



# National Report

Based on loveisrespect contacts documented January–December 2017

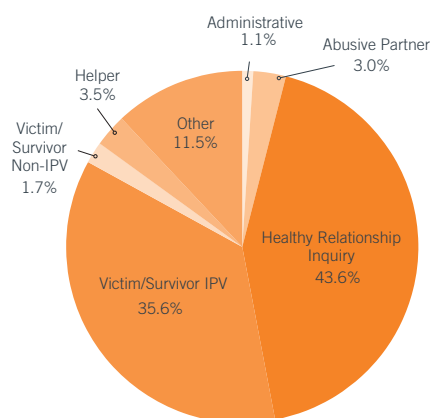
In 2017, the loveisrespect answered **25,957 contacts**. loveisrespect provides crisis intervention, safety planning, referrals and DV education for these contacts.



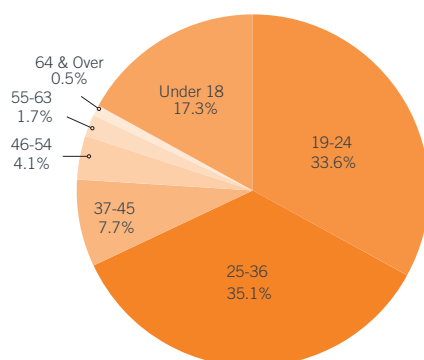
Of the contacts answered, nearly **59.4%** of callers or chatters disclosed a location within the U.S. and U.S. territories. The remainder of this report reflects only those contacts.

|              |               |
|--------------|---------------|
| Phone        | 12,947        |
| Chat         | 9,854         |
| Text         | 3,155         |
| <b>Total</b> | <b>25,957</b> |

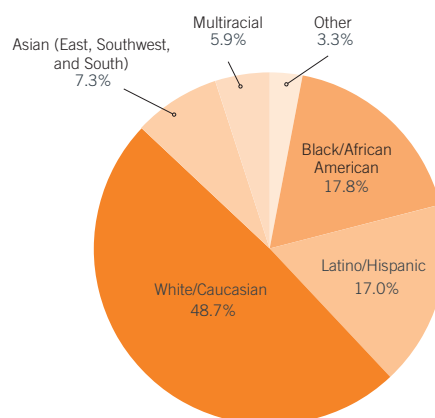
## Who is contacting loveisrespect from the U.S.?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                      |              |
|----------------------|--------------|
| 1. New York, NY      | 3.2%         |
| 2. Los Angeles, CA   | 3.0%         |
| 3. Chicago, IL       | 2.7%         |
| 4. Houston, TX       | 1.5%         |
| 5. San Francisco, CA | 1.4%         |
| 6. Dallas, TX        | 1.3%         |
| 7. Philadelphia, PA  | 1.3%         |
| 8. Denver, CO        | 1.3%         |
| 9. San Diego, CA     | 1.2%         |
| 10. Seattle, WA      | 1.2%         |
| <b>Total:</b>        | <b>18.0%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 46%

### Physical Abuse

*hitting, biting, choking, etc.*

# 20%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 20%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

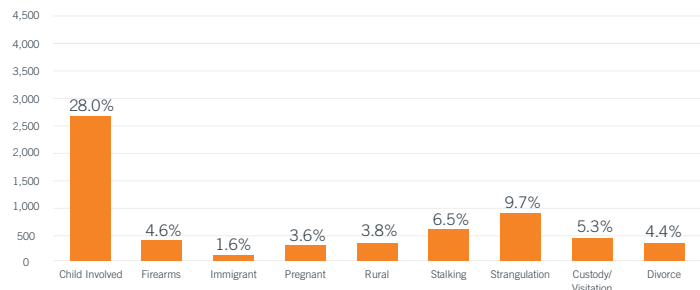
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |       |       |
|------------------------------------|-------|-------|
| DV Shelter                         | 808   | 14.9% |
| Legal Advocacy                     | 1,578 | 29.1% |
| Individual Professional Counseling | 3,582 | 66.0% |
| DV Support Groups                  | 1,860 | 34.2% |
| Legal Representation               | 325   | 6.0%  |
| Protective/Restraining Order       | 537   | 9.9%  |



### Referrals to Service Providers

**29,022**

### Offers to Direct Connect

**2,123**

### Referrals to Other Resources

**30,969**

## Most-Referred Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
Your Life Your Voice (Boys Town)  
211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Alabama State Report

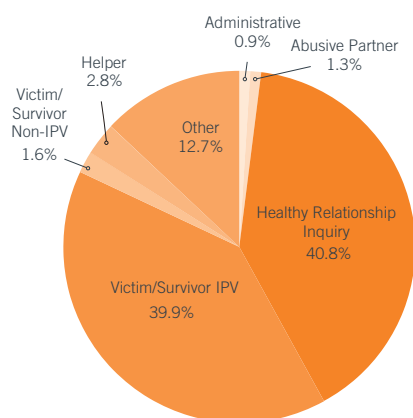
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **316 contacts** from Alabama. The state ranks 23rd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

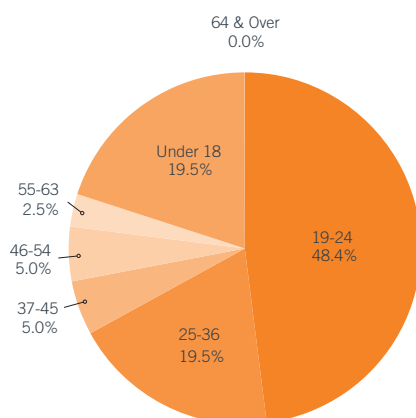
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 166        |
| Chat         | 109        |
| Text         | 41         |
| <b>Total</b> | <b>316</b> |

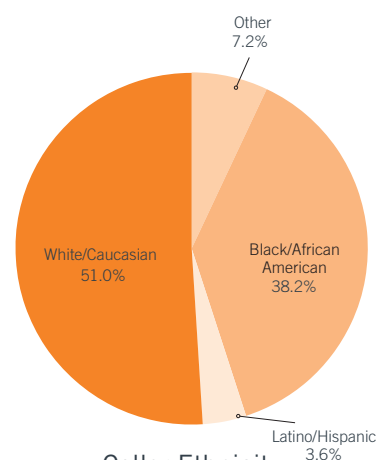
## Who is contacting loveisrespect from Alabama?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Birmingham  | 15.3%        |
| 2. Huntsville  | 12.9%        |
| 3. Montgomery  | 11.5%        |
| 4. Auburn      | 5.4%         |
| 5. Dothan      | 4.4%         |
| 6. Mobile      | 3.7%         |
| 7. Georgiana   | 3.1%         |
| 8. Troy        | 2.7%         |
| 9. Tuskegee    | 2.7%         |
| 10. Tuscaloosa | 2.4%         |
| <b>Total:</b>  | <b>64.1%</b> |

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## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 51%

### Physical Abuse

*hitting, biting, choking, etc.*

# 25%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 24%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 23%

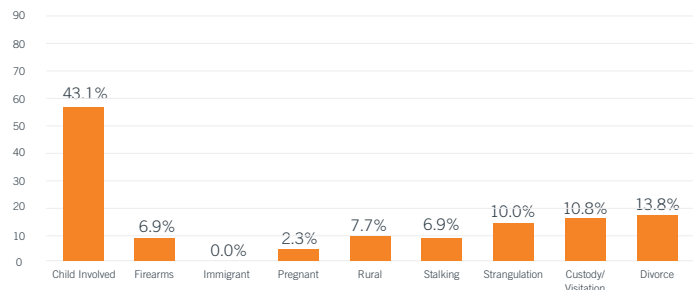
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 13 | 18.3% |
| Legal Advocacy                     | 26 | 36.6% |
| Individual Professional Counseling | 38 | 53.5% |
| DV Support Groups                  | 22 | 31.0% |
| Legal Representation               | 5  | 7.0%  |
| Protective/Restraining Order       | 6  | 8.5%  |



### Referrals to Service Providers

**335**

### Offers to Direct Connect

**26**

### Referrals to Other Resources

**381**

### Most-REFERRED Resources

Scarleteen  
WomensLaw.org  
GoodTherapy.org  
Your Life Your Voice (Boys Town)  
Custody Prep for Moms

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Alaska State Report

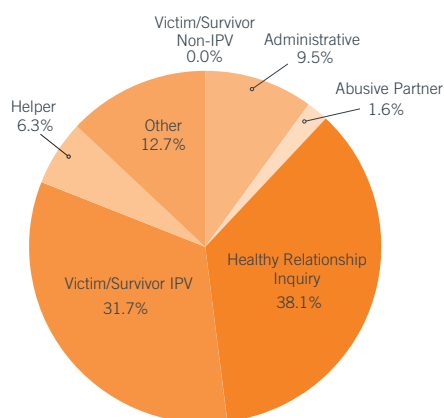
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **63 contacts** from Alaska. The state ranks 46th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

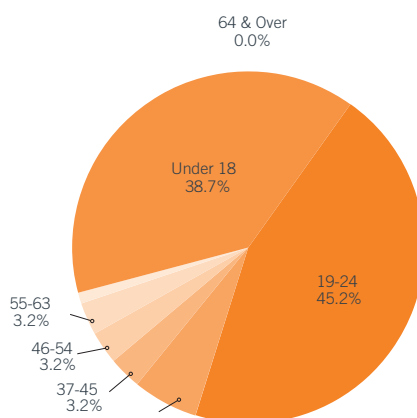
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 28        |
| Chat         | 32        |
| Text         | 3         |
| <b>Total</b> | <b>63</b> |

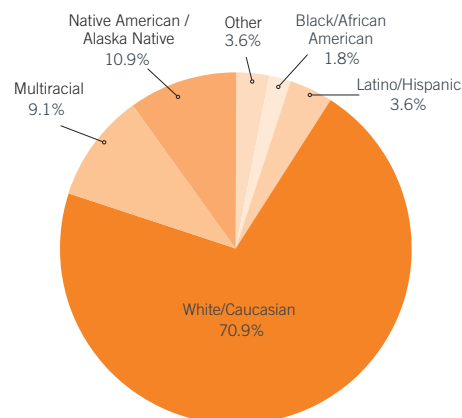
## Who is contacting loveisrespect from Alaska?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Anchorage   | 44.8%        |
| 2. Fairbanks   | 10.3%        |
| 3. Wasilla     | 10.3%        |
| 4. Dillingham  | 8.6%         |
| 5. Skagway     | 5.2%         |
| 6. Healy       | 3.4%         |
| 7. Juneau      | 3.4%         |
| 8. Bethel      | 1.7%         |
| 9. Cordova     | 1.7%         |
| 10. Hooper Bay | 1.7%         |
| <b>Total:</b>  | <b>91.4%</b> |

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## What are victims experiencing?

**91%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**43%**

### Physical Abuse

*hitting, biting, choking, etc.*

**26%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**17%**

### Digital Abuse

*steal passwords, constant texts, etc.*

**13%**

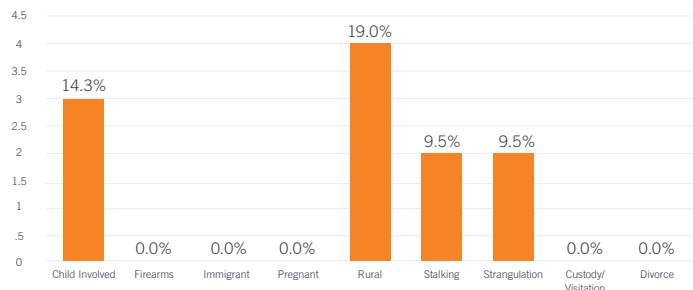
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 0 | 0.0%  |
| Legal Advocacy                     | 2 | 20.0% |
| Individual Professional Counseling | 8 | 80.0% |
| DV Support Groups                  | 3 | 30.0% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 1 | 10.0% |



### Referrals to Service Providers

**63**

### Offers to Direct Connect

**8**

### Referrals to Other Resources

**71**

### Most-Referred Resources

GoodTherapy.org

WomensLaw.org

Scarleteen

StrongHearts Native Helpline

211 - United Way

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# Arizona State Report

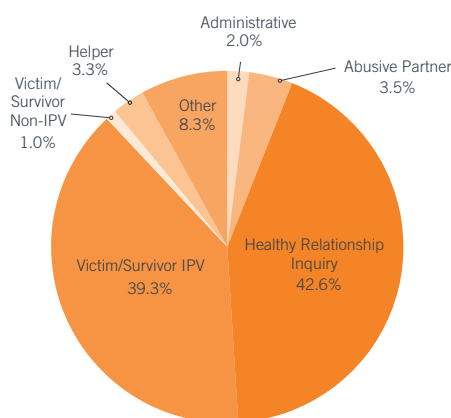
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **509 contacts** from Arizona. The state ranks 17th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

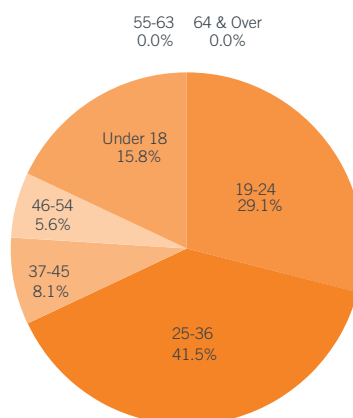
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 277        |
| Chat         | 191        |
| Text         | 41         |
| <b>Total</b> | <b>509</b> |

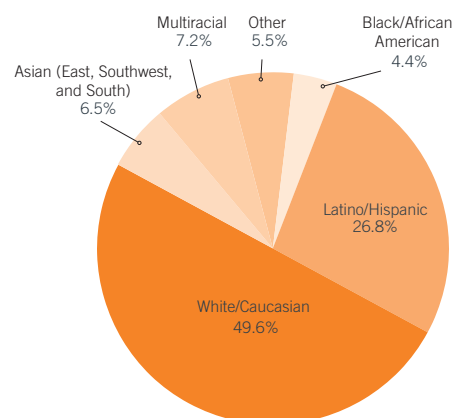
## Who is contacting loveisrespect from Arizona?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Phoenix     | 41.7%        |
| 2. Tucson      | 18.6%        |
| 3. Gilbert     | 3.5%         |
| 4. Mesa        | 3.5%         |
| 5. Tempe       | 3.5%         |
| 6. El Mirage   | 2.7%         |
| 7. Queen Creek | 2.7%         |
| 8. Scottsdale  | 2.5%         |
| 9. Chandler    | 2.1%         |
| 10. Flagstaff  | 2.1%         |
| <b>Total:</b>  | <b>82.9%</b> |

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## What are victims experiencing?

97%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

43%

### Physical Abuse

*hitting, biting, choking, etc.*

20%

### Digital Abuse

*steal passwords, constant texts, etc.*

18%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

15%

### Economic/Financial Abuse

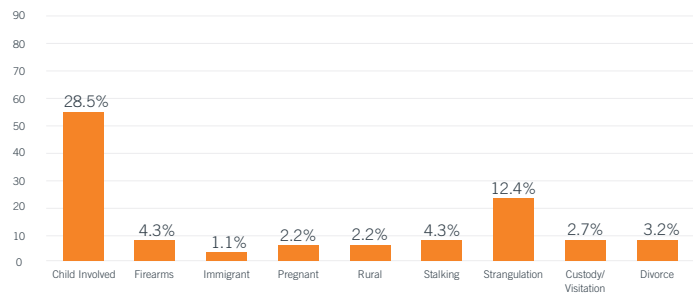
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 17 | 14.0% |
| Legal Advocacy                     | 25 | 20.7% |
| Individual Professional Counseling | 80 | 66.1% |
| DV Support Groups                  | 36 | 29.8% |
| Legal Representation               | 3  | 2.5%  |
| Protective/Restraining Order       | 14 | 11.6% |



### Referrals to Service Providers

609

### Offers to Direct Connect

41

### Referrals to Other Resources

563

### Most-REFERRED Resources

Scarleteen

GoodTherapy.org

Rape, Abuse, and Incest National Network (RAINN)

211 - United Way

Lundy Bancroft

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# Arkansas State Report

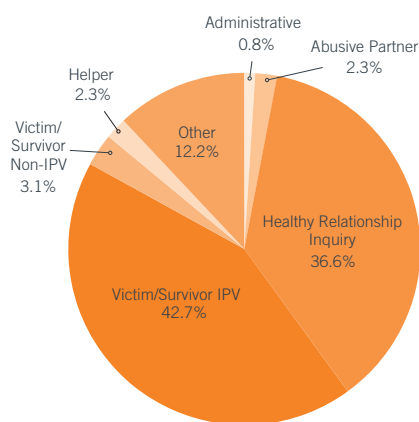
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **131 contacts** from Arkansas. The state ranks 36th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

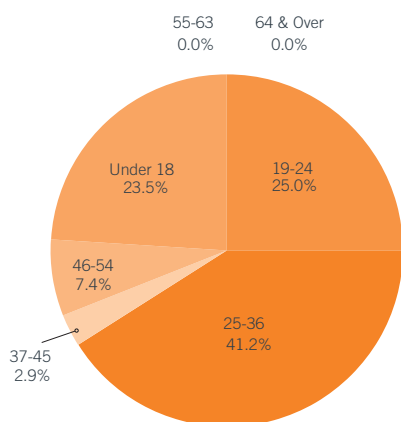
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 53         |
| Chat         | 45         |
| Text         | 33         |
| <b>Total</b> | <b>131</b> |

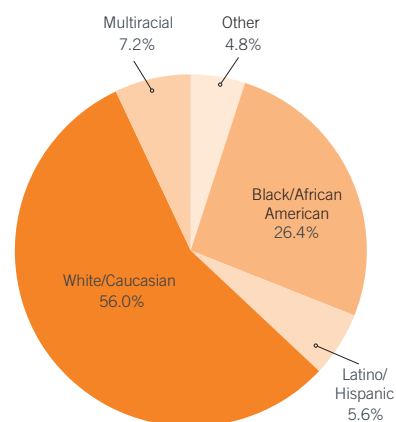
## Who is contacting loveisrespect from Arkansas?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Little Rock  | 16.5%        |
| 2. Conway       | 9.1%         |
| 3. Fort Smith   | 9.1%         |
| 4. Fayetteville | 5.8%         |
| 5. Springdale   | 4.1%         |
| 6. Benton       | 3.3%         |
| 7. Bentonville  | 3.3%         |
| 8. Hot Springs  | 3.3%         |
| 9. Batesville   | 2.5%         |
| 10. Bryant      | 2.5%         |
| <b>Total:</b>   | <b>59.5%</b> |

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## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 53%

### Physical Abuse

*hitting, biting, choking, etc.*

# 28%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 12%

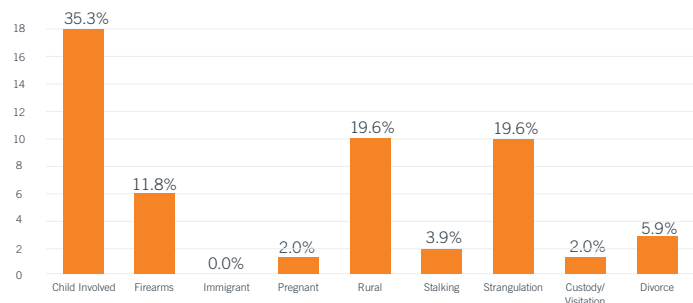
### Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 9  | 36.0% |
| Legal Advocacy                     | 11 | 44.0% |
| Individual Professional Counseling | 21 | 84.0% |
| DV Support Groups                  | 10 | 40.0% |
| Legal Representation               | 1  | 4.0%  |
| Protective/Restraining Order       | 8  | 32.0% |



### Referrals to Service Providers

**146**

### Offers to Direct Connect

**14**

### Referrals to Other Resources

**174**

## Most-Referred Resources

Scarleteen  
 WomensLaw.org  
 GoodTherapy.org  
 211 - United Way  
 Aunt Bertha

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# California State Report

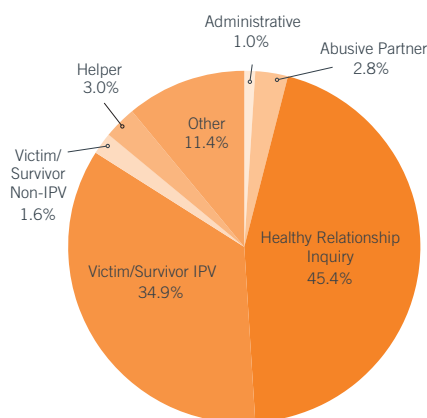
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **4,579 contacts** from California. The state ranks 1st in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

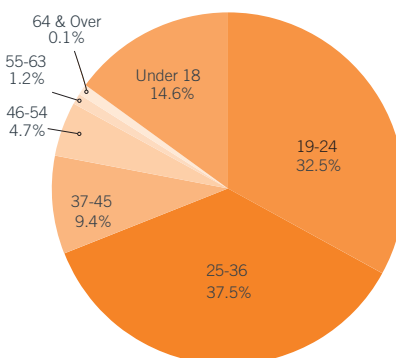
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |              |
|--------------|--------------|
| Phone        | 2,604        |
| Chat         | 1,522        |
| Text         | 453          |
| <b>Total</b> | <b>4,579</b> |

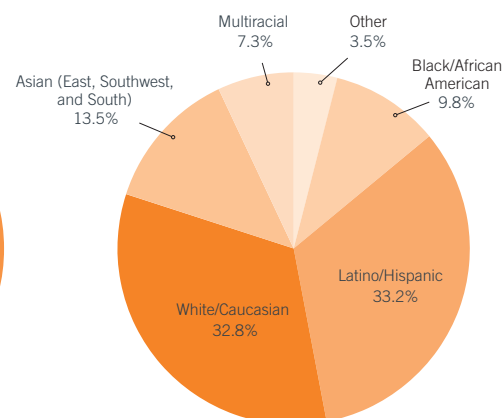
## Who is contacting loveisrespect from California?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

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**Administrative** – someone seeking basic information, rather than advocacy

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**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Los Angeles   | 16.9%        |
| 2. San Francisco | 7.6%         |
| 3. San Diego     | 6.7%         |
| 4. San Jose      | 3.7%         |
| 5. Sacramento    | 3.7%         |
| 6. Long Beach    | 1.9%         |
| 7. Anaheim       | 1.7%         |
| 8. Riverside     | 1.6%         |
| 9. Oakland       | 1.6%         |
| 10. Fresno       | 1.4%         |
| <b>Total:</b>    | <b>46.8%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 43%

### Physical Abuse

*hitting, biting, choking, etc.*

# 19%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 16%

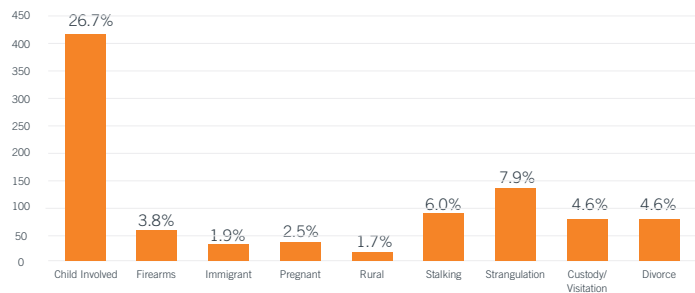
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 122 | 13.1% |
| Legal Advocacy                     | 265 | 28.5% |
| Individual Professional Counseling | 696 | 74.8% |
| DV Support Groups                  | 337 | 36.2% |
| Legal Representation               | 55  | 5.9%  |
| Protective/Restraining Order       | 88  | 9.5%  |



### Referrals to Service Providers

**5,245**

### Offers to Direct Connect

**402**

### Referrals to Other Resources

**5,339**

### Most-Referred Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Colorado State Report

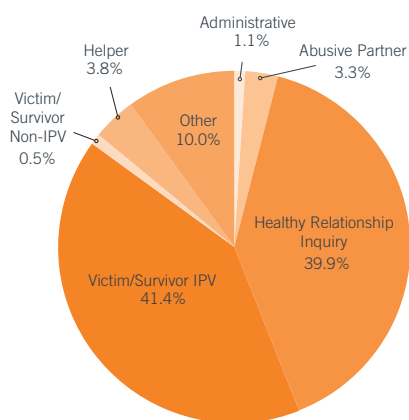
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **609 contacts** from Colorado. The state ranks 12th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

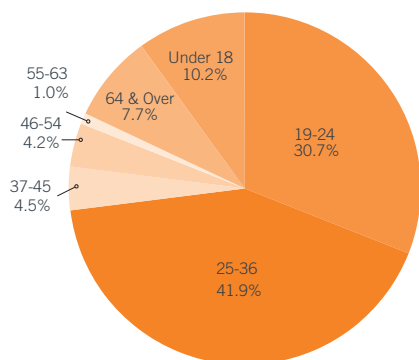
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 349        |
| Chat         | 202        |
| Text         | 58         |
| <b>Total</b> | <b>609</b> |

