

Montana State Report

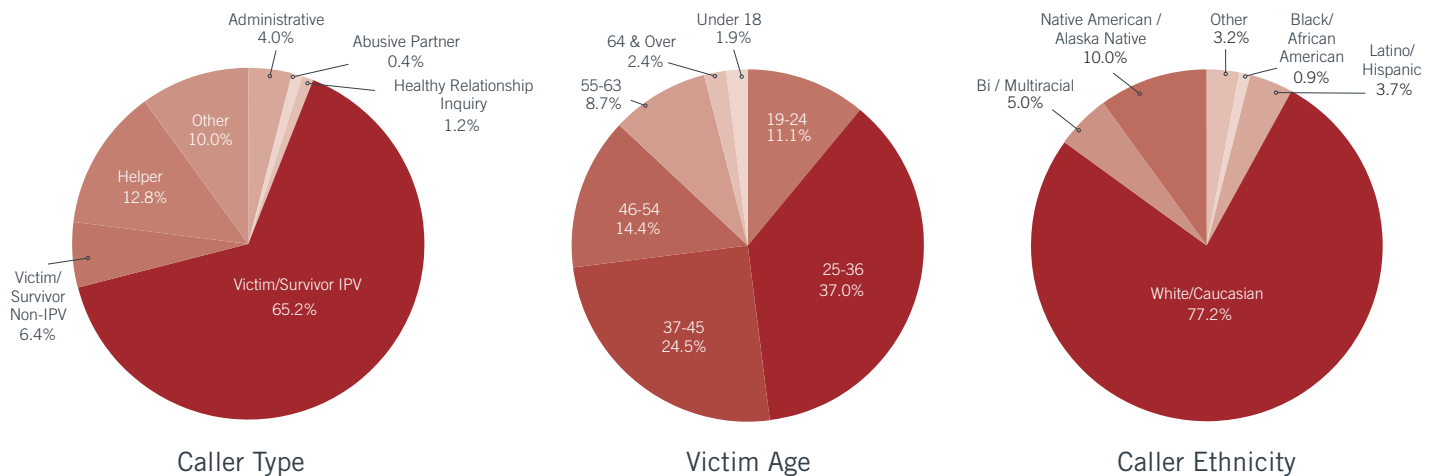
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **250 contacts** from Montana. The state ranks 46th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	182
Chat	68
TTY	0
Total	250

Who is contacting The Hotline from Montana?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Billings	20.7%
2. Missoula	12.6%
3. Kalispell	10.8%
4. Bozeman	10.4%
5. Great Falls	6.8%
6. Polson	3.6%
7. Havre	3.6%
8. Livingston	2.7%
9. Helena	2.3%
10. Hamilton	1.8%
Total:	75.2%

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

73%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

20%

Digital Abuse

steal passwords, constant texts, etc.

20%

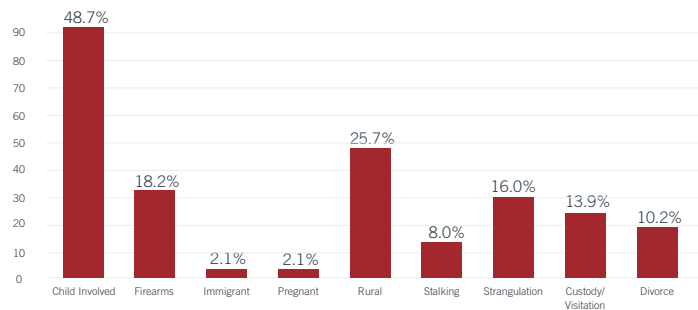
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	44	32.9%
Legal Advocacy	60	32.6%
Individual Professional Counseling	40	21.7%
DV Support Groups	12	6.5%
Legal Representation	13	7.1%
Protective/Restraining Order	21	11.4%



Referrals to Service Providers

274

Offers to Direct Connect

52

Referrals to Other Resources

363

Most-Referred Resources

211 - United Way

WomensLaw.org

GoodTherapy.org

Aunt Bertha

Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.