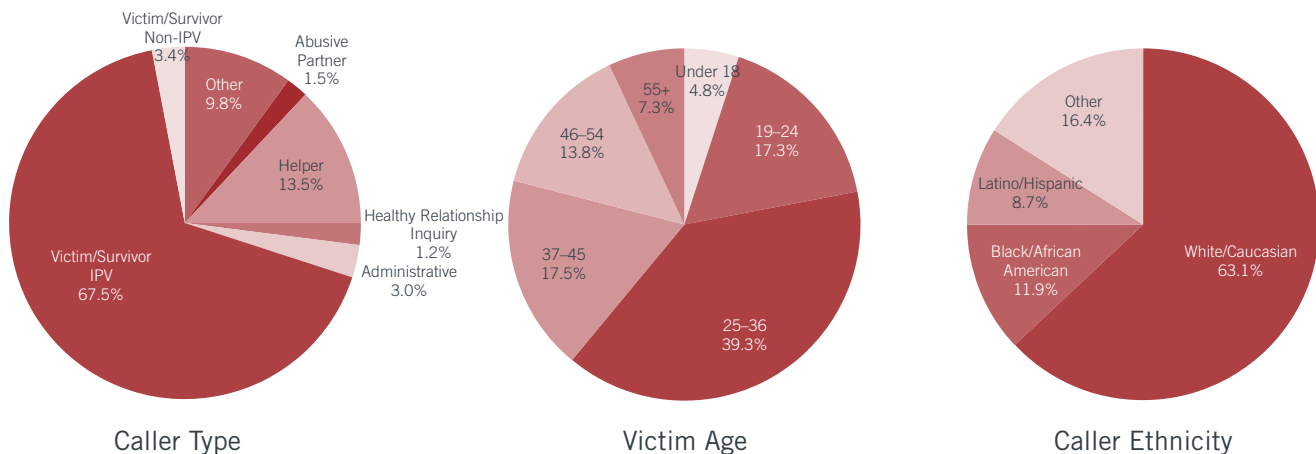
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented* **1,371 contacts** from Oklahoma. The state ranks 30th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,241
Chat	130
TTY	0
Total	1,371

Who is contacting The Hotline from Oklahoma?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
Administrative – someone seeking basic information, rather than advocacy
Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Oklahoma City	25%
2. Tulsa	18%
3. Lawton	5%
4. Norman	4%
5. Edmond	3%
6. Broken Arrow	2%
7. Muskogee	2%
8. Shawnee	2%
9. Ardmore	2%
10. Stillwater	1%
Total:	64%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

91%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

21%

Economic/Financial Abuse

control finances, ruin credit, etc.

10%

Sexual Abuse

rape, exploitation, coercion, etc.

7%

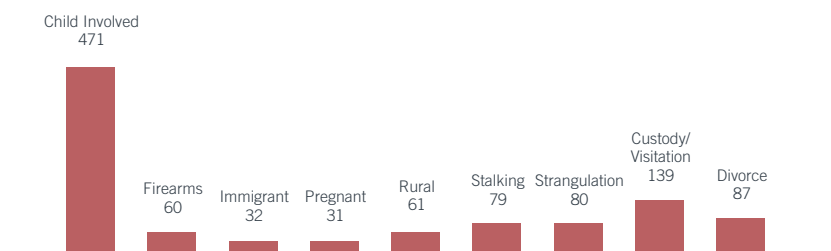
Digital Abuse

steal passwords, constant texts, etc.



This publication was made possible by Grant Number 90EV0426 from the Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	368	35%
Legal Advocacy	272	26%
Individual Professional Counseling	215	21%
DV Support Groups	103	10%
Legal Representation	96	9%
Protective/Restraining Order	114	11%



Referrals to Service Providers

1,774

Offers to Direct Connect

676

Referrals to Other Resources

372

Most-Referred Resources

Womenslaw.org

211 - United Way

Custody Prep for Moms

LawHelp.org

Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.