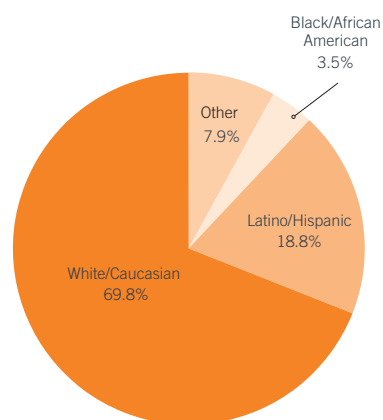
## Who is contacting loveisrespect from Colorado?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                     |              |
|---------------------|--------------|
| 1. Denver           | 51.8%        |
| 2. Colorado Springs | 12.5%        |
| 3. Aurora           | 4.1%         |
| 4. Grand Junction   | 3.4%         |
| 5. Lakewood         | 3.4%         |
| 6. Fort Collins     | 3.1%         |
| 7. Boulder          | 2.6%         |
| 8. Littleton        | 1.9%         |
| 9. Pueblo           | 1.2%         |
| 10. Thornton        | 1.2%         |
| <b>Total:</b>       | <b>85.1%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 96%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 39%

### Physical Abuse

*hitting, biting, choking, etc.*

# 16%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 15%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 10%

### Sexual Abuse

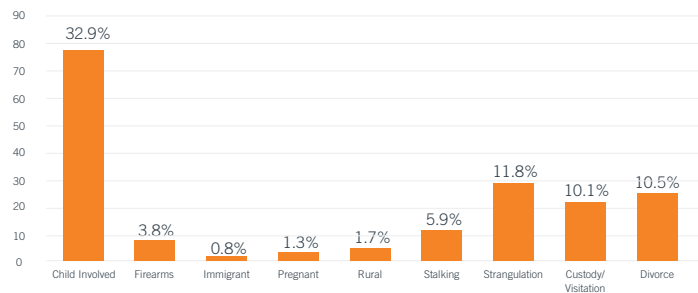
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 16 | 12.6% |
| Legal Advocacy                     | 33 | 26.0% |
| Individual Professional Counseling | 96 | 75.6% |
| DV Support Groups                  | 52 | 40.9% |
| Legal Representation               | 12 | 9.4%  |
| Protective/Restraining Order       | 12 | 9.4%  |



### Referrals to Service Providers

**705**

### Offers to Direct Connect

**81**

### Referrals to Other Resources

**684**

### Most-Referred Resources

Scarleteen

GoodTherapy.org

WomensLaw.org

Rape, Abuse, and Incest National Network (RAINN)

Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Connecticut State Report

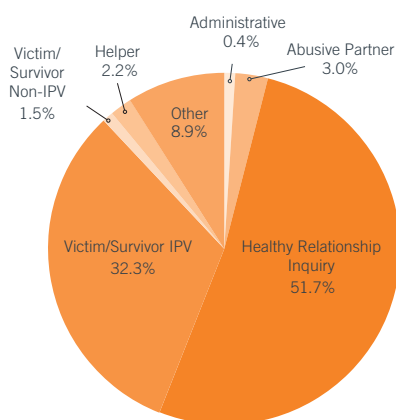
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **269 contacts** from Connecticut. The state ranks 26th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

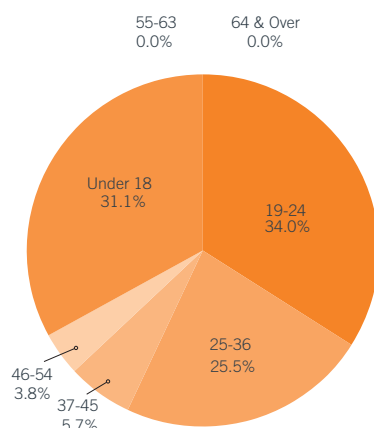
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 137        |
| Chat         | 101        |
| Text         | 31         |
| <b>Total</b> | <b>269</b> |

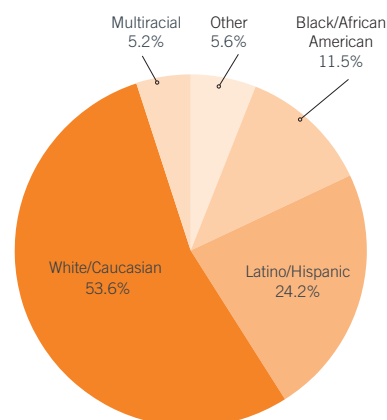
## Who is contacting loveisrespect from Connecticut?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Hartford      | 17.0%        |
| 2. Bridgeport    | 7.7%         |
| 3. New Haven     | 5.5%         |
| 4. Stamford      | 4.7%         |
| 5. East Hartford | 3.4%         |
| 6. Danbury       | 3.0%         |
| 7. Fairfield     | 3.0%         |
| 8. New Britain   | 3.0%         |
| 9. Manchester    | 2.6%         |
| 10. Waterbury    | 2.6%         |
| <b>Total:</b>    | <b>52.3%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 40%

### Physical Abuse

*hitting, biting, choking, etc.*

# 20%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 15%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 11%

### Economic/Financial Abuse

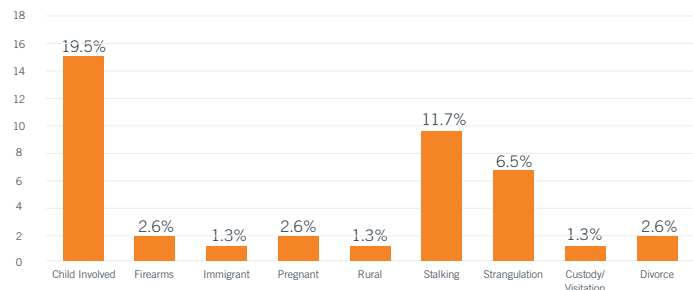
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 10 | 13.3% |
| Legal Advocacy                     | 15 | 20.0% |
| Individual Professional Counseling | 34 | 45.3% |
| DV Support Groups                  | 16 | 21.3% |
| Legal Representation               | 3  | 4.0%  |
| Protective/Restraining Order       | 4  | 5.3%  |



### Referrals to Service Providers

**281**

### Offers to Direct Connect

**22**

### Referrals to Other Resources

**318**

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
Your Life Your Voice (Boys Town)  
211 - United Way  
Pandora's Project

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Delaware State Report

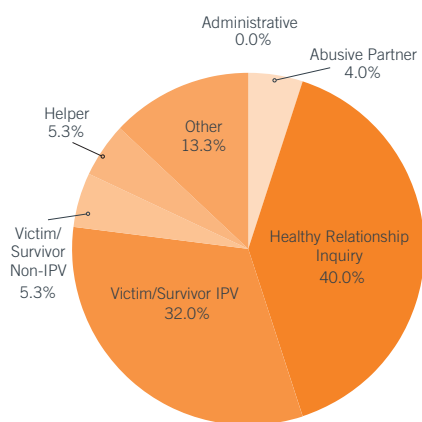
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **75 contacts** from Delaware. The state ranks 42nd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

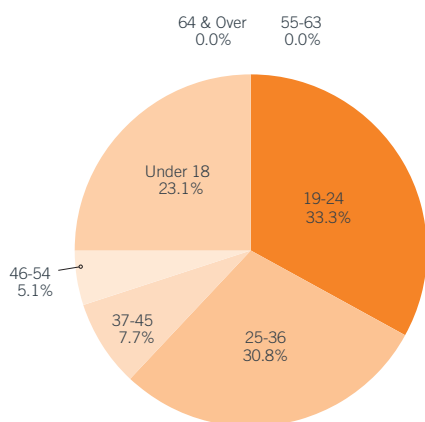
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 22        |
| Chat         | 40        |
| Text         | 13        |
| <b>Total</b> | <b>75</b> |

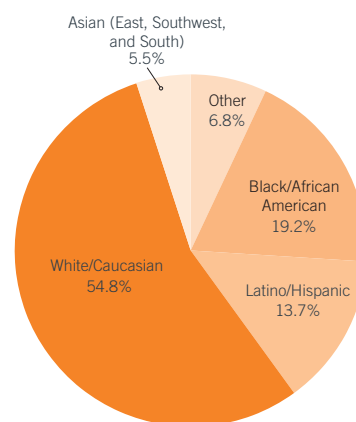
## Who is contacting loveisrespect from Delaware?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|               |              |
|---------------|--------------|
| 1. Wilmington | 30.3%        |
| 2. Newark     | 25.8%        |
| 3. Dover      | 13.6%        |
| 4. New Castle | 6.1%         |
| 5. Smyrna     | 1.5%         |
| 6. Milford    | 3.0%         |
| 7. Georgetown | 6.1%         |
| 8. Bear       | 1.5%         |
| 9. Dagsboro   | 1.5%         |
| 10. Delmar    | 1.5%         |
| <b>Total:</b> | <b>90.9%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 48%

### Physical Abuse

*hitting, biting, choking, etc.*

# 32%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 16%

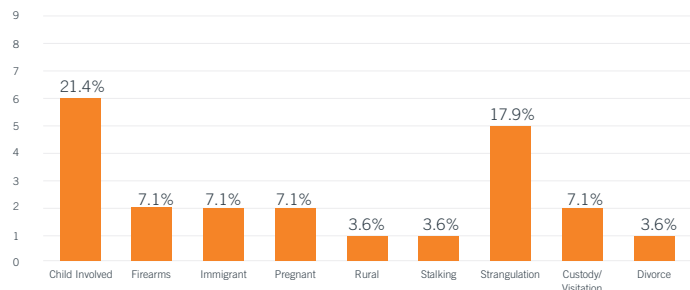
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 4  | 36.4% |
| Legal Advocacy                     | 0  | 0.0%  |
| Individual Professional Counseling | 10 | 90.9% |
| DV Support Groups                  | 5  | 45.5% |
| Legal Representation               | 0  | 0.0%  |
| Protective/Restraining Order       | 0  | 0.0%  |



### Referrals to Service Providers

## 86

### Offers to Direct Connect

## 5

### Referrals to Other Resources

## 95

## Most-REFERRED Resources

Scarleteen

211 - United Way

GoodTherapy.org

Rape, Abuse, and Incest National Network (RAINN)

Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Florida State Report

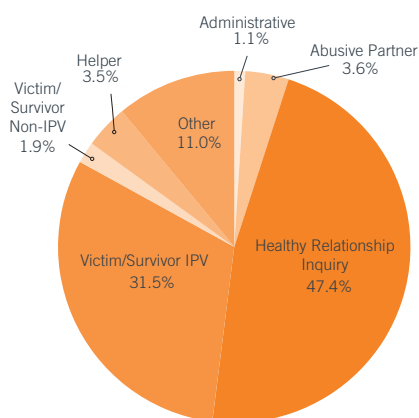
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **1,571 contacts** from Florida. The state ranks 4th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

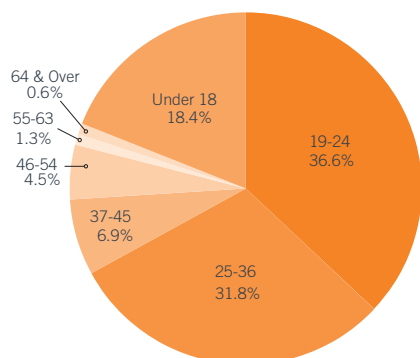
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |              |
|--------------|--------------|
| Phone        | 816          |
| Chat         | 581          |
| Text         | 174          |
| <b>Total</b> | <b>1,571</b> |

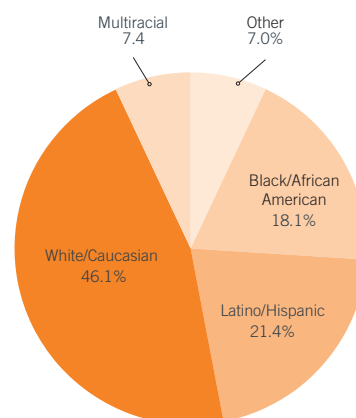
## Who is contacting loveisrespect from Florida?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                    |              |
|--------------------|--------------|
| 1. Miami           | 18.1%        |
| 2. Orlando         | 11.8%        |
| 3. Tampa           | 6.5%         |
| 4. Jacksonville    | 6.1%         |
| 5. Clearwater      | 5.8%         |
| 6. Fort Lauderdale | 4.5%         |
| 7. Gainesville     | 2.7%         |
| 8. Pensacola       | 2.5%         |
| 9. Tallahassee     | 2.1%         |
| 10. Kissimmee      | 2.0%         |
| <b>Total:</b>      | <b>62.1%</b> |

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## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 42%

### Physical Abuse

*hitting, biting, choking, etc.*

# 17%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 17%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 15%

### Sexual Abuse

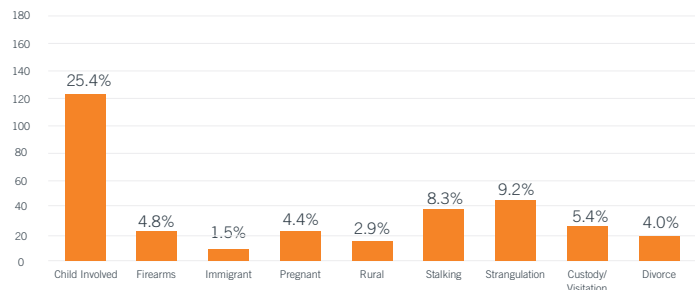
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 47  | 14.0% |
| Legal Advocacy                     | 89  | 26.6% |
| Individual Professional Counseling | 205 | 61.2% |
| DV Support Groups                  | 98  | 29.3% |
| Legal Representation               | 18  | 5.4%  |
| Protective/Restraining Order       | 29  | 8.7%  |



### Referrals to Service Providers

**1,669**

### Offers to Direct Connect

**141**

### Referrals to Other Resources

**1,870**

## Most-Referred Resources

Scarleteen  
GoodTherapy.org  
Your Life Your Voice (Boys Town)  
WomensLaw.org  
211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Georgia State Report

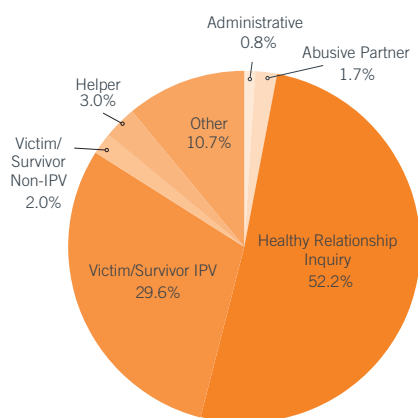
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **757 contacts** from Georgia. The state ranks 8th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

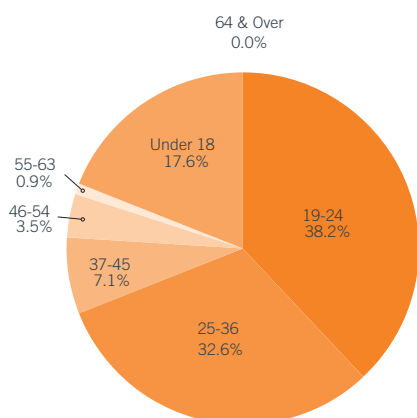
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 371        |
| Chat         | 313        |
| Text         | 73         |
| <b>Total</b> | <b>757</b> |

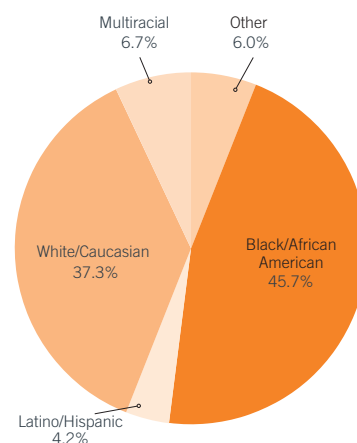
## Who is contacting loveisrespect from Georgia?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Atlanta        | 37.5%        |
| 2. Athens         | 7.3%         |
| 3. Savannah       | 3.9%         |
| 4. Augusta        | 3.6%         |
| 5. Columbus       | 3.1%         |
| 6. Marietta       | 2.1%         |
| 7. Decatur        | 1.9%         |
| 8. Stone Mountain | 1.7%         |
| 9. Albany         | 1.6%         |
| 10. Macon         | 1.4%         |
| <b>Total:</b>     | <b>64.1%</b> |

## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 49%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 21%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 14%

### Economic/Financial Abuse

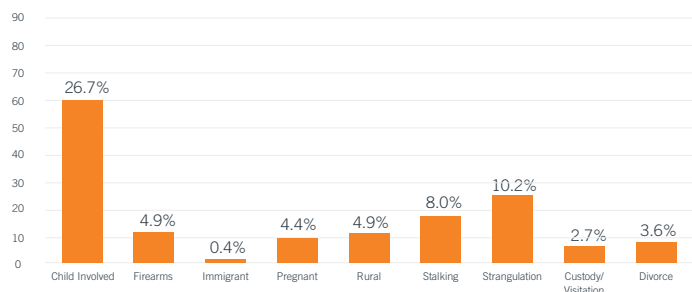
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 23 | 14.3% |
| Legal Advocacy                     | 47 | 29.2% |
| Individual Professional Counseling | 91 | 56.5% |
| DV Support Groups                  | 54 | 33.5% |
| Legal Representation               | 10 | 6.2%  |
| Protective/Restraining Order       | 16 | 9.9%  |



### Referrals to Service Providers

**799**

### Offers to Direct Connect

**45**

### Referrals to Other Resources

**907**

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
Your Life Your Voice (Boys Town)  
211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Hawaii State Report

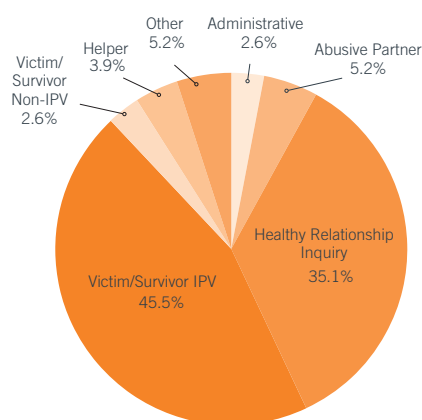
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **77 contacts** from Hawaii. The state ranks 41st in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

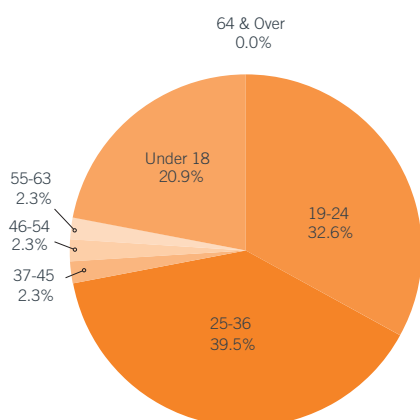
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |           |
|--------------|-----------|
| Phone        | 28        |
| Chat         | 35        |
| Text         | 14        |
| <b>Total</b> | <b>77</b> |

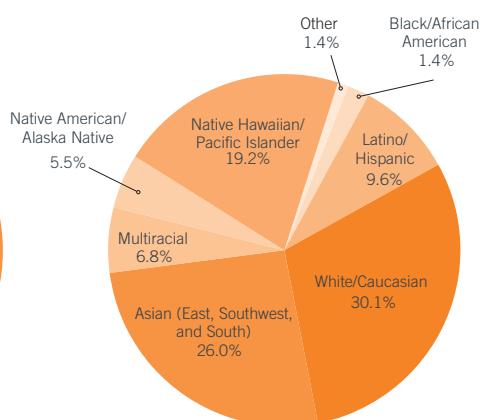
## Who is contacting loveisrespect from Hawaii?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|               |              |
|---------------|--------------|
| 1. Honolulu   | 56.9%        |
| 2. Hilo       | 10.8%        |
| 3. Kahului    | 4.6%         |
| 4. Ewa Beach  | 3.1%         |
| 5. Haleiwa    | 3.1%         |
| 6. Kihei      | 3.1%         |
| 7. Lihue      | 3.1%         |
| 8. Aiea       | 1.5%         |
| 9. Kailua     | 1.5%         |
| 10. Kaneohe   | 1.5%         |
| <b>Total:</b> | <b>89.2%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 90%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 45%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 20%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 8%

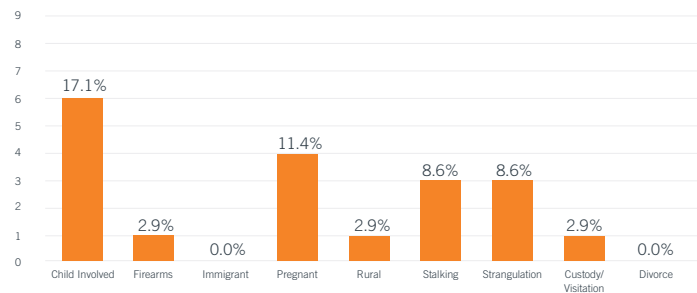
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 2  | 12.5% |
| Legal Advocacy                     | 5  | 31.3% |
| Individual Professional Counseling | 10 | 62.5% |
| DV Support Groups                  | 7  | 43.8% |
| Legal Representation               | 0  | 0.0%  |
| Protective/Restraining Order       | 2  | 12.5% |



### Referrals to Service Providers

## 72

### Offers to Direct Connect

## 6

### Referrals to Other Resources

## 101

## Most-Referred Resources

Scarleteen  
211 - United Way  
GoodTherapy.org  
Lundy Bancroft  
WomensLaw.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Idaho State Report

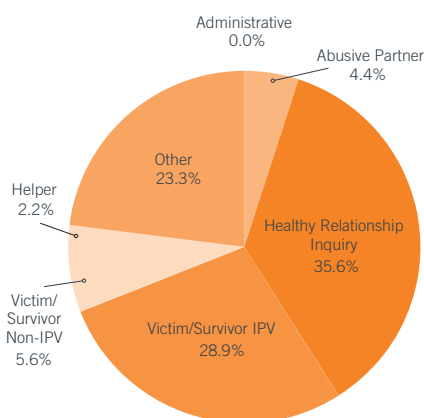
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **90 contacts** from Idaho. The state ranks 40th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

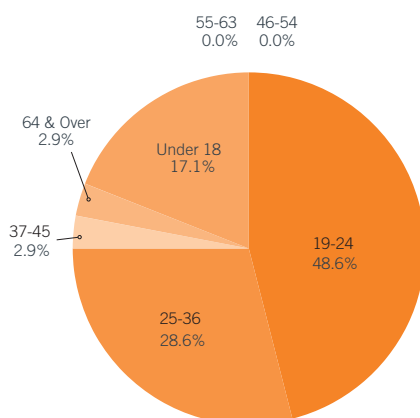
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 28        |
| Chat         | 50        |
| Text         | 12        |
| <b>Total</b> | <b>90</b> |

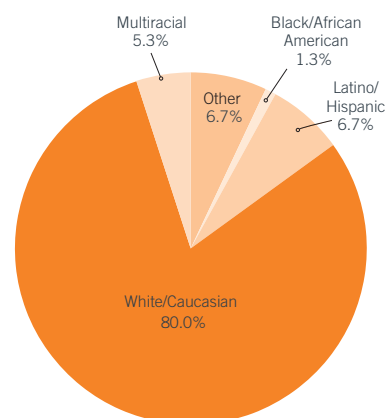
## Who is contacting loveisrespect from Idaho?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Boise       | 41.6%        |
| 2. Pocatello   | 20.8%        |
| 3. Meridian    | 6.5%         |
| 4. Caldwell    | 3.9%         |
| 5. Nampa       | 3.9%         |
| 6. Blackfoot   | 2.6%         |
| 7. Chubbuck    | 2.6%         |
| 8. Idaho Falls | 2.6%         |
| 9. Post Falls  | 2.6%         |
| 10. Rexburg    | 2.6%         |
| <b>Total:</b>  | <b>89.6%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

62%

### Physical Abuse

*hitting, biting, choking, etc.*

34%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

28%

### Digital Abuse

*steal passwords, constant texts, etc.*

10%

### Economic/Financial Abuse

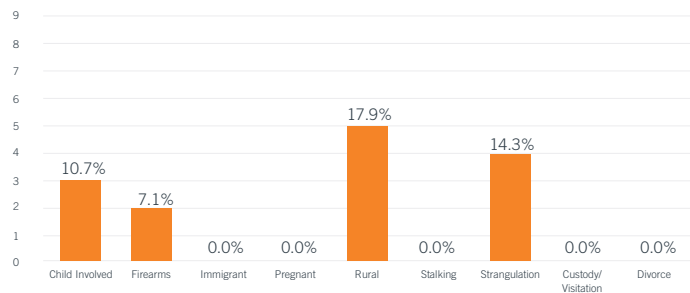
*control finances, ruin credit, etc.*



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and Human Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 5 | 26.3% |
| Legal Advocacy                     | 2 | 10.5% |
| Individual Professional Counseling | 9 | 47.4% |
| DV Support Groups                  | 5 | 26.3% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 0 | 0.0%  |



### Referrals to Service Providers

90

### Offers to Direct Connect

5

### Referrals to Other Resources

161

## Most-Referred Resources

Scarleteen

Your Life Your Voice (Boys Town)

GoodTherapy.org

Rape, Abuse, and Incest National Network (RAINN)

National Suicide Prevention Lifeline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Illinois State Report

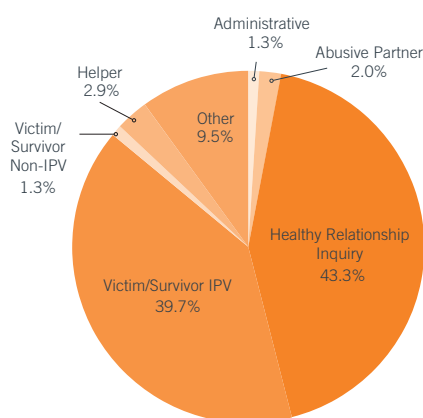
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **1,174 contacts** from Illinois. The state ranks 5th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

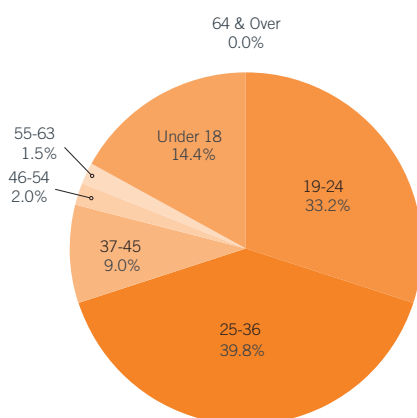
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |              |
|--------------|--------------|
| Phone        | 613          |
| Chat         | 409          |
| Text         | 152          |
| <b>Total</b> | <b>1,174</b> |

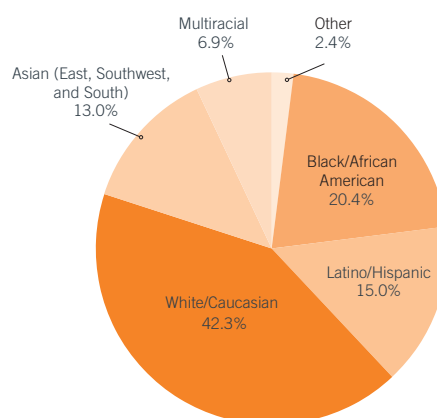
## Who is contacting loveisrespect from Illinois?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Chicago     | 58.7%        |
| 2. Champaign   | 3.8%         |
| 3. Rockford    | 2.3%         |
| 4. Dekalb      | 1.7%         |
| 5. Elgin       | 1.2%         |
| 6. Naperville  | 1.2%         |
| 7. Springfield | 1.2%         |
| 8. Peoria      | 1.1%         |
| 9. Barrington  | 0.8%         |
| 10. Skokie     | 0.8%         |
| <b>Total:</b>  | <b>72.8%</b> |

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## What are victims experiencing?

