

# Washington State Report

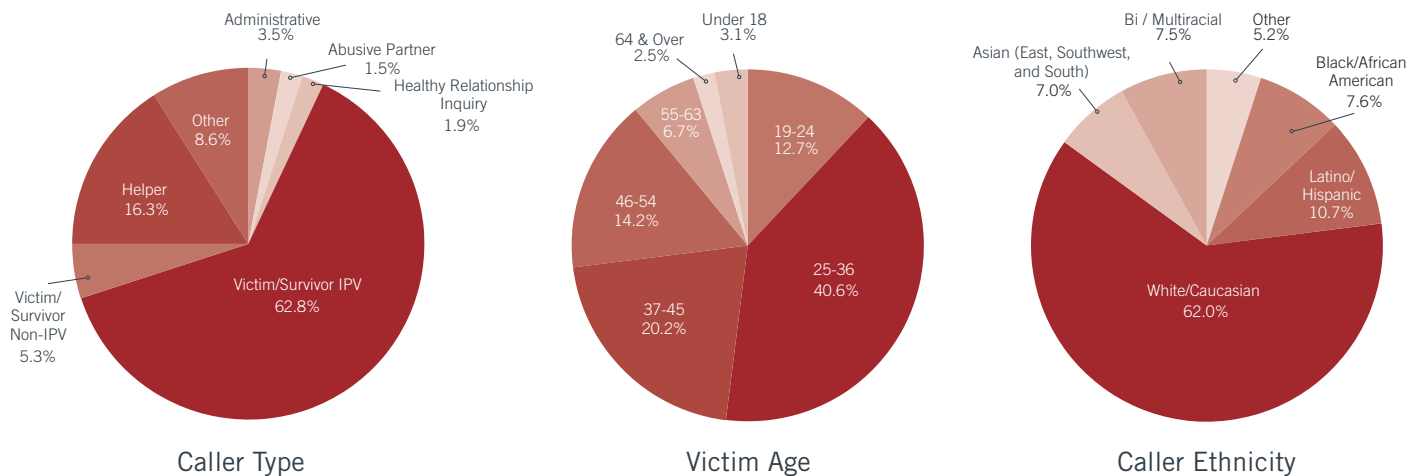
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented\* **3,111 contacts** from Washington. The state ranks 8th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,516
Chat	595
TTY	0
<b>Total</b>	<b>3,111</b>

## Who is contacting The Hotline from Washington?



### Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

1. Seattle	26.2%
2. Tacoma	8.0%
3. Vancouver	6.6%
4. Spokane	3.9%
5. Everett	2.9%
6. Olympia	2.8%
7. Bellingham	2.4%
8. Kent	2.4%
9. Renton	2.2%
10. Bellevue	1.9%
<b>Total:</b>	<b>59.4%</b>

## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 64%

### Physical Abuse

*hitting, biting, choking, etc.*

# 28%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 17%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 13%

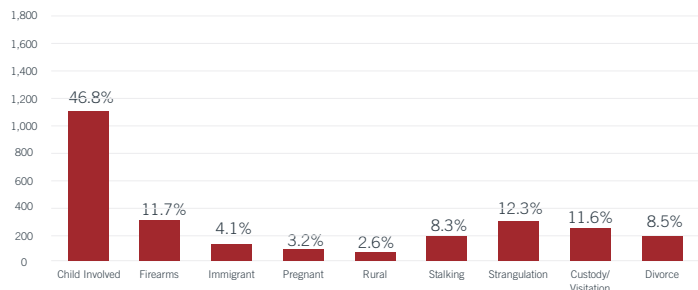
### Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	582	24.3%
Legal Advocacy	776	32.4%
Individual Professional Counseling	503	21.0%
DV Support Groups	269	11.2%
Legal Representation	216	9.0%
Protective/Restraining Order	250	10.4%



### Referrals to Service Providers

## 4,549

### Offers to Direct Connect

## 845

### Referrals to Other Resources

## 4,026

### Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*