

National Report

Based on Hotline contacts documented January–June 2018

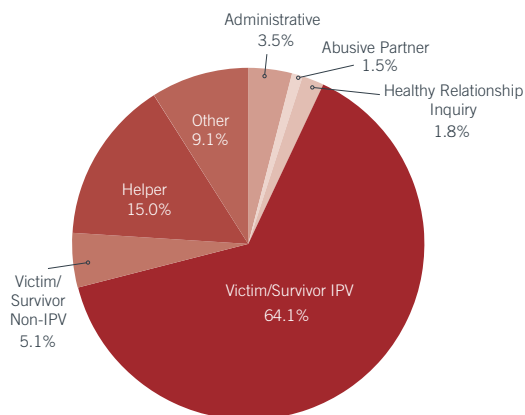
In 2018, the National Domestic Violence Hotline answered **98,954 contacts**. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.



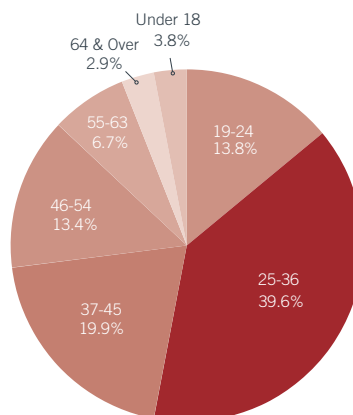
Of the contacts answered, nearly **95.7%** of callers or chatters disclosed a location within the U.S. and U.S. territories. The remainder of this report reflects only those contacts.

Phone	78,216
Chat	20,727
TTY	0
Total	98,954

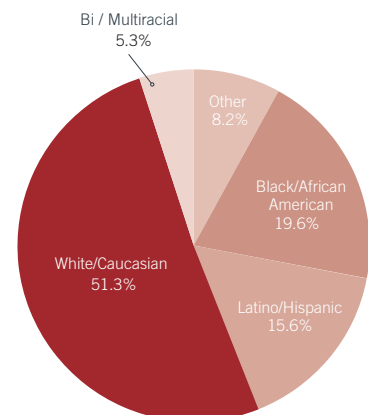
Who is contacting The Hotline from the U.S.?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Los Angeles, CA	2.3%
2. New York, NY	1.9%
3. Houston, TX	1.7%
4. Chicago, IL	1.5%
5. Dallas, TX	1.4%
6. Phoenix, AZ	1.1%
7. Philadelphia, PA	1.1%
8. Atlanta, GA	1.0%
9. San Diego, CA	1.0%
10. San Antonio, TX	0.9%
Total:	14.0%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

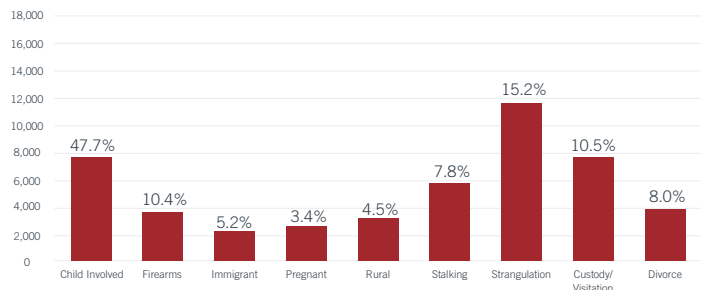
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	21,190	28.0%
Legal Advocacy	23,156	30.6%
Individual Professional Counseling	16,114	21.3%
DV Support Groups	8,497	11.2%
Legal Representation	6,009	7.9%
Protective/Restraining Order	7,527	9.9%



Referrals to Service Providers

139,257

Offers to Direct Connect

26,999

Referrals to Other Resources

124,000

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Alabama State Report

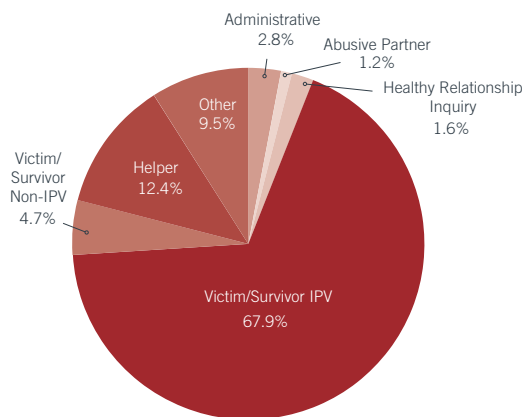
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,068 contacts** from Alabama. The state ranks 26th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

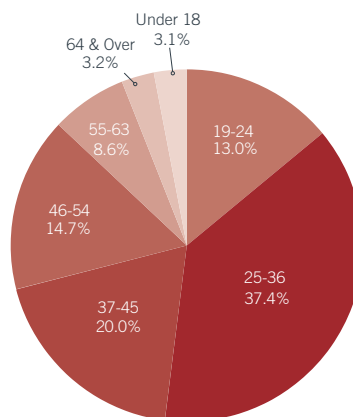
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	828
Chat	239
TTY	0
Total	1,068

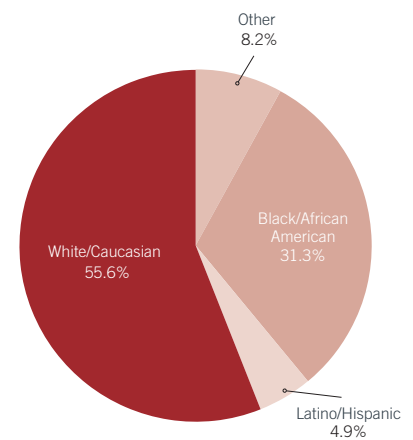
Who is contacting The Hotline from Alabama?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Birmingham	20.0%
2. Mobile	10.0%
3. Huntsville	8.5%
4. Montgomery	5.4%
5. Tuscaloosa	3.9%
6. Dothan	3.2%
7. Phenix City	2.4%
8. Auburn	2.2%
9. Florence	1.6%
10. Athens	1.5%
Total:	58.6%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

72%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

11%

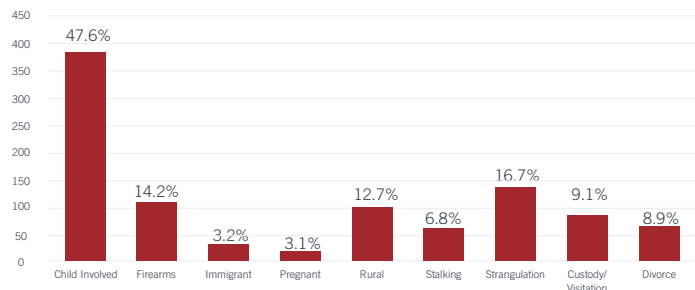
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	265	32.6%
Legal Advocacy	225	27.7%
Individual Professional Counseling	164	20.2%
DV Support Groups	90	11.1%
Legal Representation	64	7.9%
Protective/Restraining Order	74	9.1%



Referrals to Service Providers

1,273

Offers to Direct Connect

307

Referrals to Other Resources

1,365

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

GoodTherapy.org

Childhelp National Child Abuse Hotline

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Alaska State Report

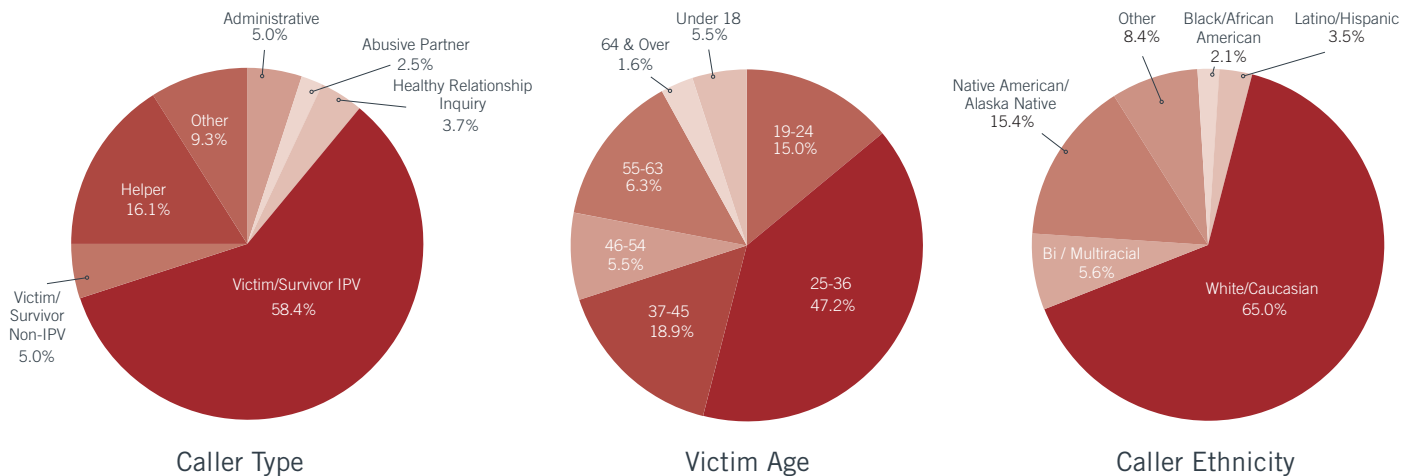
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **161 contacts** from Alaska. The state ranks 47th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	130
Chat	31
TTY	0
Total	161

Who is contacting The Hotline from Alaska?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Anchorage	36.6%
2. Fairbanks	15.9%
3. Juneau	11.7%
4. Wasilla	9.0%
5. Palmer	4.8%
6. Nome	2.1%
7. Kenai	2.1%
8. Ketchikan	1.4%
9. Eagle River	1.4%
10. Tok	1.4%
Total:	86.2%

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

60%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

19%

Sexual Abuse

rape, exploitation, coercion, etc.

17%

Digital Abuse

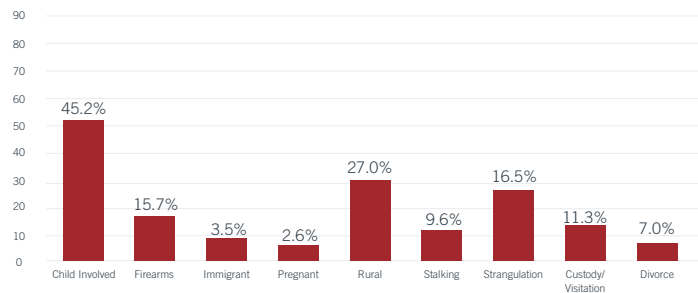
steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	21	17.4%
Legal Advocacy	38	31.4%
Individual Professional Counseling	34	28.1%
DV Support Groups	20	16.5%
Legal Representation	6	5.0%
Protective/Restraining Order	7	5.8%



Referrals to Service Providers

179

Offers to Direct Connect

34

Referrals to Other Resources

214

Most-Referred Resources

WomensLaw.org

211 - United Way

GoodTherapy.org

Alaska Network on Domestic Violence and Sexual Assault

VictimConnect Resource Center

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Arizona State Report

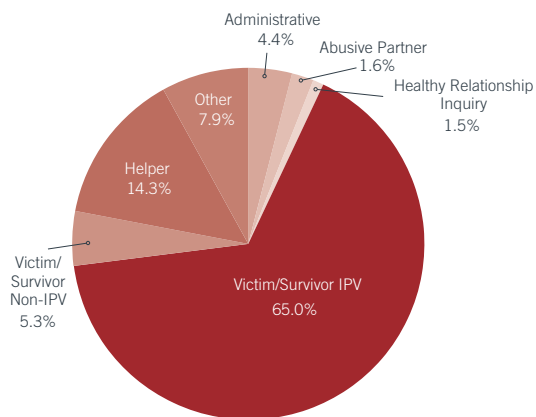
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,735 contacts** from Arizona. The state ranks 10th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

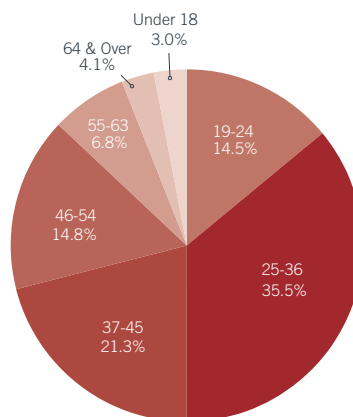
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,244
Chat	491
TTY	0
Total	2,735

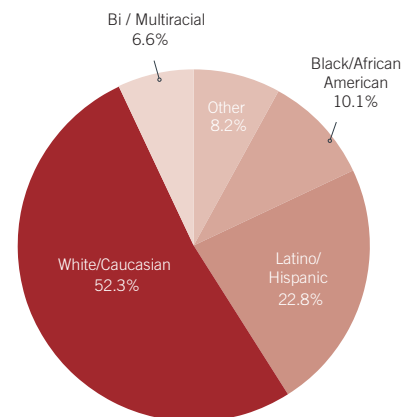
Who is contacting The Hotline from Arizona?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

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Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Phoenix	40.4%
2. Tucson	12.1%
3. Mesa	8.4%
4. Glendale	3.6%
5. Scottsdale	3.3%
6. Chandler	3.2%
7. Tempe	3.2%
8. Gilbert	1.9%
9. Avondale	1.6%
10. Flagstaff	1.5%
Total:	79.1%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

11%

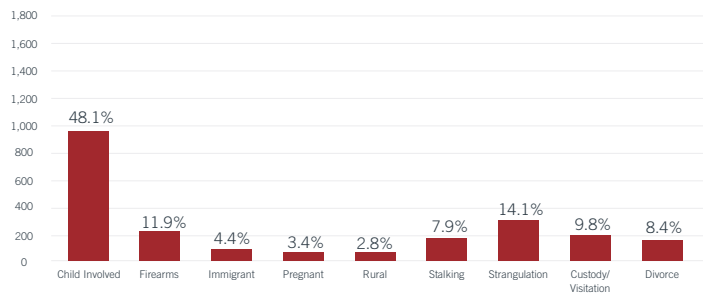
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	726	33.9%
Legal Advocacy	651	30.4%
Individual Professional Counseling	426	19.9%
DV Support Groups	219	10.2%
Legal Representation	155	7.2%
Protective/Restraining Order	213	9.9%



Referrals to Service Providers

4,016

Offers to Direct Connect

865

Referrals to Other Resources

3,393

Most-Referred Resources

A New Leaf Centralized Screening
 WomensLaw.org
 211 - United Way
 Aunt Bertha
 Custody Prep for Moms

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Arkansas State Report

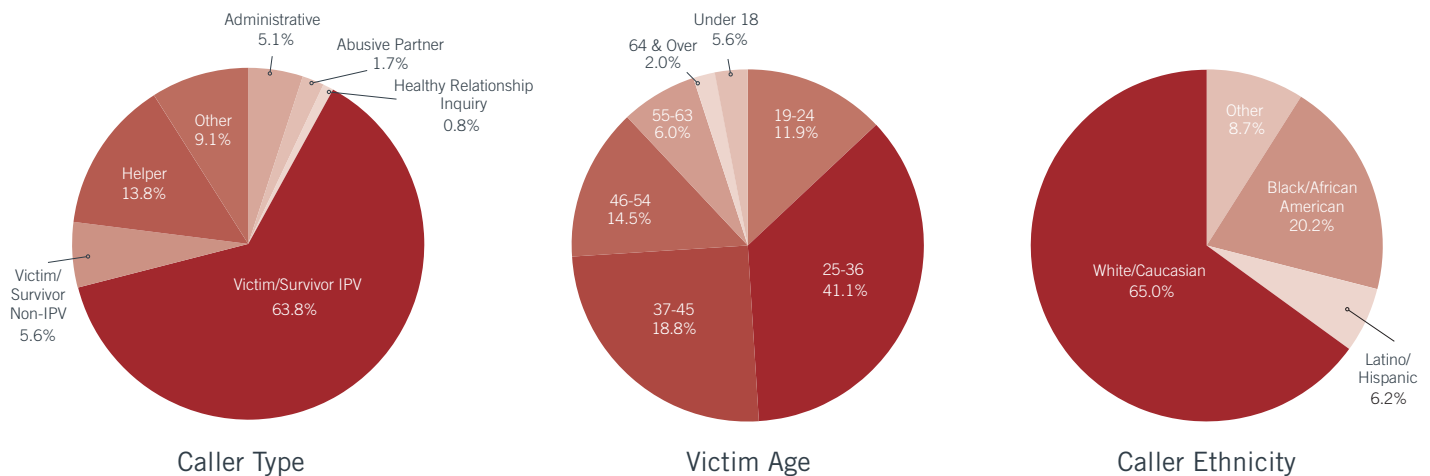
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **603 contacts** from Arkansas. The state ranks 33rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	483
Chat	120
TTY	0
Total	603

Who is contacting The Hotline from Arkansas?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Little Rock	16.4%
2. Fayetteville	9.3%
3. Fort Smith	3.8%
4. Hot Springs	3.6%
5. Jonesboro	3.4%
6. North Little Rock	3.3%
7. Rogers	3.1%
8. Springdale	3.1%
9. Texarkana	2.4%
10. West Memphis	2.2%
Total:	50.6%

What are victims experiencing?

92%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

75%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

13%

Sexual Abuse

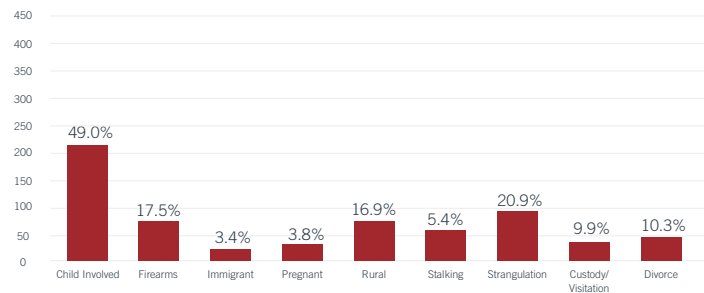
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	148	31.6%
Legal Advocacy	125	26.7%
Individual Professional Counseling	89	19.0%
DV Support Groups	56	11.9%
Legal Representation	40	8.5%
Protective/Restraining Order	52	11.1%



Referrals to Service Providers

809

Offers to Direct Connect

186

Referrals to Other Resources

761

Most-Referred Resources

211 - United Way

WomensLaw.org

Child Abuse Reporting - Arkansas

Crime Victims Compensation and Statewide Victim Services - Arkansas

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

California State Report

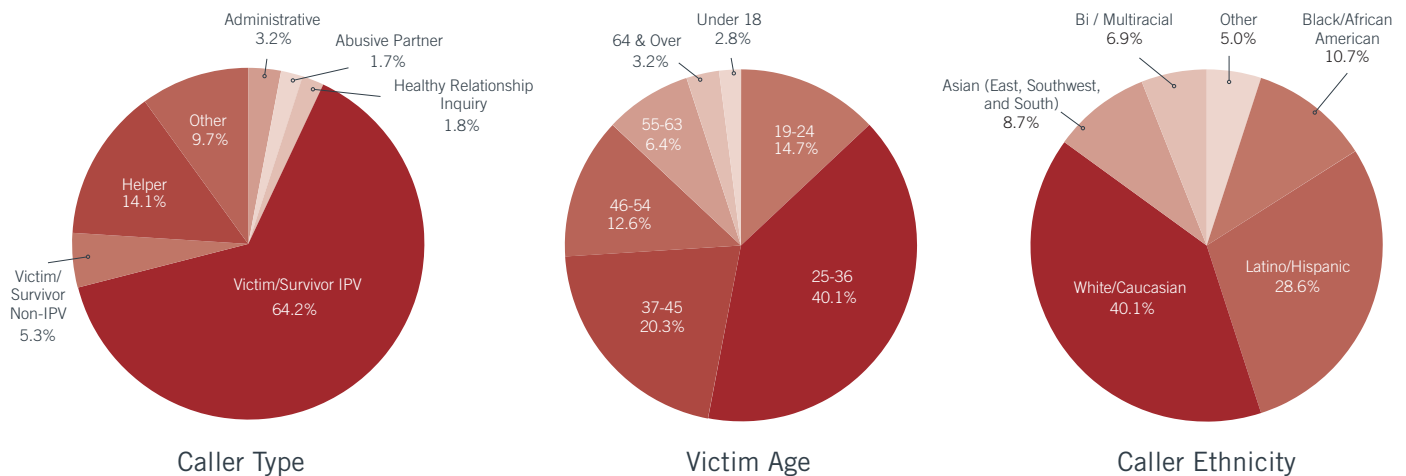
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **15,781 contacts** from California. The state ranks 1st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	12,714
Chat	3,065
TTY	0
Total	15,781

Who is contacting The Hotline from California?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Los Angeles	14.4%
2. San Diego	6.0%
3. Sacramento	4.5%
4. San Francisco	3.7%
5. San Jose	3.0%
6. Oakland	2.1%
7. Riverside	1.8%
8. Long Beach	1.6%
9. Bakersfield	1.2%
10. Anaheim	1.1%
Total:	39.4%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

11%

Sexual Abuse

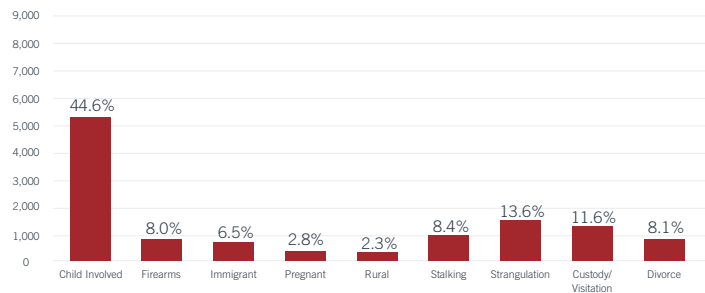
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	2,733	22.7%
Legal Advocacy	4,130	34.4%
Individual Professional Counseling	2,817	23.4%
DV Support Groups	1,398	11.6%
Legal Representation	1,055	8.8%
Protective/Restraining Order	1,446	12.0%



Referrals to Service Providers

23,231

Offers to Direct Connect

4,256

Referrals to Other Resources

19,545

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

GoodTherapy.org

Childhelp National Child Abuse Hotline

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Colorado State Report

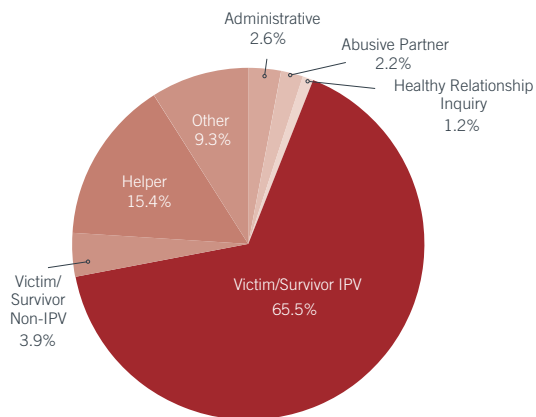
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,346 contacts** from Colorado. The state ranks 14th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

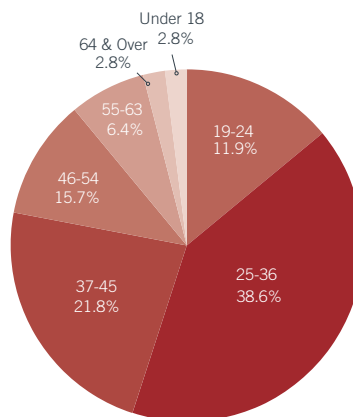
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,884
Chat	462
TTY	0
Total	2,346