96%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

54%

### Physical Abuse

*hitting, biting, choking, etc.*

22%

### Digital Abuse

*steal passwords, constant texts, etc.*

21%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

17%

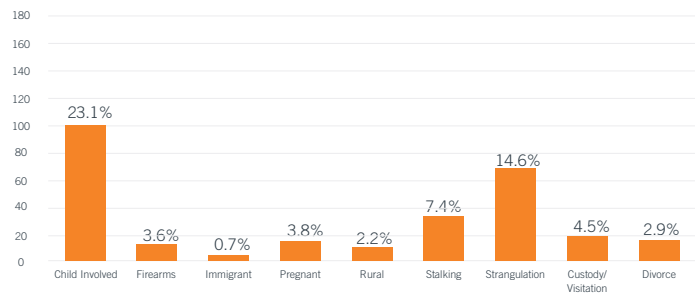
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 23  | 9.7%  |
| Legal Advocacy                     | 48  | 20.2% |
| Individual Professional Counseling | 167 | 70.2% |
| DV Support Groups                  | 90  | 37.8% |
| Legal Representation               | 12  | 5.0%  |
| Protective/Restraining Order       | 24  | 10.1% |



### Referrals to Service Providers

1,388

### Offers to Direct Connect

94

### Referrals to Other Resources

1,392

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
Your Life Your Voice (Boys Town)  
211 - United Way  
WomensLaw.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Indiana State Report

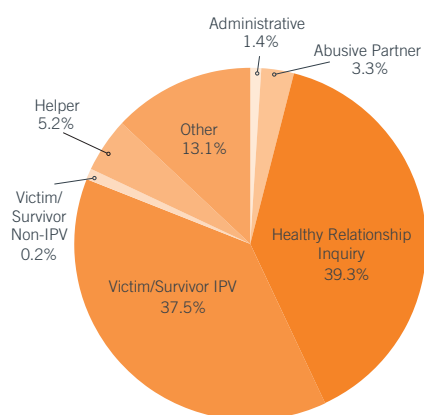
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **427 contacts** from Indiana. The state ranks 18th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

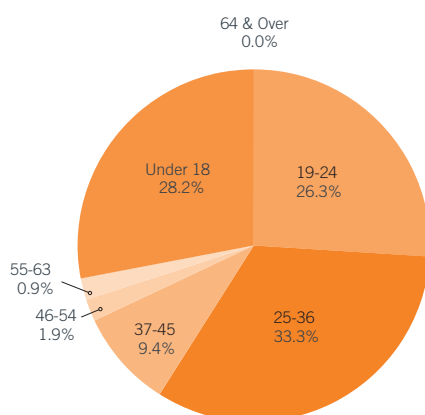
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 177        |
| Chat         | 162        |
| Text         | 88         |
| <b>Total</b> | <b>427</b> |

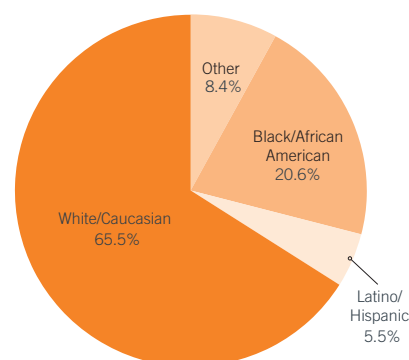
## Who is contacting loveisrespect from Indiana?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Indianapolis  | 27.7%        |
| 2. Fort Wayne    | 6.0%         |
| 3. South Bend    | 3.1%         |
| 4. Muncie        | 2.9%         |
| 5. Bloomington   | 2.6%         |
| 6. Michigan City | 2.6%         |
| 7. Hammond       | 2.4%         |
| 8. Lafayette     | 2.4%         |
| 9. Evansville    | 1.6%         |
| 10. Gary         | 1.6%         |
| <b>Total:</b>    | <b>52.9%</b> |

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## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 51%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 22%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 17%

### Economic/Financial Abuse

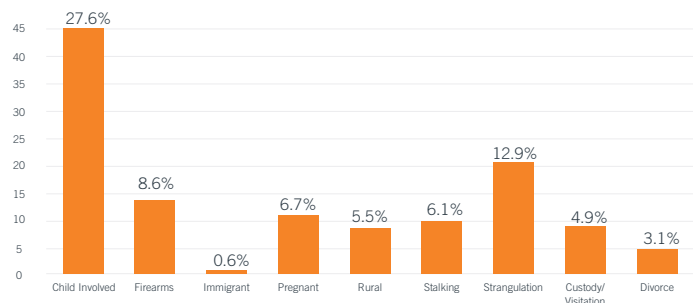
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 19 | 22.1% |
| Legal Advocacy                     | 29 | 33.7% |
| Individual Professional Counseling | 62 | 72.1% |
| DV Support Groups                  | 44 | 51.2% |
| Legal Representation               | 4  | 4.7%  |
| Protective/Restraining Order       | 8  | 9.3%  |



### Referrals to Service Providers

**467**

### Offers to Direct Connect

**25**

### Referrals to Other Resources

**534**

### Most-Referred Resources

Scarleteen  
GoodTherapy.org  
211 - United Way  
National Suicide Prevention Lifeline  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Iowa State Report

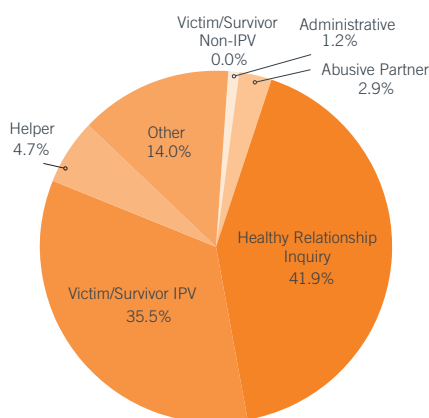
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **172 contacts** from Iowa. The state ranks 33rd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

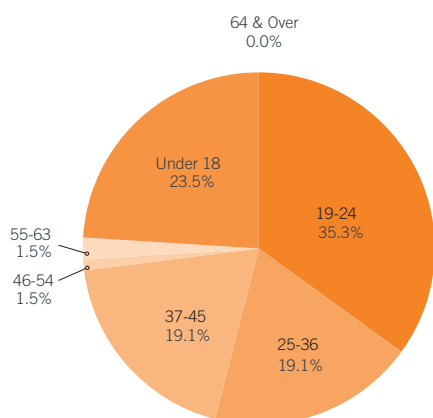
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 56         |
| Chat         | 83         |
| Text         | 33         |
| <b>Total</b> | <b>172</b> |

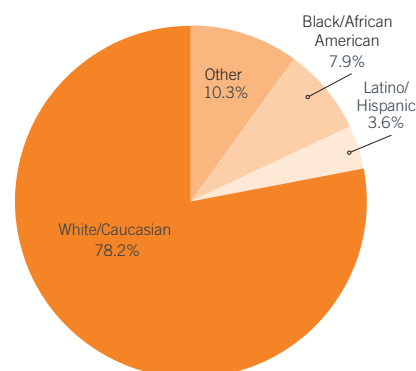
## Who is contacting loveisrespect from Iowa?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Iowa City    | 21.9%        |
| 2. Des Moines   | 16.4%        |
| 3. Waterloo     | 5.5%         |
| 4. Ames         | 4.8%         |
| 5. Cedar Rapids | 4.1%         |
| 6. Sioux City   | 4.1%         |
| 7. Cresco       | 3.4%         |
| 8. Dubuque      | 2.7%         |
| 9. Marshalltown | 2.7%         |
| 10. Cedar Falls | 2.1%         |
| <b>Total:</b>   | <b>67.8%</b> |

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## What are victims experiencing?

# 91%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 42%

### Physical Abuse

*hitting, biting, choking, etc.*

# 25%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 19%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 13%

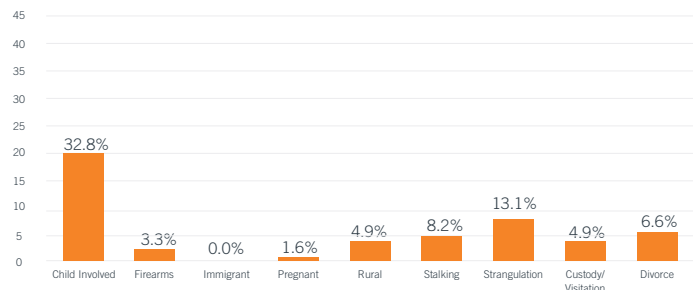
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 5  | 14.3% |
| Legal Advocacy                     | 10 | 28.6% |
| Individual Professional Counseling | 20 | 57.1% |
| DV Support Groups                  | 9  | 25.7% |
| Legal Representation               | 1  | 2.9%  |
| Protective/Restraining Order       | 2  | 5.7%  |



### Referrals to Service Providers

165

### Offers to Direct Connect

8

### Referrals to Other Resources

213

## Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Rape, Abuse, and Incest National Network (RAINN)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Kansas State Report

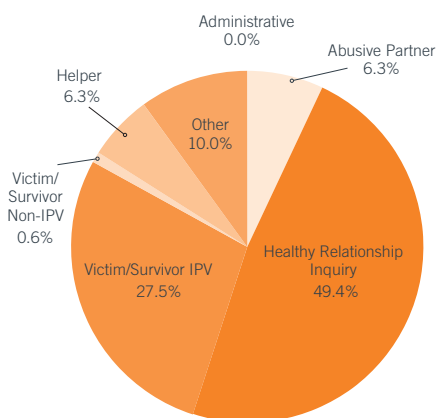
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **160 contacts** from Kansas. The state ranks 34th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

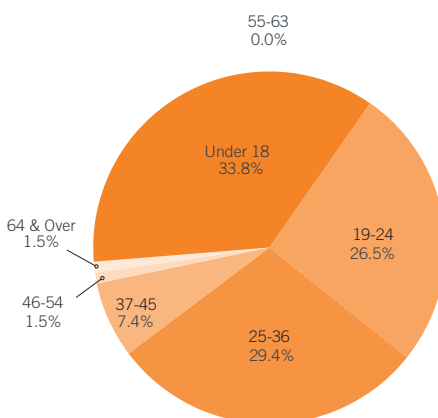
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 51         |
| Chat         | 86         |
| Text         | 23         |
| <b>Total</b> | <b>160</b> |

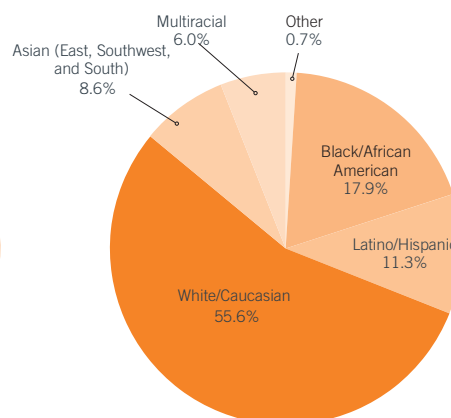
## Who is contacting loveisrespect from Kansas?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Wichita       | 20.9%        |
| 2. Topeka        | 19.6%        |
| 3. Kansas City   | 11.8%        |
| 4. Lawrence      | 7.2%         |
| 5. Junction City | 4.6%         |
| 6. Manhattan     | 3.3%         |
| 7. Edwardsville  | 2.6%         |
| 8. Dodge City    | 2.0%         |
| 9. Olathe        | 2.0%         |
| 10. Clyde        | 1.3%         |
| <b>Total:</b>    | <b>75.2%</b> |

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## What are victims experiencing?

# 91%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 38%

### Physical Abuse

*hitting, biting, choking, etc.*

# 26%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 25%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 23%

### Sexual Abuse

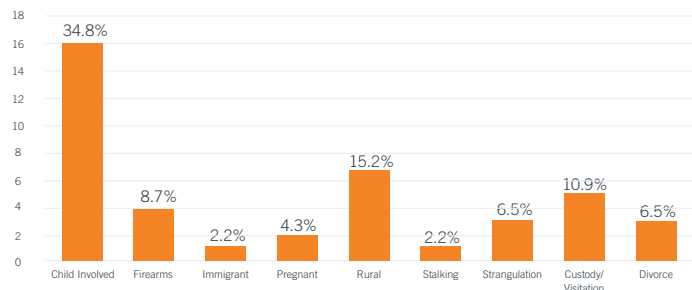
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 9  | 33.3% |
| Legal Advocacy                     | 9  | 33.3% |
| Individual Professional Counseling | 16 | 59.3% |
| DV Support Groups                  | 8  | 29.6% |
| Legal Representation               | 2  | 7.4%  |
| Protective/Restraining Order       | 1  | 3.7%  |



### Referrals to Service Providers

170

### Offers to Direct Connect

4

### Referrals to Other Resources

198

## Most-Referred Resources

Scarleteen

GoodTherapy.org

Your Life Your Voice (Boys Town)

Rape, Abuse, and Incest National Network (RAINN)

WomensLaw.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Kentucky State Report

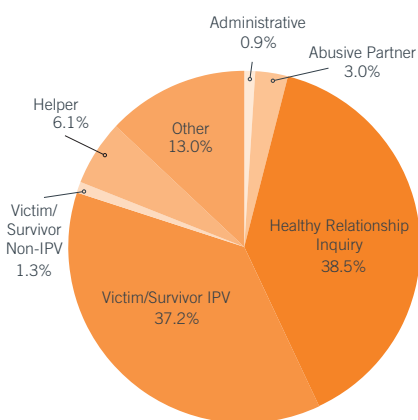
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **231 contacts** from Kentucky. The state ranks 30th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

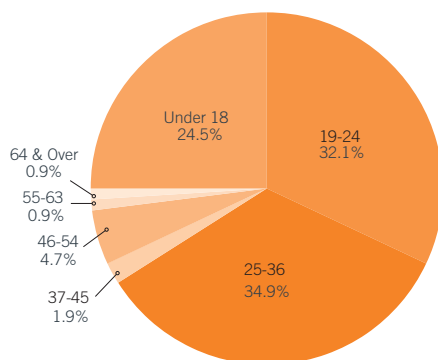
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 109        |
| Chat         | 85         |
| Text         | 37         |
| <b>Total</b> | <b>231</b> |

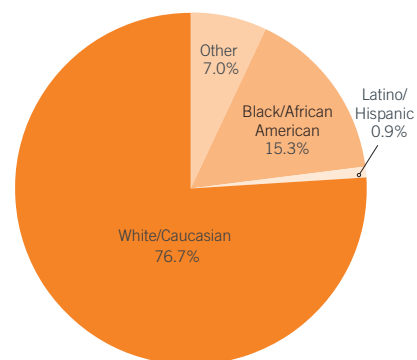
## Who is contacting loveisrespect from Kentucky?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse  
**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.  
**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher  
**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present  
**Administrative** – someone seeking basic information, rather than advocacy  
**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Lexington     | 20.8%        |
| 2. Louisville    | 17.8%        |
| 3. Richmond      | 5.4%         |
| 4. Somerset      | 3.5%         |
| 5. Bowling Green | 3.0%         |
| 6. Elizabethtown | 3.0%         |
| 7. Covington     | 2.5%         |
| 8. Berea         | 2.0%         |
| 9. Florence      | 2.0%         |
| 10. Paducah      | 2.0%         |
| <b>Total:</b>    | <b>61.9%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 38%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 22%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 19%

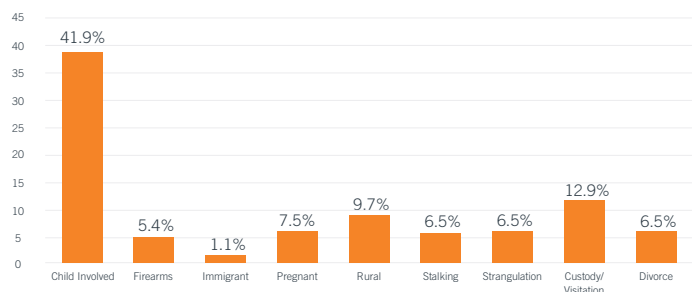
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 8  | 14.5% |
| Legal Advocacy                     | 26 | 47.3% |
| Individual Professional Counseling | 30 | 54.5% |
| DV Support Groups                  | 10 | 18.2% |
| Legal Representation               | 7  | 12.7% |
| Protective/Restraining Order       | 7  | 12.7% |



### Referrals to Service Providers

**245**

### Offers to Direct Connect

**11**

### Referrals to Other Resources

**299**

### Most-Referred Resources

Scarleteen

GoodTherapy.org

WomensLaw.org

211 - United Way

Rape, Abuse, and Incest National Network (RAINN)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Louisiana State Report

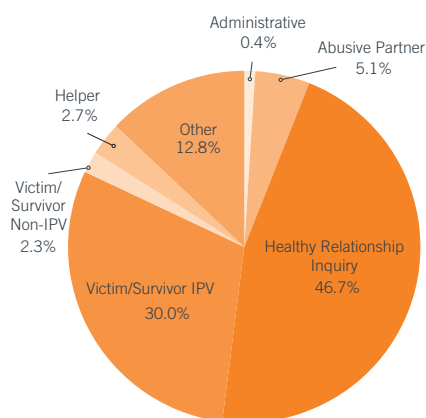
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **257 contacts** from Louisiana. The state ranks 27th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

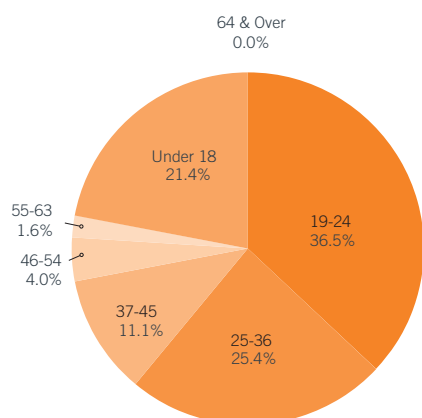
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 136        |
| Chat         | 88         |
| Text         | 33         |
| <b>Total</b> | <b>257</b> |

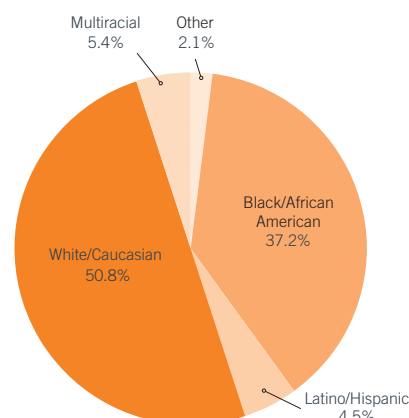
## Who is contacting loveisrespect from Louisiana?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. New Orleans  | 27.4%        |
| 2. Baton Rouge  | 15.4%        |
| 3. Shreveport   | 10.0%        |
| 4. Lafayette    | 4.6%         |
| 5. Lake Charles | 4.1%         |
| 6. Monroe       | 3.3%         |
| 7. Columbia     | 2.9%         |
| 8. Thibodaux    | 2.9%         |
| 9. Slidell      | 2.5%         |
| 10. Houma       | 2.1%         |
| <b>Total:</b>   | <b>75.1%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 51%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 21%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 20%

### Digital Abuse

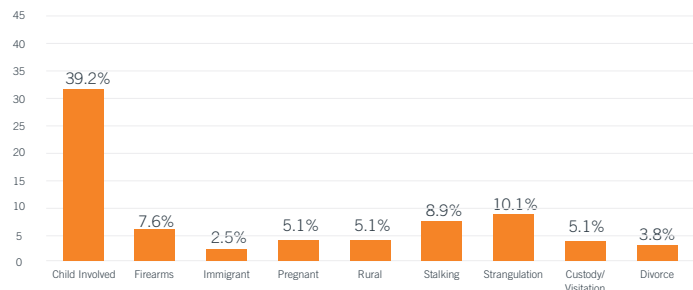
*steal passwords, constant texts, etc.*



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the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services.

## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 12 | 23.1% |
| Legal Advocacy                     | 15 | 28.8% |
| Individual Professional Counseling | 31 | 59.6% |
| DV Support Groups                  | 15 | 28.8% |
| Legal Representation               | 4  | 7.7%  |
| Protective/Restraining Order       | 5  | 9.6%  |



### Referrals to Service Providers

**266**

### Offers to Direct Connect

**19**

### Referrals to Other Resources

**310**

### Most-REFERRED Resources

Scarleteen

GoodTherapy.org

Rape, Abuse, and Incest National Network (RAINN)

WomensLaw.org

211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Maine State Report

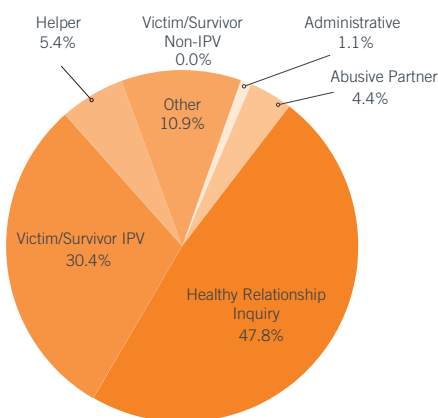
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **92 contacts** from Maine. The state ranks 39th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

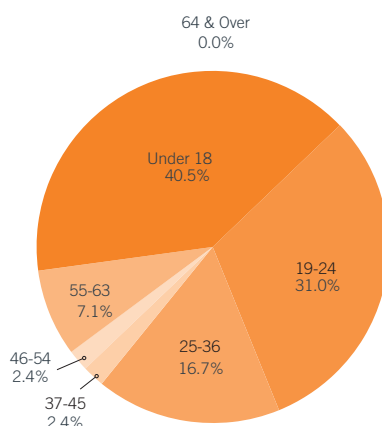
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |           |
|--------------|-----------|
| Phone        | 21        |
| Chat         | 53        |
| Text         | 18        |
| <b>Total</b> | <b>92</b> |

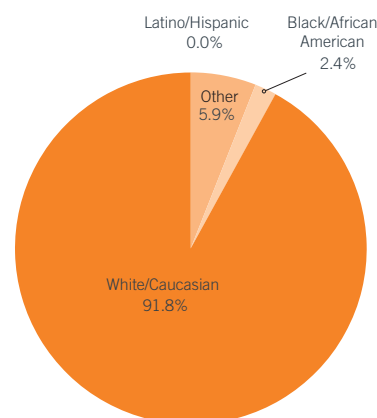
## Who is contacting loveisrespect from Maine?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Portland       | 15.8%        |
| 2. South Portland | 9.2%         |
| 3. Auburn         | 6.6%         |
| 4. Waterville     | 6.6%         |
| 5. Augusta        | 5.3%         |
| 6. Bangor         | 5.3%         |
| 7. Lewiston       | 3.9%         |
| 8. Brewer         | 2.6%         |
| 9. Brunswick      | 2.6%         |
| 10. Clinton       | 2.6%         |
| <b>Total:</b>     | <b>60.5%</b> |

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## What are victims experiencing?

