



# California State Report

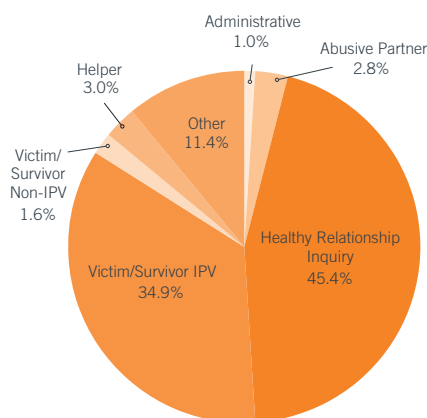
Based on loveisrespect contacts documented January–December 2017

In 2017, loveisrespect documented\* **4,579 contacts** from California. The state ranks 1st in terms of contact volume. loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

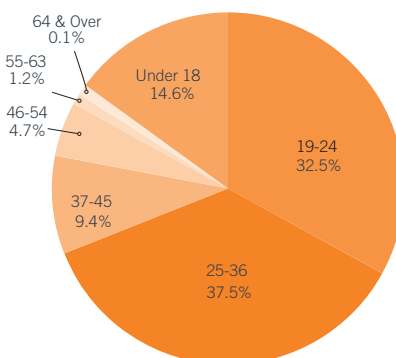
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed by the caller, chatter or texter.*

Phone	2,604
Chat	1,522
Text	453
<b>Total</b>	<b>4,579</b>

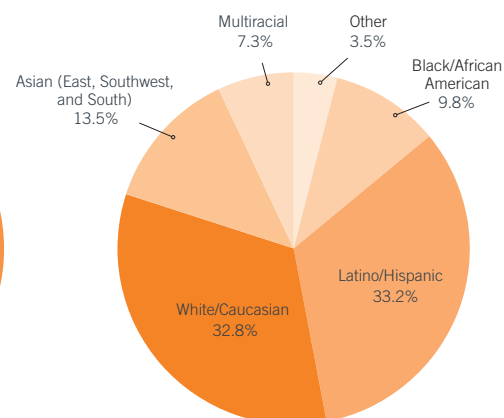
## Who is contacting loveisrespect from California?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

### Top 10 Cities in Contact Volume

1. Los Angeles	16.9%
2. San Francisco	7.6%
3. San Diego	6.7%
4. San Jose	3.7%
5. Sacramento	3.7%
6. Long Beach	1.9%
7. Anaheim	1.7%
8. Riverside	1.6%
9. Oakland	1.6%
10. Fresno	1.4%
<b>Total:</b>	<b>46.8%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation. loveisrespect is a project of the National Domestic Violence Hotline.

## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 43%

### Physical Abuse

*hitting, biting, choking, etc.*

# 19%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 17%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 16%

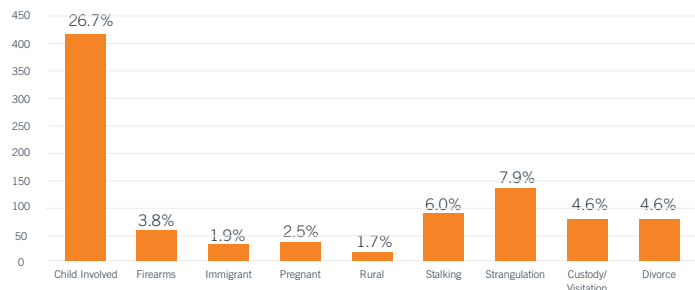
### Economic/Financial Abuse

*control finances, ruin credit, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	122	13.1%
Legal Advocacy	265	28.5%
Individual Professional Counseling	696	74.8%
DV Support Groups	337	36.2%
Legal Representation	55	5.9%
Protective/Restraining Order	88	9.5%



### Referrals to Service Providers

**5,245**

### Offers to Direct Connect

**402**

### Referrals to Other Resources

**5,339**

### Most-REFERRED Resources

Scarleteen  
GoodTherapy.org  
WomensLaw.org  
211 - United Way  
Your Life Your Voice (Boys Town)

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*