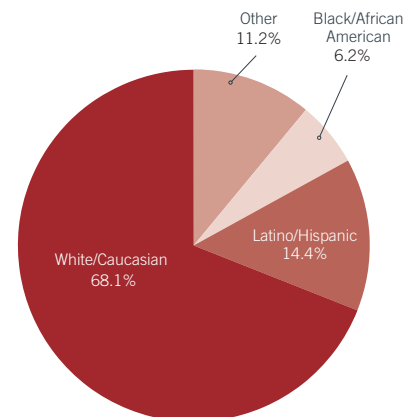
Who is contacting The Hotline from Colorado?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

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Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

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Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Denver	34.8%
2. Colorado Springs	9.9%
3. Aurora	7.6%
4. Boulder	5.0%
5. Fort Collins	3.7%
6. Lakewood	2.1%
7. Littleton	1.9%
8. Longmont	1.4%
9. Loveland	1.4%
10. Westminster	1.3%
Total:	69.0%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

Sexual Abuse

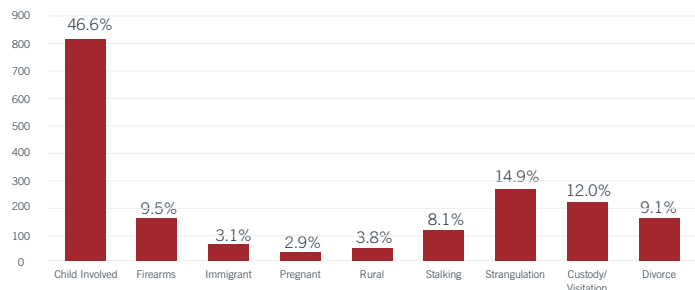
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	492	26.7%
Legal Advocacy	550	29.9%
Individual Professional Counseling	457	24.8%
DV Support Groups	243	13.2%
Legal Representation	143	7.8%
Protective/Restraining Order	168	9.1%



Referrals to Service Providers

3,416

Offers to Direct Connect

654

Referrals to Other Resources

2,920

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Custody Prep for Moms

GoodTherapy.org

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Connecticut State Report

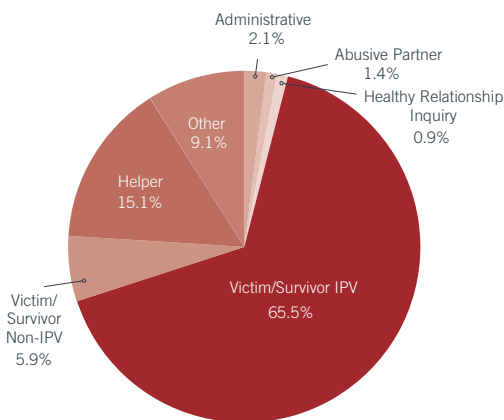
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,029 contacts** from Connecticut. The state ranks 28th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

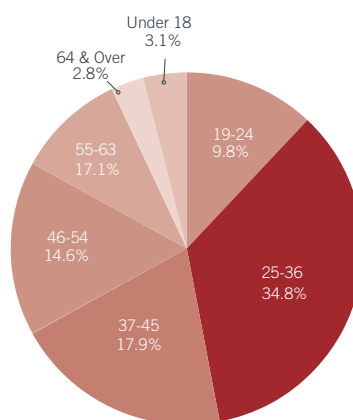
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	818
Chat	211
TTY	0
Total	1,029

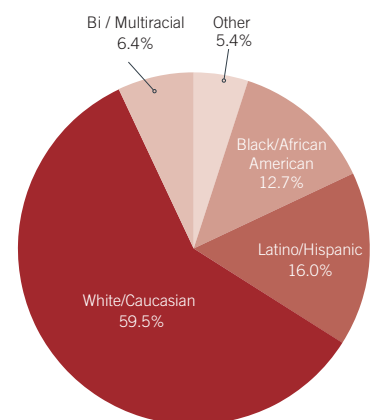
Who is contacting The Hotline from Connecticut?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Hartford	8.7%
2. New Haven	7.9%
3. Bridgeport	5.7%
4. Glastonbury	5.5%
5. Stamford	4.5%
6. Waterbury	3.3%
7. Manchester	3.1%
8. New Britain	2.7%
9. Enfield	2.5%
10. Norwalk	2.4%
Total:	46.2%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

62%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

10%

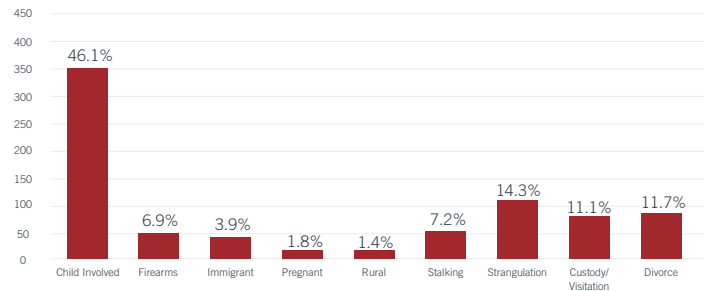
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	164	20.8%
Legal Advocacy	213	27.0%
Individual Professional Counseling	195	24.7%
DV Support Groups	117	14.8%
Legal Representation	56	7.1%
Protective/Restraining Order	63	8.0%



Referrals to Service Providers

1,322

Offers to Direct Connect

243

Referrals to Other Resources

1,332

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

211- Connecticut




This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Delaware State Report

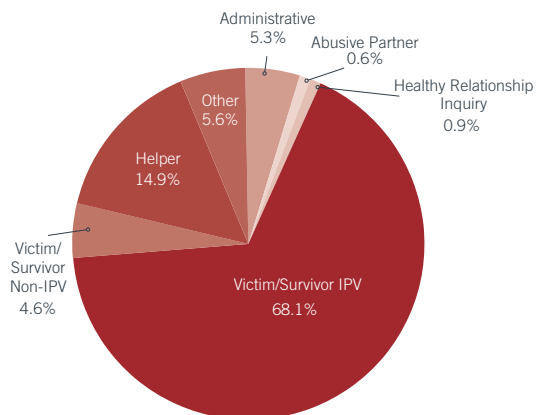
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **323 contacts** from Delaware. The state ranks 42nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

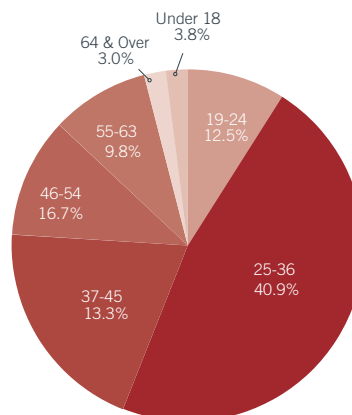
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

	Phone	252
	Chat	71
	TTY	0
	Total	323

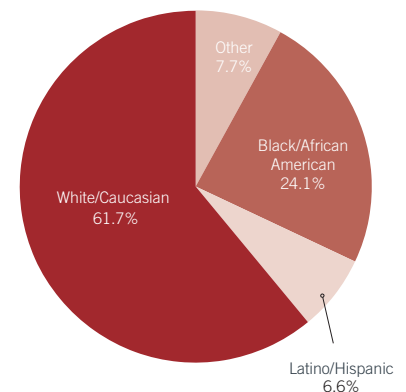
Who is contacting The Hotline from Delaware?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Wilmington	28.4%
2. Newark	14.4%
3. Dover	9.7%
4. Millsboro	8.7%
5. Bear	7.7%
6. New Castle	6.4%
7. Middletown	3.0%
8. Lewes	2.0%
9. Claymont	2.0%
10. Smyrna	2.0%
Total:	84.3%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

33%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

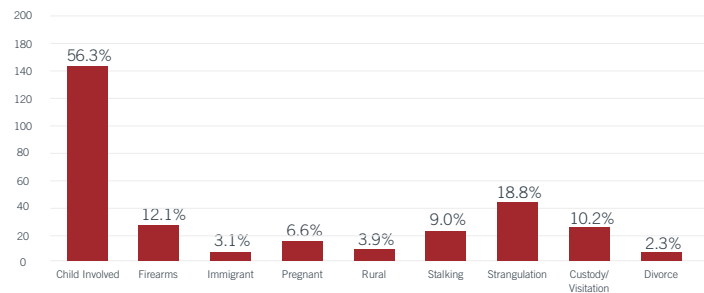
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	83	34.0%
Legal Advocacy	68	27.9%
Individual Professional Counseling	55	22.5%
DV Support Groups	34	13.9%
Legal Representation	15	6.1%
Protective/Restraining Order	17	7.0%



Referrals to Service Providers

448

Offers to Direct Connect

87

Referrals to Other Resources

404

Most-Referred Resources

WomensLaw.org

211 - United Way

National Adult Protective Services Organization

Aunt Bertha

Legal Resource Center on Violence Against Women

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Florida State Report

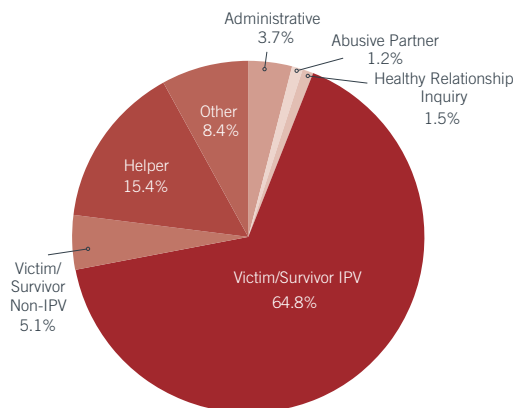
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **6,040 contacts** from Florida. The state ranks 4th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

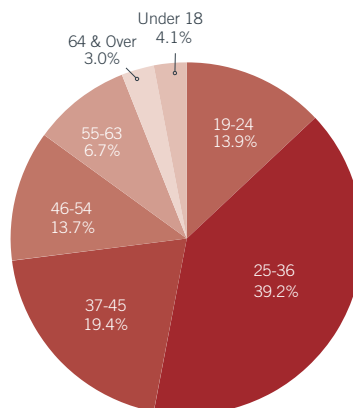
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	4,696
Chat	1,344
TTY	0
Total	6,040

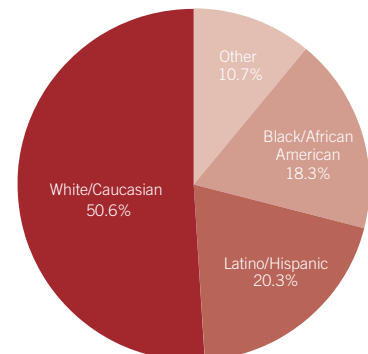
Who is contacting The Hotline from Florida?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Miami	11.0%
2. Orlando	8.7%
3. Jacksonville	6.5%
4. Tampa	5.6%
5. West Palm Beach	3.1%
6. Fort Lauderdale	3.0%
7. Tallahassee	1.9%
8. Saint Petersburg	1.8%
9. Fort Myers	1.5%
10. Pensacola	1.4%
Total:	44.6%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

10%

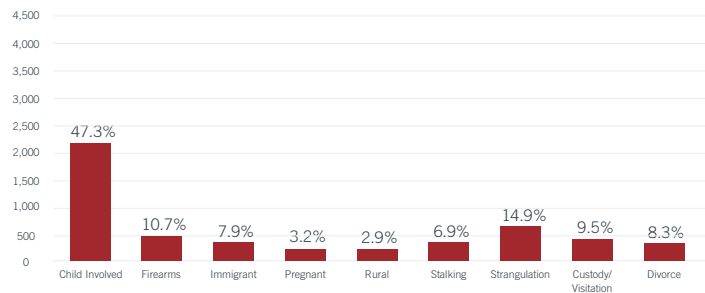
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	1,346	28.6%
Legal Advocacy	1,434	30.5%
Individual Professional Counseling	971	20.6%
DV Support Groups	518	11.0%
Legal Representation	383	8.1%
Protective/Restraining Order	406	8.6%



Referrals to Service Providers

7,817

Offers to Direct Connect

1,672

Referrals to Other Resources

7,672

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Child Abuse Reporting - Florida

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Georgia State Report

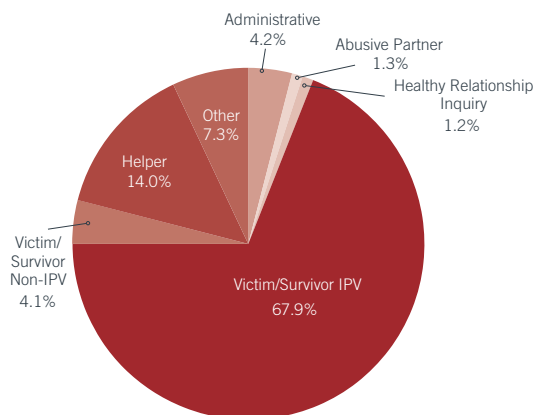
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **3,403 contacts** from Georgia. The state ranks 7th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

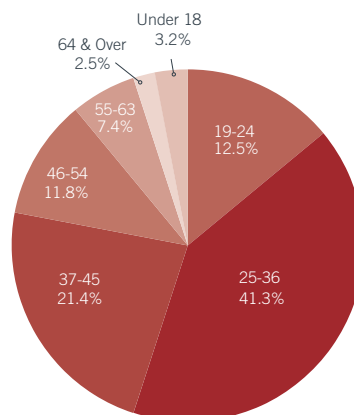
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,717
Chat	685
TTY	0
Total	3,403

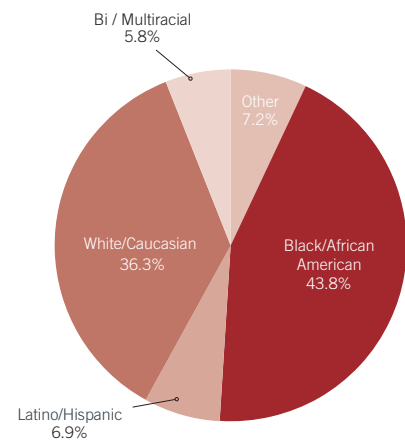
Who is contacting The Hotline from Georgia?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Atlanta	28.9%
2. Lawrenceville	3.2%
3. Savannah	3.1%
4. Marietta	2.8%
5. Decatur	2.5%
6. Augusta	2.5%
7. Macon	2.3%
8. Athens	2.1%
9. Columbus	1.8%
10. Lithonia	1.4%
Total:	50.6%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

72%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

12%

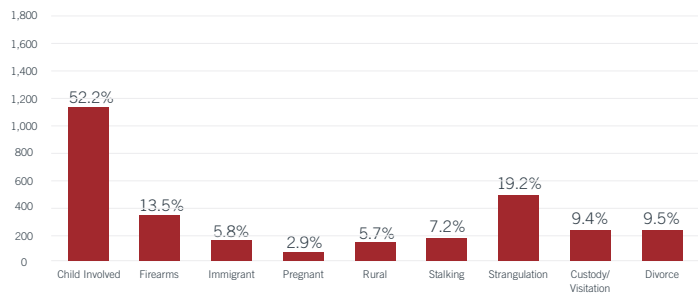
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	1,019	37.8%
Legal Advocacy	733	27.2%
Individual Professional Counseling	531	19.7%
DV Support Groups	297	11.0%
Legal Representation	176	6.5%
Protective/Restraining Order	240	8.9%



Referrals to Service Providers

5,335

Offers to Direct Connect

1,099

Referrals to Other Resources

4,250

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Child Abuse Reporting - Georgia

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Hawaii State Report

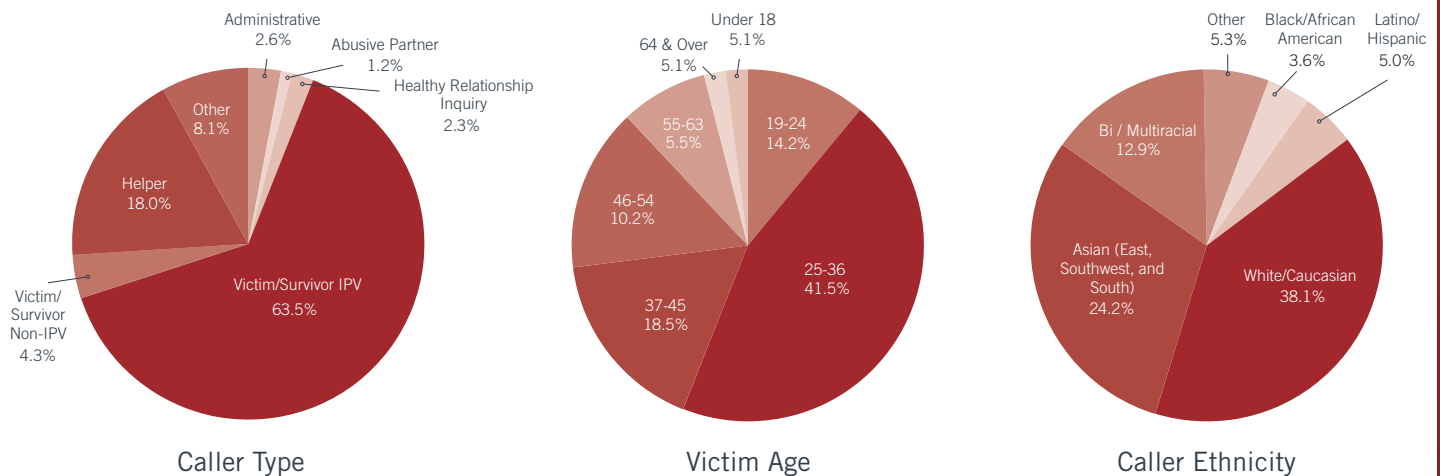
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **345 contacts** from Hawaii. The state ranks 41st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	258
Chat	87
TTY	0
Total	345

Who is contacting The Hotline from Hawaii?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Honolulu	51.7%
2. Hilo	6.8%
3. Wahiawa	3.8%
4. Kaneohe	3.1%
5. Waianae	3.1%
6. Kailua	3.1%
7. Kapolei	2.1%
8. Kailua Kona	2.1%
9. Kihei	1.7%
10. Ewa Beach	1.7%
Total:	79.1%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

24%

Economic/Financial Abuse

control finances, ruin credit, etc.

14%

Digital Abuse

steal passwords, constant texts, etc.

9%

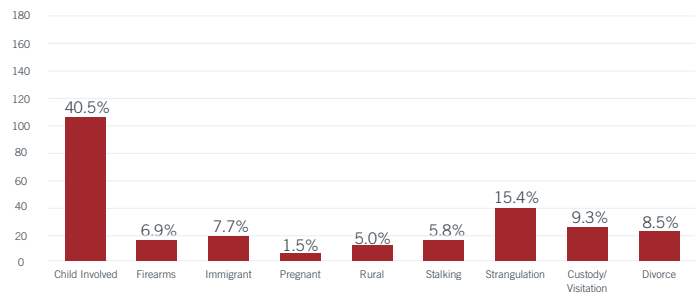
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	56	22.0%
Legal Advocacy	92	36.1%
Individual Professional Counseling	55	21.6%
DV Support Groups	33	12.9%
Legal Representation	27	10.6%
Protective/Restraining Order	16	6.3%



Referrals to Service Providers

426

Offers to Direct Connect

79

Referrals to Other Resources

438

Most-Referred Resources

WomensLaw.org
211 - United Way
Aunt Bertha
Military OneSource
Lundy Bancroft

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Idaho State Report

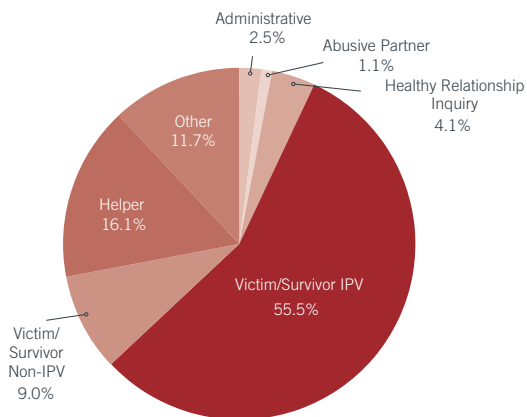
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **366 contacts** from Idaho. The state ranks 40th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

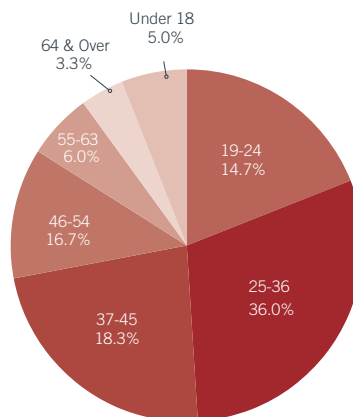
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	271
Chat	95
TTY	0
Total	366

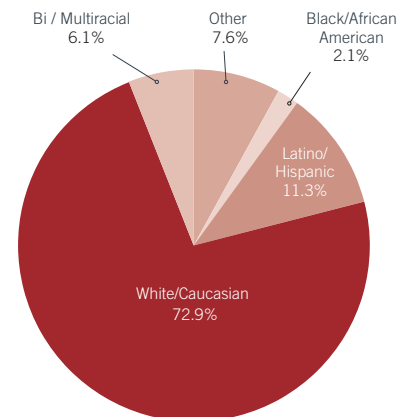
Who is contacting The Hotline from Idaho?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Boise	35.7%
2. Nampa	11.8%
3. Idaho Falls	8.9%
4. Pocatello	4.9%
5. Meridian	4.9%
6. Twin Falls	4.0%
7. Coeur d'Alene	3.2%
8. Caldwell	2.6%
9. Sandpoint	2.0%
10. Post Falls	2.0%
Total:	80.1%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

24%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

15%

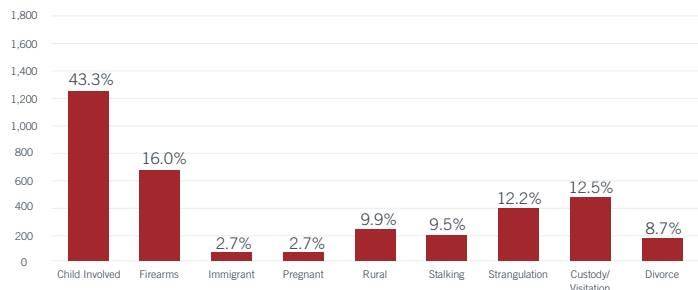
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	64	23.9%
Legal Advocacy	79	29.5%
Individual Professional Counseling	64	23.9%
DV Support Groups	34	12.7%
Legal Representation	8	3.0%
Protective/Restraining Order	20	7.5%



Referrals to Service Providers

440

Offers to Direct Connect

98

Referrals to Other Resources

499

Most-Referred Resources

211 - United Way
 WomensLaw.org
 Childhelp National Child Abuse Hotline
 Aunt Bertha
 Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Illinois State Report

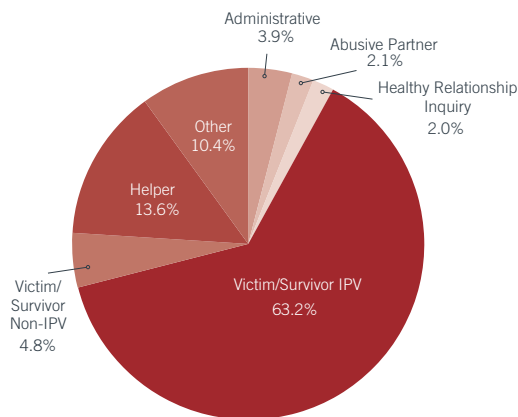
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **3,572 contacts** from Illinois. The state ranks 6th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