# 87%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 39%

### Physical Abuse

*hitting, biting, choking, etc.*

# 32%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 6%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 0%

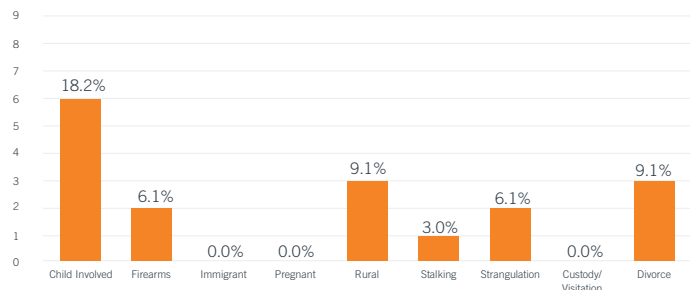
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 2 | 11.8% |
| Legal Advocacy                     | 3 | 17.6% |
| Individual Professional Counseling | 5 | 29.4% |
| DV Support Groups                  | 3 | 17.6% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 0 | 0.0%  |



### Referrals to Service Providers

# 77

### Offers to Direct Connect

# 1

### Referrals to Other Resources

# 111

## Most-REFERRED Resources

Scarleteen  
 GoodTherapy.org  
 WomensLaw.org  
 Your Life Your Voice (Boys Town)  
 211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Maryland State Report

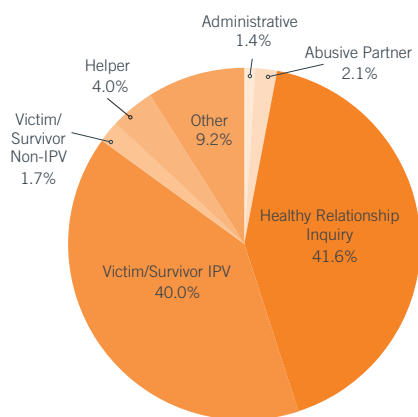
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **575 contacts** from Maryland. The state ranks 16th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

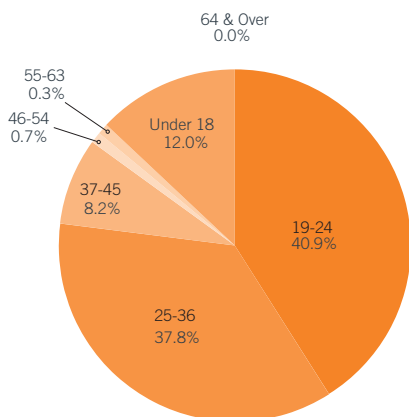
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 279        |
| Chat         | 225        |
| Text         | 71         |
| <b>Total</b> | <b>575</b> |

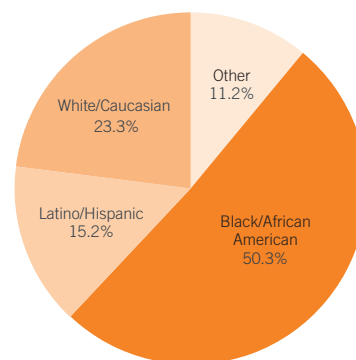
## Who is contacting loveisrespect from Maryland?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                    |              |
|--------------------|--------------|
| 1. Baltimore       | 22.7%        |
| 2. Bethesda        | 12.0%        |
| 3. Silver Spring   | 9.2%         |
| 4. Rockville       | 6.4%         |
| 5. Hanover         | 4.4%         |
| 6. Capitol Heights | 3.5%         |
| 7. Catonsville     | 3.1%         |
| 8. Hyattsville     | 2.8%         |
| 9. Frederick       | 2.6%         |
| 10. Germantown     | 1.7%         |
| <b>Total:</b>      | <b>68.3%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 55%

### Physical Abuse

*hitting, biting, choking, etc.*

# 34%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 24%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 15%

### Economic/Financial Abuse

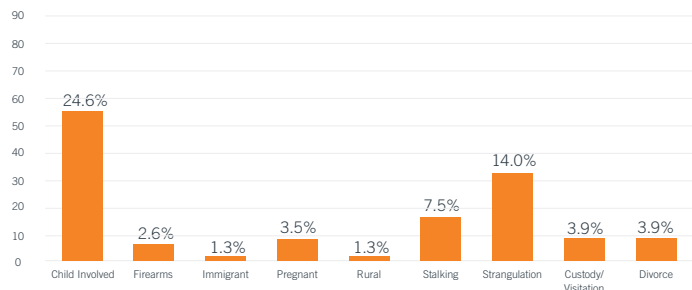
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 14 | 11.8% |
| Legal Advocacy                     | 34 | 28.6% |
| Individual Professional Counseling | 90 | 75.6% |
| DV Support Groups                  | 44 | 37.0% |
| Legal Representation               | 8  | 6.7%  |
| Protective/Restraining Order       | 18 | 15.1% |



### Referrals to Service Providers

**676**

### Offers to Direct Connect

**55**

### Referrals to Other Resources

**684**

### Most-Referred Resources

Scarleteen

Your Life Your Voice (Boys Town)

GoodTherapy.org

WomensLaw.org

Rape, Abuse, and Incest National Network (RAINN)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Massachusetts State Report

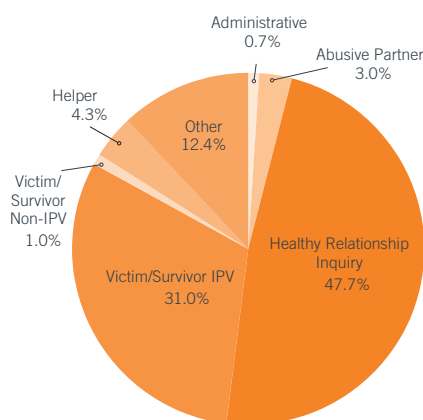
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **606 contacts** from Massachusetts. The state ranks 13th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

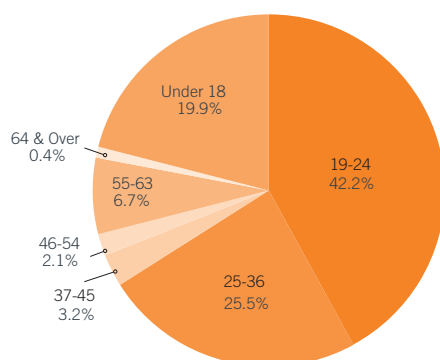
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 294        |
| Chat         | 247        |
| Text         | 65         |
| <b>Total</b> | <b>606</b> |

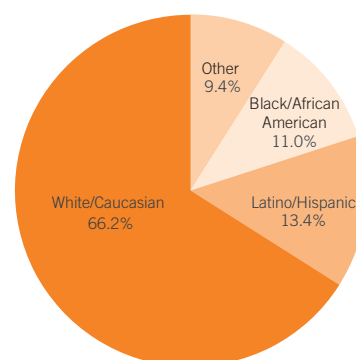
## Who is contacting loveisrespect from Massachusetts?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Boston      | 47.4%        |
| 2. Springfield | 3.7%         |
| 3. Worcester   | 3.2%         |
| 4. Medford     | 2.8%         |
| 5. Pittsfield  | 2.1%         |
| 6. Fall River  | 2.0%         |
| 7. Attleboro   | 1.8%         |
| 8. Lowell      | 1.2%         |
| 9. New Bedford | 1.2%         |
| 10. Cambridge  | 1.1%         |
| <b>Total:</b>  | <b>66.6%</b> |

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## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 50%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 18%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 11%

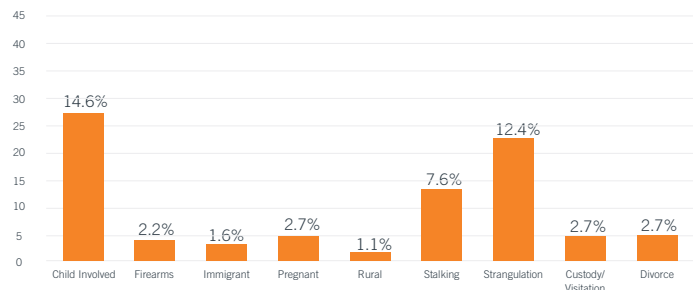
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 16 | 17.4% |
| Legal Advocacy                     | 31 | 33.7% |
| Individual Professional Counseling | 60 | 65.2% |
| DV Support Groups                  | 34 | 37.0% |
| Legal Representation               | 5  | 5.4%  |
| Protective/Restraining Order       | 12 | 13.0% |



### Referrals to Service Providers

**726**

### Offers to Direct Connect

**43**

### Referrals to Other Resources

**713**

## Most-Referred Resources

Scarleteen  
 GoodTherapy.org  
 WomensLaw.org  
 Your Life Your Voice (Boys Town)  
 211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Michigan State Report

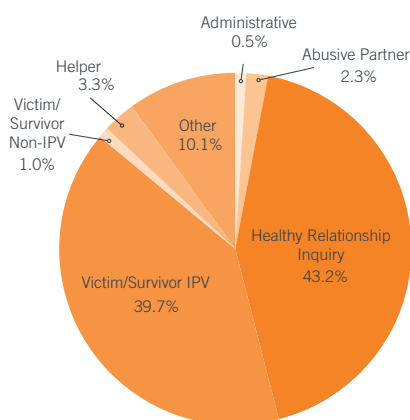
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **577 contacts** from Michigan. The state ranks 15th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

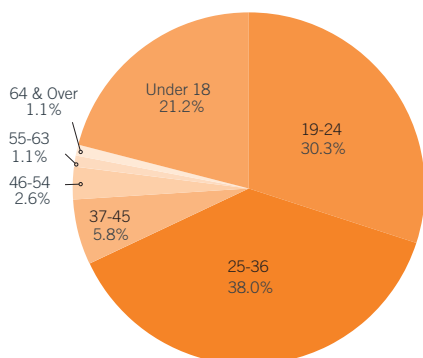
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 277        |
| Chat         | 230        |
| Text         | 70         |
| <b>Total</b> | <b>577</b> |

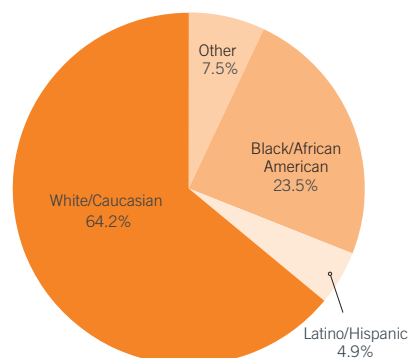
## Who is contacting loveisrespect from Michigan?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Detroit      | 23.5%        |
| 2. Grand Rapids | 7.2%         |
| 3. Ann Arbor    | 4.2%         |
| 4. Flint        | 3.0%         |
| 5. Lansing      | 2.3%         |
| 6. Kalamazoo    | 1.9%         |
| 7. Birmingham   | 1.7%         |
| 8. Jackson      | 1.7%         |
| 9. Port Huron   | 1.7%         |
| 10. Royal Oak   | 1.5%         |
| <b>Total:</b>   | <b>48.7%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

**96%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**50%**

### Physical Abuse

*hitting, biting, choking, etc.*

**26%**

### Digital Abuse

*steal passwords, constant texts, etc.*

**17%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**15%**

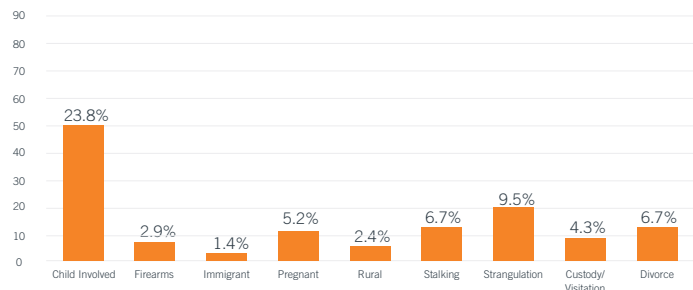
### Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 21 | 16.4% |
| Legal Advocacy                     | 29 | 22.7% |
| Individual Professional Counseling | 80 | 62.5% |
| DV Support Groups                  | 50 | 39.1% |
| Legal Representation               | 7  | 5.5%  |
| Protective/Restraining Order       | 17 | 13.3% |



### Referrals to Service Providers

**612**

### Offers to Direct Connect

**61**

### Referrals to Other Resources

**710**

### Most-Referred Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Minnesota State Report

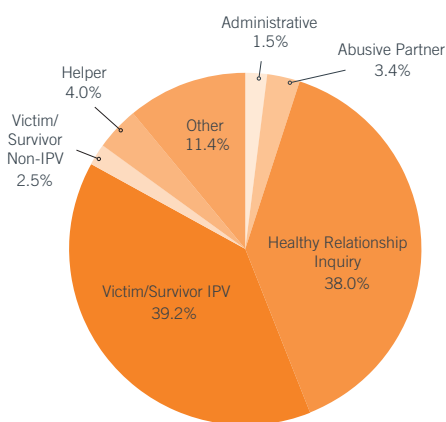
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **324 contacts** from Minnesota. The state ranks 22nd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

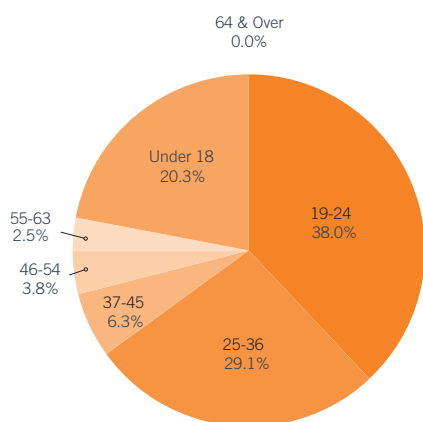
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 120        |
| Chat         | 157        |
| Text         | 47         |
| <b>Total</b> | <b>324</b> |

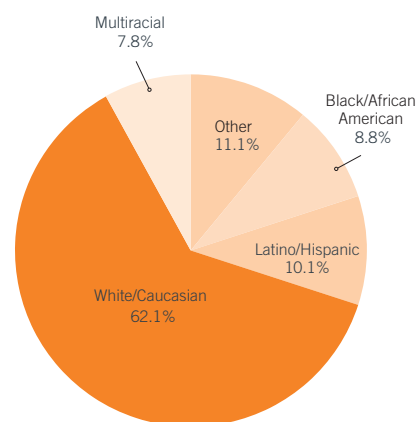
## Who is contacting loveisrespect from Minnesota?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                      |              |
|----------------------|--------------|
| 1. Minneapolis       | 39.7%        |
| 2. Saint Paul        | 12.3%        |
| 3. Rochester         | 4.0%         |
| 4. Prior Lake        | 2.3%         |
| 5. Saint Cloud       | 2.3%         |
| 6. Elk River         | 2.0%         |
| 7. Duluth            | 1.3%         |
| 8. Thief River Falls | 1.3%         |
| 9. Bloomington       | 1.0%         |
| 10. Burnsville       | 1.0%         |
| <b>Total:</b>        | <b>67.2%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

**91%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**50%**

### Physical Abuse

*hitting, biting, choking, etc.*

**26%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**20%**

### Digital Abuse

*steal passwords, constant texts, etc.*

**19%**

### Economic/Financial Abuse

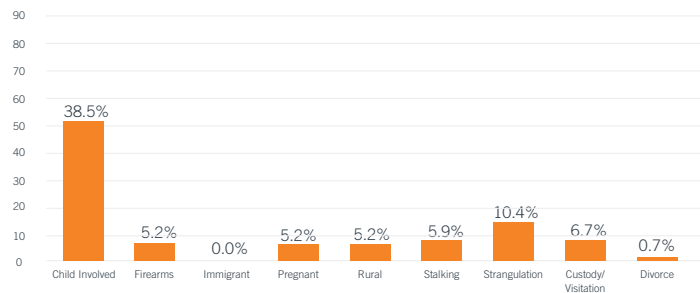
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 11 | 15.9% |
| Legal Advocacy                     | 28 | 40.6% |
| Individual Professional Counseling | 47 | 68.1% |
| DV Support Groups                  | 26 | 37.7% |
| Legal Representation               | 4  | 5.8%  |
| Protective/Restraining Order       | 4  | 5.8%  |



### Referrals to Service Providers

**379**

### Offers to Direct Connect

**25**

### Referrals to Other Resources

**399**

## Most-Referred Resources

Scarleteen

GoodTherapy.org

WomensLaw.org

211 - United Way

Rape, Abuse, and Incest National Network (RAINN)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Mississippi State Report

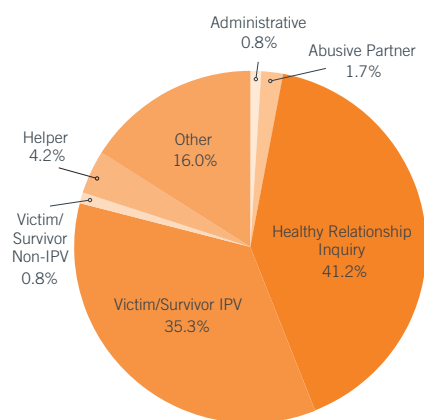
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **119 contacts** from Mississippi. The state ranks 37th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

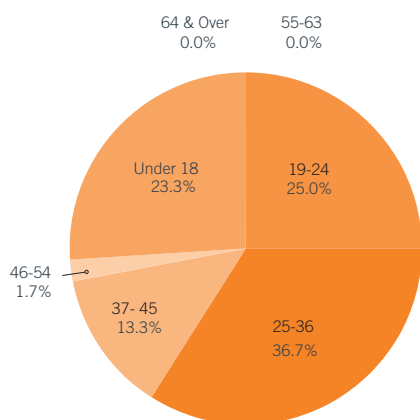
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 52         |
| Chat         | 46         |
| Text         | 21         |
| <b>Total</b> | <b>119</b> |

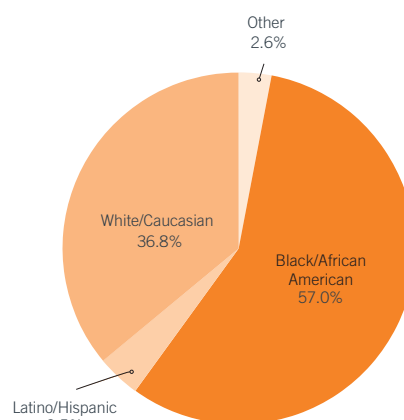
## Who is contacting loveisrespect from Mississippi?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                    |              |
|--------------------|--------------|
| 1. Jackson         | 16.1%        |
| 2. Starkville      | 8.0%         |
| 3. Biloxi          | 6.3%         |
| 4. Bay Saint Louis | 4.5%         |
| 5. Gulfport        | 4.5%         |
| 6. Southaven       | 4.5%         |
| 7. Columbus        | 2.7%         |
| 8. Indianola       | 2.7%         |
| 9. Meridian        | 2.7%         |
| 10. Natchez        | 2.7%         |
| <b>Total:</b>      | <b>54.5%</b> |

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## What are victims experiencing?

# 91%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 38%

### Physical Abuse

*hitting, biting, choking, etc.*

# 20%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 16%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 7%

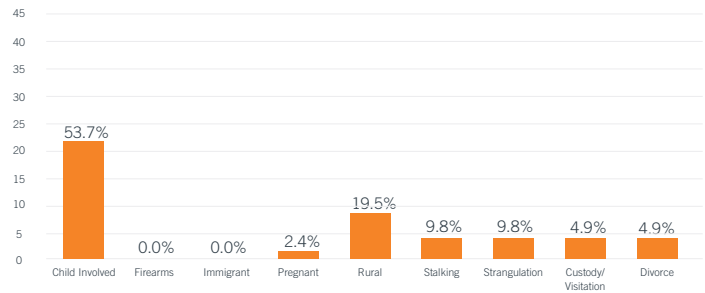
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 5  | 21.7% |
| Legal Advocacy                     | 8  | 34.8% |
| Individual Professional Counseling | 11 | 47.8% |
| DV Support Groups                  | 5  | 21.7% |
| Legal Representation               | 3  | 13.0% |
| Protective/Restraining Order       | 3  | 13.0% |



### Referrals to Service Providers

## 115

### Offers to Direct Connect

## 8

### Referrals to Other Resources

## 135

### Most-Referred Resources

Scarleteen

GoodTherapy.org

WomensLaw.org

Rape, Abuse, and Incest National Network (RAINN)

Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Missouri State Report

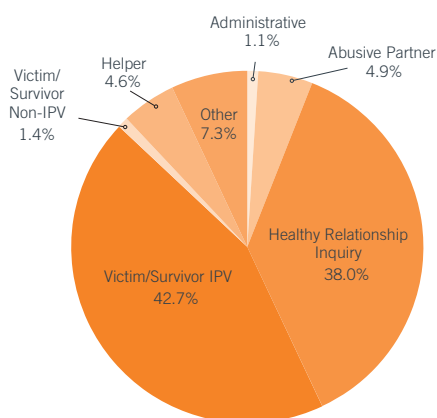
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **368 contacts** from Missouri. The state ranks 19th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

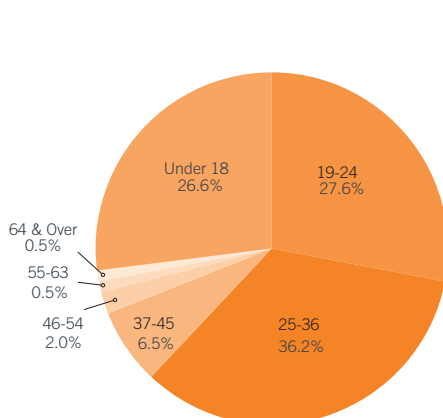
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 159        |
| Chat         | 162        |
| Text         | 47         |
| <b>Total</b> | <b>368</b> |

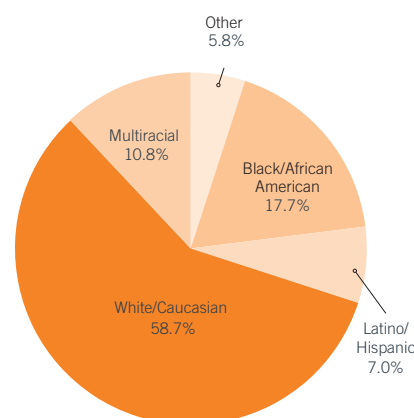
## Who is contacting loveisrespect from Missouri?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Saint Louis    | 31.6%        |
| 2. Kansas City    | 17.8%        |
| 3. Columbia       | 7.6%         |
| 4. Springfield    | 4.7%         |
| 5. Independence   | 3.5%         |
| 6. Saint Joseph   | 2.0%         |
| 7. Hannibal       | 1.5%         |
| 8. Saint Charles  | 1.5%         |
| 9. Jefferson City | 1.2%         |
| 10. Poplar Bluff  | 1.2%         |
| <b>Total:</b>     | <b>40.9%</b> |

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## What are victims experiencing?

