

Missouri State Report

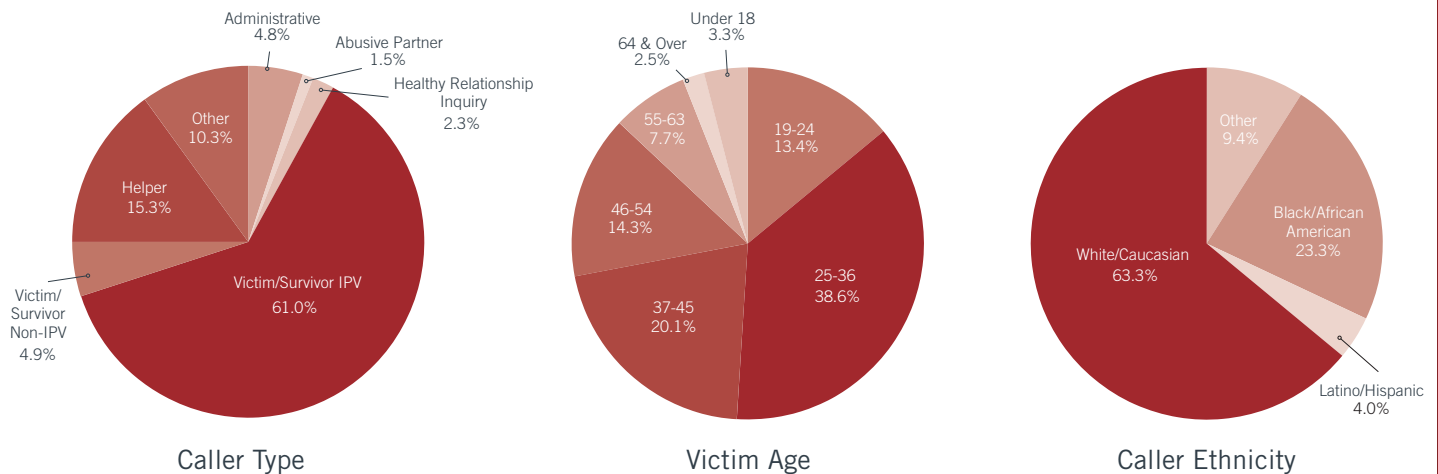
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,721 contacts** from Missouri. The state ranks 18th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,380
Chat	341
TTY	0
Total	1,721

Who is contacting The Hotline from Missouri?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Saint Louis	30.0%
2. Kansas City	17.1%
3. Springfield	5.7%
4. Columbia	2.6%
5. Independence	2.6%
6. Saint Charles	2.2%
7. Saint Joseph	1.2%
8. Blue Springs	1.2%
9. Joplin	1.2%
10. Jefferson City	1.1%
Total:	65.0%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

70%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

13%

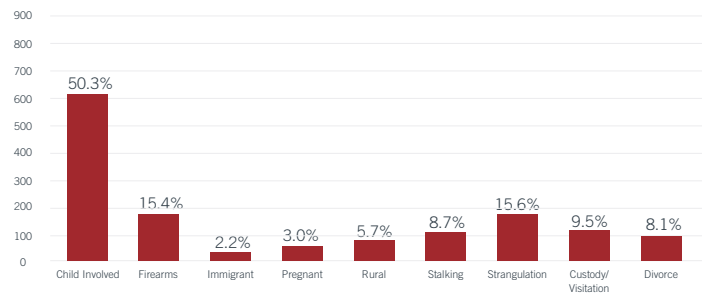
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	458	35.7%
Legal Advocacy	346	27.0%
Individual Professional Counseling	237	18.5%
DV Support Groups	111	8.7%
Legal Representation	93	7.3%
Protective/Restraining Order	103	8.0%



Referrals to Service Providers

2,741

Offers to Direct Connect

485

Referrals to Other Resources

2,111

Most-Referred Resources

211 - United Way
 WomensLaw.org
 Childhelp National Child Abuse Hotline
 Child Abuse Reporting - Missouri
 Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.