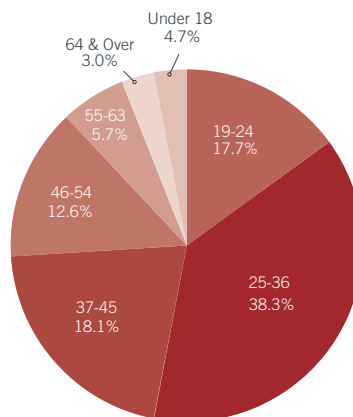
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,792
Chat	779
TTY	0
Total	3,572

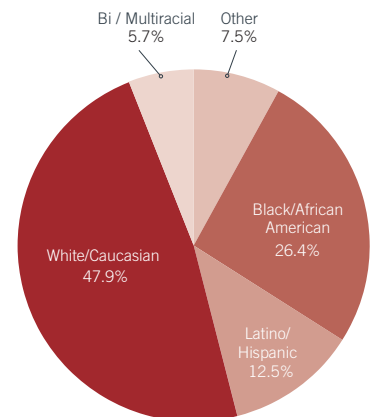
Who is contacting The Hotline from Illinois?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Chicago	42.5%
2. Aurora	1.9%
3. Rockford	1.8%
4. Waukegan	1.6%
5. Joliet	1.5%
6. Belleville	1.2%
7. Elgin	1.2%
8. Evanston	1.1%
9. Springfield	1.1%
10. Naperville	0.9%
Total:	54.7%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

13%

Sexual Abuse

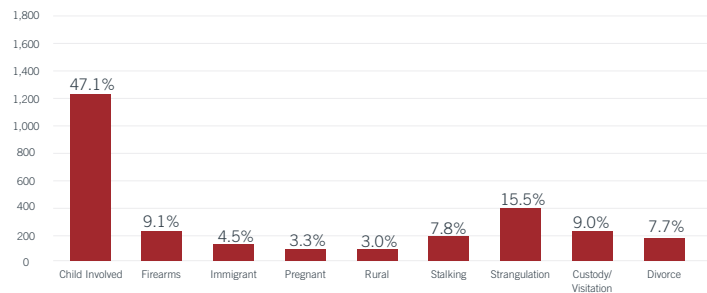
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	714	26.7%
Legal Advocacy	792	29.6%
Individual Professional Counseling	607	22.7%
DV Support Groups	317	11.9%
Legal Representation	199	7.4%
Protective/Restraining Order	279	10.4%



Referrals to Service Providers

5,231

Offers to Direct Connect

913

Referrals to Other Resources

4,428

Most-Referred Resources

WomensLaw.org

211 - United Way

Illinois Statewide Bed Line/Hotline

Aunt Bertha

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Indiana State Report

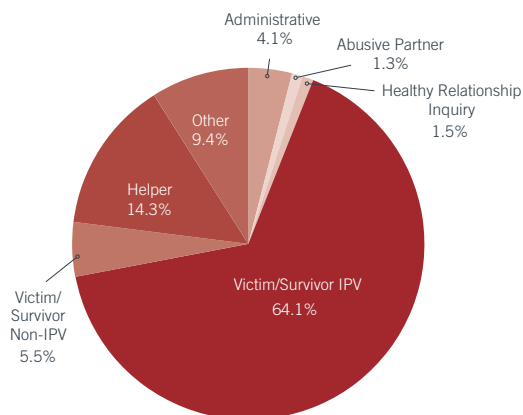
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,647 contacts** from Indiana. The state ranks 20th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

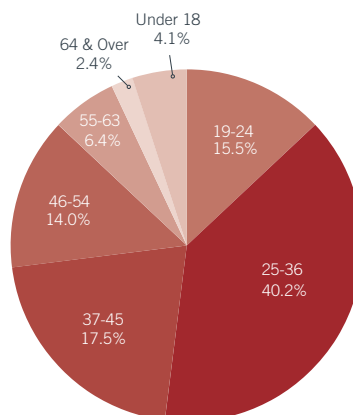
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,324
Chat	323
TTY	0
Total	1,647

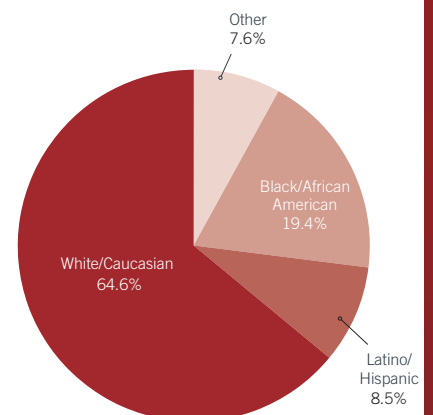
Who is contacting The Hotline from Indiana?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

1. Indianapolis	31.5%
2. Fort Wayne	4.7%
3. Valparaiso	3.3%
4. South Bend	3.1%
5. Lafayette	3.0%
6. Kokomo	2.8%
7. Gary	2.1%
8. Carmel	1.9%
9. Evansville	1.8%
10. Hammond	1.6%
Total:	55.8%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

13%

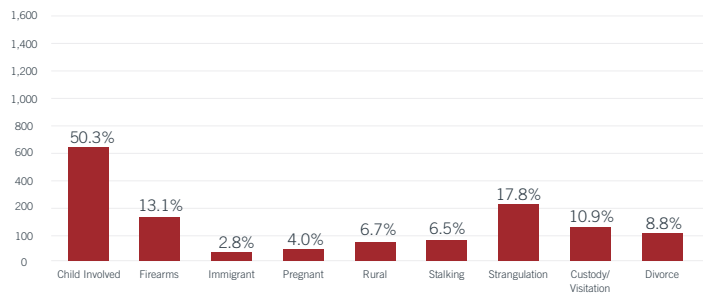
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	285	22.5%
Legal Advocacy	412	32.5%
Individual Professional Counseling	284	22.4%
DV Support Groups	160	12.6%
Legal Representation	108	8.5%
Protective/Restraining Order	193	15.2%



Referrals to Service Providers

2,188

Offers to Direct Connect

444

Referrals to Other Resources

2,040

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org




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Iowa State Report

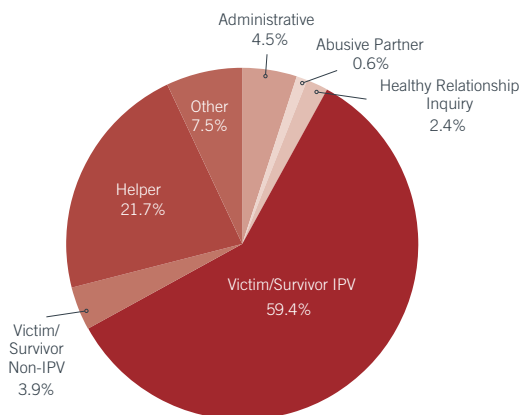
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **508 contacts** from Iowa. The state ranks 37th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

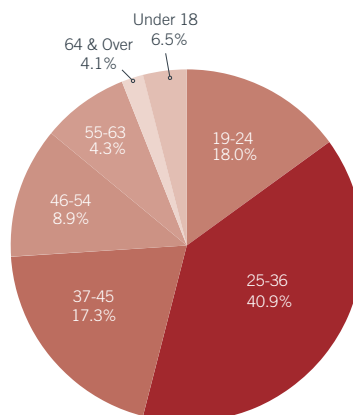
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

	Phone	378
	Chat	130
	TTY	0
	Total	508

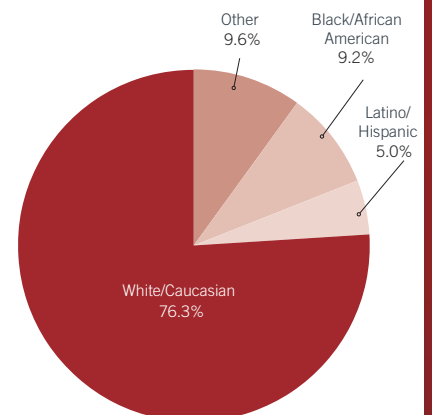
Who is contacting The Hotline from Iowa?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Des Moines	19.3%
2. Cedar Rapids	7.1%
3. Davenport	6.5%
4. Iowa City	5.0%
5. Waterloo	5.0%
6. Sioux City	2.7%
7. Ankeny	2.5%
8. Council Bluffs	2.3%
9. Clinton	2.3%
10. Dubuque	1.9%
Total:	54.7%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

11%

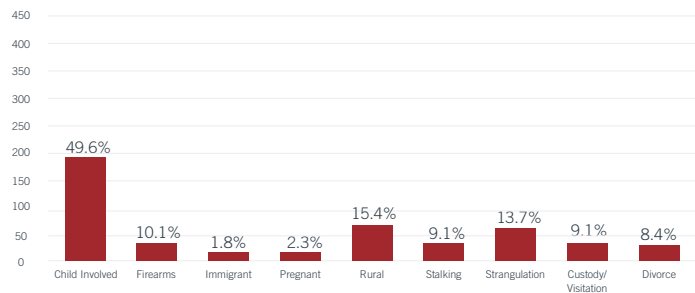
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	97	26.1%
Legal Advocacy	124	33.4%
Individual Professional Counseling	81	21.8%
DV Support Groups	42	11.3%
Legal Representation	28	7.5%
Protective/Restraining Order	34	9.2%



Referrals to Service Providers

601

Offers to Direct Connect

124

Referrals to Other Resources

661

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Kansas State Report

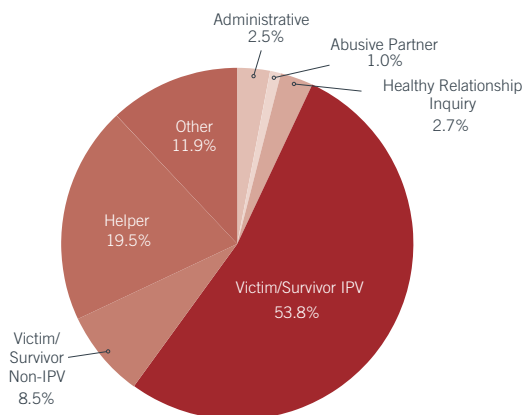
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **589 contacts** from Kansas. The state ranks 34th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

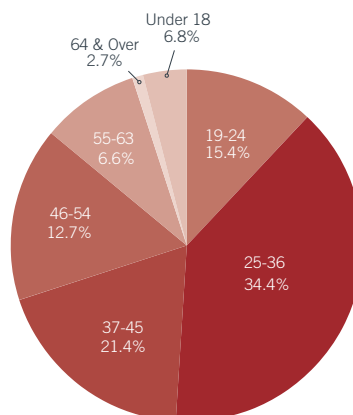
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	430
Chat	159
TTY	0
Total	589

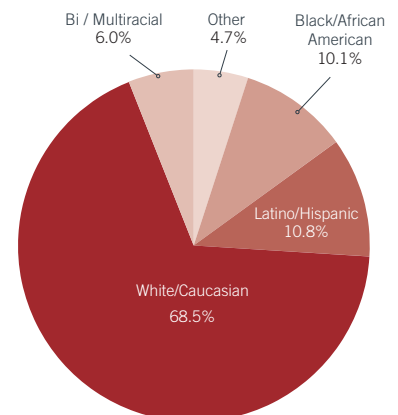
Who is contacting The Hotline from Kansas?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Wichita	21.0%
2. Kansas City	12.5%
3. Topeka	9.2%
4. Overland Park	6.0%
5. Lawrence	6.0%
6. Olathe	3.8%
7. Manhattan	3.1%
8. Salina	2.5%
9. Leavenworth	2.0%
10. Junction City	1.8%
Total:	67.9%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

14%

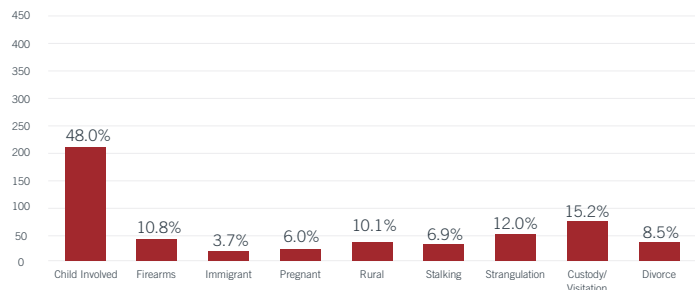
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	106	24.8%
Legal Advocacy	121	28.3%
Individual Professional Counseling	95	22.2%
DV Support Groups	50	11.7%
Legal Representation	27	6.3%
Protective/Restraining Order	34	8.0%



Referrals to Service Providers

791

Offers to Direct Connect

130

Referrals to Other Resources

769

Most-Referred Resources

WomensLaw.org

211 - United Way

Childhelp National Child Abuse Hotline

Rape, Abuse, and Incest National Network (RAINN)

Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Kentucky State Report

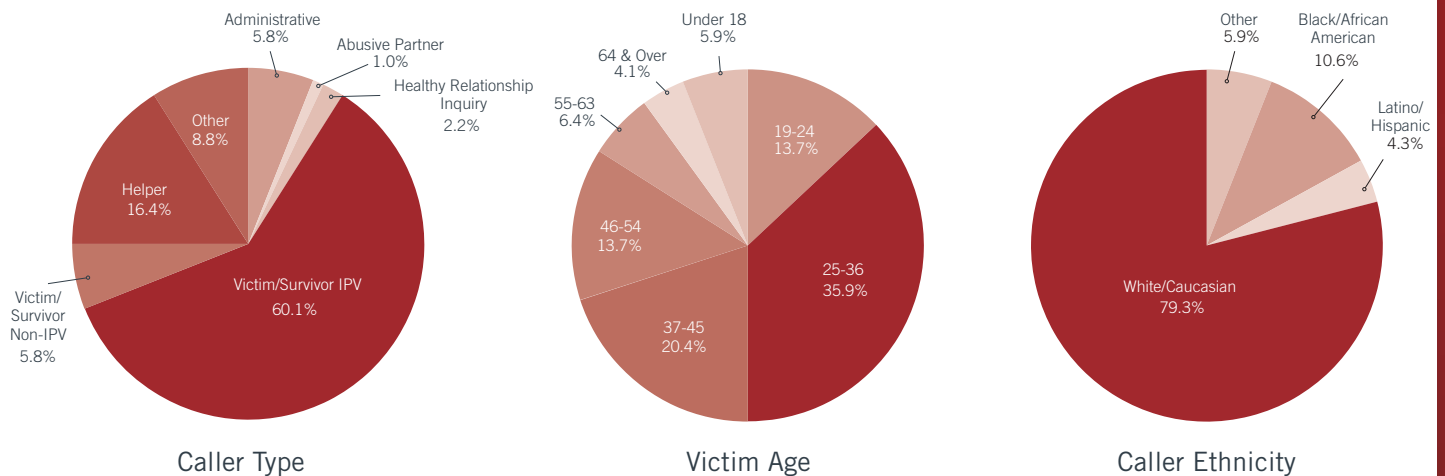
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **782 contacts** from Kentucky. The state ranks 30th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	572
Chat	210
TTY	0
Total	782

Who is contacting The Hotline from Kentucky?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Louisville	24.1%
2. Lexington	11.6%
3. Paducah	3.4%
4. Bowling Green	2.7%
5. Elizabethtown	2.3%
6. Frankfort	2.0%
7. Somerset	1.8%
8. Owensboro	1.8%
9. Danville	1.8%
10. Florence	1.6%
Total:	53.1%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

13%

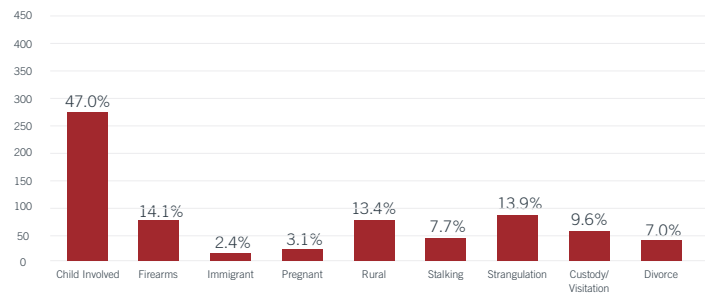
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	154	26.1%
Legal Advocacy	167	28.4%
Individual Professional Counseling	129	21.9%
DV Support Groups	72	12.2%
Legal Representation	40	6.8%
Protective/Restraining Order	61	10.4%



Referrals to Service Providers

937

Offers to Direct Connect

192

Referrals to Other Resources

1,011

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Louisiana State Report

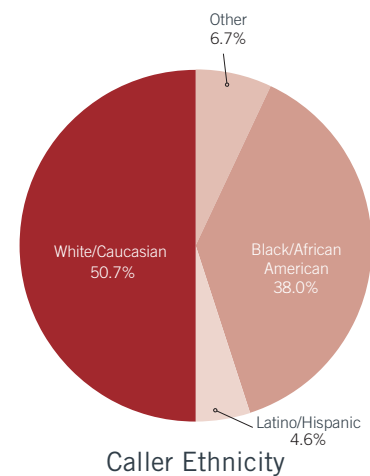
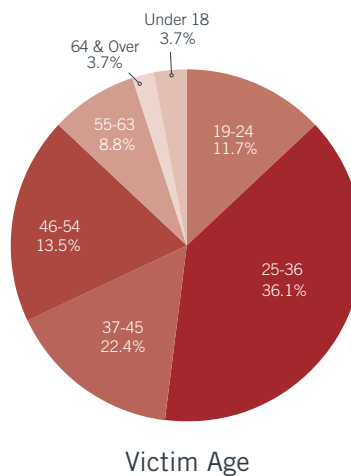
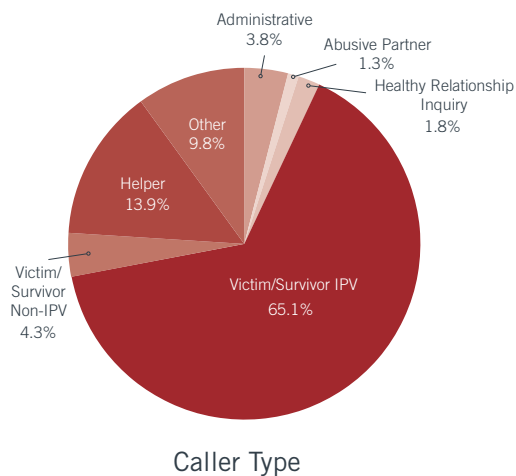
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,114 contacts** from Louisiana. The state ranks 23rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	927
Chat	187
TTY	0
Total	1,114

Who is contacting The Hotline from Louisiana?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. New Orleans	21.4%
2. Baton Rouge	13.7%
3. Shreveport	7.4%
4. Lafayette	6.2%
5. Lake Charles	3.7%
6. Prairieville	2.9%
7. Monroe	2.8%
8. Slidell	2.3%
9. Metairie	2.3%
10. Bossier City	2.1%
Total:	64.8%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

73%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

11%

Sexual Abuse

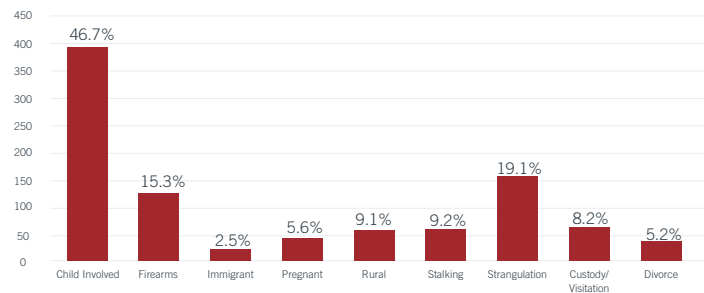
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	276	32.6%
Legal Advocacy	230	27.2%
Individual Professional Counseling	175	20.7%
DV Support Groups	85	10.0%
Legal Representation	61	7.2%
Protective/Restraining Order	69	8.1%



Referrals to Service Providers

1,407

Offers to Direct Connect

313

Referrals to Other Resources

1,411

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Child Abuse Reporting - Louisiana

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Maine State Report

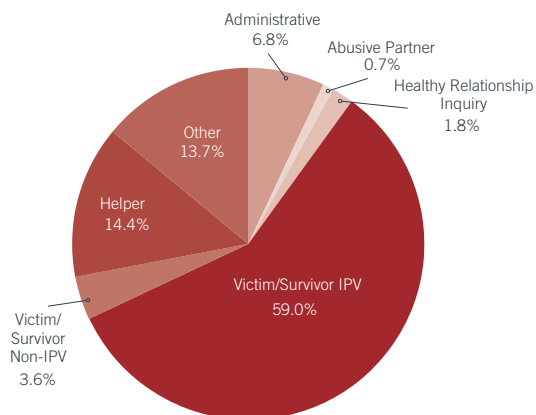
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **278 contacts** from Maine. The state ranks 44th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

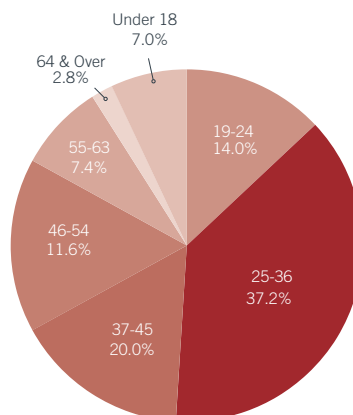
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	197
Chat	81
TTY	0
Total	278

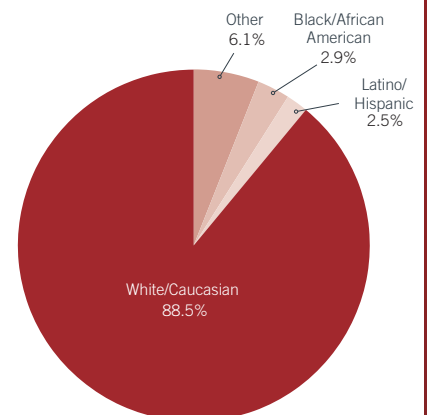
Who is contacting The Hotline from Maine?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Portland	15.7%
2. Bangor	7.9%
3. Augusta	6.3%
4. Waterville	2.4%
5. Bath	2.4%
6. Auburn	2.4%
7. Westbrook	2.0%
8. Sanford	2.0%
9. Windham	2.0%
10. Skowhegan	2.0%
Total:	44.9%

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

23%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

11%

Sexual Abuse

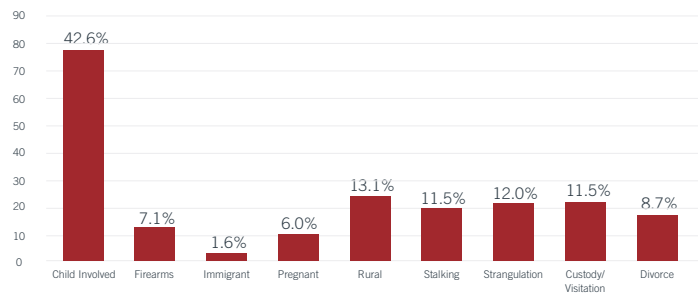
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	37	20.1%
Legal Advocacy	63	34.2%
Individual Professional Counseling	35	19.0%
DV Support Groups	16	8.7%
Legal Representation	12	6.5%
Protective/Restraining Order	19	10.3%