**90%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**53%**

### Physical Abuse

*hitting, biting, choking, etc.*

**29%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**19%**

### Digital Abuse

*steal passwords, constant texts, etc.*

**15%**

### Economic/Financial Abuse

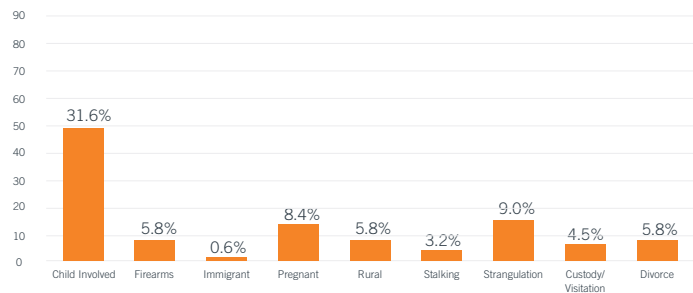
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 15 | 18.1% |
| Legal Advocacy                     | 23 | 27.7% |
| Individual Professional Counseling | 59 | 71.1% |
| DV Support Groups                  | 37 | 44.6% |
| Legal Representation               | 4  | 4.8%  |
| Protective/Restraining Order       | 8  | 9.6%  |



### Referrals to Service Providers

**433**

### Offers to Direct Connect

**35**

### Referrals to Other Resources

**466**

### Most-REFERRED Resources

Scarleteen

GoodTherapy.org

WomensLaw.org

Rape, Abuse, and Incest National Network (RAINN)

Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Montana State Report

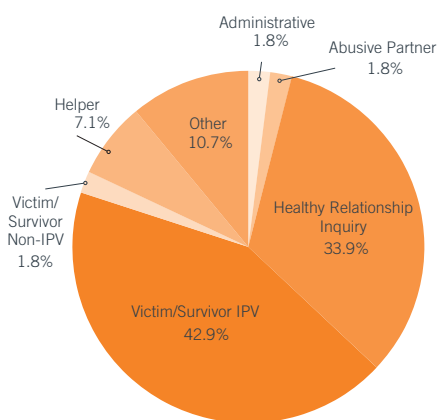
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **56 contacts** from Alabama. The state ranks 47th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

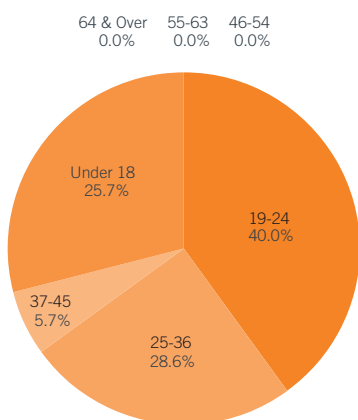
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 19        |
| Chat         | 26        |
| Text         | 11        |
| <b>Total</b> | <b>56</b> |

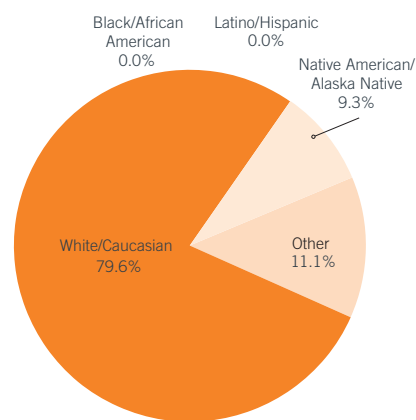
## Who is contacting loveisrespect from Montana?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Missoula    | 17.6%        |
| 2. Kalispell   | 13.7%        |
| 3. Bozeman     | 11.8%        |
| 4. Helena      | 7.8%         |
| 5. Big Sandy   | 5.9%         |
| 6. Billings    | 5.9%         |
| 7. Big Sky     | 3.9%         |
| 8. Butte       | 3.9%         |
| 9. Great Falls | 3.9%         |
| 10. Hamilton   | 3.9%         |
| <b>Total:</b>  | <b>60.8%</b> |

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## What are victims experiencing?

# 90%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 72%

### Physical Abuse

*hitting, biting, choking, etc.*

# 31%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 17%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 14%

### Economic/Financial Abuse

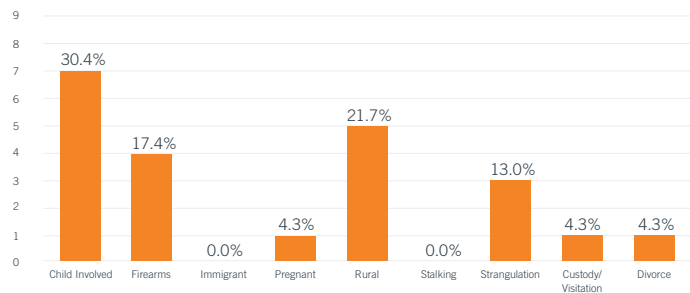
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |        |
|------------------------------------|----|--------|
| DV Shelter                         | 4  | 30.8%  |
| Legal Advocacy                     | 6  | 46.2%  |
| Individual Professional Counseling | 14 | 107.7% |
| DV Support Groups                  | 5  | 38.5%  |
| Legal Representation               | 1  | 7.7%   |
| Protective/Restraining Order       | 1  | 7.7%   |



### Referrals to Service Providers

55

### Offers to Direct Connect

4

### Referrals to Other Resources

64

## Most-Referred Resources

Scarleteen

Rape, Abuse, and Incest National Network (RAINN)

Cyber Civil Rights Initiative (End Revenge Porn)

GoodTherapy.org

WomensLaw.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Nebraska State Report

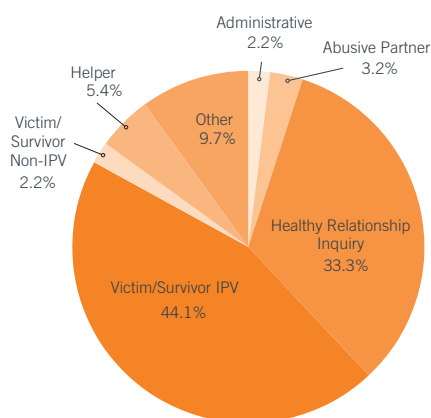
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **93 contacts** from Nebraska. The state ranks 38th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

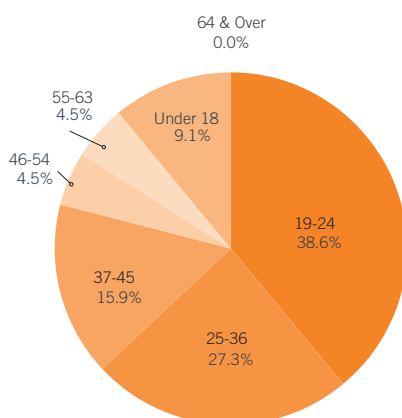
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 29        |
| Chat         | 48        |
| Text         | 16        |
| <b>Total</b> | <b>93</b> |

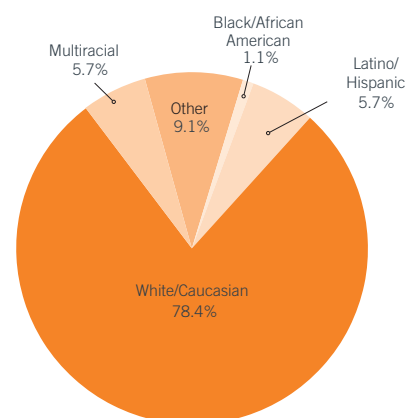
## Who is contacting loveisrespect from Nebraska?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Omaha        | 49.4%        |
| 2. Lincoln      | 23.0%        |
| 3. North Platte | 4.6%         |
| 4. Kearney      | 2.3%         |
| 5. Scottsbluff  | 2.3%         |
| 6. Seward       | 2.3%         |
| 7. Chappell     | 1.1%         |
| 8. Columbus     | 1.1%         |
| 9. Culbertson   | 1.1%         |
| 10. Friend      | 1.1%         |
| <b>Total:</b>   | <b>39.1%</b> |

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## What are victims experiencing?

# 85%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 38%

### Physical Abuse

*hitting, biting, choking, etc.*

# 21%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 13%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 13%

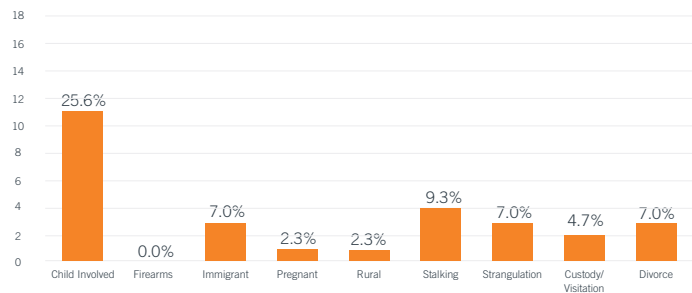
### Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 7  | 25.9% |
| Legal Advocacy                     | 9  | 33.3% |
| Individual Professional Counseling | 15 | 55.6% |
| DV Support Groups                  | 9  | 33.3% |
| Legal Representation               | 1  | 3.7%  |
| Protective/Restraining Order       | 4  | 14.8% |



### Referrals to Service Providers

**114**

### Offers to Direct Connect

**10**

### Referrals to Other Resources

**132**

### Most-Referred Resources

Scarleteen  
 WomensLaw.org  
 Your Life Your Voice (Boys Town)  
 Lundy Bancroft  
 Custody Prep for Moms

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Nevada State Report

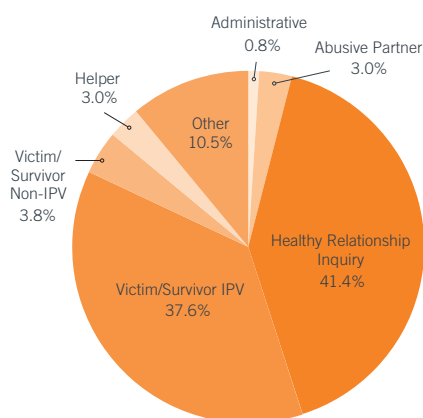
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **237 contacts** from Nevada. The state ranks 29th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

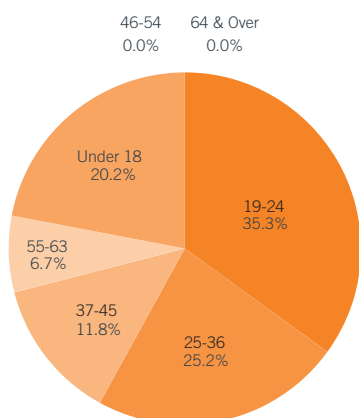
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 119        |
| Chat         | 96         |
| Text         | 21         |
| <b>Total</b> | <b>237</b> |

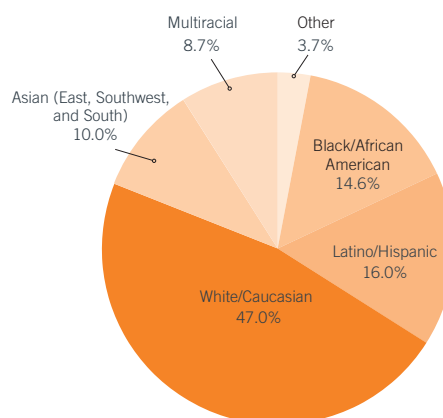
## Who is contacting loveisrespect from Nevada?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                     |              |
|---------------------|--------------|
| 1. Las Vegas        | 78.2%        |
| 2. Reno             | 11.4%        |
| 3. Henderson        | 3.9%         |
| 4. Sparks           | 1.7%         |
| 5. Gardnerville     | 1.3%         |
| 6. Carson City      | 0.9%         |
| 7. Virginia City    | 0.9%         |
| 8. Boulder City     | 0.4%         |
| 9. Elko             | 0.4%         |
| 10. North Las Vegas | 0.4%         |
| <b>Total:</b>       | <b>21.4%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 49%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 21%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 16%

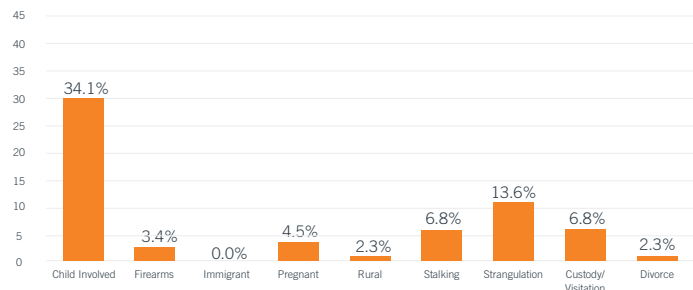
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 7  | 14.9% |
| Legal Advocacy                     | 17 | 36.2% |
| Individual Professional Counseling | 25 | 53.2% |
| DV Support Groups                  | 22 | 46.8% |
| Legal Representation               | 3  | 6.4%  |
| Protective/Restraining Order       | 5  | 10.6% |



### Referrals to Service Providers

**268**

### Offers to Direct Connect

**24**

### Referrals to Other Resources

**272**

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
Lundy Bancroft  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# New Hampshire State Report

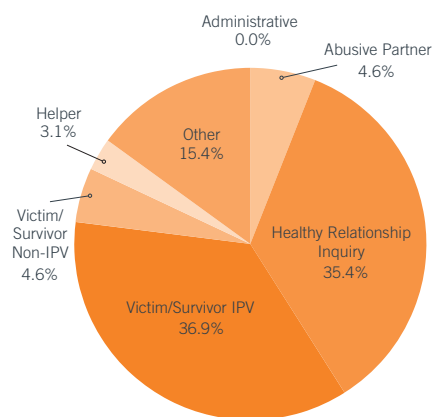
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **65 contacts** from New Hampshire. The state ranks 44th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

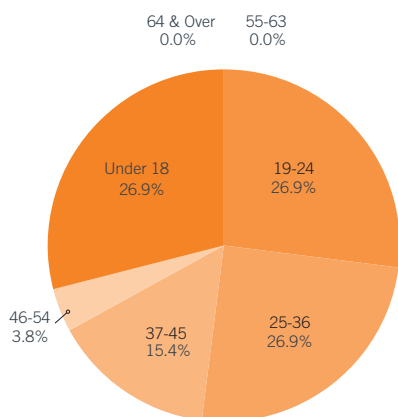
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 13        |
| Chat         | 43        |
| Text         | 9         |
| <b>Total</b> | <b>65</b> |

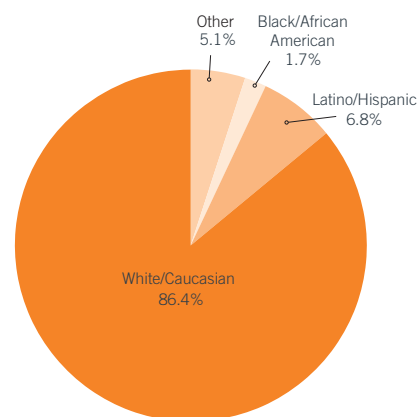
## Who is contacting loveisrespect from New Hampshire?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|               |              |
|---------------|--------------|
| 1. Manchester | 13.2%        |
| 2. Nashua     | 13.2%        |
| 3. Keene      | 7.5%         |
| 4. Concord    | 5.7%         |
| 5. Durham     | 5.7%         |
| 6. Derry      | 3.8%         |
| 7. Hanover    | 3.8%         |
| 8. Rindge     | 3.8%         |
| 9. Bedford    | 1.9%         |
| 10. Berlin    | 1.9%         |
| <b>Total:</b> | <b>47.2%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 97%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 45%

### Physical Abuse

*hitting, biting, choking, etc.*

# 21%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 14%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 10%

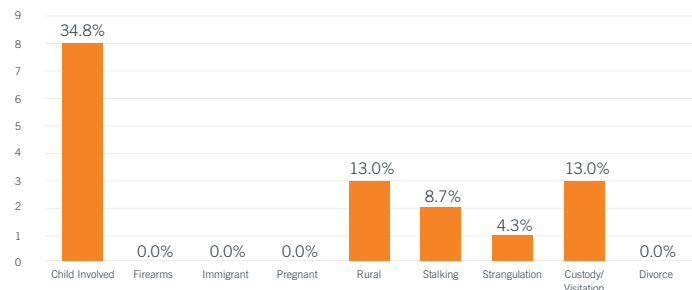
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 3 | 20.0% |
| Legal Advocacy                     | 7 | 46.7% |
| Individual Professional Counseling | 9 | 60.0% |
| DV Support Groups                  | 4 | 26.7% |
| Legal Representation               | 2 | 13.3% |
| Protective/Restraining Order       | 4 | 26.7% |



### Referrals to Service Providers

71

### Offers to Direct Connect

2

### Referrals to Other Resources

89

## Most-Referred Resources

WomensLaw.org  
GoodTherapy.org  
Pandora's Project  
Scarleteen  
LawHelp.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# New Jersey State Report

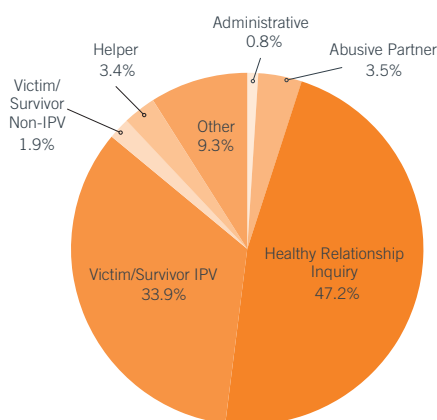
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **793 contacts** from New Jersey. The state ranks 7th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

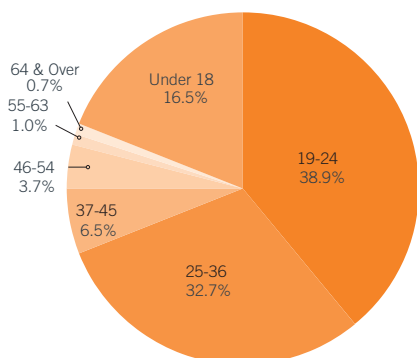
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 470        |
| Chat         | 232        |
| Text         | 91         |
| <b>Total</b> | <b>793</b> |

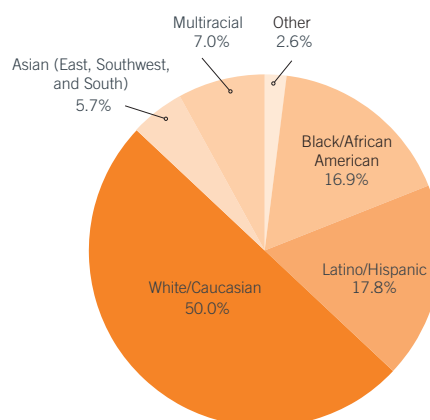
## Who is contacting loveisrespect from New Jersey?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Jersey City    | 9.3%         |
| 2. Hoboken        | 5.8%         |
| 3. Newark         | 4.8%         |
| 4. Clementon      | 3.1%         |
| 5. Edison         | 2.7%         |
| 6. Cherry Hill    | 2.5%         |
| 7. Camden         | 2.4%         |
| 8. New Brunswick  | 2.4%         |
| 9. East Orange    | 2.2%         |
| 10. Atlantic City | 1.9%         |
| <b>Total:</b>     | <b>28.0%</b> |

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## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 42%

### Physical Abuse

*hitting, biting, choking, etc.*

# 19%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 18%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 15%

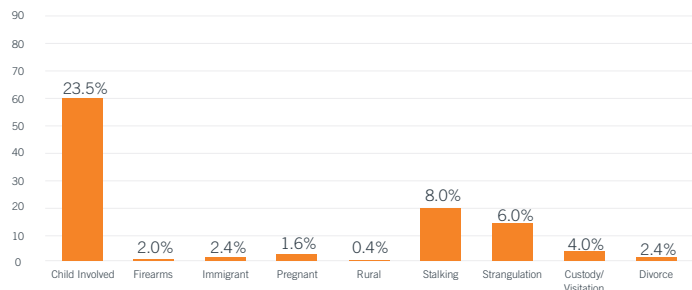
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 20  | 12.7% |
| Legal Advocacy                     | 40  | 25.5% |
| Individual Professional Counseling | 110 | 70.1% |
| DV Support Groups                  | 53  | 33.8% |
| Legal Representation               | 4   | 2.5%  |
| Protective/Restraining Order       | 18  | 11.5% |



### Referrals to Service Providers

**798**

### Offers to Direct Connect

**77**

### Referrals to Other Resources

**928**

### Most-Referred Resources

Scarleteen  
GoodTherapy.org  
211 - United Way  
WomensLaw.org  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# New Mexico State Report

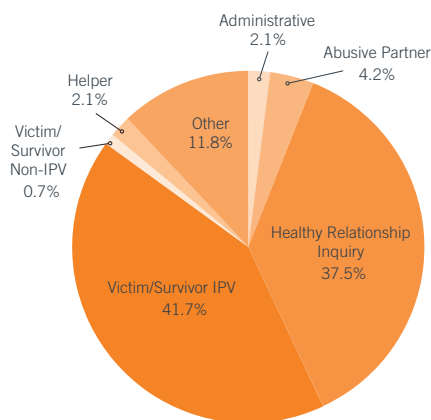
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **144 contacts** from New Mexico. The state ranks 35th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

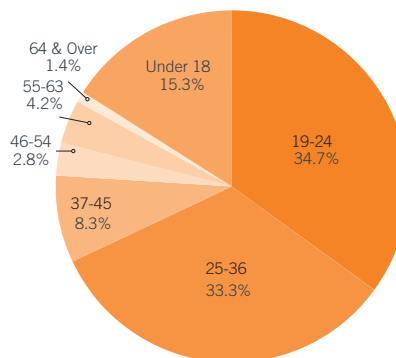
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 60         |
| Chat         | 54         |
| Text         | 30         |
| <b>Total</b> | <b>144</b> |

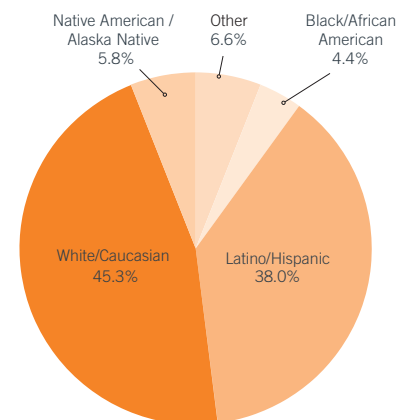
## Who is contacting loveisrespect from New Mexico?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Albuquerque | 41.6%        |
| 2. Santa Fe    | 9.5%         |
| 3. Las Cruces  | 8.8%         |
| 4. Rio Rancho  | 7.3%         |
| 5. Alamogordo  | 3.6%         |
| 6. Gallup      | 2.9%         |
| 7. Las Vegas   | 2.9%         |
| 8. Bernalillo  | 2.2%         |
| 9. Farmington  | 2.2%         |
| 10. Portales   | 2.2%         |
| <b>Total:</b>  | <b>41.6%</b> |

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## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 46%

### Physical Abuse

*hitting, biting, choking, etc.*

# 22%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 22%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

### Sexual Abuse

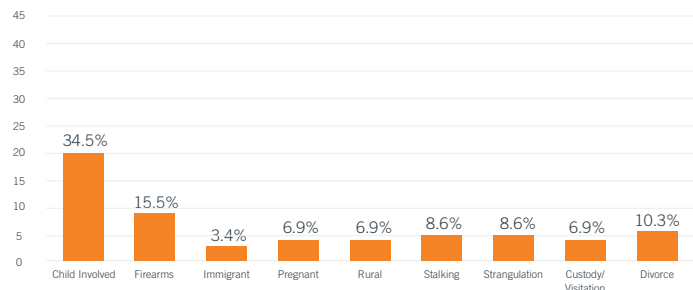
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 9  | 24.3% |
| Legal Advocacy                     | 14 | 37.8% |
| Individual Professional Counseling | 25 | 67.6% |
| DV Support Groups                  | 8  | 21.6% |
| Legal Representation               | 6  | 16.2% |
| Protective/Restraining Order       | 2  | 5.4%  |



### Referrals to Service Providers

**177**

### Offers to Direct Connect

**13**

### Referrals to Other Resources

**194**

## Most-Referred Resources

Scarleteen

GoodTherapy.org

National Suicide Prevention Lifeline

Aunt Bertha

211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# New York State Report

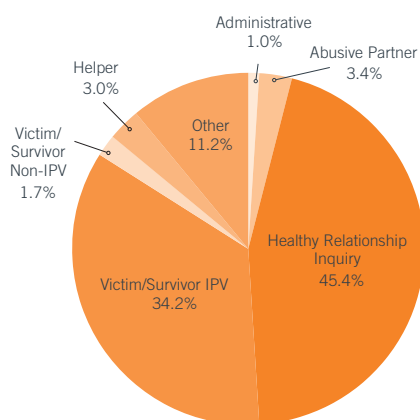
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **2,179 contacts** from New York. The state ranks 3rd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

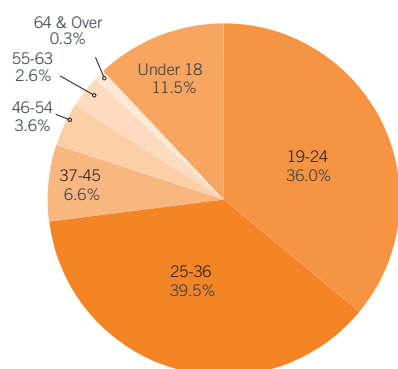
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |              |
|--------------|--------------|
| Phone        | 1,154        |
| Chat         | 767          |
| Text         | 258          |
| <b>Total</b> | <b>2,179</b> |

