

Utah State Report

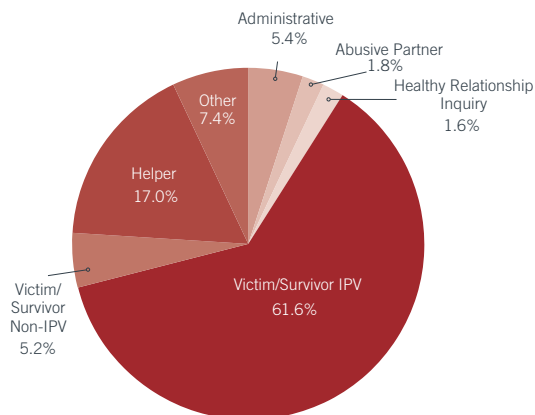
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **1,100 contacts** from Utah. The state ranks 25th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

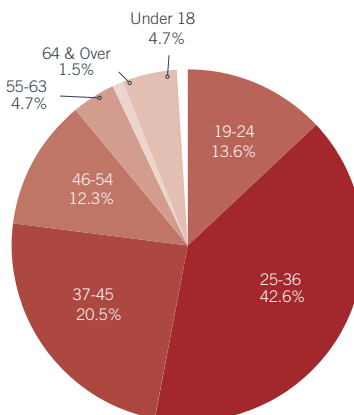
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

| | |
|--------------|--------------|
| Phone | 863 |
| Chat | 237 |
| TTY | 0 |
| Total | 1,100 |

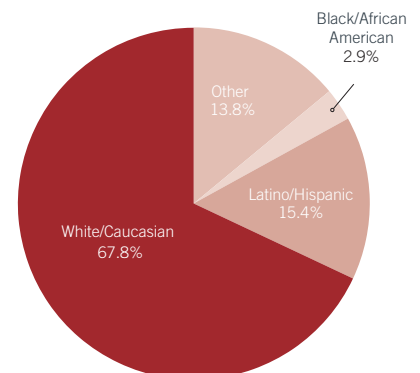
Who is contacting The Hotline from Utah?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

| | |
|-------------------|--------------|
| 1. Salt Lake City | 44.0% |
| 2. Ogden | 7.3% |
| 3. Provo | 3.6% |
| 4. West Jordan | 3.2% |
| 5. Sandy | 2.7% |
| 6. Saint George | 2.5% |
| 7. Orem | 2.4% |
| 8. Lehi | 2.1% |
| 9. Bountiful | 1.6% |
| 10. Logan | 1.6% |
| Total: | 71.0% |

What are victims experiencing?

96%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

62%

Physical Abuse

hitting, biting, choking, etc.

28%

Economic/Financial Abuse

control finances, ruin credit, etc.

18%

Digital Abuse

steal passwords, constant texts, etc.

13%

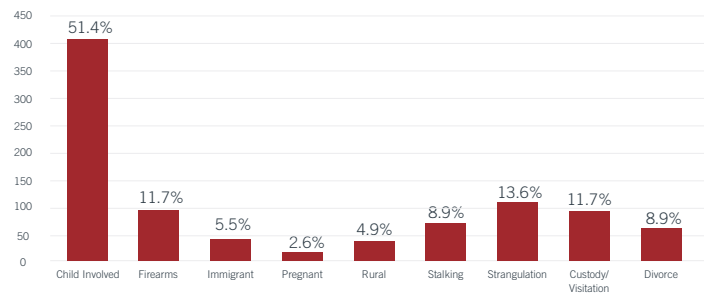
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

| | | |
|------------------------------------|-----|-------|
| DV Shelter | 194 | 23.4% |
| Legal Advocacy | 268 | 32.4% |
| Individual Professional Counseling | 183 | 22.1% |
| DV Support Groups | 94 | 11.4% |
| Legal Representation | 73 | 8.8% |
| Protective/Restraining Order | 86 | 10.4% |



Referrals to Service Providers

1,414

Offers to Direct Connect

301

Referrals to Other Resources

1,368

Most-Referred Resources

WomensLaw.org
211 - United Way
Childhelp National Child Abuse Hotline
Custody Prep for Moms
Aunt Bertha

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.