Referrals to Service Providers

302

Offers to Direct Connect

54

Referrals to Other Resources

367

Most-Referred Resources

WomensLaw.org

211 - United Way

Childhelp National Child Abuse Hotline

Your Life Your Voice (Boys Town)

Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Maryland State Report

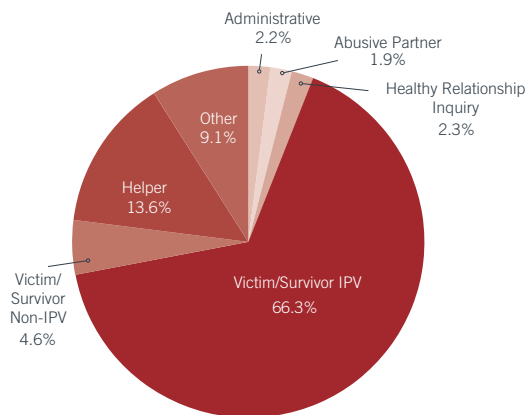
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,981 contacts** from Maryland. The state ranks 17th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

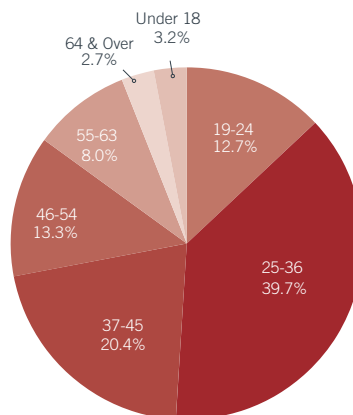
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,532
Chat	449
TTY	0
Total	1,981

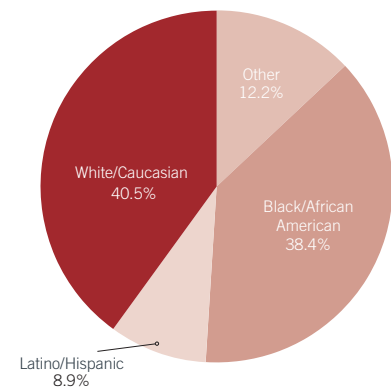
Who is contacting The Hotline from Maryland?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Baltimore	27.5%
2. Silver Spring	4.8%
3. Rockville	3.0%
4. Waldorf	2.9%
5. Gaithersburg	2.9%
6. Laurel	2.7%
7. Annapolis	2.7%
8. Frederick	2.6%
9. Bethesda	2.1%
10. Columbia	1.9%
Total:	53.2%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

25%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

11%

Sexual Abuse

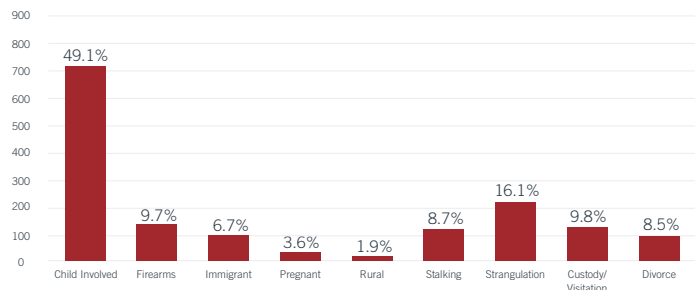
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	344	23.3%
Legal Advocacy	469	31.8%
Individual Professional Counseling	354	24.0%
DV Support Groups	183	12.4%
Legal Representation	126	8.5%
Protective/Restraining Order	145	9.8%



Referrals to Service Providers

2,753

Offers to Direct Connect

480

Referrals to Other Resources

2,480

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

GoodTherapy.org

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Massachusetts State Report

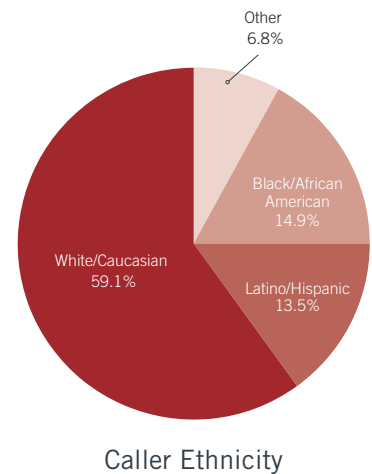
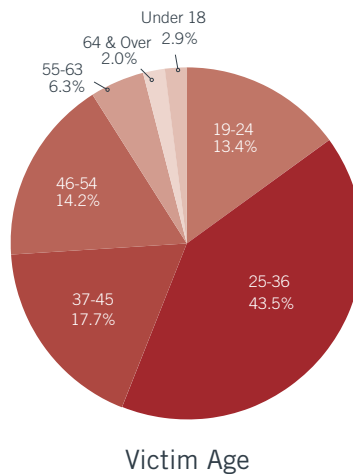
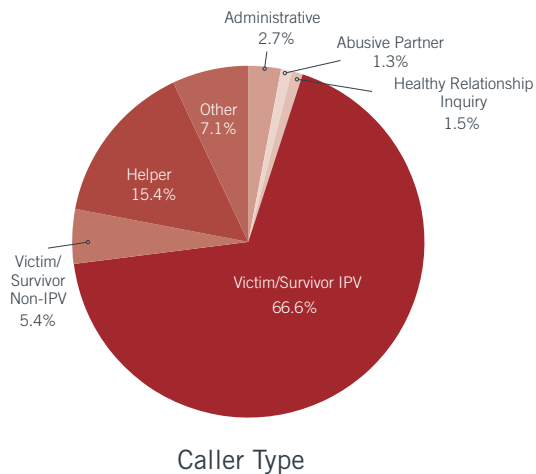
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,311 contacts** from Massachusetts. The state ranks 15th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,891
Chat	419
TTY	0
Total	2,311

Who is contacting The Hotline from Massachusetts?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Boston	31.8%
2. Worcester	5.5%
3. Springfield	5.0%
4. Brockton	1.8%
5. Lowell	1.8%
6. New Bedford	1.7%
7. Lawrence	1.6%
8. Chicopee	1.5%
9. Cambridge	1.3%
10. Fall River	1.1%
Total:	53.1%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

11%

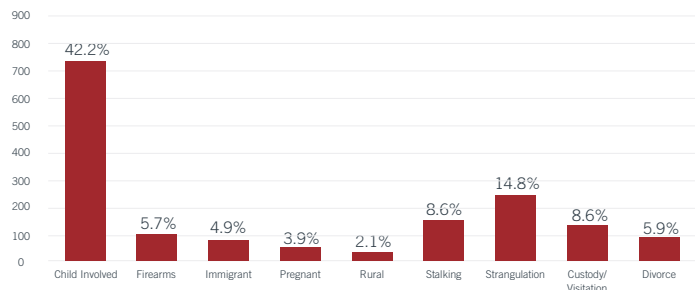
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	744	40.4%
Legal Advocacy	405	22.0%
Individual Professional Counseling	328	17.8%
DV Support Groups	183	9.9%
Legal Representation	122	6.6%
Protective/Restraining Order	108	5.9%



Referrals to Service Providers

3,369

Offers to Direct Connect

677

Referrals to Other Resources

2,890

Most-Referred Resources

SafeLink
211 - United Way
WomensLaw.org
Aunt Bertha
GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Michigan State Report

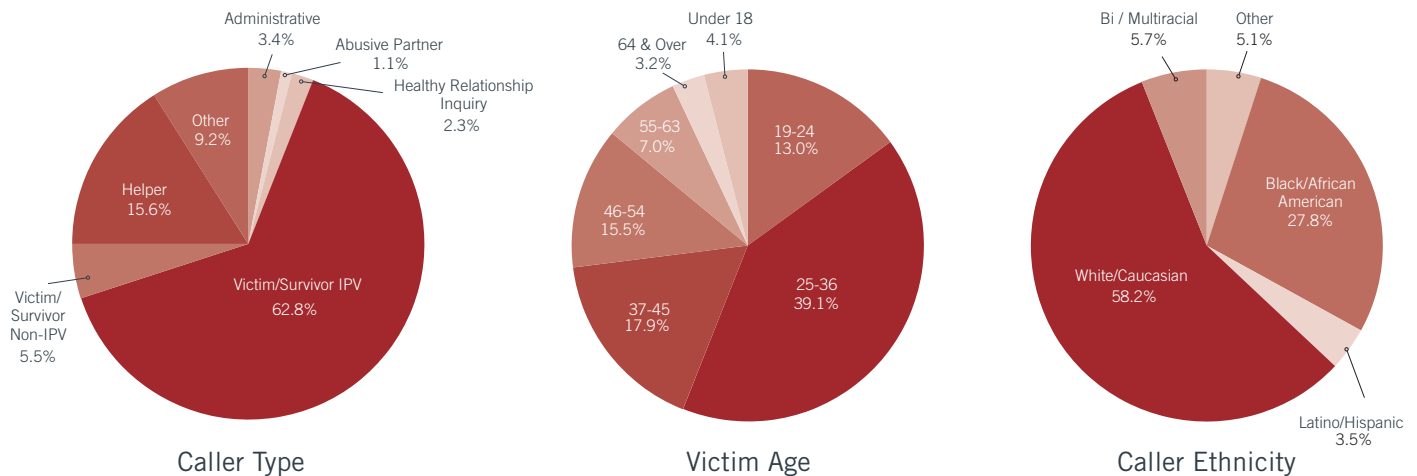
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,564 contacts** from Michigan. The state ranks 12th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,064
Chat	500
TTY	0
Total	2,564

Who is contacting The Hotline from Michigan?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Detroit	20.3%
2. Grand Rapids	5.4%
3. Flint	3.5%
4. Lansing	3.3%
5. Mount Clemens	2.4%
6. Ann Arbor	2.3%
7. Kalamazoo	1.9%
8. Ypsilanti	1.6%
9. Canton	1.4%
10. Battle Creek	1.4%
Total:	43.5%

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

12%

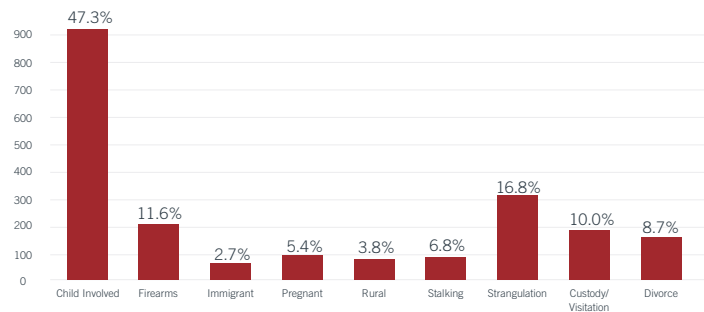
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	552	28.5%
Legal Advocacy	602	31.1%
Individual Professional Counseling	408	21.1%
DV Support Groups	233	12.0%
Legal Representation	122	6.3%
Protective/Restraining Order	197	10.2%



Referrals to Service Providers

3,487

Offers to Direct Connect

668

Referrals to Other Resources

3,164

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Minnesota State Report

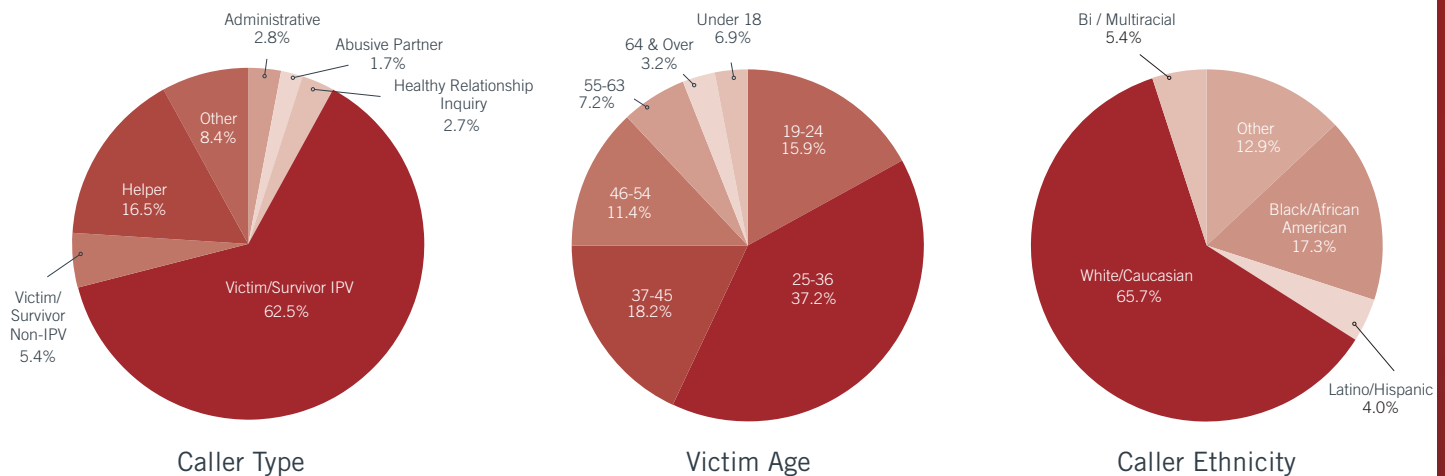
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,385 contacts** from Minnesota. The state ranks 22nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,056
Chat	329
TTY	0
Total	1,385

Who is contacting The Hotline from Minnesota?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Minneapolis	29.3%
2. Saint Paul	15.4%
3. Duluth	6.8%
4. Saint Cloud	2.8%
5. Rochester	2.3%
6. Waite Park	2.3%
7. Bloomington	1.5%
8. Eden Prairie	1.3%
9. Eagan	1.1%
10. Bemidji	1.0%
Total:	63.7%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

61%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

13%

Sexual Abuse

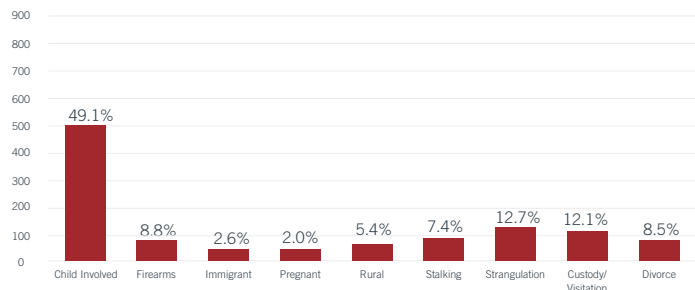
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	276	26.8%
Legal Advocacy	274	26.6%
Individual Professional Counseling	201	19.5%
DV Support Groups	106	10.3%
Legal Representation	64	6.2%
Protective/Restraining Order	89	8.6%



Referrals to Service Providers

1,918

Offers to Direct Connect

339

Referrals to Other Resources

1,711

Most-Referred Resources

WomensLaw.org

211 - United Way

Minnesota Day One

Aunt Bertha

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Mississippi State Report

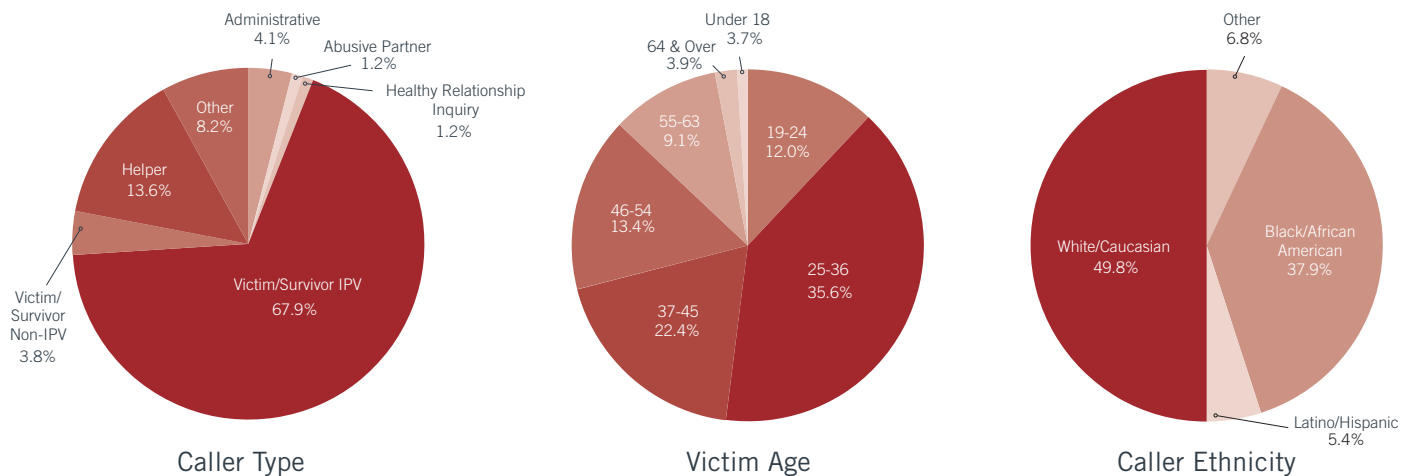
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **582 contacts** from Mississippi. The state ranks 35th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	482
Chat	100
TTY	0
Total	582

Who is contacting The Hotline from Mississippi?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Jackson	11.2%
2. Hattiesburg	5.9%
3. Biloxi	4.1%
4. Gulfport	3.3%
5. Tupelo	3.1%
6. Brandon	2.9%
7. Pascagoula	2.8%
8. Meridian	2.4%
9. Columbus	2.4%
10. Southaven	2.4%
Total:	40.5%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

76%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

11%

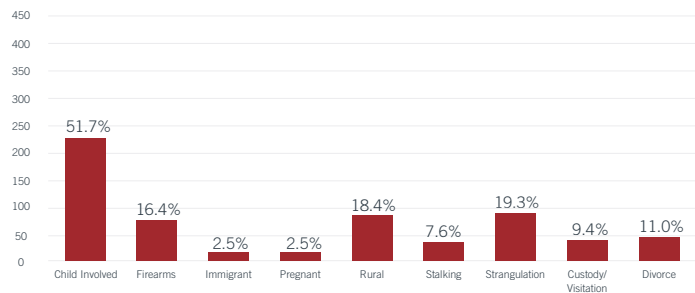
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	169	37.6%
Legal Advocacy	132	29.4%
Individual Professional Counseling	94	20.9%
DV Support Groups	51	11.4%
Legal Representation	37	8.2%
Protective/Restraining Order	41	9.1%



Referrals to Service Providers

711

Offers to Direct Connect

182

Referrals to Other Resources

735

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Custody Prep for Moms

Mississippi Coalition Against Domestic Violence

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Missouri State Report

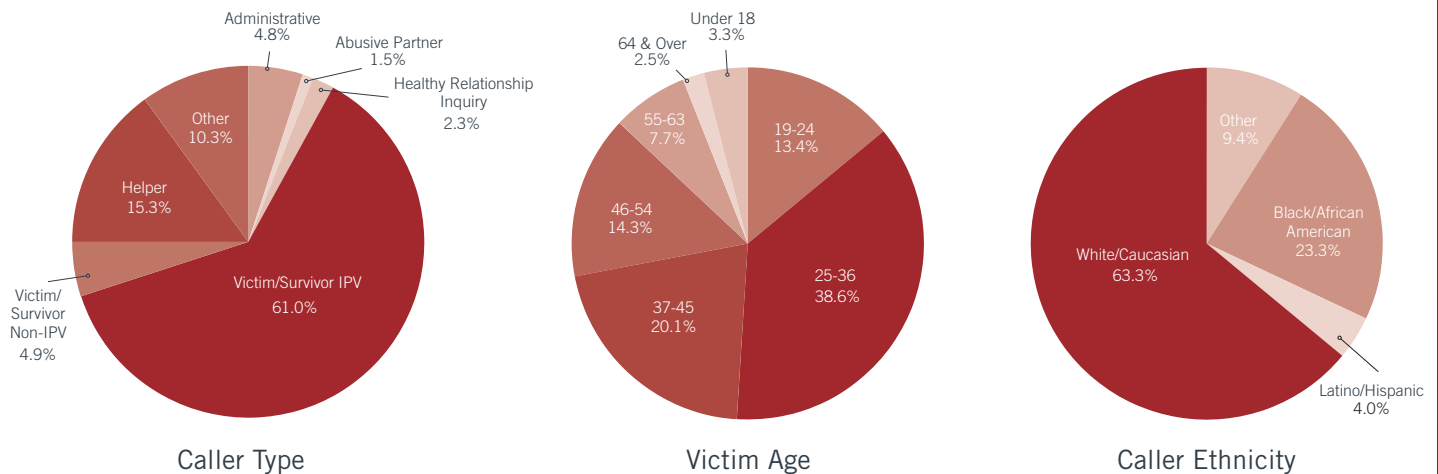
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,721 contacts** from Missouri. The state ranks 18th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,380
Chat	341
TTY	0
Total	1,721

Who is contacting The Hotline from Missouri?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Saint Louis	30.0%
2. Kansas City	17.1%
3. Springfield	5.7%
4. Columbia	2.6%
5. Independence	2.6%
6. Saint Charles	2.2%
7. Saint Joseph	1.2%
8. Blue Springs	1.2%
9. Joplin	1.2%
10. Jefferson City	1.1%
Total:	65.0%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

70%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

13%

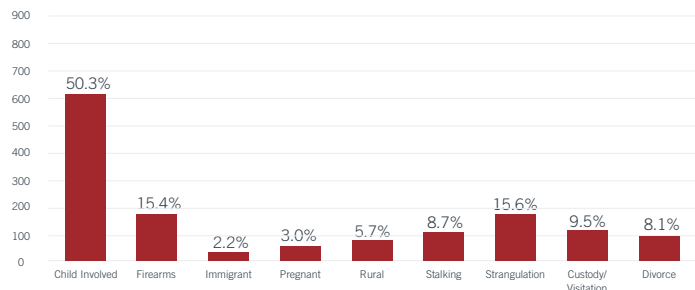
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	458	35.7%
Legal Advocacy	346	27.0%
Individual Professional Counseling	237	18.5%
DV Support Groups	111	8.7%
Legal Representation	93	7.3%
Protective/Restraining Order	103	8.0%



Referrals to Service Providers

2,741

Offers to Direct Connect

485

Referrals to Other Resources

2,111

Most-Referred Resources

211 - United Way
 WomensLaw.org
 Childhelp National Child Abuse Hotline
 Child Abuse Reporting - Missouri
 Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Montana State Report

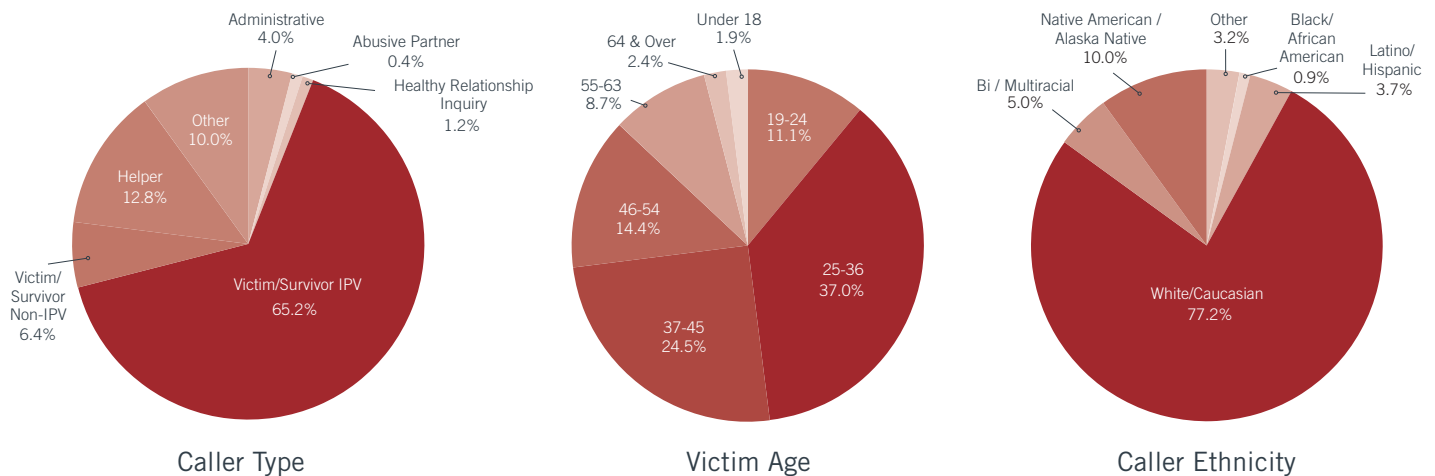
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **250 contacts** from Montana. The state ranks 46th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	182
Chat	68
TTY	0
Total	250

Who is contacting The Hotline from Montana?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Billings	20.7%
2. Missoula	12.6%
3. Kalispell	10.8%
4. Bozeman	10.4%
5. Great Falls	6.8%
6. Polson	3.6%
7. Havre	3.6%
8. Livingston	2.7%
9. Helena	2.3%
10. Hamilton	1.8%
Total:	75.2%

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

73%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

20%

Digital Abuse

steal passwords, constant texts, etc.

