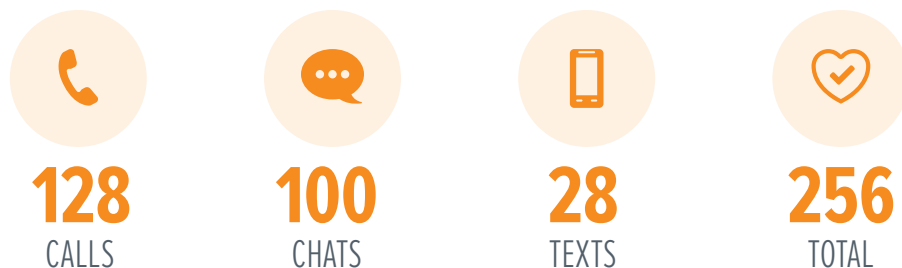
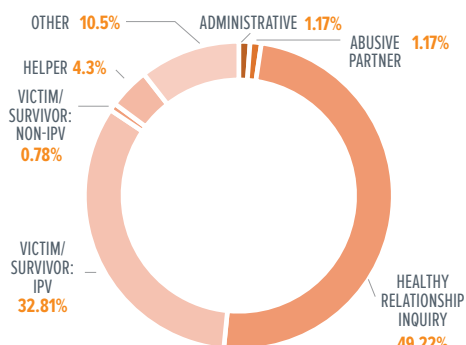


## BASED ON LOVEISRESPECT CONTACTS DOCUMENTED JANUARY–JUNE 2017

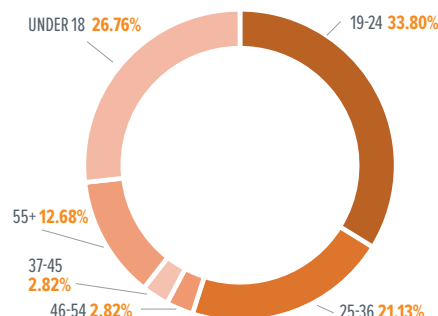
In 2017, loveisrespect documented **256 contacts\*** from Massachusetts. The state ranks 16th in terms of contact volume. Loveisrespect provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.



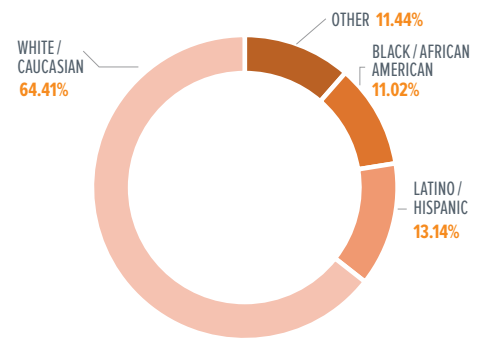
## WHO IS CONTACTING LOVEISRESPECT FROM MASSACHUSETTS



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

## CALLER TYPE DEFINITIONS

**VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE)** – A victim or survivor of abuse from his/her partner or spouse.

**VICTIM/SURVIVOR: NON-IPV** – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**HELPER** – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

**HEALTHY RELATIONSHIP INQUIRY** – Anyone with questions about healthy relationships, where no abuse is present.

**ADMINISTRATIVE** – Someone seeking basic information, rather than advocacy.

**ABUSIVE PARTNER** – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

**OTHER** – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

## TOP 10 CITIES IN CONTACT VOLUME

1. BOSTON	50.6%	7. AMHERST	1.7%
2. FALL RIVER	4.2%	8. SOMERVILLE	1.7%
3. SPRINGFIELD	2.5%	9. METHUEN	1.3%
4. WORCESTER	2.5%	10. BOURNE	1.3%
5. LOWELL	2.5%		
6. ATTLEBORO	2.1%		
		<b>TOTAL</b>	<b>70.5%</b>

