

Virginia State Report

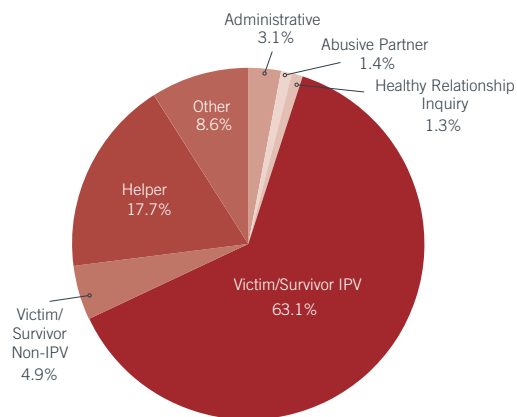
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,287 contacts** from Virginia. The state ranks 16th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

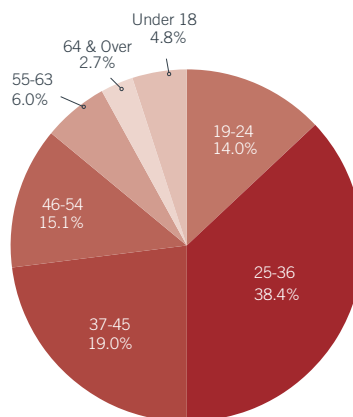
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,775
Chat	510
TTY	0
Total	2,287

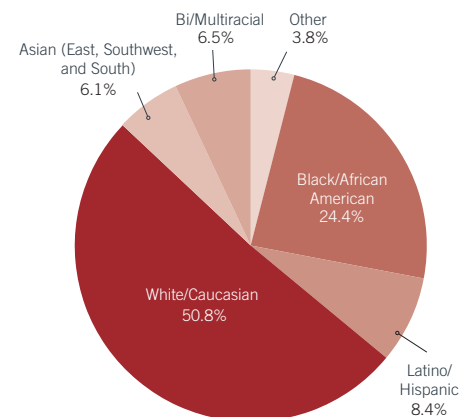
Who is contacting The Hotline from Virginia?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Richmond	11.8%
2. Virginia Beach	8.3%
3. Alexandria	6.5%
4. Fairfax	4.5%
5. Norfolk	3.8%
6. Arlington	3.5%
7. Chesapeake	3.1%
8. Woodbridge	3.1%
9. Hampton	2.6%
10. Newport News	2.5%
Total:	49.5%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

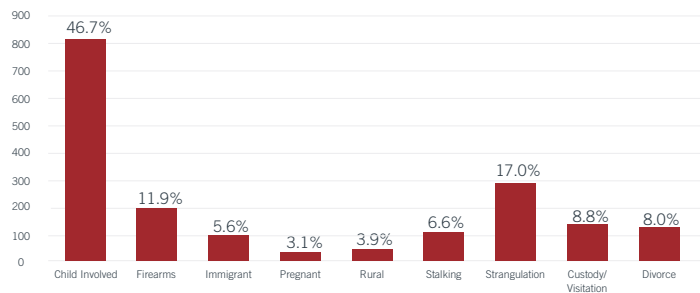
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	484	27.4%
Legal Advocacy	563	31.9%
Individual Professional Counseling	367	20.8%
DV Support Groups	208	11.8%
Legal Representation	126	7.1%
Protective/Restraining Order	158	9.0%



Referrals to Service Providers

3,187

Offers to Direct Connect

601

Referrals to Other Resources

2,946

Most-Referred Resources

WomensLaw.org
 211 - United Way
 Childhelp National Child Abuse Hotline
 Aunt Bertha
 Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.