

Maryland State Report

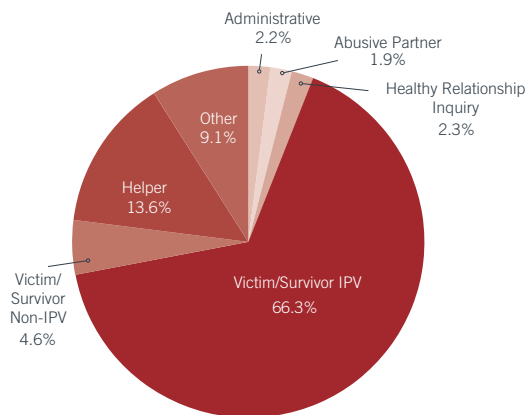
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,981 contacts** from Maryland. The state ranks 17th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

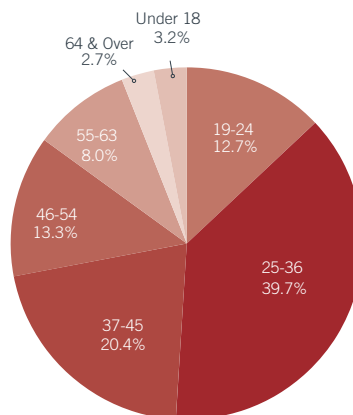
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,532
Chat	449
TTY	0
Total	1,981

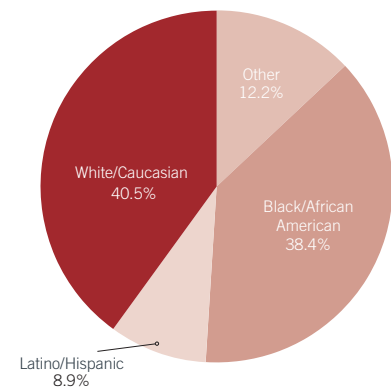
Who is contacting The Hotline from Maryland?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Baltimore	27.5%
2. Silver Spring	4.8%
3. Rockville	3.0%
4. Waldorf	2.9%
5. Gaithersburg	2.9%
6. Laurel	2.7%
7. Annapolis	2.7%
8. Frederick	2.6%
9. Bethesda	2.1%
10. Columbia	1.9%
Total:	53.2%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

25%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

11%

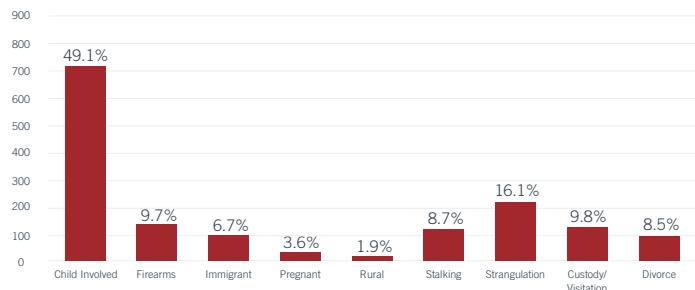
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	344	23.3%
Legal Advocacy	469	31.8%
Individual Professional Counseling	354	24.0%
DV Support Groups	183	12.4%
Legal Representation	126	8.5%
Protective/Restraining Order	145	9.8%



Referrals to Service Providers

2,753

Offers to Direct Connect

480

Referrals to Other Resources

2,480

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

GoodTherapy.org

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.