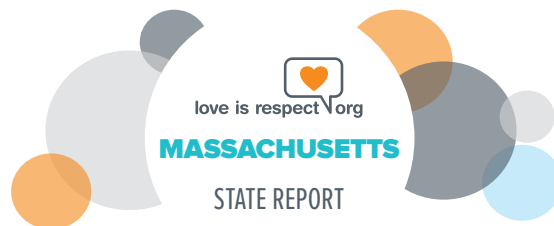
CHAT: 24/7/365 · CALL: 1.866.331.9474 · TEXT: LOVEIS TO 22522  
FOR MORE INFORMATION, VISIT [WWW.LOVEISRESPECT.ORG](http://WWW.LOVEISRESPECT.ORG)



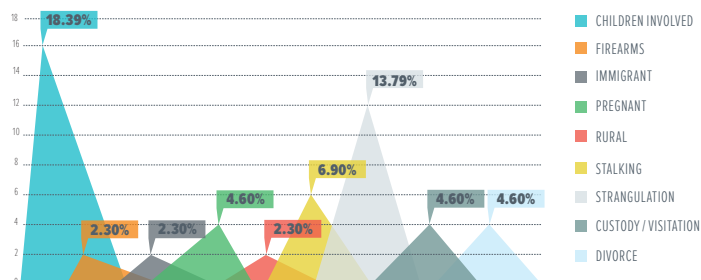
\*Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.



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## MOST COMMON DISCLOSED SPECIAL FACTORS



## WHAT ARE VICTIMS EXPERIENCING

**94%**

**EMOTIONAL/  
VERBAL ABUSE**

*degradation, threats, insults,  
humiliation, isolation, etc.*

**48%**

**PHYSICAL  
ABUSE**

*hitting, biting, choking, etc.*

**29%**

**DIGITAL  
ABUSE**

*steal passwords,  
constant texts, etc..*

**18%**

**SEXUAL  
ABUSE**

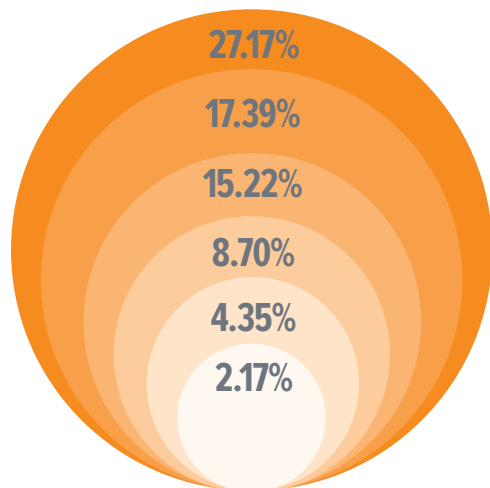
*rape, exploitation,  
coercion, etc*

**17%**

**ECONOMIC/  
FINANCIAL  
ABUSE**

*control finances,  
ruin credit, etc.*

## WHAT DO VICTIMS NEED



- **25** Individual Professional Counseling
- **16** Legal Advocacy
- **14** Domestic Violence Support Groups
- **8** Domestic Violence Shelter
- **4** Protective/Restraining Order Assistance
- **2** Legal Representation

## LOVEISRESPECT.ORG

loveisrespect.org is a comprehensive online resource for teens and young adults affected by dating abuse.

Visits Jan. – June 2017:

**1,741,801**

New Visitors Jan. – June 2017:

**2,105,539**

### Most Viewed Pages on loveisrespect.org in 2017

Is My Relationship Healthy? Quiz	When Your Family Doesn't Approve Of Your Partner
Types of Abuse	Dating Abuse Statistics
Healthy Relationships	Why Do People Stay In Abusive Relationships?
Am I A Good Partner? Quiz	What Should I Look For In A Partner?
How Can We Communicate Better?	
Building Trust After Cheating	

## TOP RESOURCE REFERRALS

Scarleteen  
Womenslaw.org



REFERRALS TO  
SERVICE PROVIDERS

211 - United Way  
GoodTherapy.org



OFFERS TO DIRECT  
CONNECT

Reach Out  
--



REFERRALS TO  
OTHER RESOURCES