



National Report

Based on loveisrespect contacts documented January–June 2018

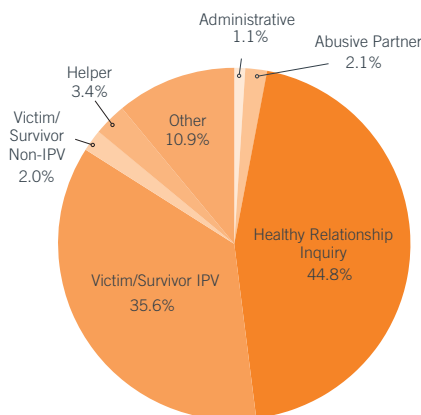
In 2018, the loveisrespect answered **11,696 contacts**. loveisrespect provides crisis intervention, safety planning, referrals and DV education for these contacts.



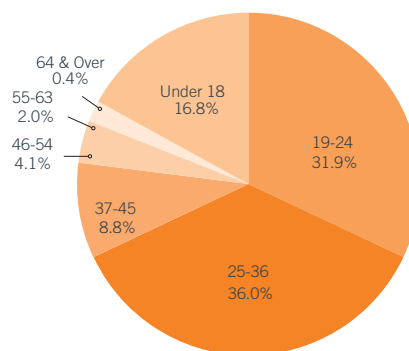
Of the contacts answered, nearly **94.0%** of callers or chatters disclosed a location within the U.S. and U.S. territories. The remainder of this report reflects only those contacts.

Phone	6,318
Chat	4,049
Text	1,329
Total	11,696

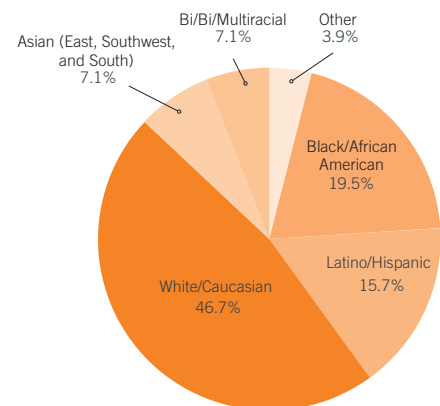
Who is contacting loveisrespect from the U.S.?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Chicago, IL	3.7%
2. Los Angeles, CA	3.3%
3. New York, NY	2.7%
4. Houston, TX	2.4%
5. San Francisco, CA	1.5%
6. Miami, FL	1.3%
7. Philadelphia, PA	1.3%
8. Austin, TX	1.2%
9. Seattle, WA	1.2%
10. Atlanta, GA	1.2%
Total:	19.8%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

45%

Physical Abuse

hitting, biting, choking, etc.

23%

Sexual Abuse

rape, exploitation, coercion, etc.

24%

Digital Abuse

steal passwords, constant texts, etc.

18%

Economic/Financial Abuse

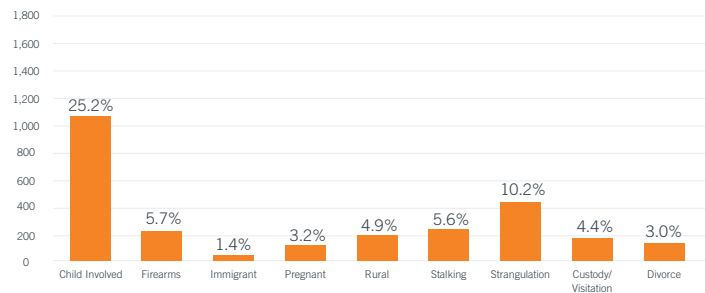
control finances, ruin credit, etc..



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	275	6.2%
Legal Advocacy	638	14.4%
Individual Professional Counseling	1,457	32.9%
DV Support Groups	763	17.2%
Legal Representation	126	2.8%
Protective/Restraining Order	179	4.0%



Referrals to Service Providers

12,760

Offers to Direct Connect

806

Referrals to Other Resources

13,856

Most-Referred Resources

Scarleteen
GoodTherapy.org
WomensLaw.org
Your Life Your Voice (Boys Town)
211 - United Way

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.