20%

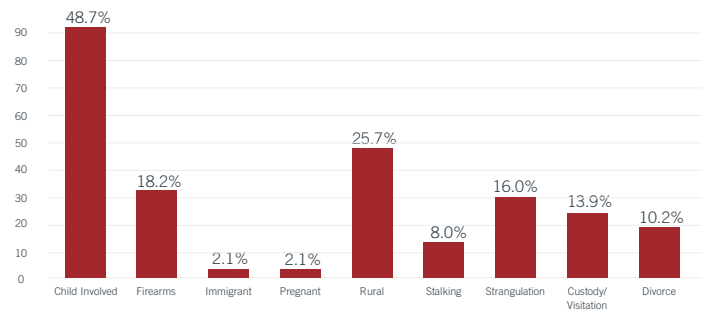
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	44	32.9%
Legal Advocacy	60	32.6%
Individual Professional Counseling	40	21.7%
DV Support Groups	12	6.5%
Legal Representation	13	7.1%
Protective/Restraining Order	21	11.4%



Referrals to Service Providers

274

Offers to Direct Connect

52

Referrals to Other Resources

363

Most-Referred Resources

211 - United Way

WomensLaw.org

GoodTherapy.org

Aunt Bertha

Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Nebraska State Report

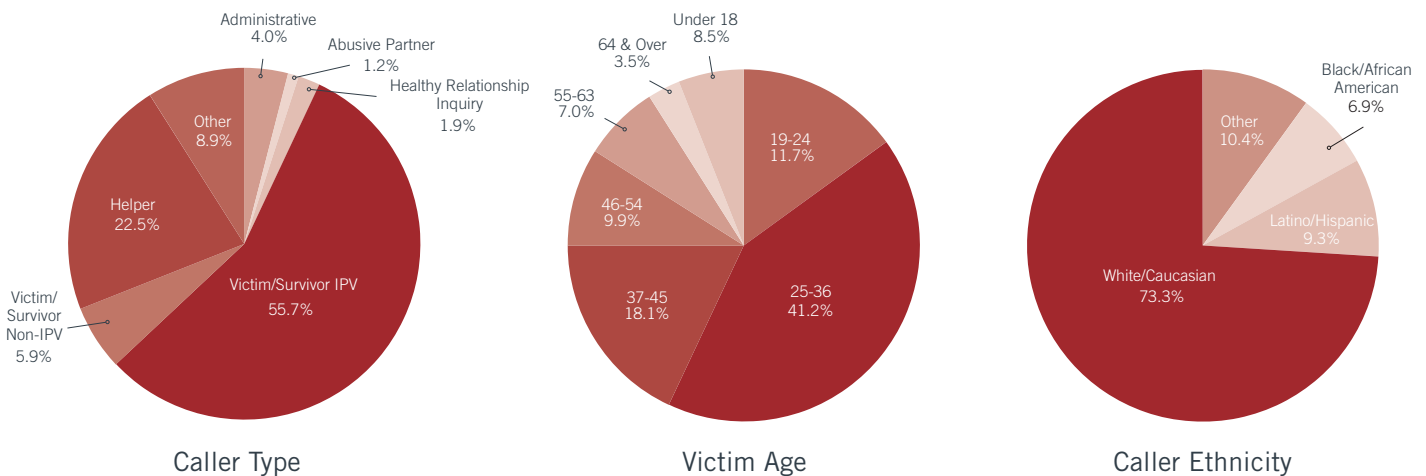
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **427 contacts** from Nebraska. The state ranks 38th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	303
Chat	124
TTY	0
Total	427

Who is contacting The Hotline from Nebraska?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Omaha	46.0%
2. Lincoln	18.1%
3. Bellevue	3.7%
4. Norfolk	2.2%
5. Hastings	2.2%
6. Grand Island	2.0%
7. Scottsbluff	1.7%
8. Columbus	1.5%
9. Papillion	1.2%
10. Kearney	1.2%
Total:	79.7%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

12%

Digital Abuse

steal passwords, constant texts, etc.

9%

Sexual Abuse

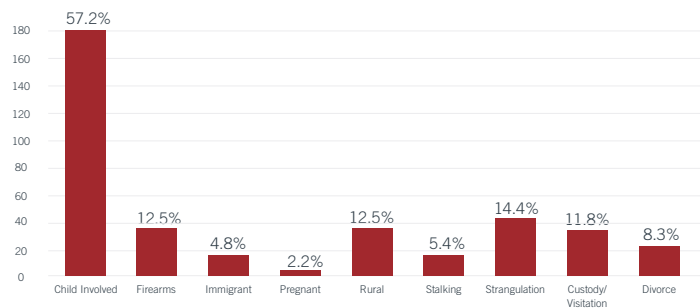
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	74	24.4%
Legal Advocacy	100	33.0%
Individual Professional Counseling	63	20.8%
DV Support Groups	33	10.9%
Legal Representation	23	7.6%
Protective/Restraining Order	28	9.2%



Referrals to Service Providers

556

Offers to Direct Connect

107

Referrals to Other Resources

584

Most-Referred Resources

WomensLaw.org

211 - United Way

Childhelp National Child Abuse Hotline

Child Abuse Reporting - Nebraska

Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Nevada State Report

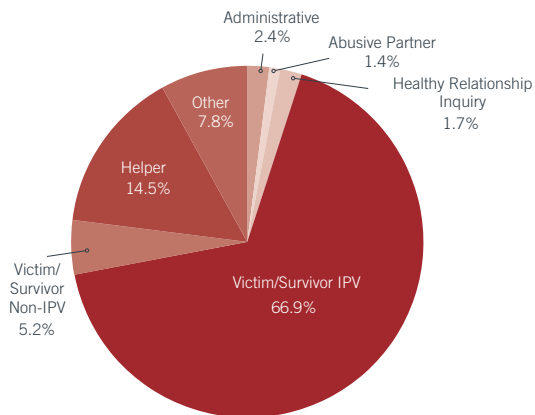
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,048 contacts** from Nevada. The state ranks 27th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

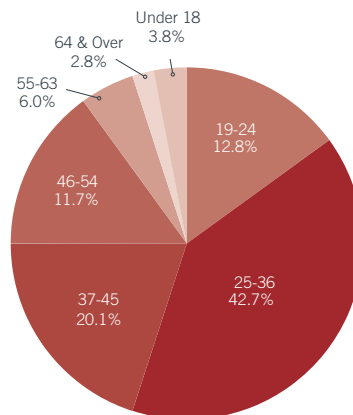
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	823
Chat	225
TTY	0
Total	1,048

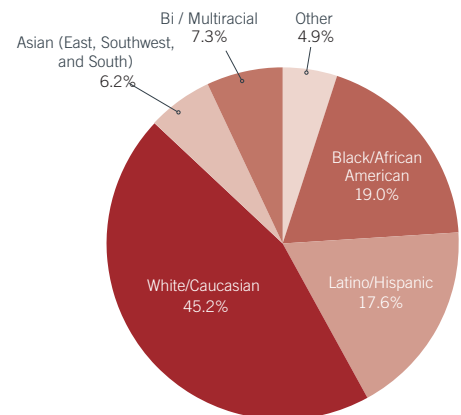
Who is contacting The Hotline from Nevada?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Las Vegas	68.4%
2. Reno	14.8%
3. Henderson	5.1%
4. Carson City	1.8%
5. Sparks	1.6%
6. Elko	1.4%
7. Fernley	1.3%
8. Mesquite	1.1%
9. North Las Vegas	0.8%
10. Pahrump	0.6%
Total:	96.7%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

71%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

9%

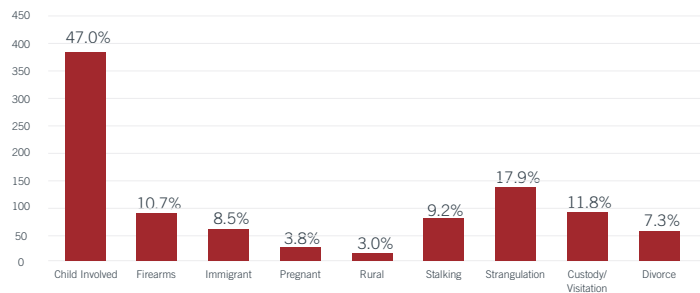
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	224	27.1%
Legal Advocacy	288	34.9%
Individual Professional Counseling	175	21.2%
DV Support Groups	89	10.8%
Legal Representation	65	7.9%
Protective/Restraining Order	78	9.4%



Referrals to Service Providers

1,469

Offers to Direct Connect

300

Referrals to Other Resources

1,323

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

New Hampshire State Report

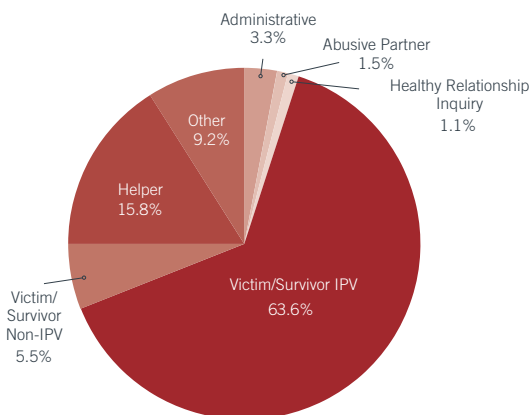
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **272 contacts** from New Hampshire. The state ranks 45th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

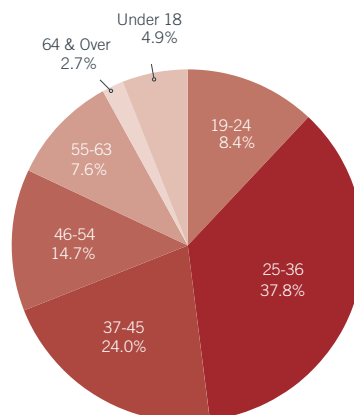
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	197
Chat	75
TTY	0
Total	272

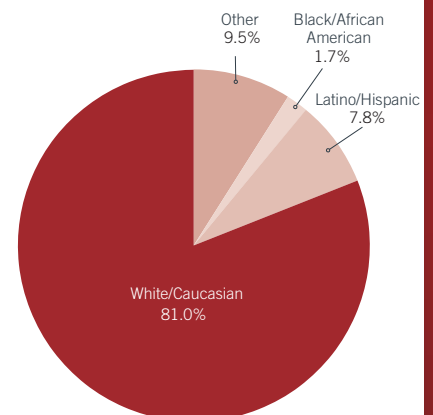
Who is contacting The Hotline from New Hampshire?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Manchester	15.2%
2. Nashua	9.7%
3. Concord	6.8%
4. Keene	4.2%
5. Derry	3.8%
6. Salem	3.4%
7. Chester	3.4%
8. Portsmouth	2.5%
9. Seabrook	2.5%
10. Claremont	2.5%
Total:	54.0%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

62%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

12%

Digital Abuse

steal passwords, constant texts, etc.

10%

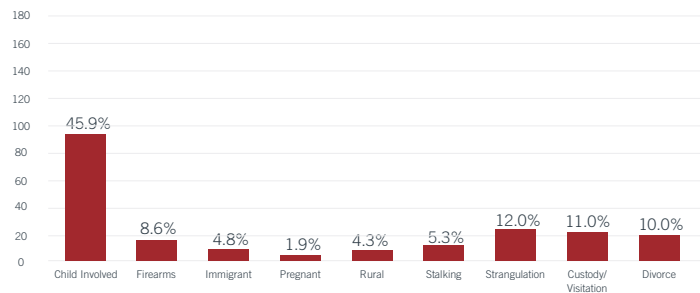
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	45	21.7%
Legal Advocacy	65	31.4%
Individual Professional Counseling	52	25.1%
DV Support Groups	27	13.0%
Legal Representation	15	7.2%
Protective/Restraining Order	14	6.8%



Referrals to Service Providers

343

Offers to Direct Connect

61

Referrals to Other Resources

355

Most-Referred Resources

WomensLaw.org
 211 - United Way
 Aunt Bertha
 GoodTherapy.org
 Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

New Jersey State Report

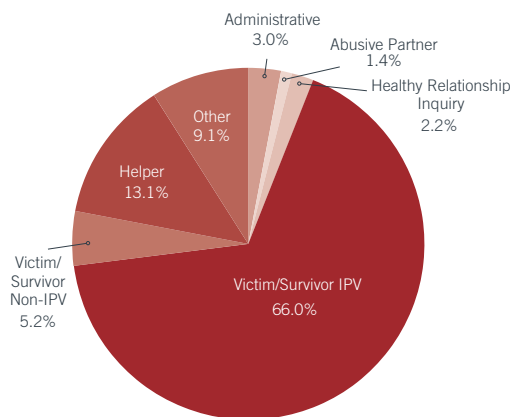
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,540 contacts** from New Jersey. The state ranks 13th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

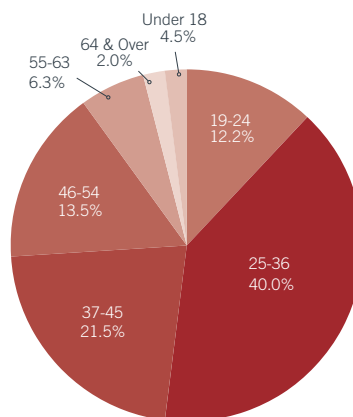
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,974
Chat	566
TTY	0
Total	2,540

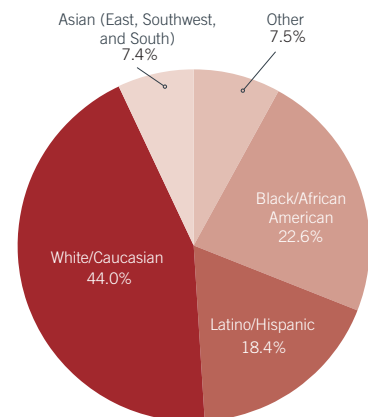
Who is contacting The Hotline from New Jersey?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Newark	7.1%
2. Jersey City	5.7%
3. Elizabeth	2.5%
4. Camden	1.9%
5. Trenton	1.9%
6. New Brunswick	1.9%
7. Paterson	1.8%
8. Edison	1.6%
9. Cherry Hill	1.4%
10. East Orange	1.4%
Total:	27.3%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

65%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

11%

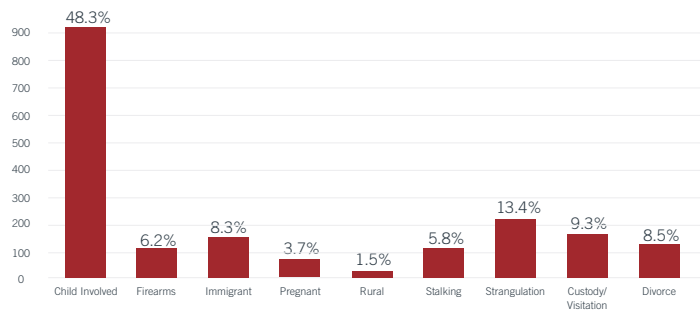
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	455	23.7%
Legal Advocacy	585	30.5%
Individual Professional Counseling	434	22.6%
DV Support Groups	234	12.2%
Legal Representation	160	8.3%
Protective/Restraining Order	180	9.4%



Referrals to Service Providers

3,320

Offers to Direct Connect

676

Referrals to Other Resources

3,204

Most-Referred Resources

WomensLaw.org
 211 - United Way
 Aunt Bertha
 Custody Prep for Moms
 GoodTherapy.org

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New Mexico State Report

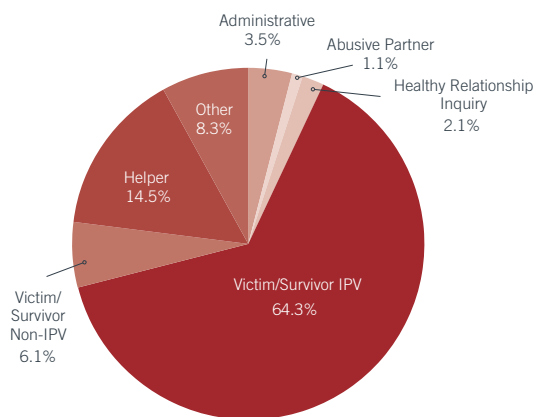
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **653 contacts** from New Mexico. The state ranks 32nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

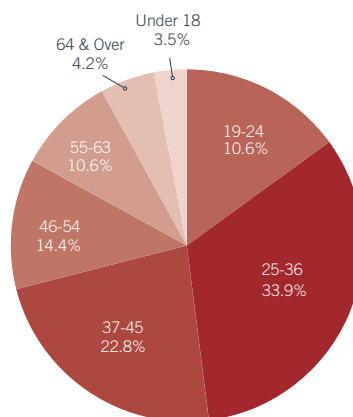
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	529
Chat	124
TTY	0
Total	653

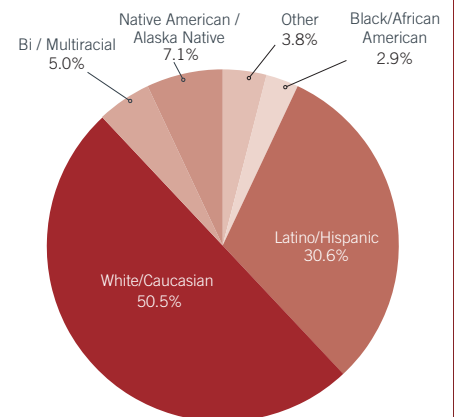
Who is contacting The Hotline from New Mexico?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Albuquerque	41.5%
2. Santa Fe	16.1%
3. Las Cruces	6.4%
4. Rio Rancho	3.8%
5. Farmington	2.4%
6. Jal	2.2%
7. Roswell	2.1%
8. Clovis	1.8%
9. Las Vegas	1.8%
10. Los Lunas	1.8%
Total:	79.7%

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

9%

Sexual Abuse

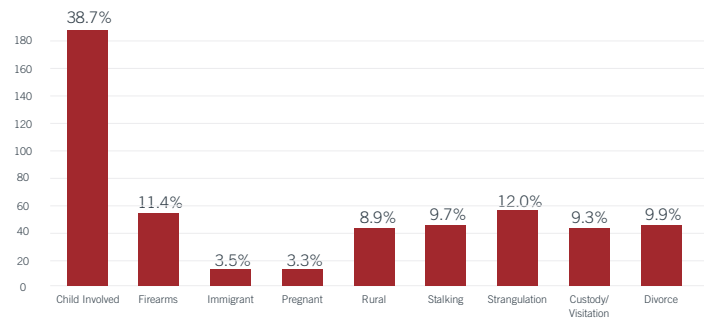
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	90	18.5%
Legal Advocacy	141	29.0%
Individual Professional Counseling	114	23.4%
DV Support Groups	55	11.3%
Legal Representation	28	5.7%
Protective/Restraining Order	38	7.8%



Referrals to Service Providers

794

Offers to Direct Connect

161

Referrals to Other Resources

834

Most-Referred Resources

WomensLaw.org

211 - United Way

GoodTherapy.org

Aunt Bertha

VictimConnect Resource Center

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

New York State Report

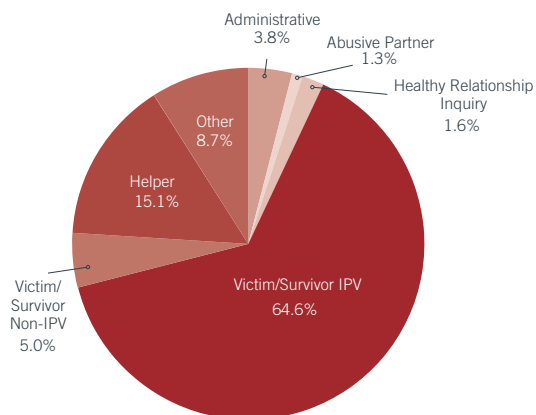
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **6,581 contacts** from New York. The state ranks 3rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

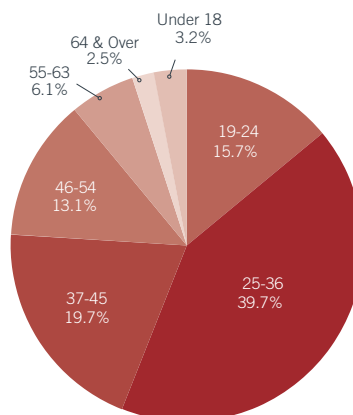
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	5,167
Chat	1,414
TTY	0
Total	6,581

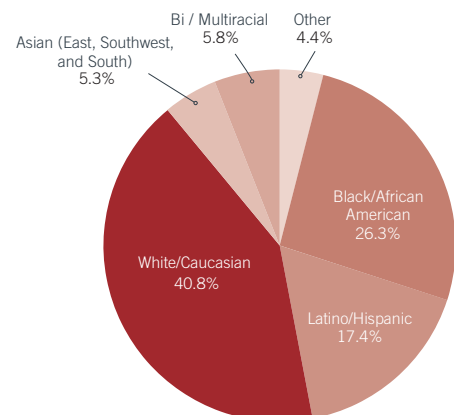
Who is contacting The Hotline from New York?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. New York	28.5%
2. Brooklyn	12.3%
3. Bronx	10.0%
4. Queens Village	4.6%
5. Buffalo	3.2%
6. Albany	2.1%
7. Rochester	2.0%
8. Long Island City	1.9%
9. Staten Island	1.8%
10. Syracuse	1.6%
Total:	68.0%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

10%

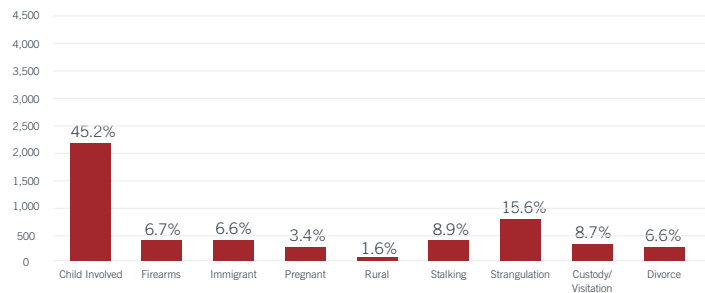
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	1,558	31.0%
Legal Advocacy	1,405	27.9%
Individual Professional Counseling	1,032	20.5%
DV Support Groups	571	11.4%
Legal Representation	397	7.9%
Protective/Restraining Order	457	9.1%