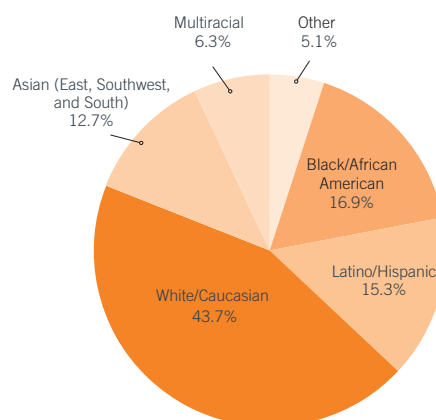
## Who is contacting loveisrespect from New York?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                     |              |
|---------------------|--------------|
| 1. New York         | 37.4%        |
| 2. Brooklyn         | 10.7%        |
| 3. Bronx            | 5.8%         |
| 4. Buffalo          | 4.8%         |
| 5. Queens Village   | 4.1%         |
| 6. Rochester        | 3.0%         |
| 7. Albany           | 2.4%         |
| 8. Long Island City | 1.6%         |
| 9. Syracuse         | 1.6%         |
| 10. Staten Island   | 1.5%         |
| <b>Total:</b>       | <b>35.5%</b> |

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# 94%

## Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 50%

## Physical Abuse

*hitting, biting, choking, etc.*

# 19%

## Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

## Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 17%

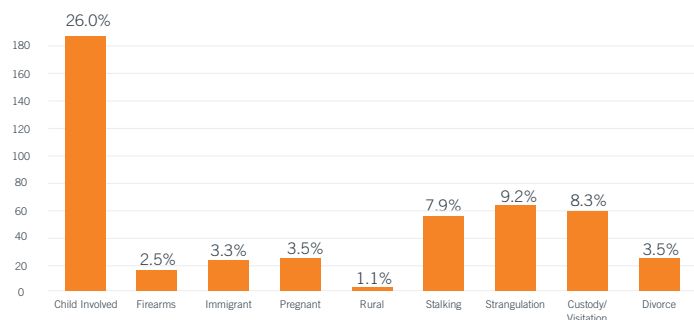
## Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 48  | 11.5% |
| Legal Advocacy                     | 114 | 27.3% |
| Individual Professional Counseling | 284 | 67.9% |
| DV Support Groups                  | 140 | 33.5% |
| Legal Representation               | 33  | 7.9%  |
| Protective/Restraining Order       | 42  | 10.0% |



### Referrals to Service Providers

**2,450**

### Offers to Direct Connect

**186**

### Referrals to Other Resources

**2,587**

## Most-Referred Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
Your Life Your Voice (Boys Town)  
211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# North Carolina State Report

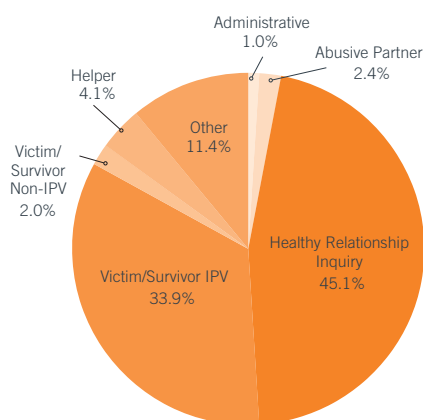
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **699 contacts** from North Carolina. The state ranks 10th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

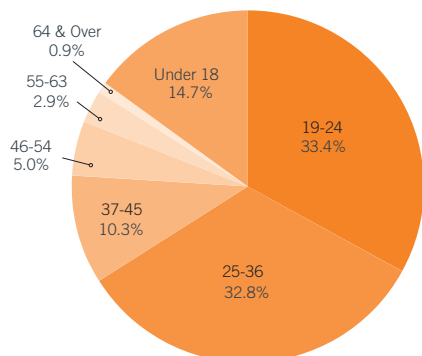
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 349        |
| Chat         | 257        |
| Text         | 93         |
| <b>Total</b> | <b>699</b> |

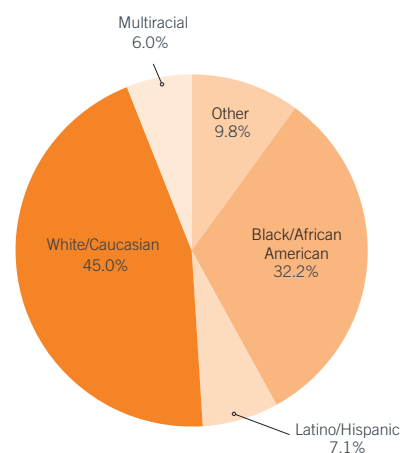
## Who is contacting loveisrespect from North Carolina?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Charlotte     | 19.5%        |
| 2. Raleigh       | 11.2%        |
| 3. Greensboro    | 6.9%         |
| 4. Fayetteville  | 6.0%         |
| 5. Greenville    | 3.9%         |
| 6. Wilmington    | 3.8%         |
| 7. Durham        | 3.6%         |
| 8. Hollister     | 3.0%         |
| 9. Winston Salem | 2.8%         |
| 10. Asheville    | 2.7%         |
| <b>Total:</b>    | <b>43.9%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 41%

### Physical Abuse

*hitting, biting, choking, etc.*

# 20%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 16%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 16%

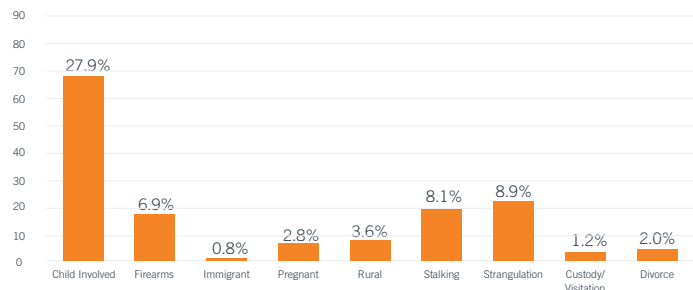
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 18 | 12.8% |
| Legal Advocacy                     | 42 | 29.8% |
| Individual Professional Counseling | 85 | 60.3% |
| DV Support Groups                  | 38 | 27.0% |
| Legal Representation               | 7  | 5.0%  |
| Protective/Restraining Order       | 10 | 7.1%  |



### Referrals to Service Providers

**739**

### Offers to Direct Connect

**47**

### Referrals to Other Resources

**832**

## Most-Referred Resources

Scarleteen  
GoodTherapy.org  
Your Life Your Voice (Boys Town)  
211 - United Way  
WomensLaw.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# North Dakota State Report

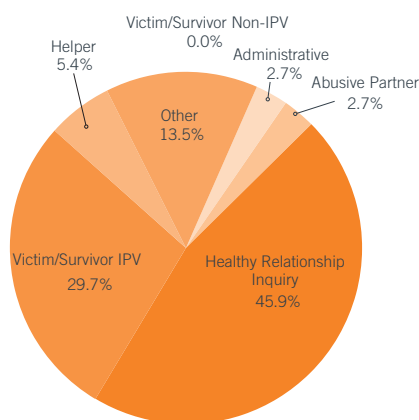
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **37 contacts** from North Dakota. The state ranks 49th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

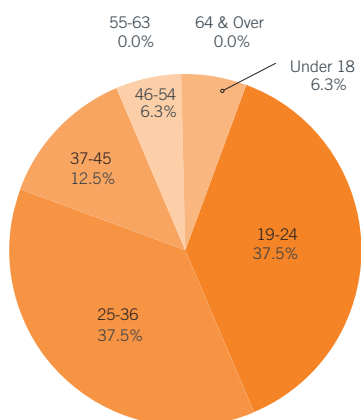
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |           |
|--------------|-----------|
| Phone        | 16        |
| Chat         | 18        |
| Text         | 3         |
| <b>Total</b> | <b>37</b> |

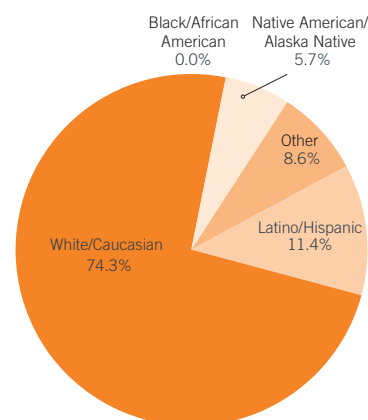
## Who is contacting loveisrespect from North Dakota?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Fargo         | 50.0%        |
| 2. Grand Forks   | 13.9%        |
| 3. Dickinson     | 8.3%         |
| 4. Minot         | 8.3%         |
| 5. Williston     | 5.6%         |
| 6. Bismarck      | 2.8%         |
| 7. Mandan        | 2.8%         |
| 8. Minot AFB     | 2.8%         |
| 9. Valley City   | 2.8%         |
| 10. Watford City | 2.8%         |
| <b>Total:</b>    | <b>50.0%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 100%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 42%

### Physical Abuse

*hitting, biting, choking, etc.*

# 25%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 8%

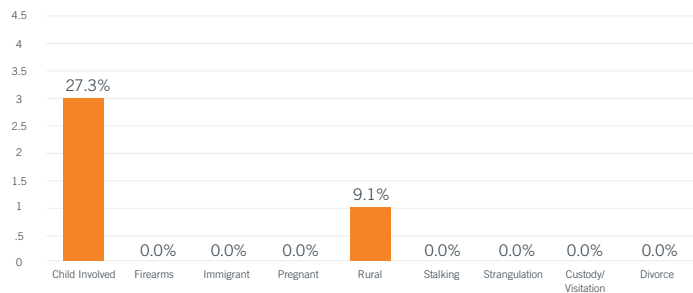
### Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 0 | 0.0%  |
| Legal Advocacy                     | 0 | 0.0%  |
| Individual Professional Counseling | 5 | 83.3% |
| DV Support Groups                  | 2 | 33.3% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 0 | 0.0%  |



### Referrals to Service Providers

36

### Offers to Direct Connect

2

### Referrals to Other Resources

39

### Most-Referred Resources

Scarleteen  
211 - United Way  
GoodTherapy.org  
National Housing Law Project  
National Suicide Prevention Lifeline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Ohio State Report

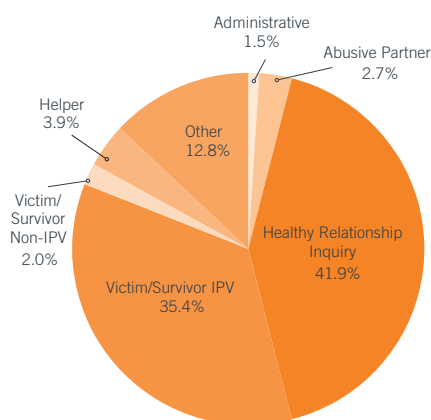
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **752 contacts** from Ohio. The state ranks 9th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

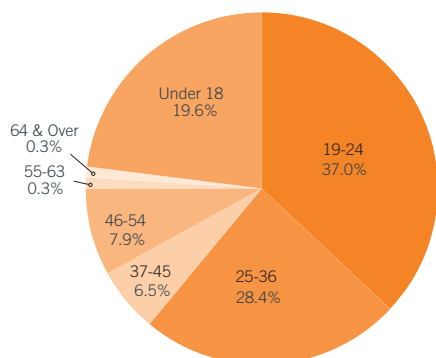
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 318        |
| Chat         | 332        |
| Text         | 102        |
| <b>Total</b> | <b>752</b> |

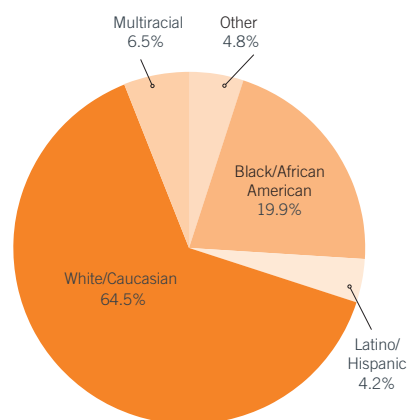
## Who is contacting loveisrespect from Ohio?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|               |              |
|---------------|--------------|
| 1. Cleveland  | 20.7%        |
| 2. Columbus   | 14.2%        |
| 3. Cincinnati | 9.4%         |
| 4. Akron      | 4.6%         |
| 5. Canton     | 4.1%         |
| 6. Toledo     | 3.9%         |
| 7. Dayton     | 3.6%         |
| 8. Piqua      | 1.6%         |
| 9. Youngstown | 1.3%         |
| 10. Parma     | 1.0%         |
| <b>Total:</b> | <b>43.8%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 47%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 19%

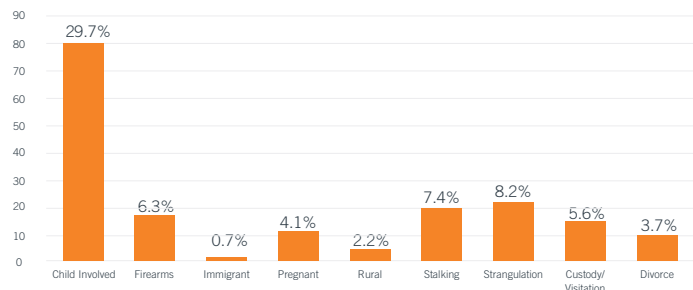
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 27  | 15.9% |
| Legal Advocacy                     | 50  | 29.4% |
| Individual Professional Counseling | 102 | 60.0% |
| DV Support Groups                  | 58  | 34.1% |
| Legal Representation               | 8   | 4.7%  |
| Protective/Restraining Order       | 16  | 9.4%  |



### Referrals to Service Providers

**809**

### Offers to Direct Connect

**44**

### Referrals to Other Resources

**906**

### Most-Referred Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Oklahoma State Report

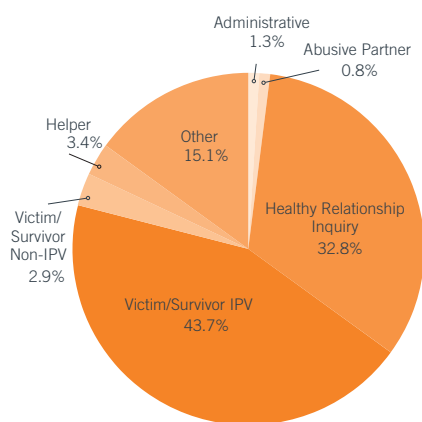
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **238 contacts** from Oklahoma. The state ranks 28th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

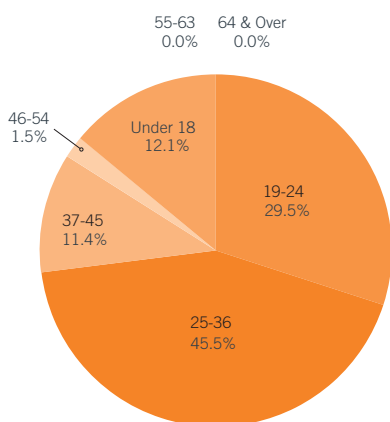
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 113        |
| Chat         | 93         |
| Text         | 32         |
| <b>Total</b> | <b>238</b> |

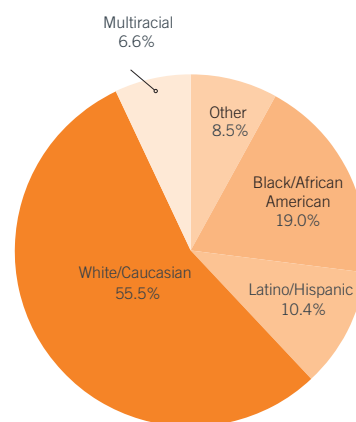
## Who is contacting loveisrespect from Oklahoma?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Oklahoma City | 26.2%        |
| 2. Tulsa         | 18.1%        |
| 3. Norman        | 9.0%         |
| 4. Edmond        | 5.0%         |
| 5. Shawnee       | 4.1%         |
| 6. Ada           | 3.6%         |
| 7. Enid          | 2.7%         |
| 8. Garber        | 2.3%         |
| 9. Stillwater    | 2.3%         |
| 10. Ardmore      | 1.8%         |
| <b>Total:</b>    | <b>48.9%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 45%

### Physical Abuse

*hitting, biting, choking, etc.*

# 18%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 16%

### Sexual Abuse

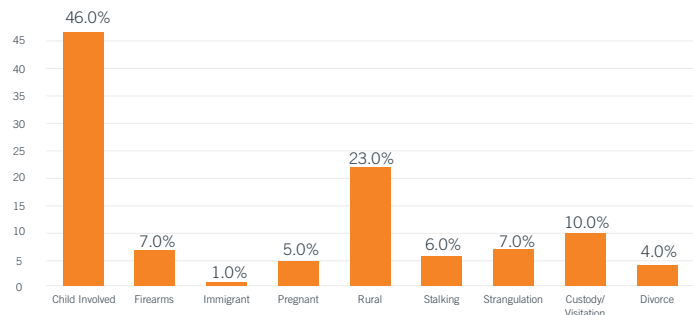
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 14 | 29.8% |
| Legal Advocacy                     | 25 | 53.2% |
| Individual Professional Counseling | 36 | 76.6% |
| DV Support Groups                  | 19 | 40.4% |
| Legal Representation               | 1  | 2.1%  |
| Protective/Restraining Order       | 6  | 12.8% |



### Referrals to Service Providers

**253**

### Offers to Direct Connect

**20**

### Referrals to Other Resources

**268**

### Most-REFERRED Resources

Scarleteen

GoodTherapy.org

WomensLaw.org

Rape, Abuse, and Incest National Network (RAINN)

211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Oregon State Report

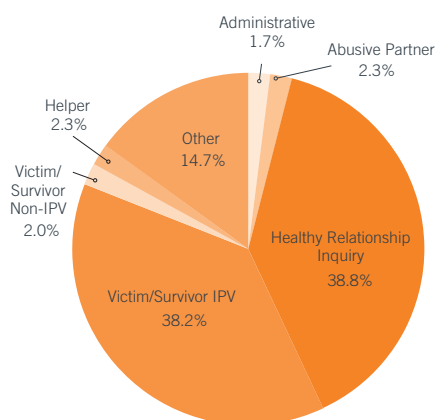
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **353 contacts** from Oregon. The state ranks 21st in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

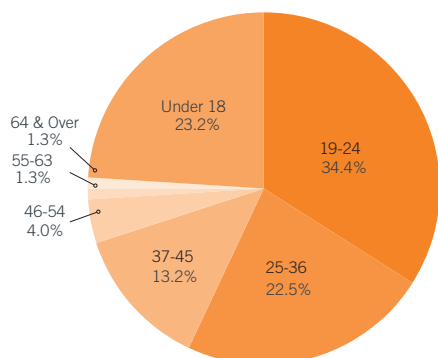
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 173        |
| Chat         | 144        |
| Text         | 36         |
| <b>Total</b> | <b>353</b> |

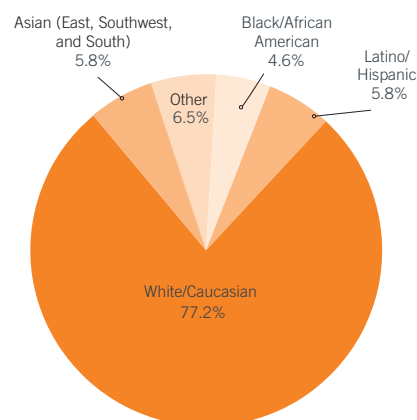
## Who is contacting loveisrespect from Oregon?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Portland     | 44.8%        |
| 2. Eugene       | 6.9%         |
| 3. Beaverton    | 5.7%         |
| 4. Salem        | 4.8%         |
| 5. Albany       | 3.6%         |
| 6. Forest Grove | 3.6%         |
| 7. Medford      | 3.3%         |
| 8. Hillsboro    | 2.4%         |
| 9. Newberg      | 2.1%         |
| 10. Roseburg    | 1.5%         |
| <b>Total:</b>   | <b>78.5%</b> |

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## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 55%

### Physical Abuse

*hitting, biting, choking, etc.*

# 20%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 17%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 16%

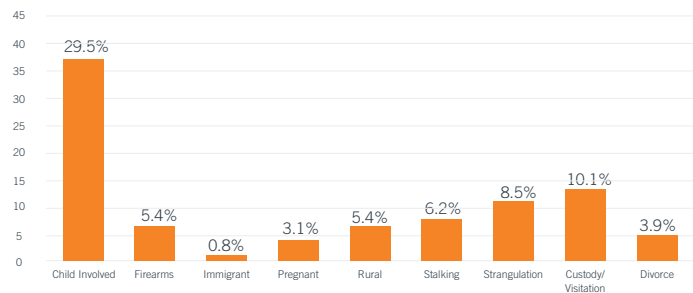
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 13 | 15.1% |
| Legal Advocacy                     | 24 | 27.9% |
| Individual Professional Counseling | 35 | 40.7% |
| DV Support Groups                  | 19 | 22.1% |
| Legal Representation               | 7  | 8.1%  |
| Protective/Restraining Order       | 7  | 8.1%  |



### Referrals to Service Providers

**421**

### Offers to Direct Connect

**30**

### Referrals to Other Resources

**406**

## Most-Referred Resources

Scarleteen

WomensLaw.org

GoodTherapy.org

211 - United Way

Rape, Abuse, and Incest National Network (RAINN)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Pennsylvania State Report

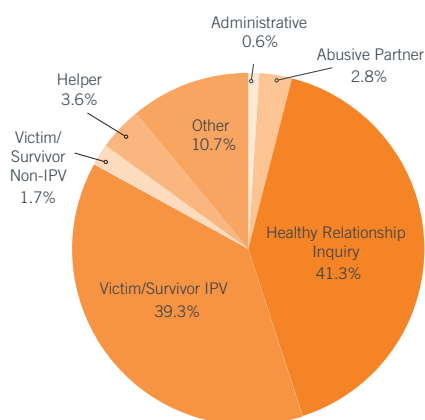
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **991 contacts** from Pennsylvania. The state ranks 6th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

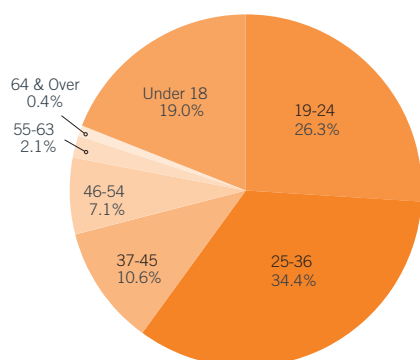
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 451        |
| Chat         | 401        |
| Text         | 139        |
| <b>Total</b> | <b>991</b> |

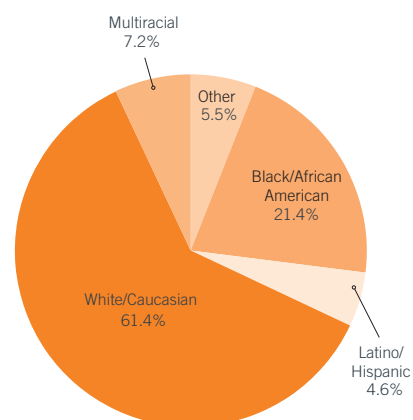
## Who is contacting loveisrespect from Pennsylvania?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Philadelphia | 32.5%        |
| 2. Pittsburgh   | 10.4%        |
| 3. Bethlehem    | 3.5%         |
| 4. Allentown    | 3.1%         |
| 5. York         | 3.0%         |
| 6. Lancaster    | 2.4%         |
| 7. Long Pond    | 2.4%         |
| 8. Harrisburg   | 2.3%         |
| 9. Reading      | 1.5%         |
| 10. Scranton    | 1.3%         |
| <b>Total:</b>   | <b>62.5%</b> |

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## What are victims experiencing?

