



# Pennsylvania State Report

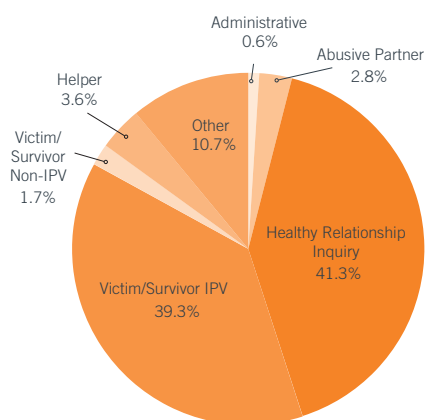
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **991 contacts** from Pennsylvania. The state ranks 6th in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

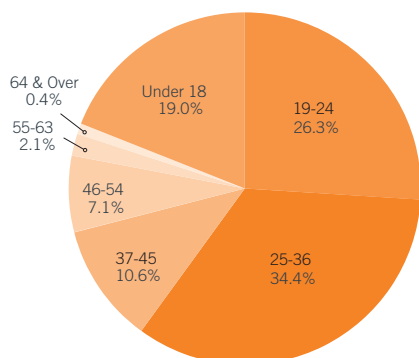
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

Phone	451
Chat	401
Text	139
<b>Total</b>	<b>991</b>

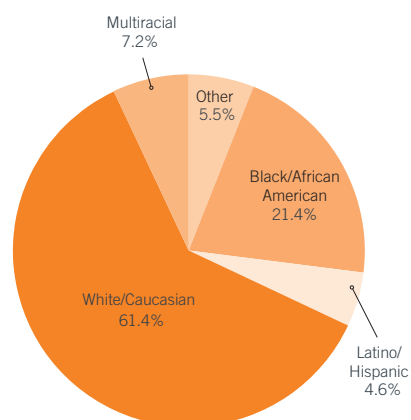
## Who is contacting loveisrespect from Pennsylvania?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

1. Philadelphia	32.5%
2. Pittsburgh	10.4%
3. Bethlehem	3.5%
4. Allentown	3.1%
5. York	3.0%
6. Lancaster	2.4%
7. Long Pond	2.4%
8. Harrisburg	2.3%
9. Reading	1.5%
10. Scranton	1.3%
<b>Total:</b>	<b>62.5%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 96%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 49%

### Physical Abuse

*hitting, biting, choking, etc.*

# 24%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 22%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 21%

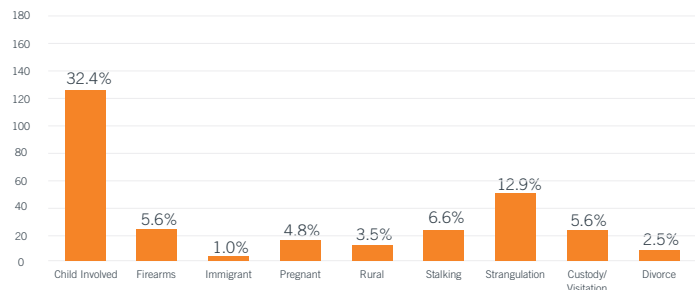
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	25	13.9%
Legal Advocacy	78	43.3%
Individual Professional Counseling	148	82.2%
DV Support Groups	83	46.1%
Legal Representation	19	10.6%
Protective/Restraining Order	25	13.9%



### Referrals to Service Providers

## 1,128

### Offers to Direct Connect

## 86

### Referrals to Other Resources

## 1,214

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*