Referrals to Service Providers

9,362

Offers to Direct Connect

1,774

Referrals to Other Resources

8,024

Most-Referred Resources

WomensLaw.org

211 - United Way

Safe Horizons - Bed Line

Aunt Bertha

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

North Carolina State Report

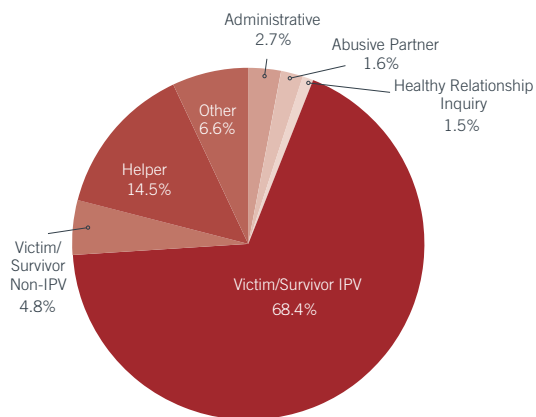
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,809 contacts** from North Carolina. The state ranks 9th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

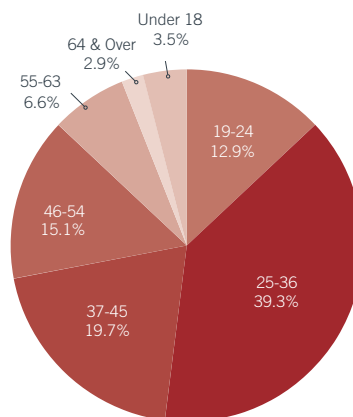
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,208
Chat	601
TTY	0
Total	2,809

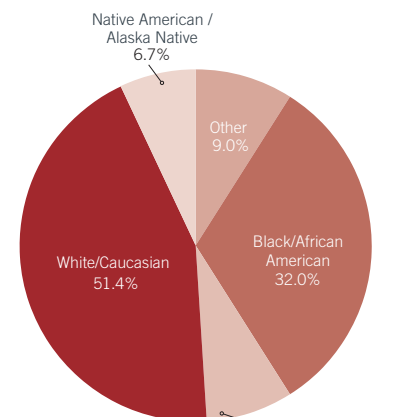
Who is contacting The Hotline from North Carolina?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Charlotte	21.2%
2. Raleigh	8.5%
3. Greensboro	5.6%
4. Durham	3.8%
5. Fayetteville	3.8%
6. Winston Salem	3.3%
7. Wilmington	3.2%
8. Gastonia	2.1%
9. Jacksonville	1.6%
10. Asheville	1.6%
Total:	54.7%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

70%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

12%

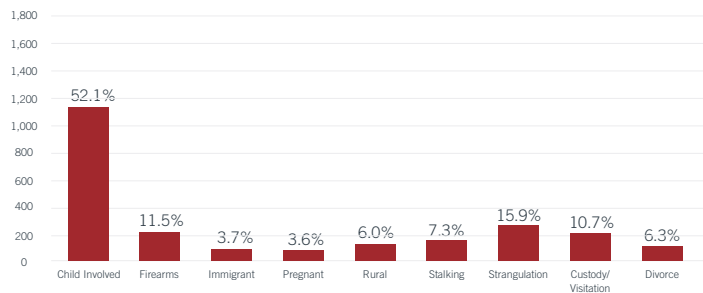
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	758	33.7%
Legal Advocacy	614	27.3%
Individual Professional Counseling	469	20.8%
DV Support Groups	236	10.5%
Legal Representation	145	6.4%
Protective/Restraining Order	222	9.9%



Referrals to Service Providers

4,057

Offers to Direct Connect

840

Referrals to Other Resources

3,483

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

North Dakota State Report

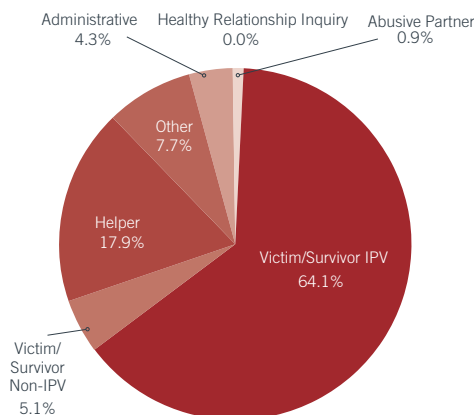
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **117 contacts** from North Dakota. The state ranks 49th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

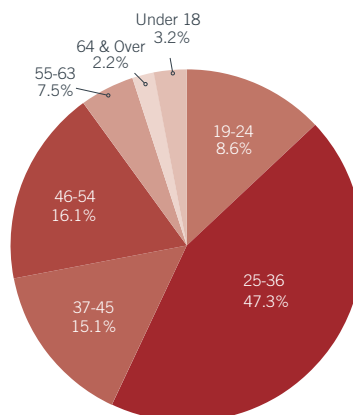
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	85
Chat	32
TTY	0
Total	117

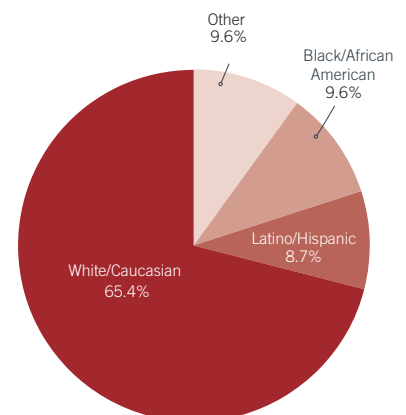
Who is contacting The Hotline from North Dakota?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Fargo	32.1%
2. Bismarck	14.2%
3. Minot	7.5%
4. Williston	5.7%
5. Grand Forks	5.7%
6. Valley City	4.7%
7. Dickinson	4.7%
8. New Town	2.8%
9. Watford City	1.9%
10. West Fargo	1.9%
Total:	81.1%

What are victims experiencing?

99%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

21%

Digital Abuse

steal passwords, constant texts, etc.

12%

Sexual Abuse

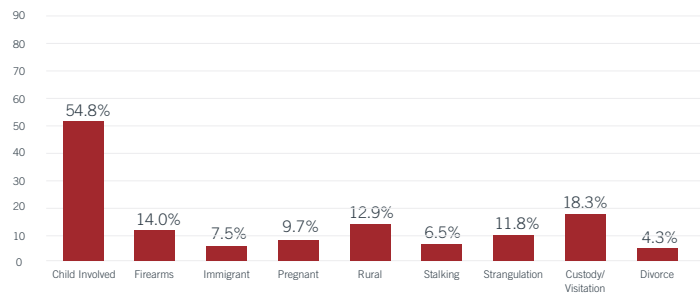
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	24	25.3%
Legal Advocacy	34	35.8%
Individual Professional Counseling	16	16.8%
DV Support Groups	7	7.4%
Legal Representation	9	9.5%
Protective/Restraining Order	5	5.3%



Referrals to Service Providers

139

Offers to Direct Connect

30

Referrals to Other Resources

167

Most-Referred Resources

WomensLaw.org

211 - United Way

Childhelp National Child Abuse Hotline

Aunt Bertha

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Ohio State Report

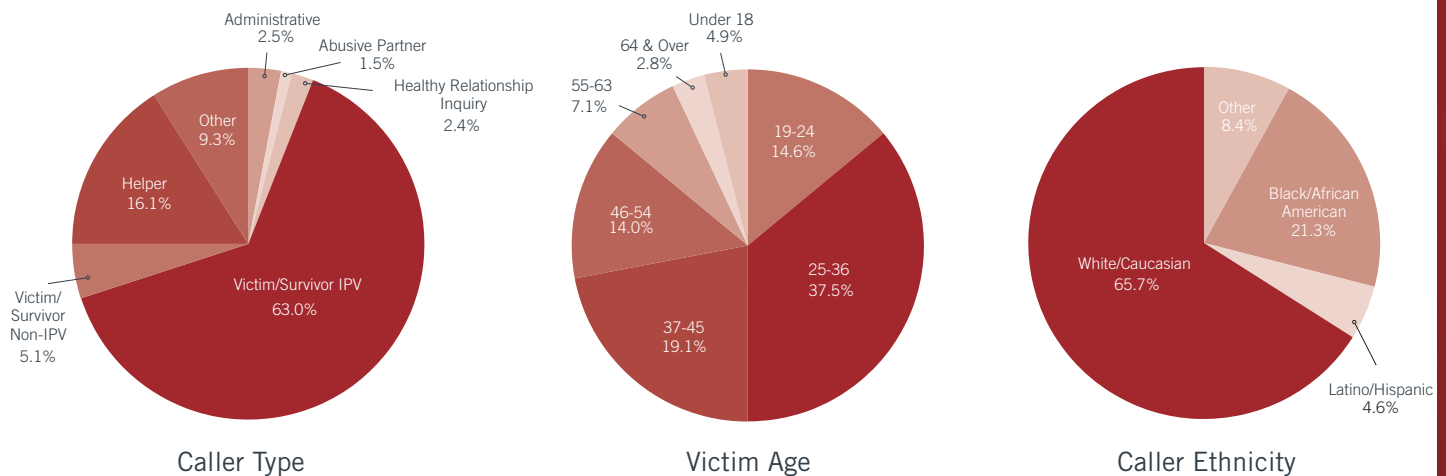
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,607 contacts** from Ohio. The state ranks 11th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,916
Chat	690
TTY	0
Total	2,607

Who is contacting The Hotline from Ohio?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Columbus	16.0%
2. Cleveland	13.2%
3. Cincinnati	10.7%
4. Toledo	5.3%
5. Dayton	4.3%
6. Akron	3.6%
7. Canton	2.3%
8. Youngstown	1.6%
9. Coshocton	0.8%
10. Mansfield	0.7%
Total:	58.5%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

11%

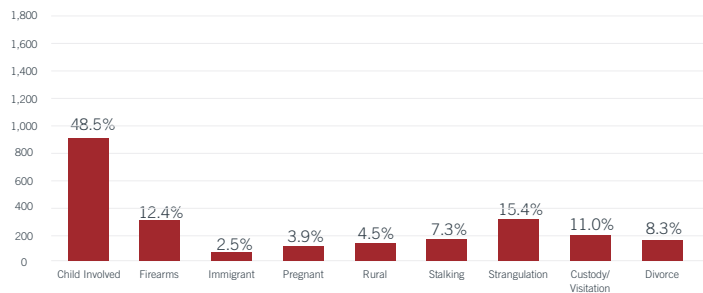
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	474	23.9%
Legal Advocacy	642	32.4%
Individual Professional Counseling	443	22.4%
DV Support Groups	258	13.0%
Legal Representation	153	7.7%
Protective/Restraining Order	190	9.6%



Referrals to Service Providers

3,469

Offers to Direct Connect

637

Referrals to Other Resources

3,396

Most-Referred Resources

WomensLaw.org
 211 - United Way
 Childhelp National Child Abuse Hotline
 Aunt Bertha
 Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Oklahoma State Report

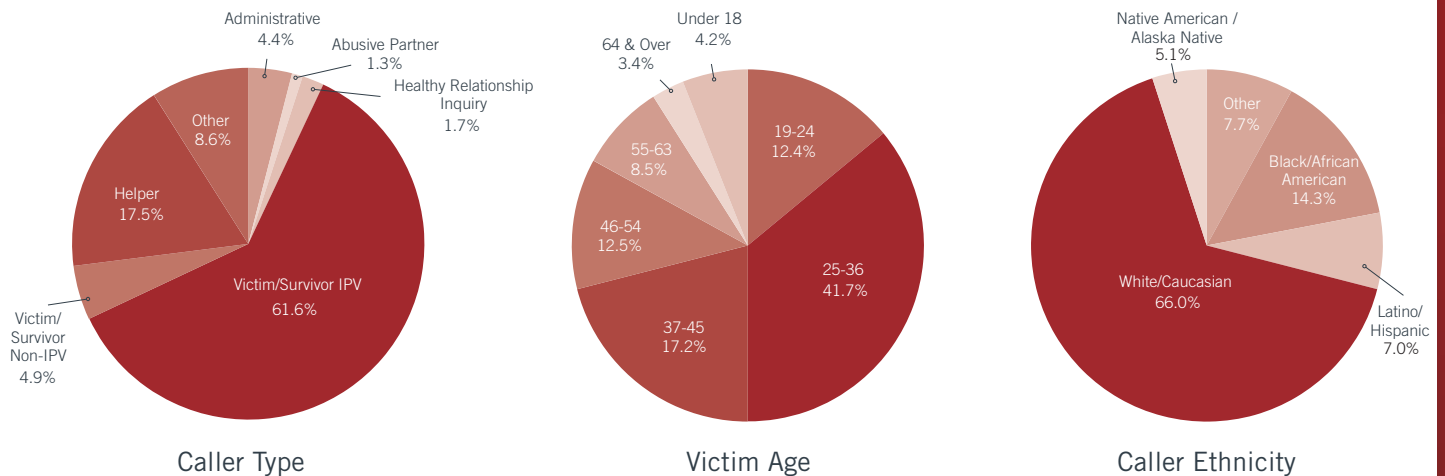
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **776 contacts** from Oklahoma. The state ranks 31st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	590
Chat	184
TTY	0
Total	776

Who is contacting The Hotline from Oklahoma?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Oklahoma City	27.1%
2. Tulsa	18.8%
3. Norman	4.8%
4. Edmond	3.2%
5. Stillwater	2.7%
6. Lawton	2.6%
7. Broken Arrow	2.0%
8. Muskogee	1.7%
9. Shawnee	1.6%
10. Moore	1.6%
Total:	66.2%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

72%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

14%

Sexual Abuse

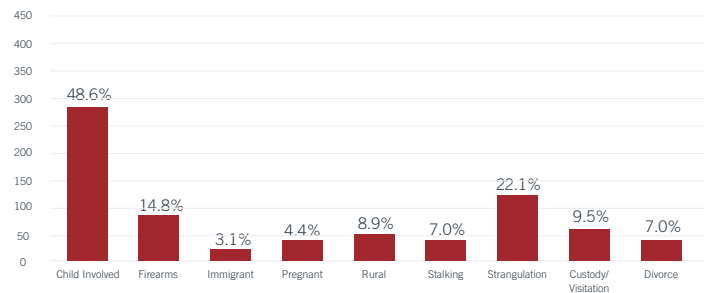
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	173	29.1%
Legal Advocacy	163	27.4%
Individual Professional Counseling	133	22.4%
DV Support Groups	63	10.6%
Legal Representation	48	8.1%
Protective/Restraining Order	58	9.8%



Referrals to Service Providers

1,047

Offers to Direct Connect

212

Referrals to Other Resources

999

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Childhelp National Child Abuse Hotline

National Adult Protective Services Organization

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Oregon State Report

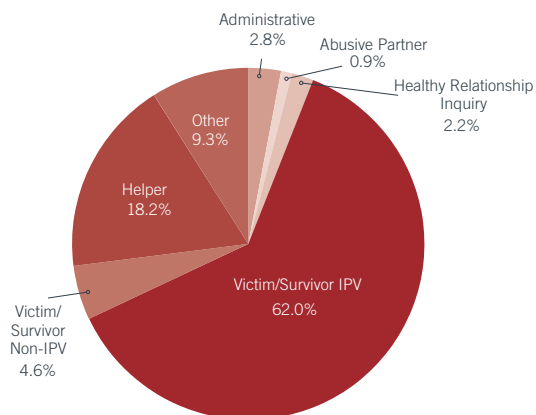
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,458 contacts** from Oregon. The state ranks 21st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

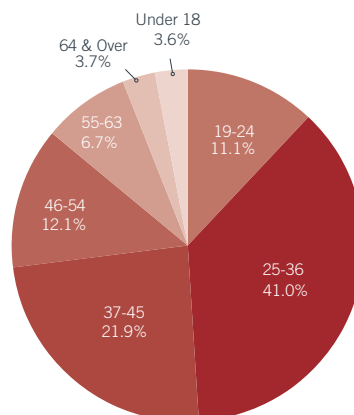
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,136
Chat	322
TTY	0
Total	1,458

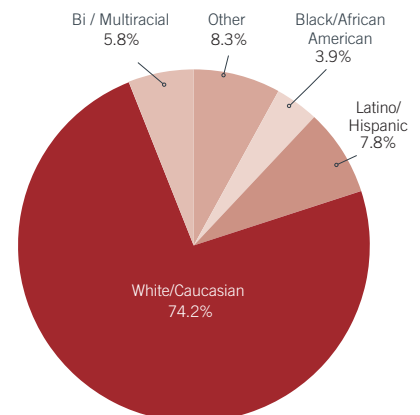
Who is contacting The Hotline from Oregon?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

1. Portland	40.4%
2. Eugene	6.7%
3. Salem	5.5%
4. Beaverton	3.4%
5. Medford	3.1%
6. Bend	2.5%
7. Grants Pass	2.1%
8. Gresham	2.0%
9. Hillsboro	1.9%
10. Albany	1.6%
Total:	69.4%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

13%

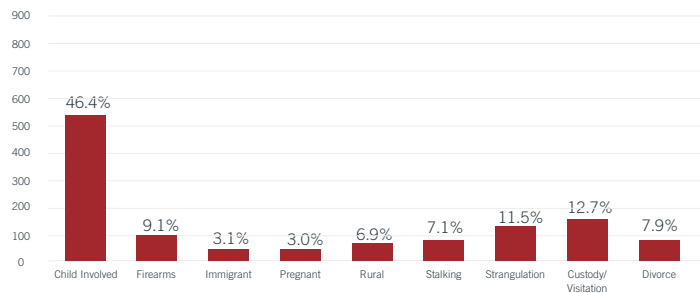
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	244	22.2%
Legal Advocacy	357	32.5%
Individual Professional Counseling	292	26.6%
DV Support Groups	130	11.9%
Legal Representation	91	8.3%
Protective/Restraining Order	120	10.9%



Referrals to Service Providers

2,051

Offers to Direct Connect

387

Referrals to Other Resources

1,876

Most-Referred Resources

211 - United Way
 WomensLaw.org
 Aunt Bertha
 Call To Safety
 GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Pennsylvania State Report

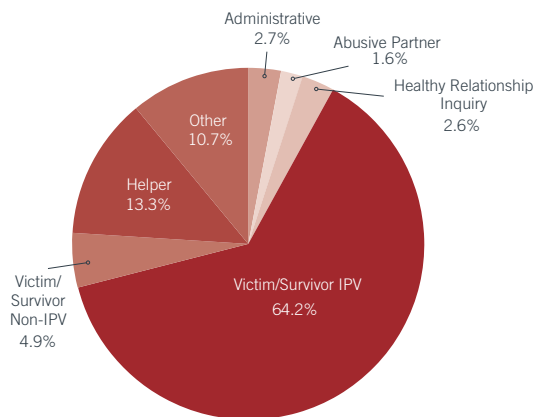
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **4,414 contacts** from Pennsylvania. The state ranks 5th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

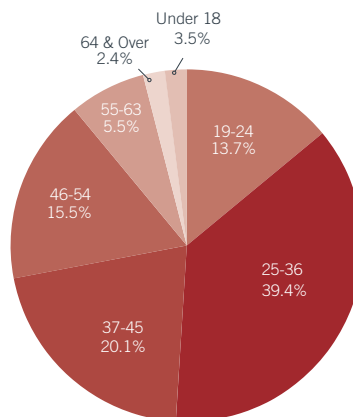
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	3,510
Chat	904
TTY	0
Total	4,414

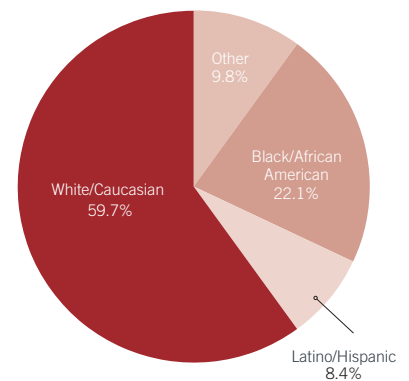
Who is contacting The Hotline from Pennsylvania?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Philadelphia	24.5%
2. Pittsburgh	8.9%
3. Lancaster	2.8%
4. Allentown	2.8%
5. Scranton	2.5%
6. Harrisburg	2.5%
7. West Pittsburg	2.0%
8. Reading	1.9%
9. York	1.8%
10. Bethlehem	1.4%
Total:	51.1%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

10%

Sexual Abuse

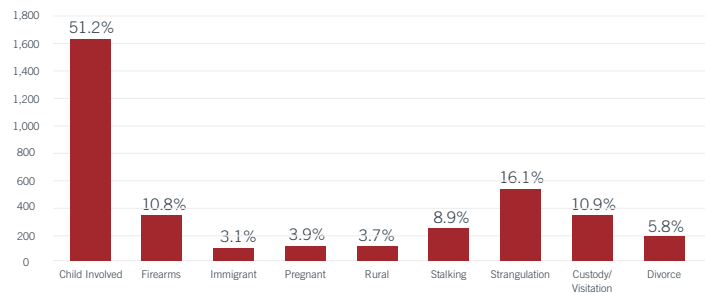
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	1,017	30.8%
Legal Advocacy	1,019	30.8%
Individual Professional Counseling	581	17.6%
DV Support Groups	311	9.4%
Legal Representation	271	8.2%
Protective/Restraining Order	407	12.3%



Referrals to Service Providers

5,996

Offers to Direct Connect

1,242

Referrals to Other Resources

5,390

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Custody Prep for Moms

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Rhode Island State Report

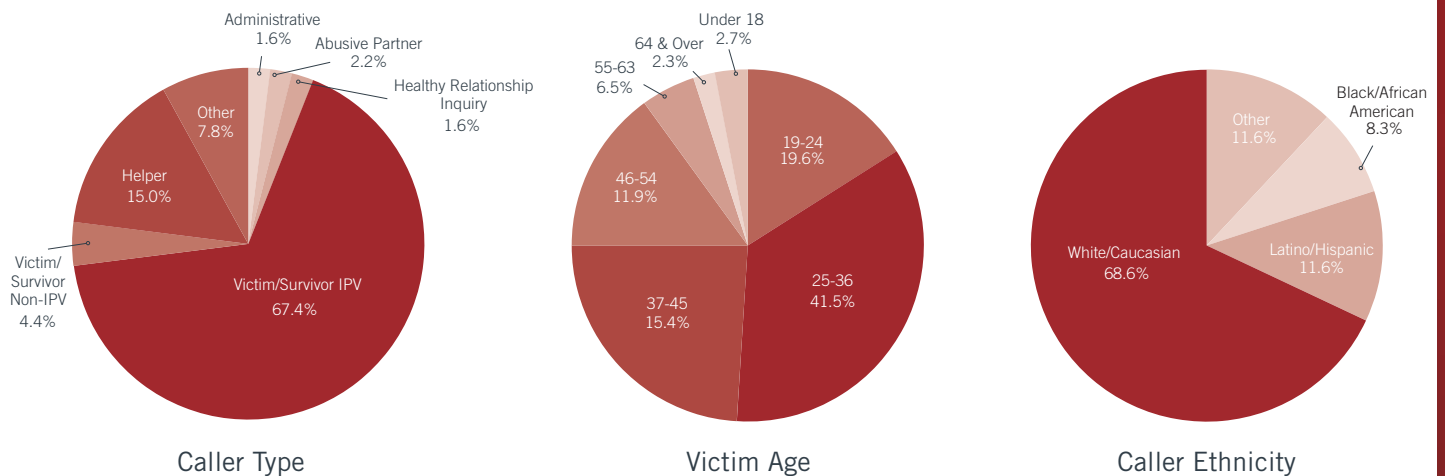
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **319 contacts** from Rhode Island. The state ranks 43rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	213
Chat	106
TTY	0
Total	319