# 96%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 49%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 22%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 21%

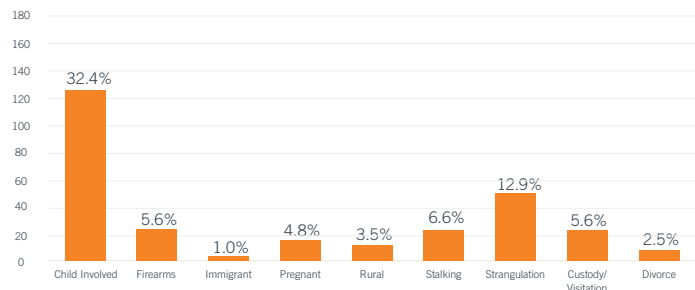
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 25  | 13.9% |
| Legal Advocacy                     | 78  | 43.3% |
| Individual Professional Counseling | 148 | 82.2% |
| DV Support Groups                  | 83  | 46.1% |
| Legal Representation               | 19  | 10.6% |
| Protective/Restraining Order       | 25  | 13.9% |



### Referrals to Service Providers

## 1,128

### Offers to Direct Connect

## 86

### Referrals to Other Resources

## 1,214

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Rhode Island State Report

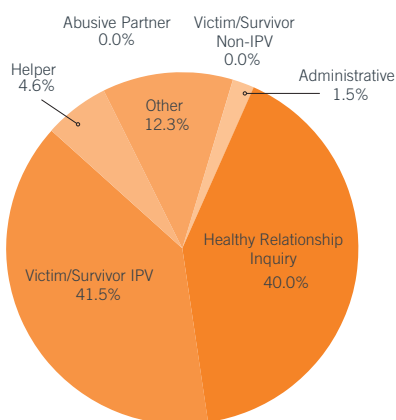
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **65 contacts** from Rhode Island. The state ranks 45th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

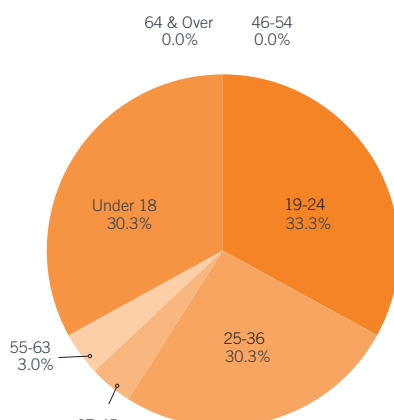
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |           |
|--------------|-----------|
| Phone        | 16        |
| Chat         | 41        |
| Text         | 8         |
| <b>Total</b> | <b>65</b> |

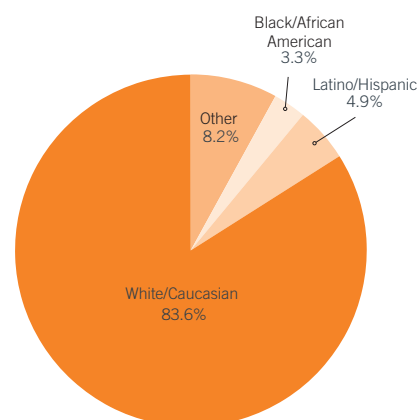
## Who is contacting loveisrespect from Rhode Island?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Providence   | 35.0%        |
| 2. Cranston     | 8.3%         |
| 3. Warwick      | 6.7%         |
| 4. Woonsocket   | 6.7%         |
| 5. Coventry     | 5.0%         |
| 6. Bristol      | 3.3%         |
| 7. Cumberland   | 3.3%         |
| 8. Narragansett | 3.3%         |
| 9. Newport      | 3.3%         |
| 10. Pawtucket   | 3.3%         |
| <b>Total:</b>   | <b>78.3%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 97%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 66%

### Physical Abuse

*hitting, biting, choking, etc.*

# 31%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 21%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 21%

### Sexual Abuse

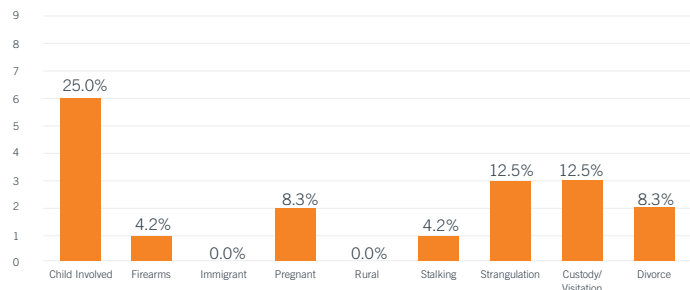
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 1 | 8.3%  |
| Legal Advocacy                     | 6 | 50.0% |
| Individual Professional Counseling | 9 | 75.0% |
| DV Support Groups                  | 2 | 16.7% |
| Legal Representation               | 2 | 16.7% |
| Protective/Restraining Order       | 2 | 16.7% |



### Referrals to Service Providers

73

### Offers to Direct Connect

3

### Referrals to Other Resources

79

## Most-Referred Resources

Scarleteen

GoodTherapy.org

Pandora's Project

Rape, Abuse, and Incest National Network (RAINN)

211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# South Carolina State Report

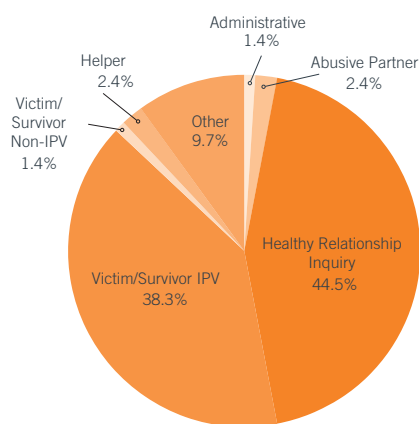
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **290 contacts** from South Carolina. The state ranks 25th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

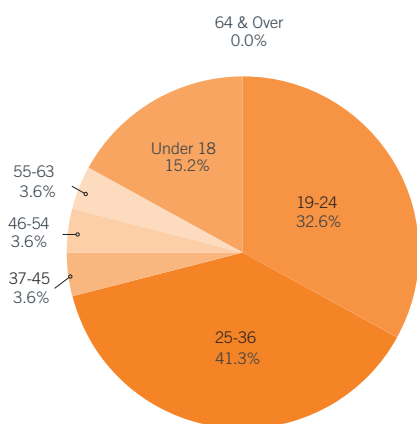
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |            |
|--------------|------------|
| Phone        | 124        |
| Chat         | 119        |
| Text         | 47         |
| <b>Total</b> | <b>290</b> |

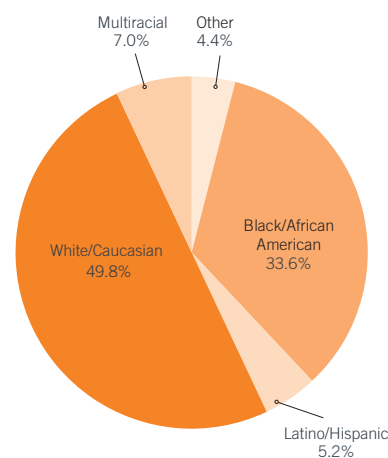
## Who is contacting loveisrespect from South Carolina?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                 |              |
|-----------------|--------------|
| 1. Columbia     | 18.0%        |
| 2. Bluffton     | 9.6%         |
| 3. Greenville   | 8.4%         |
| 4. Charleston   | 7.3%         |
| 5. Myrtle Beach | 5.4%         |
| 6. Spartanburg  | 5.0%         |
| 7. Rock Hill    | 3.4%         |
| 8. Lancaster    | 3.1%         |
| 9. Sumter       | 2.7%         |
| 10. Clemson     | 2.3%         |
| <b>Total:</b>   | <b>65.1%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 56%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 22%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 18%

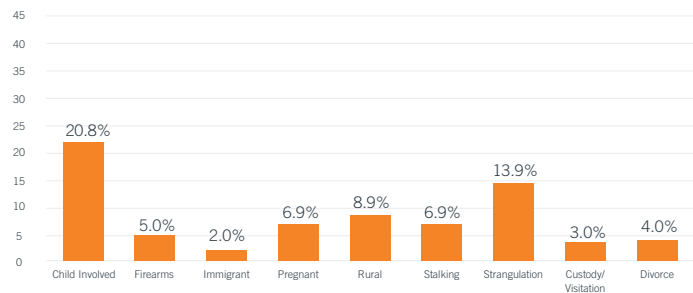
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 15 | 20.3% |
| Legal Advocacy                     | 24 | 32.4% |
| Individual Professional Counseling | 44 | 59.5% |
| DV Support Groups                  | 25 | 33.8% |
| Legal Representation               | 6  | 8.1%  |
| Protective/Restraining Order       | 9  | 12.2% |



### Referrals to Service Providers

## 322

### Offers to Direct Connect

## 16

### Referrals to Other Resources

## 347

### Most-Referred Resources

Scarleteen  
 WomensLaw.org  
 GoodTherapy.org  
 Your Life Your Voice (Boys Town)  
 National Suicide Prevention Lifeline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# South Dakota State Report

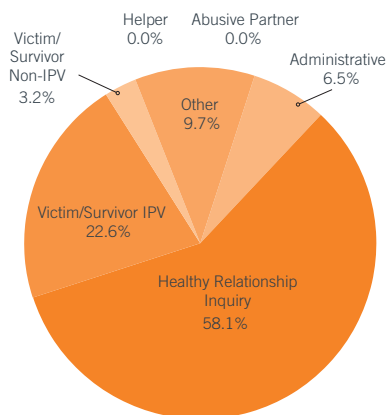
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **31 contacts** from South Dakota. The state ranks 51st in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

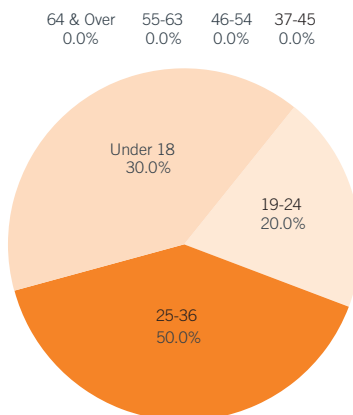
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 3         |
| Chat         | 24        |
| Text         | 4         |
| <b>Total</b> | <b>31</b> |

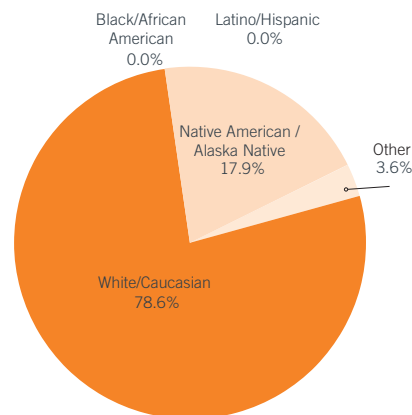
## Who is contacting loveisrespect from South Dakota?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Sioux Falls | 43.3%        |
| 2. Rapid City  | 13.3%        |
| 3. Yankton     | 13.3%        |
| 4. Aberdeen    | 3.3%         |
| 5. Brookings   | 3.3%         |
| 6. Harrisburg  | 3.3%         |
| 7. Hartford    | 3.3%         |
| 8. McLaughlin  | 3.3%         |
| 9. Mitchell    | 3.3%         |
| 10. Peever     | 3.3%         |
| <b>Total:</b>  | <b>93.3%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

88%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

63%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

25%

### Physical Abuse

*hitting, biting, choking, etc.*

25%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

13%

### Digital Abuse

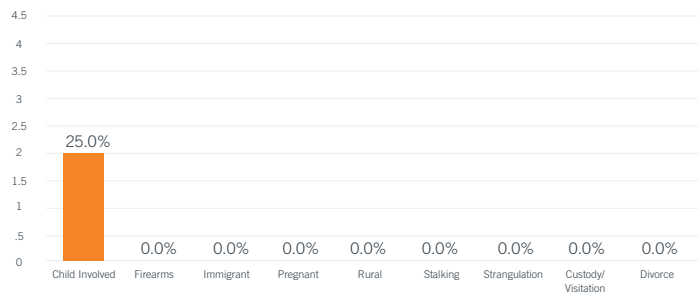
*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 1 | 20.0% |
| Legal Advocacy                     | 1 | 20.0% |
| Individual Professional Counseling | 1 | 20.0% |
| DV Support Groups                  | 1 | 20.0% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 0 | 0.0%  |



### Referrals to Service Providers

33

### Offers to Direct Connect

0

### Referrals to Other Resources

37

## Most-Referred Resources

Scarleteen

Pandora's Project

Rape, Abuse, and Incest National Network (RAINN)

Boys Town National loveisrespect

GoodTherapy.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Tennessee State Report

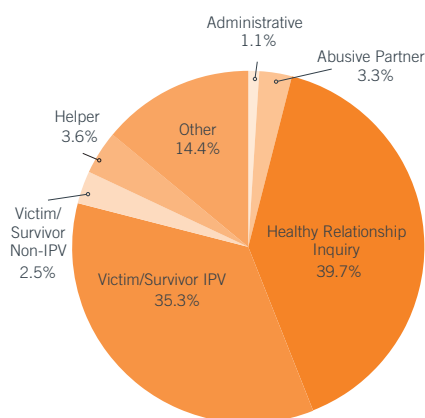
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **360 contacts** from South Tennessee. The state ranks 20th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

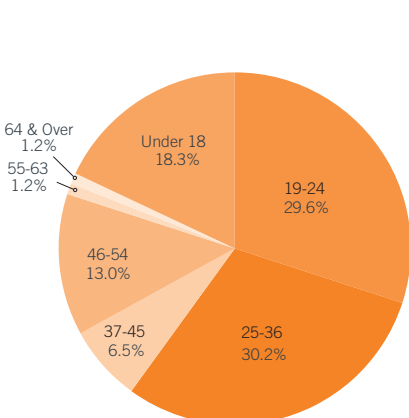
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 159        |
| Chat         | 147        |
| Text         | 54         |
| <b>Total</b> | <b>360</b> |

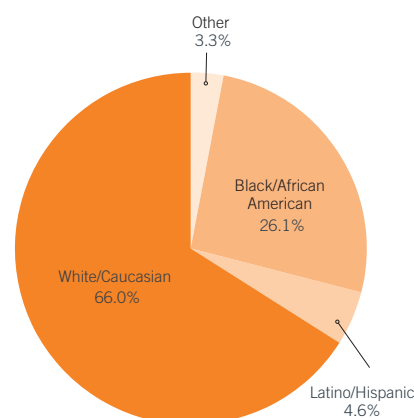
## Who is contacting loveisrespect from Tennessee?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Nashville     | 27.4%        |
| 2. Memphis       | 16.8%        |
| 3. Knoxville     | 7.3%         |
| 4. Chattanooga   | 7.0%         |
| 5. Clarksville   | 5.8%         |
| 6. Johnson City  | 2.7%         |
| 7. Jackson       | 2.1%         |
| 8. Cleveland     | 1.5%         |
| 9. Morristown    | 1.5%         |
| 10. Murfreesboro | 1.5%         |
| <b>Total:</b>    | <b>73.8%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 46%

### Physical Abuse

*hitting, biting, choking, etc.*

# 19%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 18%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 16%

### Sexual Abuse

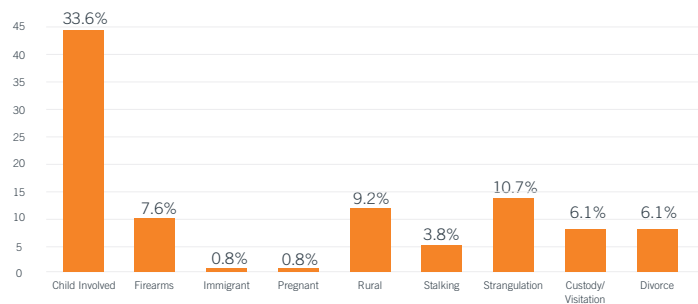
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 18 | 23.1% |
| Legal Advocacy                     | 24 | 30.8% |
| Individual Professional Counseling | 48 | 61.5% |
| DV Support Groups                  | 29 | 37.2% |
| Legal Representation               | 3  | 3.8%  |
| Protective/Restraining Order       | 7  | 9.0%  |



### Referrals to Service Providers

**395**

### Offers to Direct Connect

**28**

### Referrals to Other Resources

**453**

### Most-Referred Resources

211 - United Way  
GoodTherapy.org  
Lundy Bancroft  
National Suicide Prevention Lifeline  
Pandora's Project

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Texas State Report

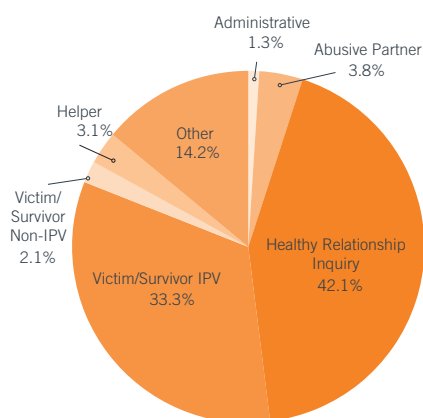
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **2,331 contacts** from Texas. The state ranks 2nd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

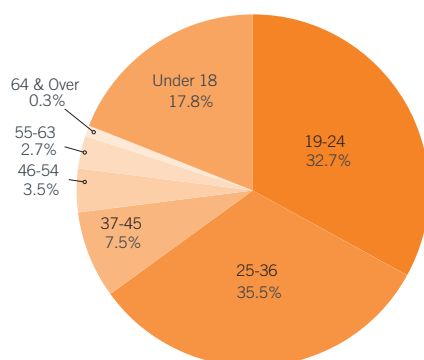
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |              |
|--------------|--------------|
| Phone        | 1,276        |
| Chat         | 767          |
| Text         | 288          |
| <b>Total</b> | <b>2,331</b> |

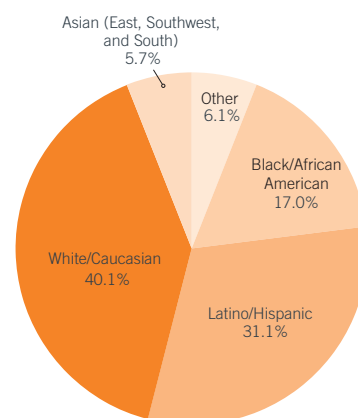
## Who is contacting loveisrespect from Texas?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Houston        | 16.5%        |
| 2. Dallas         | 13.9%        |
| 3. Austin         | 9.6%         |
| 4. Fort Worth     | 9.0%         |
| 5. San Antonio    | 9.0%         |
| 6. El Paso        | 2.4%         |
| 7. Corpus Christi | 1.7%         |
| 8. Arlington      | 1.5%         |
| 9. Denton         | 1.5%         |
| 10. Huntsville    | 1.4%         |
| <b>Total:</b>     | <b>66.6%</b> |

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## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 45%

### Physical Abuse

*hitting, biting, choking, etc.*

# 19%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 18%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 17%

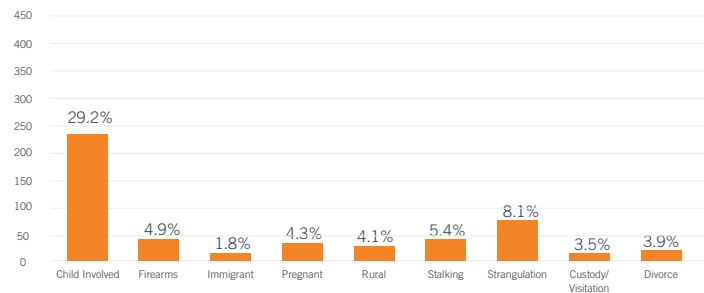
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |     |       |
|------------------------------------|-----|-------|
| DV Shelter                         | 70  | 13.4% |
| Legal Advocacy                     | 142 | 27.3% |
| Individual Professional Counseling | 334 | 64.1% |
| DV Support Groups                  | 157 | 30.1% |
| Legal Representation               | 28  | 5.4%  |
| Protective/Restraining Order       | 48  | 9.2%  |



### Referrals to Service Providers

**2,625**

### Offers to Direct Connect

**201**

### Referrals to Other Resources

**2,720**

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# Utah State Report

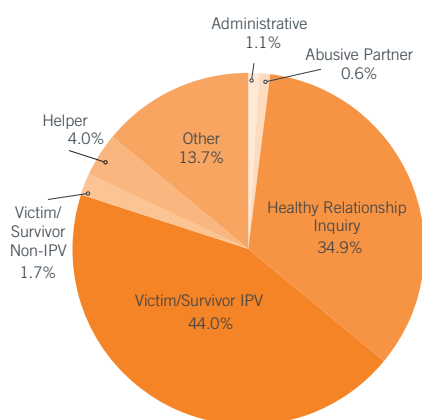
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **175 contacts** from Utah. The state ranks 32nd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

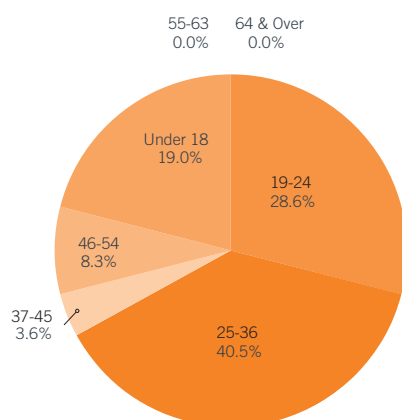
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 62         |
| Chat         | 86         |
| Text         | 27         |
| <b>Total</b> | <b>175</b> |

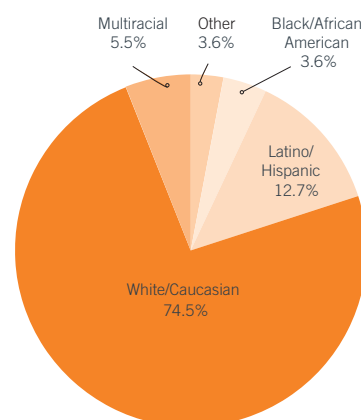
## Who is contacting loveisrespect from Utah?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Salt Lake City | 41.3%        |
| 2. Provo          | 6.3%         |
| 3. Washington     | 5.6%         |
| 4. Ogden          | 5.0%         |
| 5. Saint George   | 4.4%         |
| 6. Logan          | 3.1%         |
| 7. Orem           | 3.1%         |
| 8. Cedar City     | 2.5%         |
| 9. Lehi           | 2.5%         |
| 10. Riverton      | 2.5%         |
| <b>Total:</b>     | <b>76.3%</b> |

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## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 50%

### Physical Abuse

*hitting, biting, choking, etc.*

# 30%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 21%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 10%

### Digital Abuse

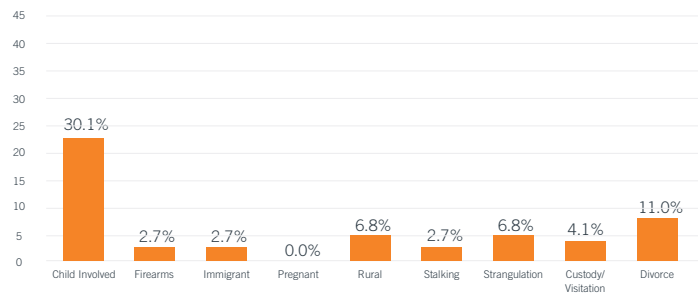
*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 8  | 18.6% |
| Legal Advocacy                     | 10 | 23.3% |
| Individual Professional Counseling | 30 | 69.8% |
| DV Support Groups                  | 19 | 44.2% |
| Legal Representation               | 0  | 0.0%  |
| Protective/Restraining Order       | 3  | 7.0%  |



### Referrals to Service Providers

## 202

### Offers to Direct Connect

## 9

### Referrals to Other Resources

## 210

## Most-Referred Resources

Scarleteen

Rape, Abuse, and Incest National Network (RAINN)

GoodTherapy.org

211 - United Way

WomensLaw.org

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Vermont State Report

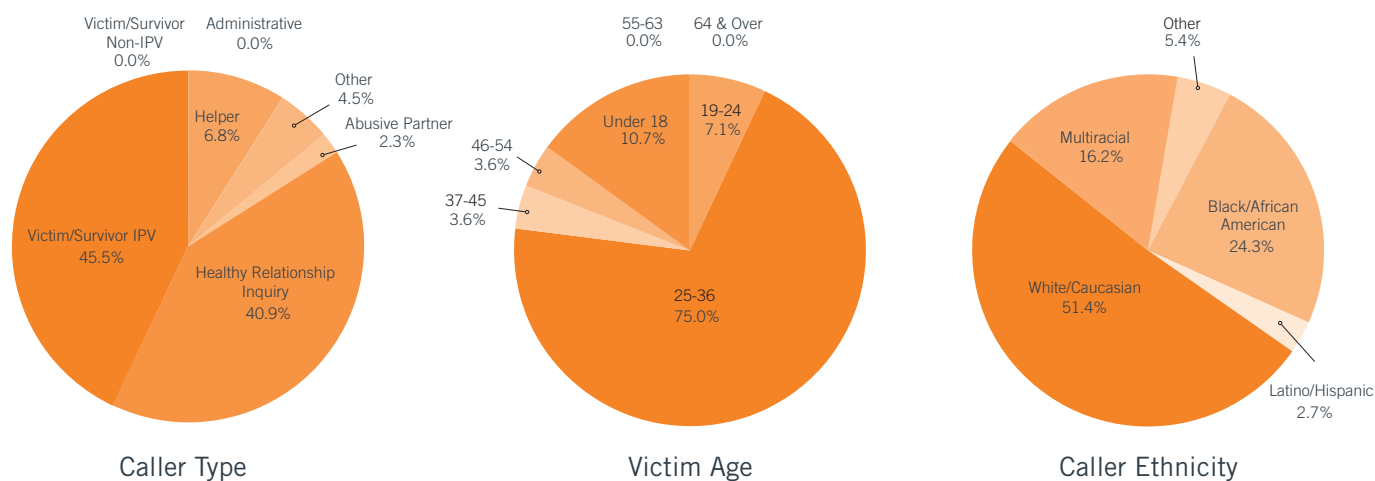
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **44 contacts** from Vermont. The state ranks 48th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |           |
|--------------|-----------|
| Phone        | 27        |
| Chat         | 12        |
| Text         | 5         |
| <b>Total</b> | <b>44</b> |

## Who is contacting loveisrespect from Vermont?



### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Burlington     | 59.1%        |
| 2. Montpelier     | 4.5%         |
| 3. Barre          | 2.3%         |
| 4. Bennington     | 2.3%         |
| 5. Berlin         | 2.3%         |
| 6. Center Rutland | 2.3%         |
| 7. Essex          | 2.3%         |
| 8. Essex Junction | 2.3%         |
| 9. Jericho        | 2.3%         |
| 10. Manchester    | 2.3%         |
| <b>Total:</b>     | <b>81.8%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 100%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 35%

