

# The National Domestic Violence HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## Iowa State Report

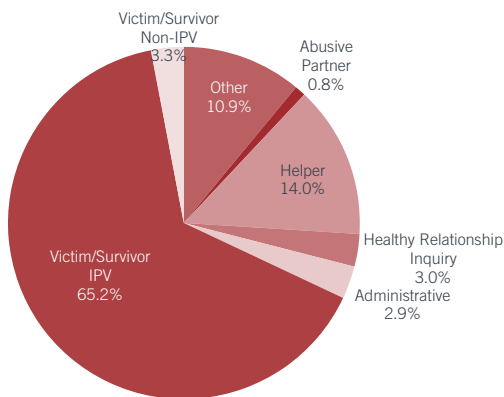
Based on Hotline contacts documented January–December 2016

In 2016, the National Domestic Violence Hotline documented\* **792 contacts** from Iowa. The state ranks 37th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

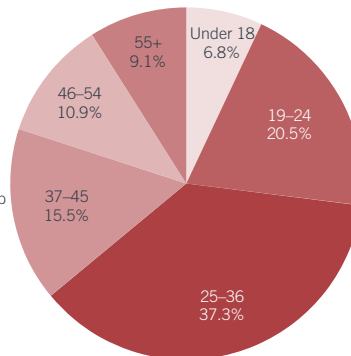
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	684
Chat	108
TTY	0
<b>Total</b>	<b>792</b>

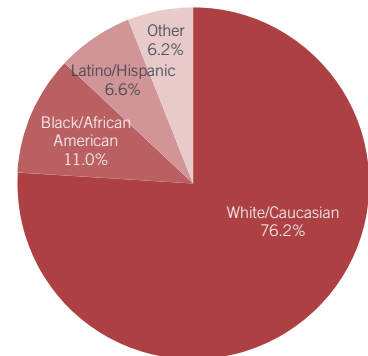
### Who is contacting The Hotline from Iowa?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Des Moines	21%
2. Cedar Rapids	8%
3. Davenport	7%
4. Iowa City	7%
5. Council Bluffs	3%
6. Waterloo	3%
7. Bettendorf	3%
8. Sioux City	3%
9. Dubuque	2%
10. Mason City	2%
<b>Total:</b>	<b>58%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

# 94%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 67%

### Physical Abuse

*hitting, biting, choking, etc.*

# 23%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 11%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

# 5%

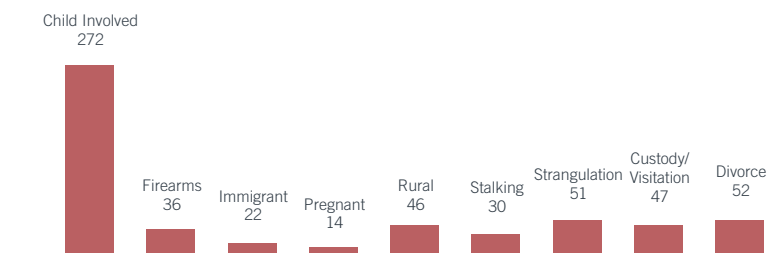
### Digital Abuse

*steal passwords, constant texts, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	145	26%
Legal Advocacy	158	28%
Individual Professional Counseling	144	26%
DV Support Groups	82	15%
Legal Representation	39	7%
Protective/Restraining Order	48	9%



### Referrals to Service Providers

## 890

### Offers to Direct Connect

## 344

### Referrals to Other Resources

## 283

### Most-REFERRED Resources

Womenslaw.org  
211 - United Way  
GoodTherapy.org  
Iowa Statewide Hotline  
Iowa Coalition Against Domestic Violence

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*