Who is contacting The Hotline from Rhode Island?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Providence	35.0%
2. Warwick	7.8%
3. Pawtucket	6.1%
4. North Providence	5.8%
5. North Kingstown	3.7%
6. West Warwick	3.7%
7. Coventry	3.4%
8. Cranston	3.4%
9. Newport	3.4%
10. Woonsocket	3.1%
Total:	75.5%

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

24%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

14%

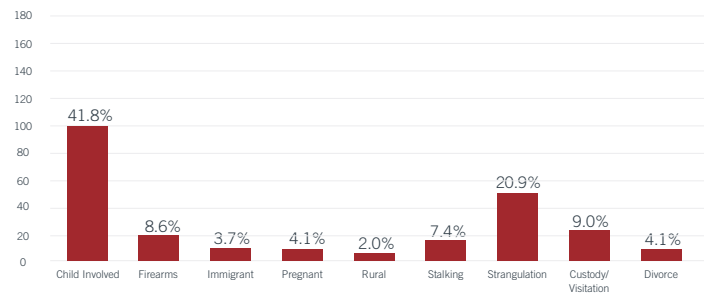
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	55	22.5%
Legal Advocacy	76	31.1%
Individual Professional Counseling	44	18.0%
DV Support Groups	43	17.6%
Legal Representation	10	4.1%
Protective/Restraining Order	28	11.5%



Referrals to Service Providers

483

Offers to Direct Connect

67

Referrals to Other Resources

404

Most-Referred Resources

WomensLaw.org

211 - United Way

Scarleteen

Rhode Island United Way

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

South Carolina State Report

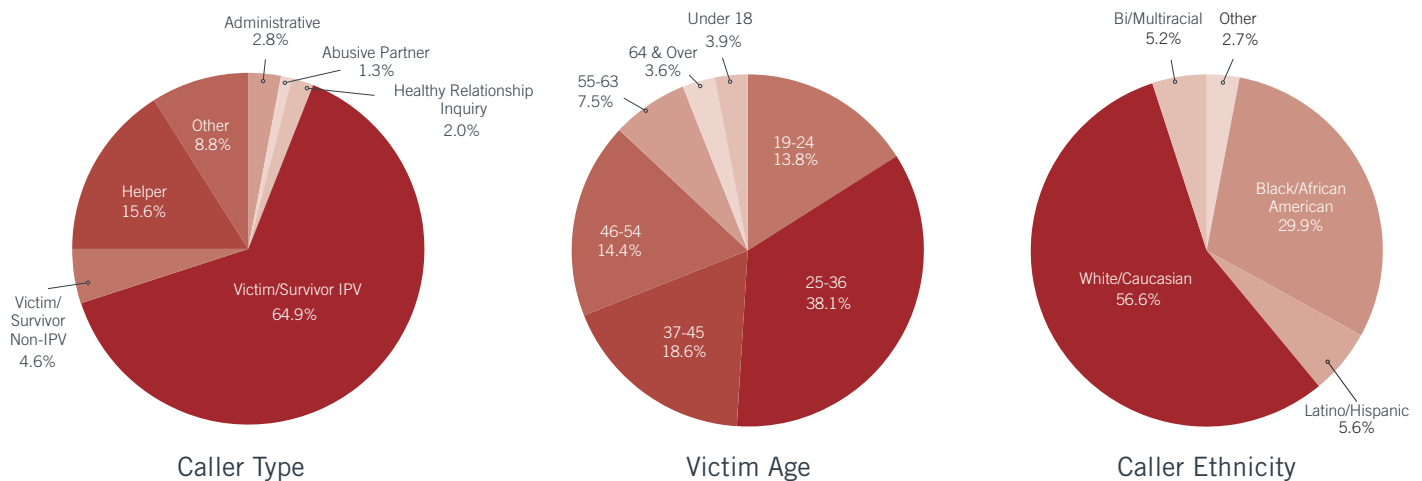
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,113 contacts** from South Carolina. The state ranks 24th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	868
Chat	245
TTY	0
Total	1,113

Who is contacting The Hotline from South Carolina?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Columbia	13.6%
2. Charleston	9.0%
3. Greenville	6.9%
4. Myrtle Beach	6.1%
5. Spartanburg	3.7%
6. Rock Hill	3.4%
7. Summerville	3.0%
8. Anderson	2.8%
9. Lexington	2.6%
10. Conway	2.4%
Total:	53.4%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

14%

Digital Abuse

steal passwords, constant texts, etc.

10%

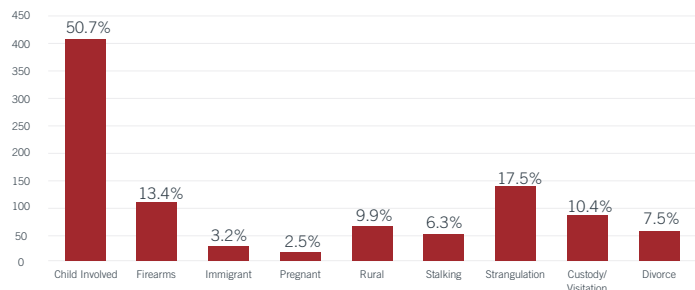
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	300	34.7%
Legal Advocacy	242	28.0%
Individual Professional Counseling	161	18.6%
DV Support Groups	84	9.7%
Legal Representation	63	7.3%
Protective/Restraining Order	75	8.7%



Referrals to Service Providers

1,406

Offers to Direct Connect

312

Referrals to Other Resources

1,416

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Childhelp National Child Abuse Hotline

Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

South Dakota State Report

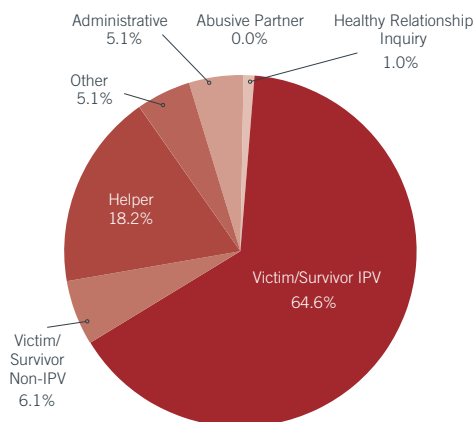
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **99 contacts** from South Dakota. The state ranks 51st in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

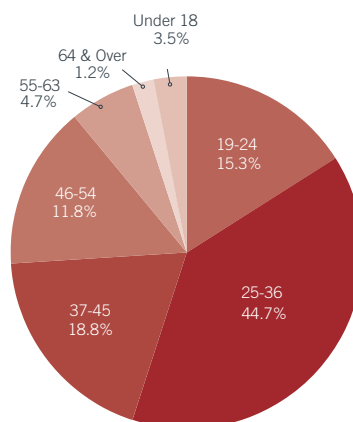
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	66
Chat	33
TTY	0
Total	99

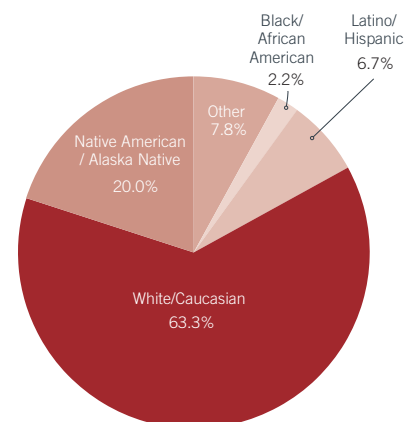
Who is contacting The Hotline from South Dakota?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Sioux Falls	26.4%
2. Rapid City	16.5%
3. Spearfish	6.6%
4. Vermillion	5.5%
5. Sturgis	4.4%
6. Pierre	3.3%
7. Yankton	3.3%
8. Fort Pierre	2.2%
9. Pine Ridge	2.2%
10. Aberdeen	2.2%
Total:	72.5%

What are victims experiencing?

90%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

20%

Economic/Financial Abuse

control finances, ruin credit, etc.

20%

Sexual Abuse

rape, exploitation, coercion, etc.

12%

Digital Abuse

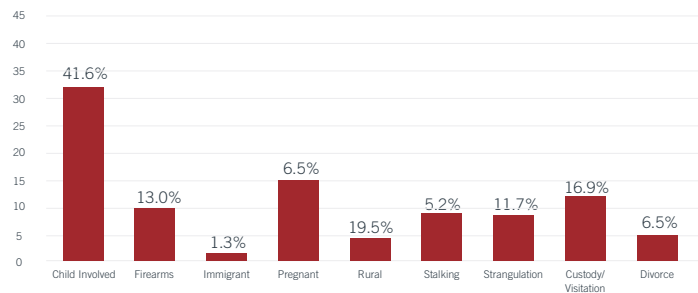
steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	14	18.9%
Legal Advocacy	24	32.4%
Individual Professional Counseling	14	18.9%
DV Support Groups	7	9.5%
Legal Representation	7	9.5%
Protective/Restraining Order	9	12.2%



Referrals to Service Providers

110

Offers to Direct Connect

24

Referrals to Other Resources

123

Most-Referred Resources

WomensLaw.org

Aunt Bertha

Childhelp National Child Abuse Hotline

211 - United Way

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Tennessee State Report

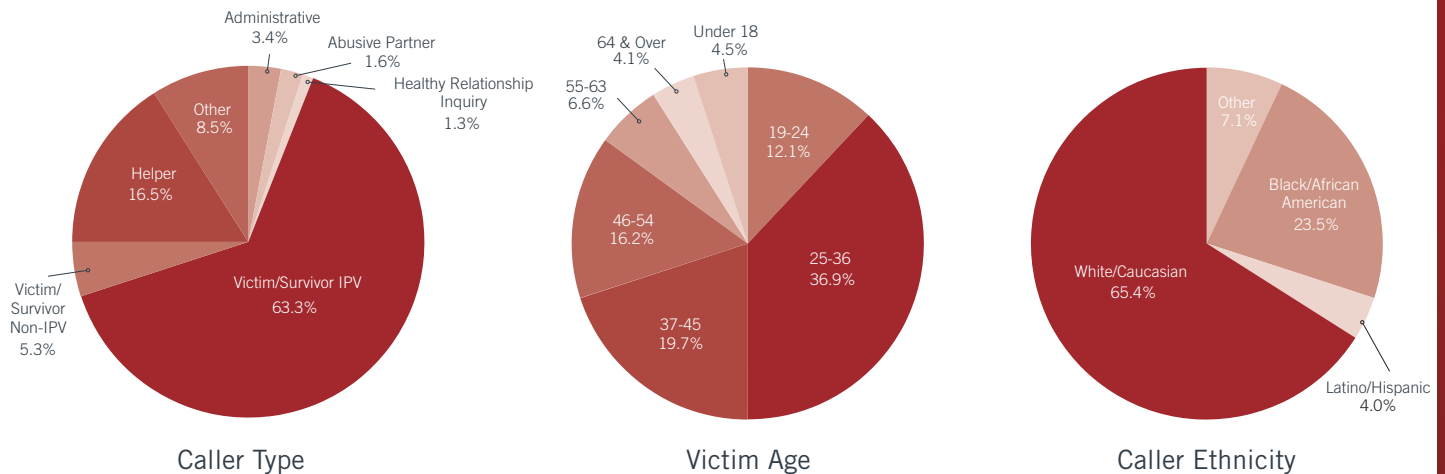
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,713 contacts** from Tennessee. The state ranks 19th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,277
Chat	436
TTY	0
Total	1,713

Who is contacting The Hotline from Tennessee?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Nashville	17.9%
2. Memphis	16.3%
3. Knoxville	8.7%
4. Chattanooga	6.5%
5. Clarksville	4.9%
6. Murfreesboro	3.4%
7. Lebanon	1.8%
8. Cleveland	1.7%
9. Henderson	1.7%
10. Johnson City	1.5%
Total:	64.4%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

68%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

11%

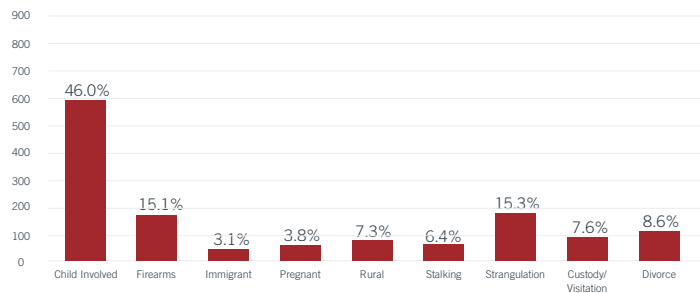
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	377	29.0%
Legal Advocacy	384	29.5%
Individual Professional Counseling	262	20.1%
DV Support Groups	148	11.4%
Legal Representation	104	8.0%
Protective/Restraining Order	128	9.8%



Referrals to Service Providers

2,418

Offers to Direct Connect

431

Referrals to Other Resources

2,140

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Custody Prep for Moms

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Texas State Report

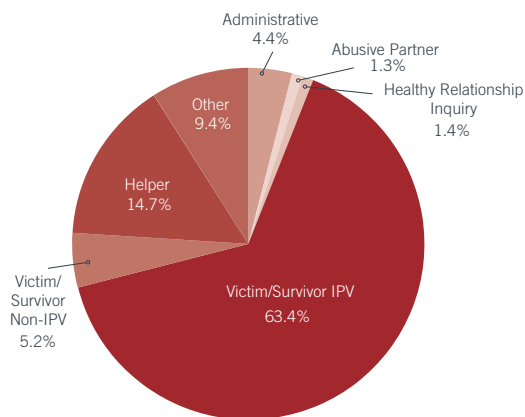
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **9,867 contacts** from Texas. The state ranks 2nd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

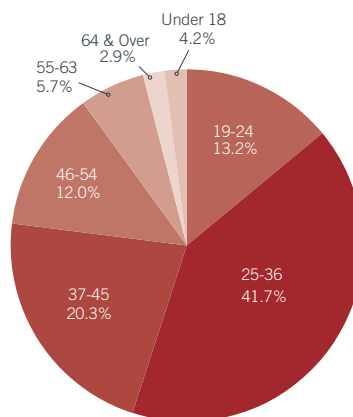
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	8,049
Chat	1,818
TTY	0
Total	9,867

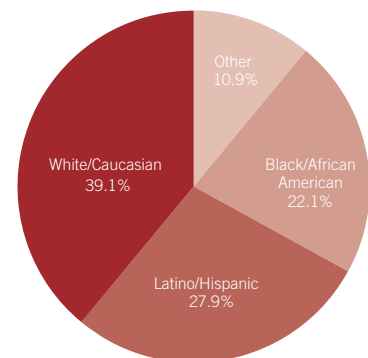
Who is contacting The Hotline from Texas?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Houston	16.8%
2. Dallas	13.8%
3. San Antonio	8.9%
4. Austin	7.4%
5. Fort Worth	4.3%
6. El Paso	3.1%
7. Arlington	1.8%
8. Corpus Christi	1.2%
9. Plano	1.1%
10. Irving	1.0%
Total:	59.5%

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

70%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

13%

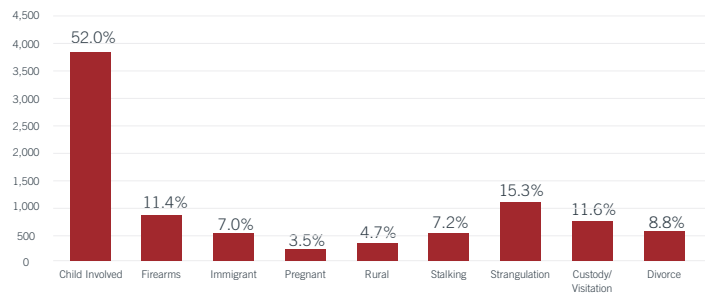
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	2,202	29.0%
Legal Advocacy	2,448	32.2%
Individual Professional Counseling	1,525	20.1%
DV Support Groups	765	10.1%
Legal Representation	718	9.5%
Protective/Restraining Order	754	9.9%



Referrals to Service Providers

14,692

Offers to Direct Connect

2,820

Referrals to Other Resources

12,217

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Child Abuse Reporting - Texas

Childhelp National Child Abuse Hotline

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Utah State Report

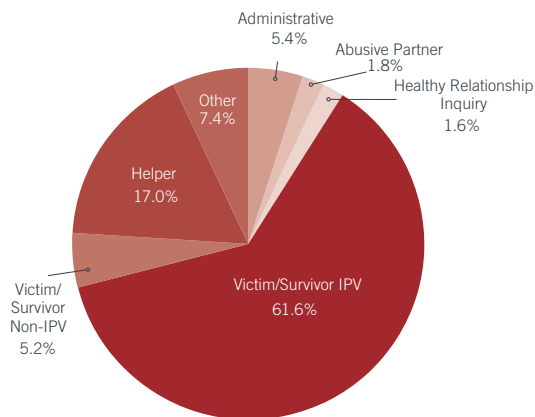
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,100 contacts** from Utah. The state ranks 25th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

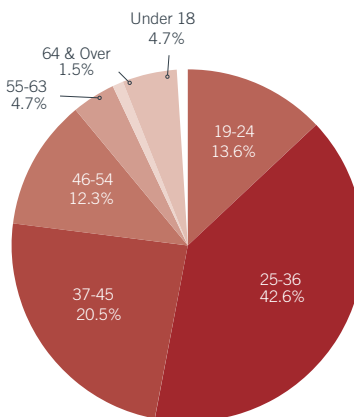
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	863
Chat	237
TTY	0
Total	1,100

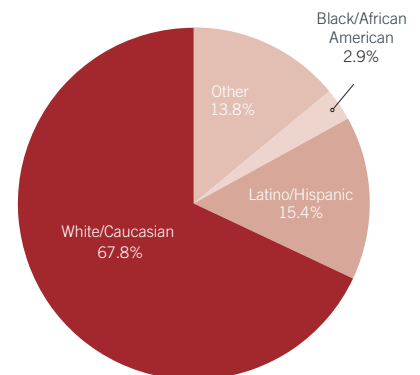
Who is contacting The Hotline from Utah?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Salt Lake City	44.0%
2. Ogden	7.3%
3. Provo	3.6%
4. West Jordan	3.2%
5. Sandy	2.7%
6. Saint George	2.5%
7. Orem	2.4%
8. Lehi	2.1%
9. Bountiful	1.6%
10. Logan	1.6%
Total:	71.0%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

62%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

13%

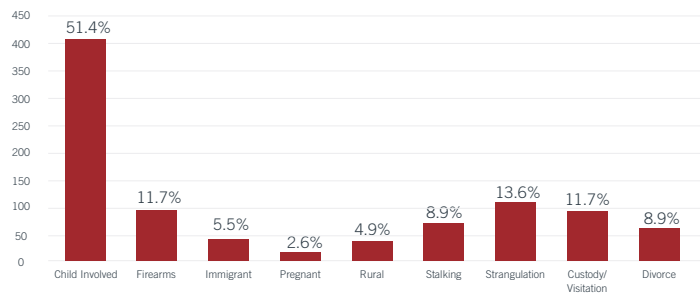
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	194	23.4%
Legal Advocacy	268	32.4%
Individual Professional Counseling	183	22.1%
DV Support Groups	94	11.4%
Legal Representation	73	8.8%
Protective/Restraining Order	86	10.4%



Referrals to Service Providers

1,414

Offers to Direct Connect

301

Referrals to Other Resources

1,368

Most-Referred Resources

WomensLaw.org
 211 - United Way
 Childhelp National Child Abuse Hotline
 Custody Prep for Moms
 Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Vermont State Report

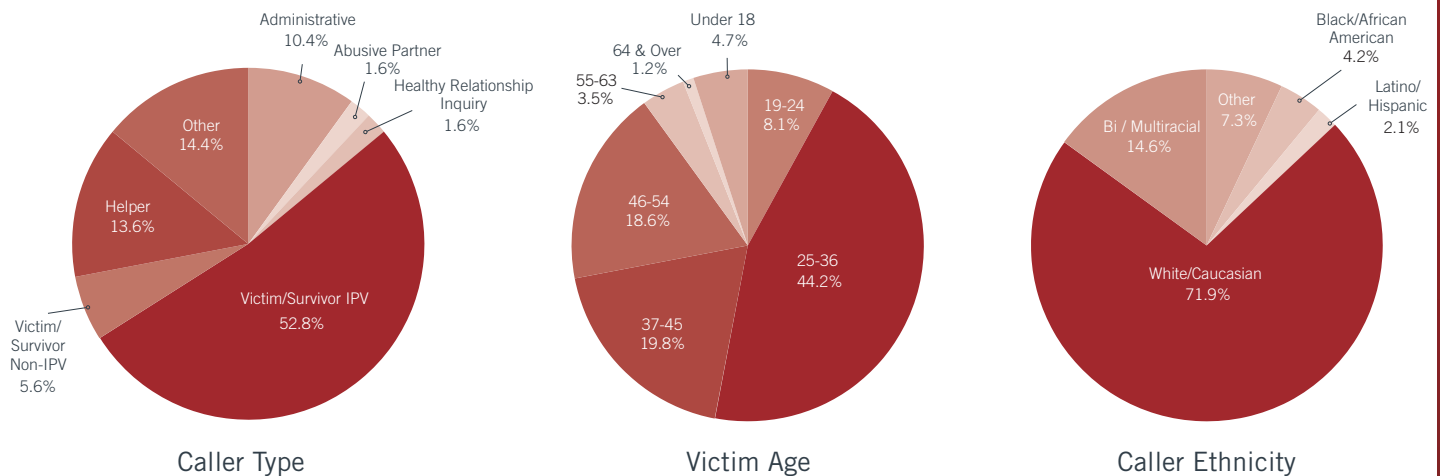
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **125 contacts** from Vermont. The state ranks 48th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	91
Chat	34
TTY	0
Total	125

Who is contacting The Hotline from Vermont?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Burlington	23.4%
2. Cambridge	9.0%
3. Rutland	6.3%
4. Barre	6.3%
5. Bennington	5.4%
6. Montpelier	4.5%
7. Saint Albans	3.6%
8. Saint Johnsbury	3.6%
9. Springfield	2.7%
10. Moretown	2.7%
Total:	67.6%

What are victims experiencing?

92%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

59%

Physical Abuse

hitting, biting, choking, etc.

18%

Economic/Financial Abuse

control finances, ruin credit, etc.

14%

Sexual Abuse

rape, exploitation, coercion, etc.

