

2015 West Virginia State Report

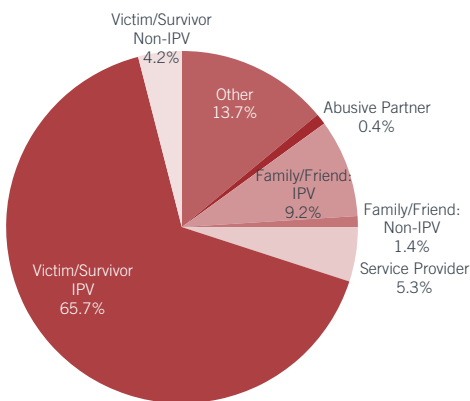
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **500 contacts** from West Virginia. The state ranks 40 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

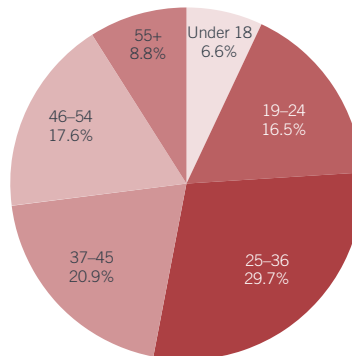
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	436
Chat	63
TTY	0
Total	500

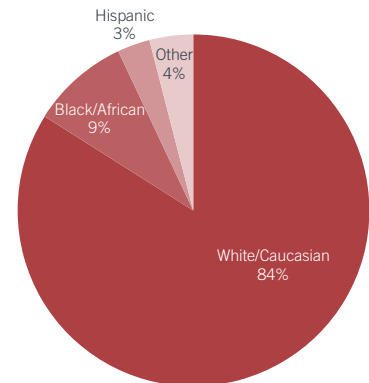
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Charleston	14%
2. Morgantown	8%
3. Martinsburg	7%
4. Huntington	6%
5. Beckley	5%
6. Parkerburg	4%
7. Hurricane	3%
8. Fairmont	3%
9. Princeton	2%
10. Clarksburg	2%
Total:	54%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

71%

Physical Abuse

hitting, biting, choking, etc.

19%

Economic/Financial Abuse

control finances, ruin credit, etc.

8%

Sexual Abuse

rape, exploitation, coercion, etc.

5%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

424

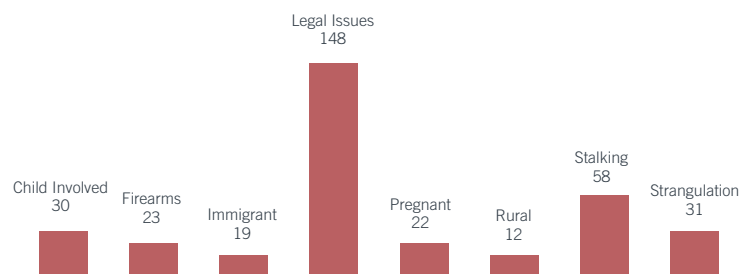
Offers to Direct Connect

177

Referrals to Other Resources

165

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	79	40%
Other	85	43%
Custody/Visitation	43	22%
Divorce	31	16%
Citizenship/Documentation	2	1%
Interstate Custody	1	1%

Commonly Requested Hotline Services:

Domestic Violence Shelter	77	22%
Legal Advocacy	92	26%
Individual Professional Counseling	74	21%
DV Support Groups	63	18%
DV Nonresidential Services	43	12%
Legal Representation	42	12%

Most-Referred Resources

Womenslaw.org
 211 - United Way
 West Virginia Coalition Against Domestic Violence
 National Adult Protective Services Organization
 Stalking Resource Center



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