### Physical Abuse

*hitting, biting, choking, etc.*

# 30%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 22%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 13%

### Sexual Abuse

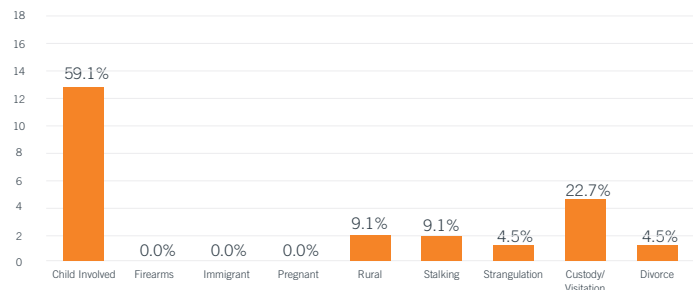
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 2 | 18.2% |
| Legal Advocacy                     | 4 | 36.4% |
| Individual Professional Counseling | 6 | 54.5% |
| DV Support Groups                  | 3 | 27.3% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 0 | 0.0%  |



### Referrals to Service Providers

50

### Offers to Direct Connect

3

### Referrals to Other Resources

53

## Most-Referred Resources

GoodTherapy.org

Scarleteen

WomensLaw.org

Abuse of Power

Angel Flight West

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Virginia State Report

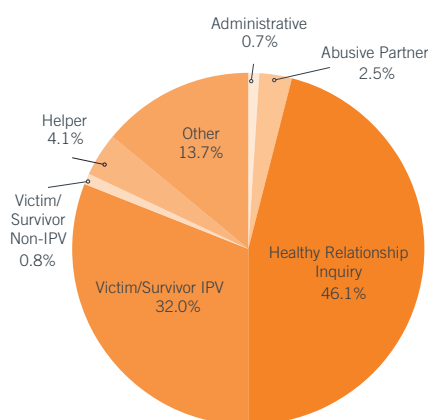
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **590 contacts** from Virginia. The state ranks 14th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

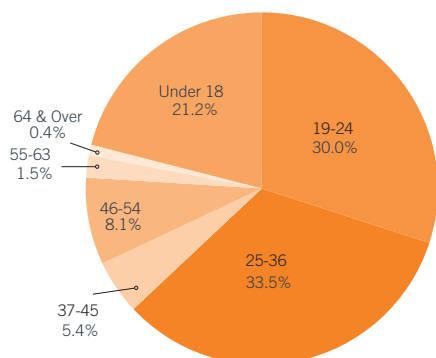
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 258        |
| Chat         | 269        |
| Text         | 63         |
| <b>Total</b> | <b>590</b> |

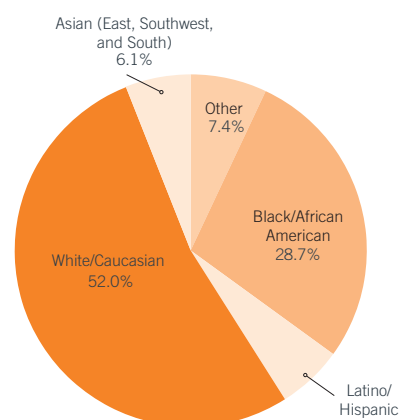
## Who is contacting loveisrespect from Virginia?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                   |              |
|-------------------|--------------|
| 1. Richmond       | 18.5%        |
| 2. Fairfax        | 6.9%         |
| 3. Arlington      | 4.5%         |
| 4. Virginia Beach | 4.1%         |
| 5. Alexandria     | 3.2%         |
| 6. Suffolk        | 3.2%         |
| 7. Woodbridge     | 2.6%         |
| 8. Norfolk        | 2.4%         |
| 9. Chesapeake     | 2.2%         |
| 10. Newport News  | 2.2%         |
| <b>Total:</b>     | <b>49.8%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 44%

### Physical Abuse

*hitting, biting, choking, etc.*

# 21%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 18%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 16%

### Economic/Financial Abuse

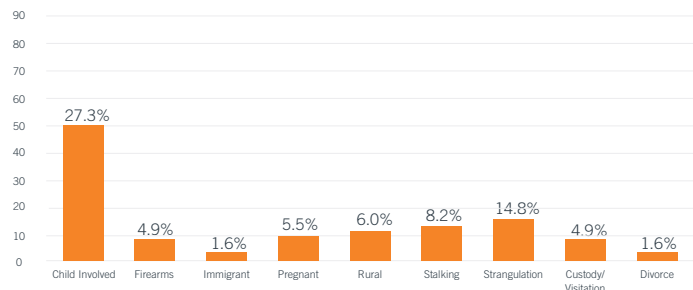
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 20 | 17.4% |
| Legal Advocacy                     | 35 | 30.4% |
| Individual Professional Counseling | 88 | 76.5% |
| DV Support Groups                  | 46 | 40.0% |
| Legal Representation               | 5  | 4.3%  |
| Protective/Restraining Order       | 9  | 7.8%  |



### Referrals to Service Providers

**661**

### Offers to Direct Connect

**36**

### Referrals to Other Resources

**724**

## Most-Referred Resources

Scarleteen  
 GoodTherapy.org  
 WomensLaw.org  
 Your Life Your Voice (Boys Town)  
 211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Washington State Report

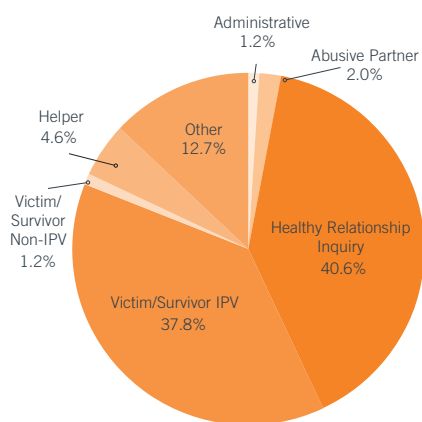
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **695 contacts** from Washington State. The state ranks 11th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

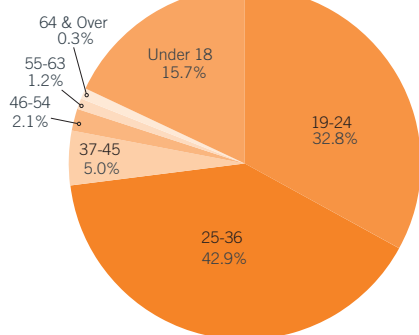
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 266        |
| Chat         | 364        |
| Text         | 65         |
| <b>Total</b> | <b>695</b> |

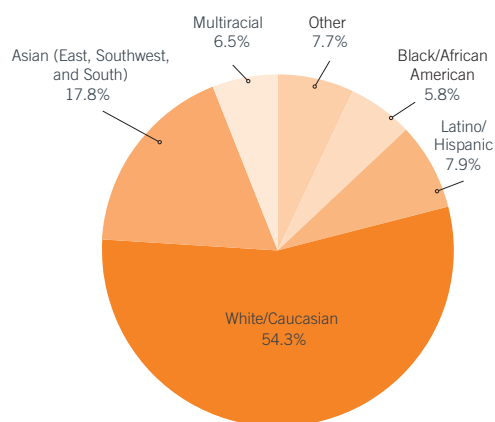
## Who is contacting loveisrespect from Washington?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|               |              |
|---------------|--------------|
| 1. Seattle    | 42.5%        |
| 2. Tacoma     | 5.9%         |
| 3. Vancouver  | 5.6%         |
| 4. Spokane    | 4.6%         |
| 5. Kirkland   | 2.6%         |
| 6. Olympia    | 2.6%         |
| 7. Everett    | 2.3%         |
| 8. Bellevue   | 2.1%         |
| 9. Yakima     | 2.1%         |
| 10. Washougal | 1.7%         |
| <b>Total:</b> | <b>72.1%</b> |

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## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 37%

### Physical Abuse

*hitting, biting, choking, etc.*

# 26%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 16%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 15%

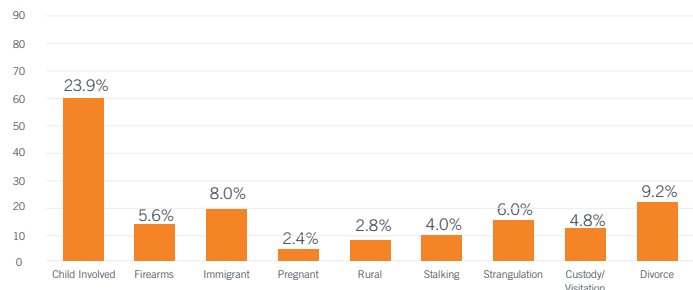
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 22 | 14.7% |
| Legal Advocacy                     | 57 | 38.0% |
| Individual Professional Counseling | 83 | 55.3% |
| DV Support Groups                  | 64 | 42.7% |
| Legal Representation               | 14 | 9.3%  |
| Protective/Restraining Order       | 12 | 8.0%  |



### Referrals to Service Providers

**844**

### Offers to Direct Connect

**43**

### Referrals to Other Resources

**830**

## Most-Referred Resources

Scarleteen  
 WomensLaw.org  
 GoodTherapy.org  
 211 - United Way  
 National Suicide Prevention Lifeline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*





# West Virginia State Report

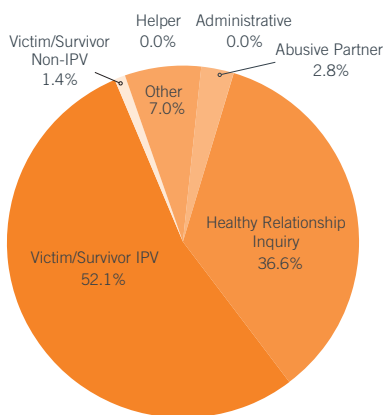
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **71 contacts** from West Virginia. The state ranks 43rd in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

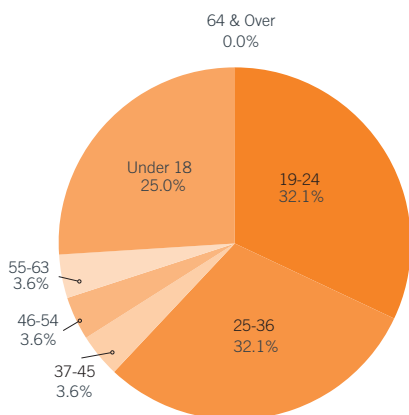
\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.

|              |           |
|--------------|-----------|
| Phone        | 16        |
| Chat         | 33        |
| Text         | 22        |
| <b>Total</b> | <b>71</b> |

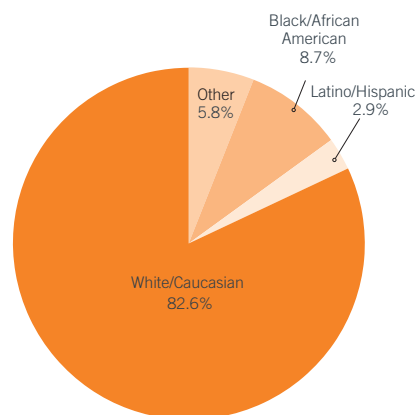
## Who is contacting loveisrespect from West Virginia?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                |              |
|----------------|--------------|
| 1. Charleston  | 30.3%        |
| 2. Morgantown  | 9.1%         |
| 3. Huntington  | 7.6%         |
| 4. Martinsburg | 4.5%         |
| 5. Colliers    | 3.0%         |
| 6. Fairmont    | 3.0%         |
| 7. Parkersburg | 3.0%         |
| 8. Philippi    | 3.0%         |
| 9. Wheeling    | 3.0%         |
| 10. Benwood    | 1.5%         |
| <b>Total:</b>  | <b>68.2%</b> |

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## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 32%

### Physical Abuse

*hitting, biting, choking, etc.*

# 26%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 18%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 13%

### Sexual Abuse

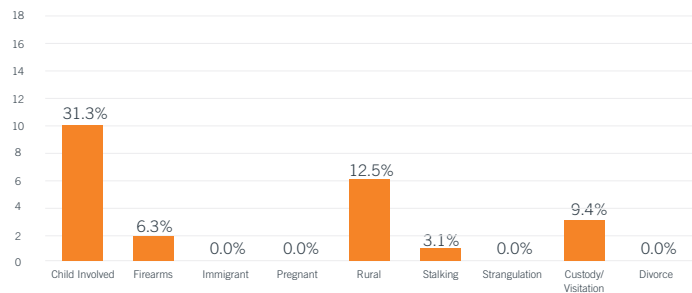
*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |       |
|------------------------------------|---|-------|
| DV Shelter                         | 3 | 16.7% |
| Legal Advocacy                     | 3 | 16.7% |
| Individual Professional Counseling | 8 | 44.4% |
| DV Support Groups                  | 5 | 27.8% |
| Legal Representation               | 0 | 0.0%  |
| Protective/Restraining Order       | 0 | 0.0%  |



### Referrals to Service Providers

76

### Offers to Direct Connect

4

### Referrals to Other Resources

97

## Most-Referred Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
calm.com

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Wisconsin State Report

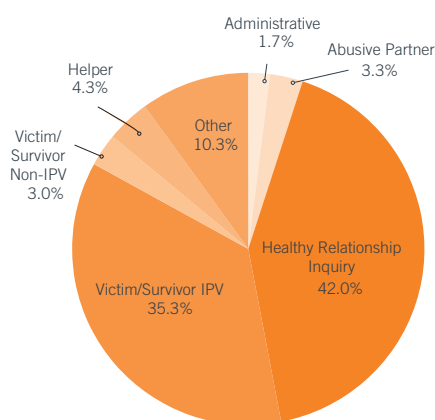
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **300 contacts** from Wisconsin. The state ranks 24th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

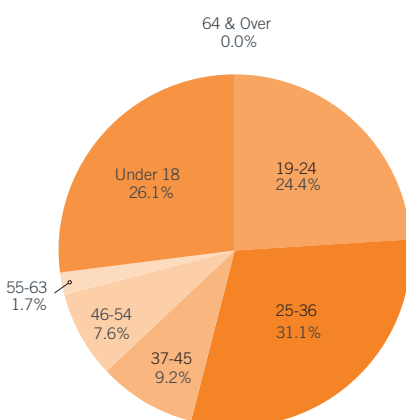
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 114        |
| Chat         | 130        |
| Text         | 56         |
| <b>Total</b> | <b>300</b> |

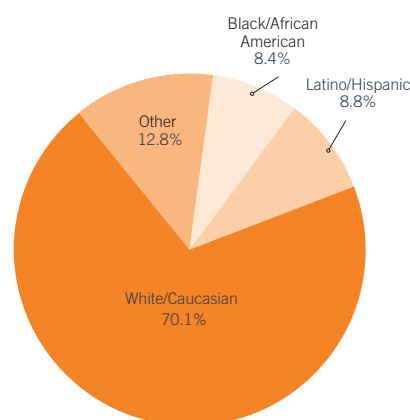
## Who is contacting loveisrespect from Wisconsin?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|               |              |
|---------------|--------------|
| 1. Milwaukee  | 28.6%        |
| 2. Madison    | 11.0%        |
| 3. Green Bay  | 7.7%         |
| 4. La Crosse  | 2.6%         |
| 5. Oshkosh    | 2.2%         |
| 6. Waukesha   | 2.2%         |
| 7. Hayward    | 1.8%         |
| 8. Kenosha    | 1.8%         |
| 9. Neenah     | 1.8%         |
| 10. Wausau    | 1.8%         |
| <b>Total:</b> | <b>61.5%</b> |

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## What are victims experiencing?

# 93%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 55%

### Physical Abuse

*hitting, biting, choking, etc.*

# 27%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 17%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 16%

### Digital Abuse

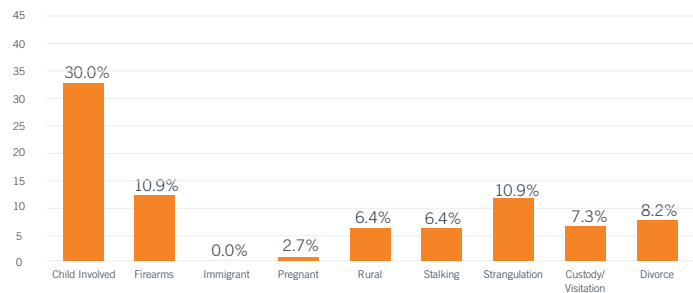
*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 21 | 24.4% |
| Legal Advocacy                     | 20 | 23.3% |
| Individual Professional Counseling | 32 | 37.2% |
| DV Support Groups                  | 18 | 20.9% |
| Legal Representation               | 7  | 8.1%  |
| Protective/Restraining Order       | 15 | 17.4% |



### Referrals to Service Providers

**333**

### Offers to Direct Connect

**32**

### Referrals to Other Resources

**381**

## Most-Referred Resources

Scarleteen

GoodTherapy.org

Your Life Your Voice (Boys Town)

WomensLaw.org

National Suicide Prevention Lifeline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Wyoming State Report

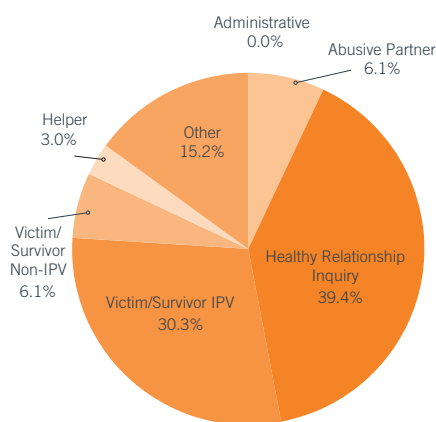
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **33 contacts** from Wyoming. The state ranks 50th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

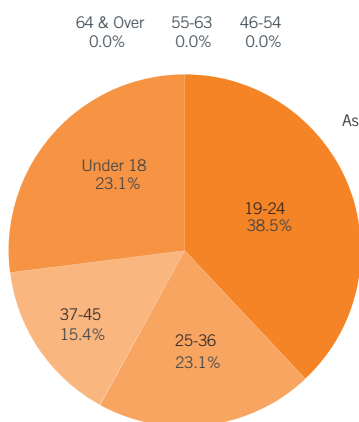
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |           |
|--------------|-----------|
| Phone        | 11        |
| Chat         | 13        |
| Text         | 9         |
| <b>Total</b> | <b>33</b> |

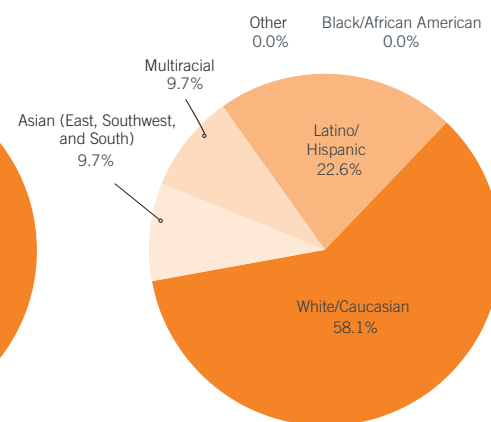
## Who is contacting loveisrespect from Wyoming?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse  
**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.  
**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher  
**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present  
**Administrative** – someone seeking basic information, rather than advocacy  
**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

|                  |              |
|------------------|--------------|
| 1. Casper        | 18.5%        |
| 2. Laramie       | 14.8%        |
| 3. Cheyenne      | 11.1%        |
| 4. Fort Laramie  | 7.4%         |
| 5. Lusk          | 7.4%         |
| 6. Rock Springs  | 7.4%         |
| 7. Atlantic City | 3.7%         |
| 8. Buford        | 3.7%         |
| 9. Douglas       | 3.7%         |
| 10. Evansville   | 3.7%         |
| <b>Total:</b>    | <b>81.5%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 85%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 38%

### Physical Abuse

*hitting, biting, choking, etc.*

# 38%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 23%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 15%

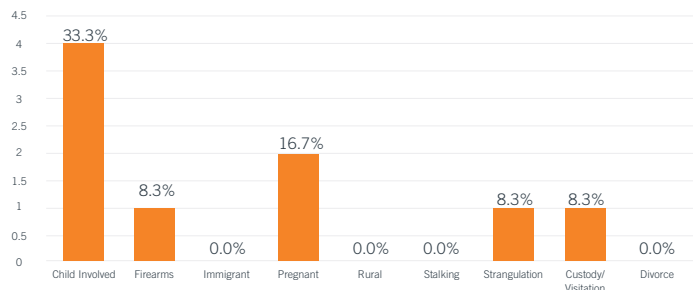
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |   |        |
|------------------------------------|---|--------|
| DV Shelter                         | 1 | 20.0%  |
| Legal Advocacy                     | 3 | 60.0%  |
| Individual Professional Counseling | 5 | 100.0% |
| DV Support Groups                  | 2 | 40.0%  |
| Legal Representation               | 0 | 0.0%   |
| Protective/Restraining Order       | 0 | 0.0%   |



### Referrals to Service Providers

28

### Offers to Direct Connect

2

### Referrals to Other Resources

49

### Most-REFERRED Resources

Scarleteen  
Your Life Your Voice (Boys Town)  
GoodTherapy.org  
Half of U.S.  
National Parent Helpline

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*



# Washington DC State Report

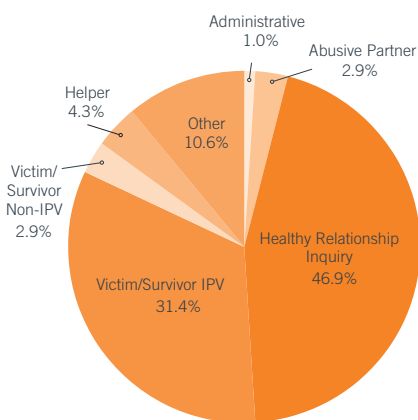
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **207 contacts** from Washington DC. The state ranks 31st in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

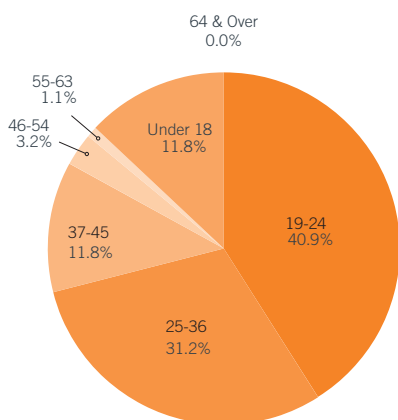
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

|              |            |
|--------------|------------|
| Phone        | 108        |
| Chat         | 94         |
| Text         | 15         |
| <b>Total</b> | <b>207</b> |

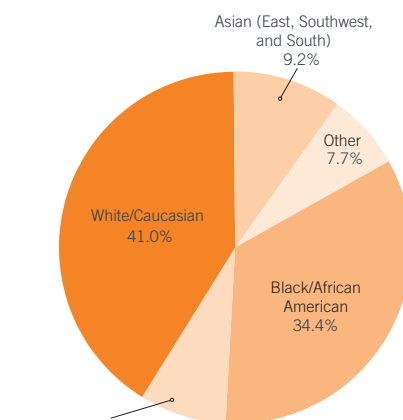
## Who is contacting loveisrespect from Washington DC?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

*Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse*

*Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.*

*Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher*

*Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present*

*Administrative – someone seeking basic information, rather than advocacy*

*Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner*

*Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback*

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## What are victims experiencing?

# 92%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 35%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 10%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 8%

### Economic/Financial Abuse

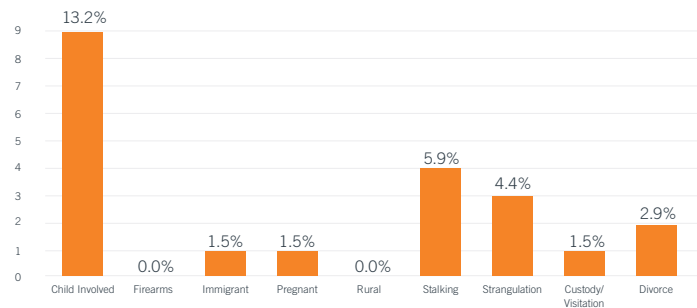
*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

|                                    |    |       |
|------------------------------------|----|-------|
| DV Shelter                         | 3  | 7.0%  |
| Legal Advocacy                     | 10 | 23.3% |
| Individual Professional Counseling | 25 | 58.1% |
| DV Support Groups                  | 9  | 20.9% |
| Legal Representation               | 0  | 0.0%  |
| Protective/Restraining Order       | 3  | 7.0%  |



### Referrals to Service Providers

**242**

### Offers to Direct Connect

**16**

### Referrals to Other Resources

**230**

## Most-Referred Resources

Scarleteen  
 GoodTherapy.org  
 WomensLaw.org  
 Your Life Your Voice (Boys Town)  
 211 - United Way

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*