10%

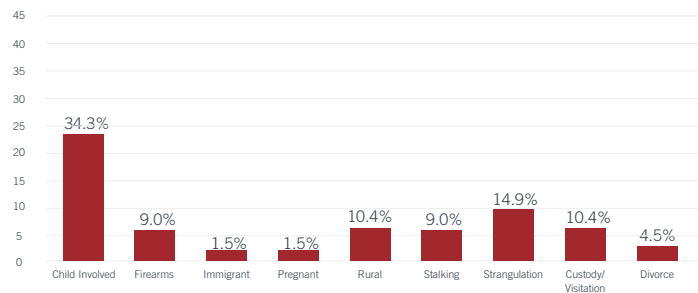
Digital Abuse

steal passwords, constant texts, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	26	32.5%
Legal Advocacy	21	26.3%
Individual Professional Counseling	13	16.3%
DV Support Groups	11	13.8%
Legal Representation	5	6.3%
Protective/Restraining Order	4	5.0%



Referrals to Service Providers

138

Offers to Direct Connect

31

Referrals to Other Resources

180

Most-Referred Resources

Your Life Your Voice (Boys Town)
 Childhelp National Child Abuse Hotline
 WomensLaw.org
 Aunt Bertha
 211 - United Way

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Virginia State Report

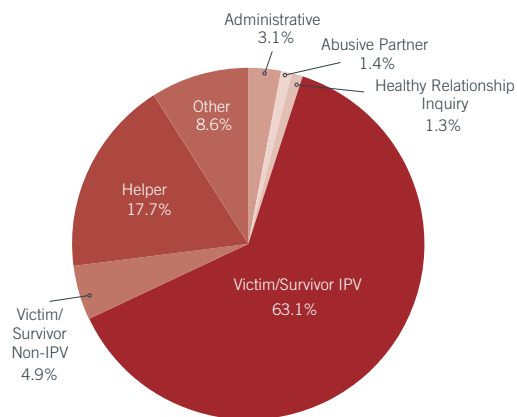
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **2,287 contacts** from Virginia. The state ranks 16th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

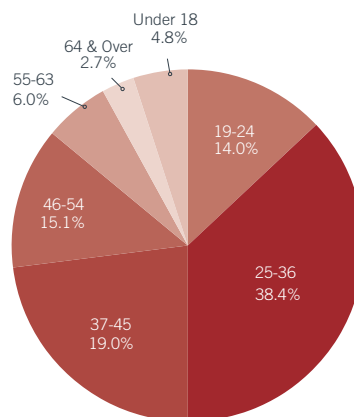
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,775
Chat	510
TTY	0
Total	2,287

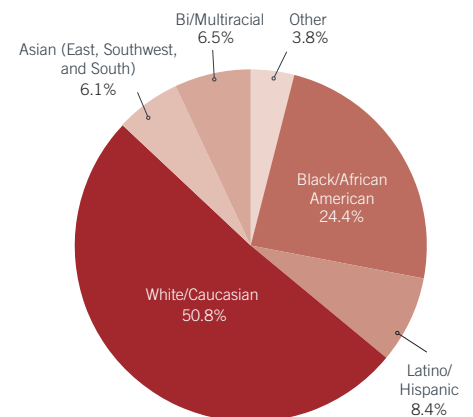
Who is contacting The Hotline from Virginia?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Richmond	11.8%
2. Virginia Beach	8.3%
3. Alexandria	6.5%
4. Fairfax	4.5%
5. Norfolk	3.8%
6. Arlington	3.5%
7. Chesapeake	3.1%
8. Woodbridge	3.1%
9. Hampton	2.6%
10. Newport News	2.5%
Total:	49.5%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

29%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

Sexual Abuse

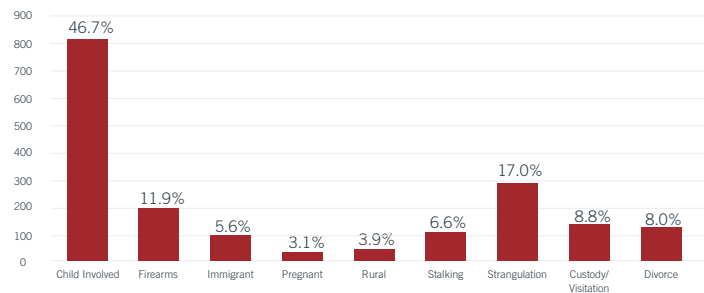
rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	484	27.4%
Legal Advocacy	563	31.9%
Individual Professional Counseling	367	20.8%
DV Support Groups	208	11.8%
Legal Representation	126	7.1%
Protective/Restraining Order	158	9.0%



Referrals to Service Providers

3,187

Offers to Direct Connect

601

Referrals to Other Resources

2,946

Most-Referred Resources

WomensLaw.org

211 - United Way

Childhelp National Child Abuse Hotline

Aunt Bertha

Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Washington State Report

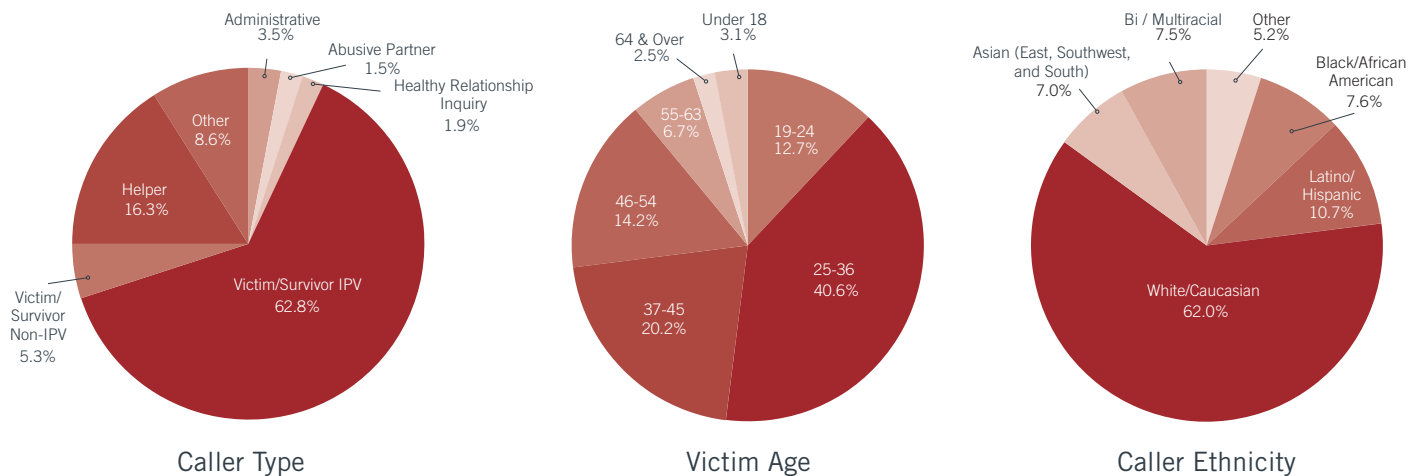
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **3,111 contacts** from Washington. The state ranks 8th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,516
Chat	595
TTY	0
Total	3,111

Who is contacting The Hotline from Washington?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Seattle	26.2%
2. Tacoma	8.0%
3. Vancouver	6.6%
4. Spokane	3.9%
5. Everett	2.9%
6. Olympia	2.8%
7. Bellingham	2.4%
8. Kent	2.4%
9. Renton	2.2%
10. Bellevue	1.9%
Total:	59.4%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

64%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

17%

Digital Abuse

steal passwords, constant texts, etc.

13%

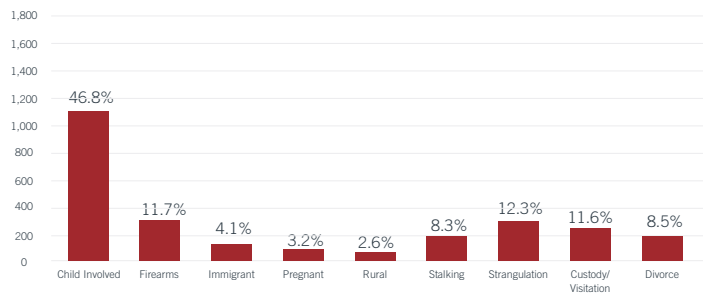
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	582	24.3%
Legal Advocacy	776	32.4%
Individual Professional Counseling	503	21.0%
DV Support Groups	269	11.2%
Legal Representation	216	9.0%
Protective/Restraining Order	250	10.4%



Referrals to Service Providers

4,549

Offers to Direct Connect

845

Referrals to Other Resources

4,026

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

West Virginia State Report

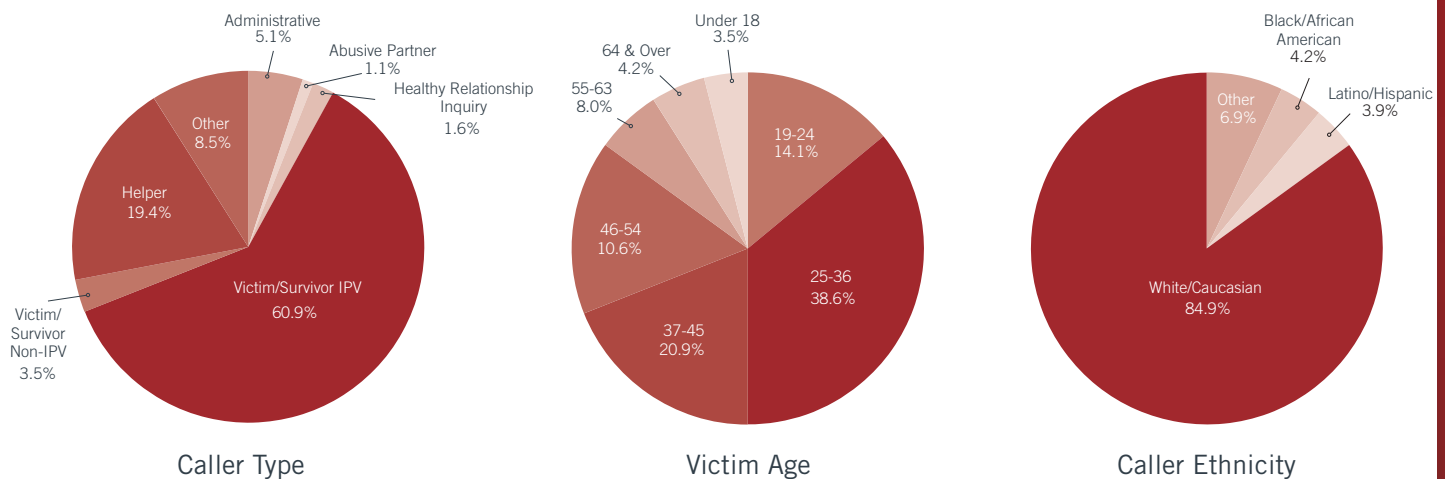
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **376 contacts** from West Virginia. The state ranks 36th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	284
Chat	92
TTY	0
Total	376

Who is contacting The Hotline from West Virginia?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Charleston	15.6%
2. Morgantown	9.3%
3. Martinsburg	5.1%
4. Parkersburg	4.5%
5. Huntington	3.6%
6. Wheeling	3.3%
7. Fairmont	3.3%
8. Princeton	2.1%
9. Buckhannon	1.8%
10. Summersville	1.8%
Total:	50.3%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

30%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

15%

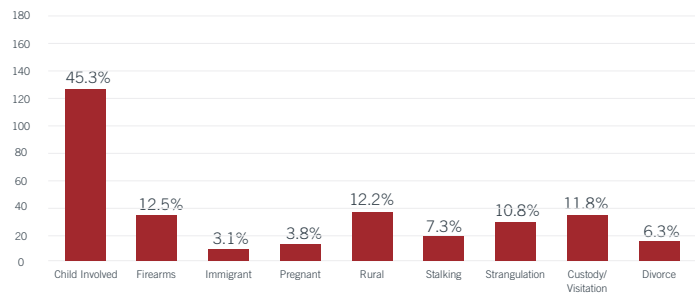
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	80	29.4%
Legal Advocacy	79	29.0%
Individual Professional Counseling	53	19.5%
DV Support Groups	25	9.2%
Legal Representation	29	10.7%
Protective/Restraining Order	33	12.1%



Referrals to Service Providers

441

Offers to Direct Connect

81

Referrals to Other Resources

471

Most-Referred Resources

211 - United Way

WomensLaw.org

Aunt Bertha

Child Abuse Reporting - West Virginia

Catholic Charities USA

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Wisconsin State Report

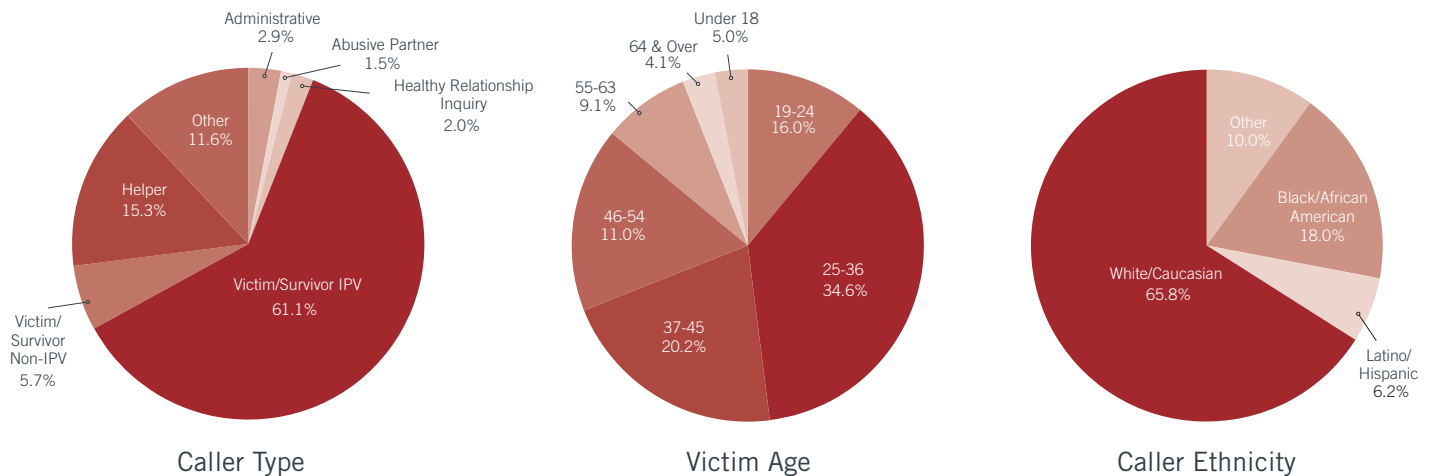
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,012 contacts** from Wisconsin. The state ranks 39th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	742
Chat	270
TTY	0
Total	1,012

Who is contacting The Hotline from Wisconsin?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Milwaukee	28.0%
2. Madison	13.2%
3. Racine	3.0%
4. Kenosha	2.9%
5. Green Bay	2.6%
6. Appleton	2.6%
7. Waukesha	2.5%
8. La Crosse	2.4%
9. Oshkosh	1.4%
10. Eau Claire	1.2%
Total:	59.8%

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

63%

Physical Abuse

hitting, biting, choking, etc.

27%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

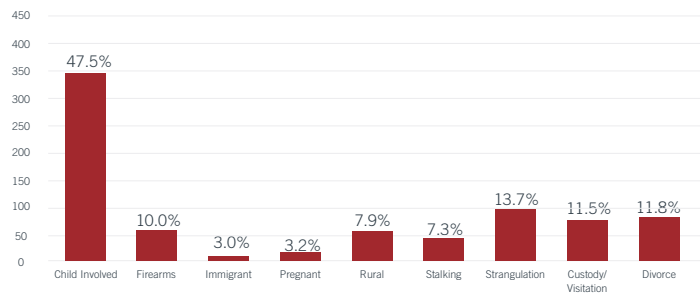
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	188	25.2%
Legal Advocacy	215	28.9%
Individual Professional Counseling	168	22.6%
DV Support Groups	95	12.8%
Legal Representation	55	7.4%
Protective/Restraining Order	56	7.5%



Referrals to Service Providers

1,409

Offers to Direct Connect

254

Referrals to Other Resources

1,352

Most-Referred Resources

WomensLaw.org
 211 - United Way
 Childhelp National Child Abuse Hotline
 Aunt Bertha
 Your Life Your Voice (Boys Town)

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Wyoming State Report

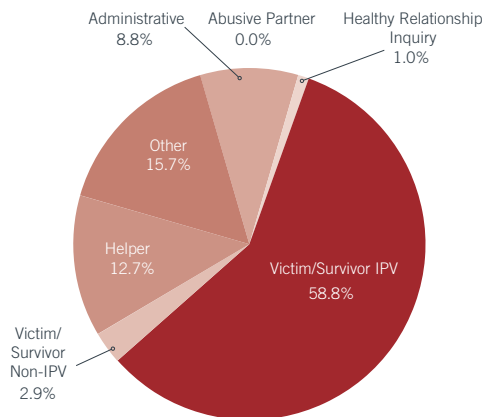
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **102 contacts** from Wyoming. The state ranks 29th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

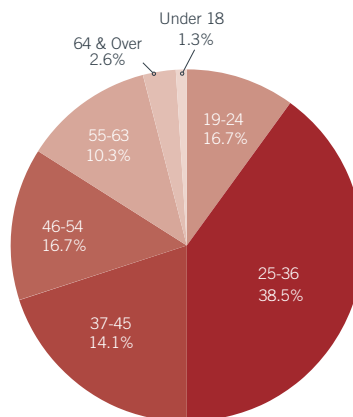
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	65
Chat	37
TTY	0
Total	102

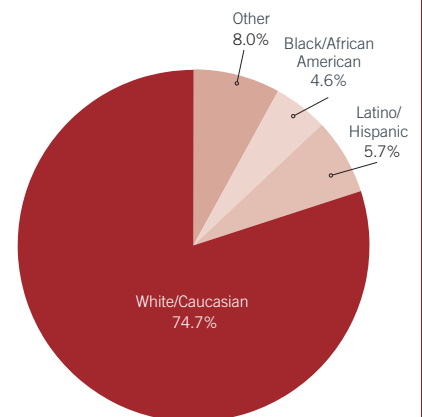
Who is contacting The Hotline from Wyoming?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Cheyenne	23.4%
2. Casper	22.3%
3. Sheridan	8.5%
4. Laramie	7.4%
5. Riverton	4.3%
6. Jackson	4.3%
7. Rock Springs	4.3%
8. Reliance	3.2%
9. Gillette	3.2%
10. Powell	2.1%
Total:	83.0%

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

73%

Physical Abuse

hitting, biting, choking, etc.

34%

Economic/Financial Abuse

control finances, ruin credit, etc.

20%

Digital Abuse

steal passwords, constant texts, etc.

13%

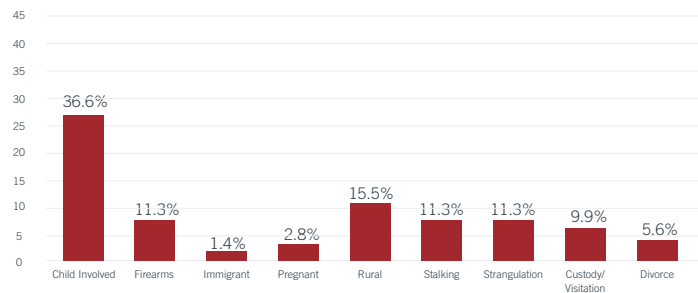
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	14	20.9%
Legal Advocacy	19	28.4%
Individual Professional Counseling	13	19.4%
DV Support Groups	5	7.5%
Legal Representation	4	6.0%
Protective/Restraining Order	3	4.5%



Referrals to Service Providers

111

Offers to Direct Connect

21

Referrals to Other Resources

162

Most-Referred Resources

211 - United Way
 WomensLaw.org
 Childhelp National Child Abuse Hotline
 Lundy Bancroft
 Child Abuse Reporting - Wyoming

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Washington DC State Report

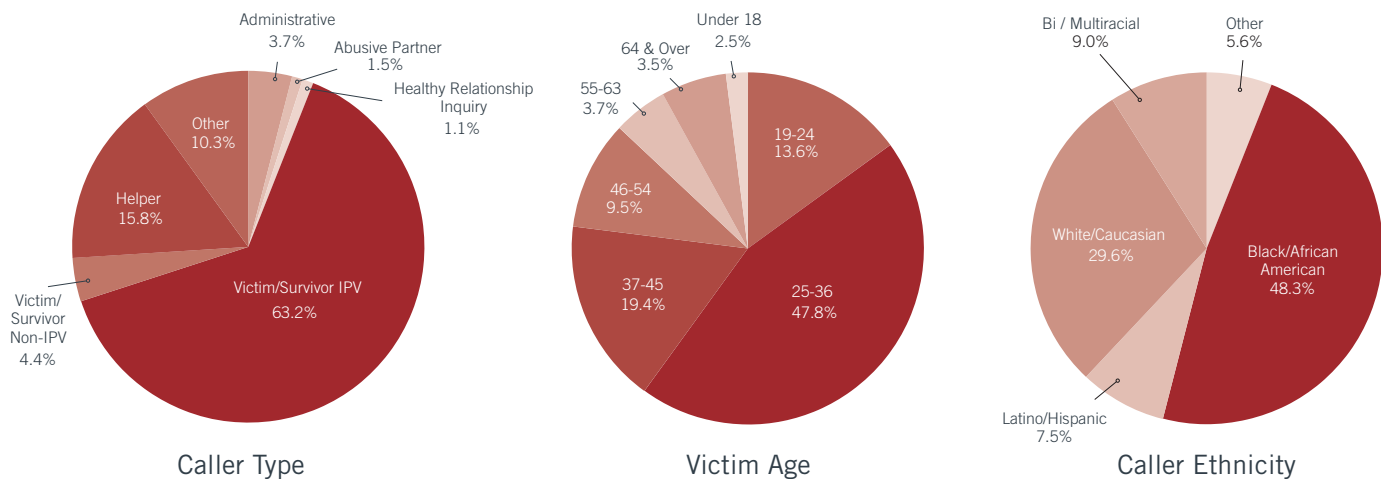
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **544 contacts** from Washington DC. The state ranks 50th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	467
Chat	77
TTY	0
Total	544

Who is contacting The Hotline from Washington DC?



Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

What are victims experiencing?

93%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

23%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

12%

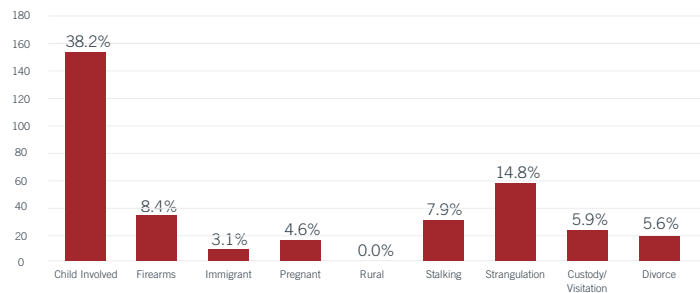
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	165	38.7%
Legal Advocacy	93	21.8%
Individual Professional Counseling	78	18.3%
DV Support Groups	49	11.5%
Legal Representation	14	3.3%
Protective/Restraining Order	31	7.3%



Referrals to Service Providers

874

Offers to Direct Connect

151

Referrals to Other Resources

626

Most-Referred Resources

211 - United Way

WomensLaw.org

National Suicide Prevention Lifeline

Lundy Bancroft

Rape, Abuse, and Incest National Network (RAINN)

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