

The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Montana State Report

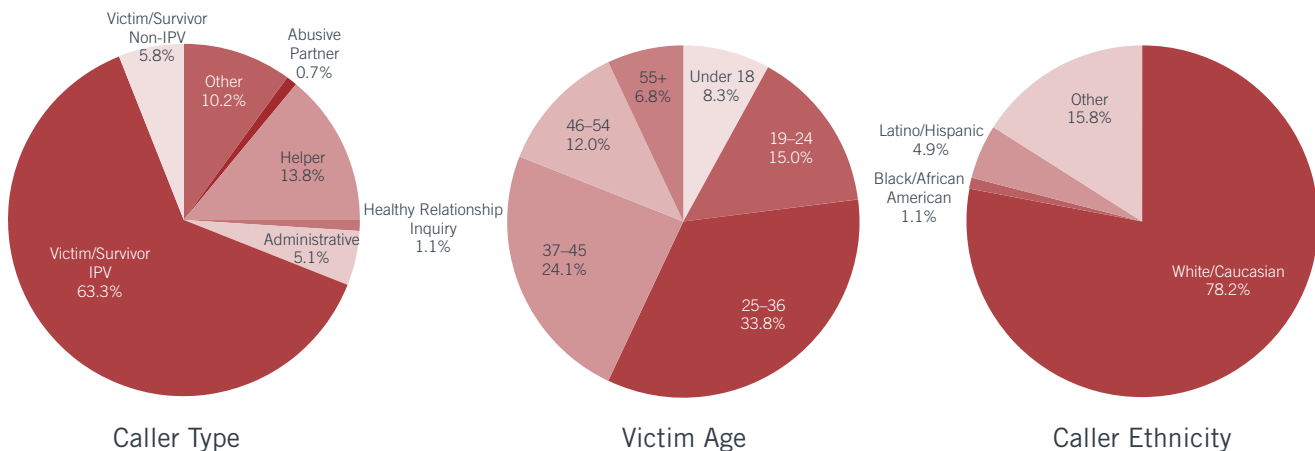
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented* **449 contacts** from Montana. The state ranks 43rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

| | |
|--------------|------------|
| Phone | 416 |
| Chat | 33 |
| TTY | 0 |
| Total | 449 |

Who is contacting The Hotline from Montana?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
 Administrative – someone seeking basic information, rather than advocacy
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

| | |
|----------------|------------|
| 1. Billings | 18% |
| 2. Missoula | 14% |
| 3. Great Falls | 8% |
| 4. Kalispell | 8% |
| 5. Bozeman | 7% |
| 6. Helena | 6% |
| 7. Butte | 5% |
| 8. Livingston | 2% |
| 9. Lewistown | 2% |
| 10. Cut Bank | 2% |
| Total: | 72% |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

90%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

25%

Economic/Financial Abuse

control finances, ruin credit, etc.

9%

Sexual Abuse

rape, exploitation, coercion, etc.

8%

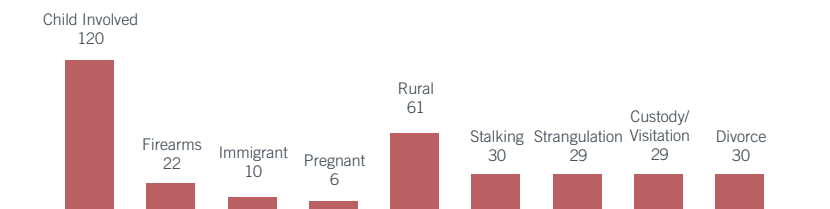
Digital Abuse

steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

| | | |
|------------------------------------|-----|-----|
| DV Shelter | 119 | 37% |
| Legal Advocacy | 84 | 26% |
| Individual Professional Counseling | 67 | 21% |
| DV Support Groups | 23 | 7% |
| Legal Representation | 27 | 8% |
| Protective/Restraining Order | 30 | 9% |



Referrals to Service Providers

458

Offers to Direct Connect

202

Referrals to Other Resources

123

Most-REFERRED Resources

Womenslaw.org

Montana Coalition Against Domestic & Sexual Violence

211 - United Way

Crime Victim Compensation - Montana

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.