




# PUERTO RICO REPORT

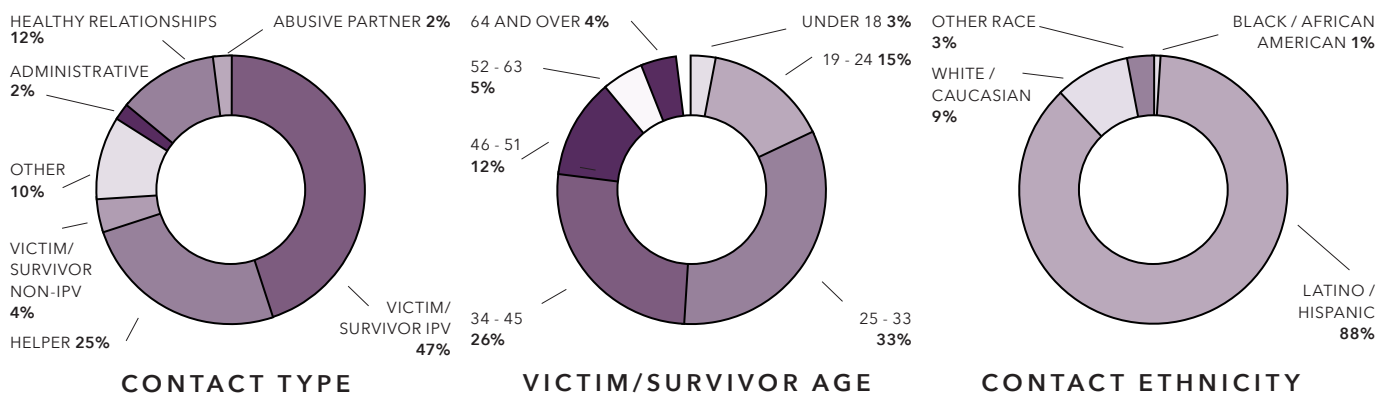
Based on The National Domestic Violence Hotline's contacts documented January–December 2019

In 2019, the National Domestic Violence Hotline and loveisrespect documented **126** contacts from Puerto Rico. The Hotline and loveisrespect provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

	Phone	<b>89</b>
	Chat	<b>30</b>
	TTY	<b>7</b>
	<b>Total</b>	<b>126</b>

## WHO IS CONTACTING THE HOTLINE AND LOVEISRESPECT?

*Due to rounding of our data calculations, these numbers may not equal 100%*



### CONTACT TYPE DEFINITIONS:

**Victim/Survivor Intimate Partner Violence (IPV):** A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

**Victim/Survivor Non-IPV:** A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

**Healthy Relationship Inquiry:** A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

**Abusive Partner:** A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

**Other:** A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers. Contacts may report one or more types of abuse.

### TOP 10 CITIES BY CONTACT VOLUME

City	%
San Juan	30%
Ponce	6%
Guanica	5%
Bayamon	5%
Viejo San Juan	5%
Puerto Real	4%
Isabela	4%
Gurabo	3%
Mayaguez	3%
Aguadilla	3%

## WHAT VICTIMS ARE EXPERIENCING

# 75%

### ECONOMIC/FINANCIAL ABUSE

When one intimate partner has control over the other partner's access to economic resources, which diminishes the victim's capacity to support themselves.

# 37%

### DIGITAL ABUSE

The use of technologies such as texting and social networking to bully, harass, stalk, or intimidate a partner.

# 19%

### PHYSICAL ABUSE

Non-accidental use of force that results in bodily injury, pain, or impairment. This may include being slapped, burned, cut, bruised, or improperly physically restrained.

# 10%

### EMOTIONAL/VERBAL ABUSE

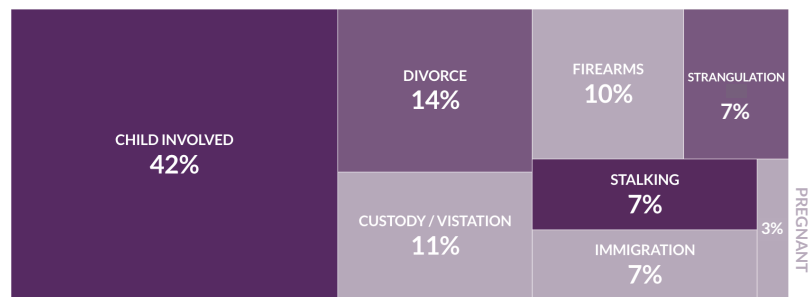
Behavior that isn't physical, which may include verbal aggression, intimidation, manipulation, and humiliation, which most often unfolds as a pattern of behavior over time.

# 9%

### SEXUAL ABUSE

Non-consensual sexual interaction through coercion, guilt, or force. This may include pressure to engage in sexual activity, refusal to use contraception, or demanding of sexual images or video.

## MOST COMMONLY DISCLOSED FACTORS BY VICTIM/SURVIVORS



## VICTIM/SURVIVOR NEEDS COMMONLY REQUESTED SERVICES:

DV SHELTER	14	13%
LEGAL ADVOCACY	27	26%
INDIVIDUAL PROFESSIONAL COUNSELING	27	26%
PROTECTIVE/RESTRAINING ORDER	9	9%
SUPPORT GROUPS	10	10%
LEGAL REPRESENTATION	10	10%

REFERRALS TO LOCAL SERVICE PROVIDERS

82

OFFERS TO DIRECT CONNECT

26

OFFERS ACCEPTED

N/A

REFERRALS TO OTHER RESOURCES

47

Best practice is to refer each contact to 3 resources.

## MOST-REFERRED RESOURCES

- 1 WOMENSLAW.ORG
- 2 SCARLETEEN
- 3 YOUR LIFE YOUR VOICE (BOYS TOWN)
- 4 GOODTHERAPY.ORG
- 5 NETWORKTHERAPY.COM

Providers are direct providers of domestic violence services, offered in their local community free of charge to victims/survivors.

Resources are social service agencies or informative programs. They are not domestic violence specific, and they can be either statewide or nationwide.



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