



# National Report

Based on loveisrespect contacts documented January–December 2017

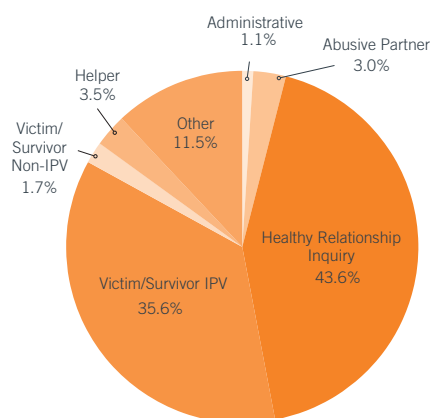
In 2017, the loveisrespect answered **25,957 contacts**. loveisrespect provides crisis intervention, safety planning, referrals and DV education for these contacts.



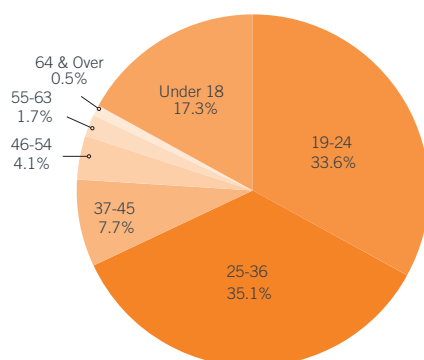
Of the contacts answered, nearly **59.4%** of callers or chatters disclosed a location within the U.S. and U.S. territories. The remainder of this report reflects only those contacts.

Phone	12,947
Chat	9,854
Text	3,155
<b>Total</b>	<b>25,957</b>

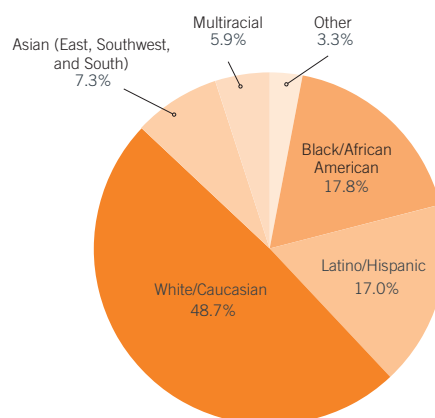
## Who is contacting loveisrespect from the U.S.?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

1. New York, NY	3.2%
2. Los Angeles, CA	3.0%
3. Chicago, IL	2.7%
4. Houston, TX	1.5%
5. San Francisco, CA	1.4%
6. Dallas, TX	1.3%
7. Philadelphia, PA	1.3%
8. Denver, CO	1.3%
9. San Diego, CA	1.2%
10. Seattle, WA	1.2%
<b>Total:</b>	<b>18.0%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 46%

### Physical Abuse

*hitting, biting, choking, etc.*

# 20%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 20%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

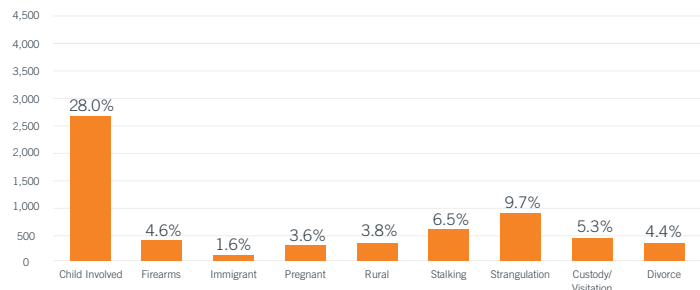
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	808	14.9%
Legal Advocacy	1,578	29.1%
Individual Professional Counseling	3,582	66.0%
DV Support Groups	1,860	34.2%
Legal Representation	325	6.0%
Protective/Restraining Order	537	9.9%



### Referrals to Service Providers

**29,022**

### Offers to Direct Connect

**2,123**

### Referrals to Other Resources

**30,969**

## Most-Referred Resources

Scarleteen  
 GoodTherapy.org  
 WomensLaw.org  
 Your Life Your Voice (Boys Town)  
 211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*