

2015 Arkansas State Report

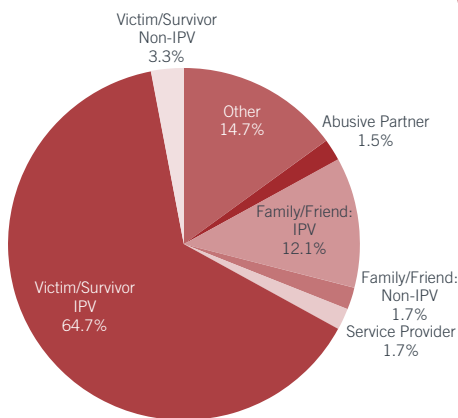
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **986 contacts** from Arkansas. The state ranks 35 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

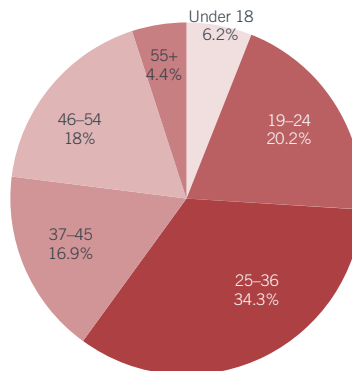
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	908
Chat	78
TTY	0
Total	986

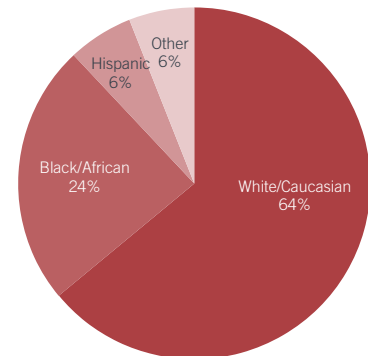
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Little Rock	20%
2. Fort Smith	4%
3. Jonesboro	4%
4. Fayetteville	4%
5. Bentonville	3%
6. Springdale	3%
7. Pine Bluff	2%
8. Russellville	2%
9. Rogers	2%
10. Jacksonville	2%
Total:	46%

What are victims experiencing?

92%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

73%

Physical Abuse

hitting, biting, choking, etc.

16%

Economic/Financial Abuse

control finances, ruin credit, etc.

9%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

1,002

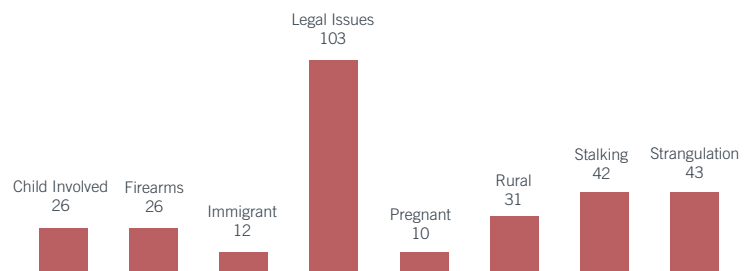
Offers to Direct Connect

317

Referrals to Other Resources

278

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	104	33%
Other	152	48%
Custody/Visitation	58	18%
Divorce	48	15%
Citizenship/Documentation	7	2%
Interstate Custody	8	3%

Commonly Requested Hotline Services:

Domestic Violence Shelter	185	29%
Legal Advocacy	119	19%
Individual Professional Counseling	128	20%
DV Support Groups	102	16%
DV Nonresidential Services	71	11%
Legal Representation	50	8%

Most-Referred Resources

Womenslaw.org
Arkansas Coalition Against Domestic Violence
211 - United Way
Crime Victims Compensation
and Statewide Victim Services - Arkansas
Custody Prep for Moms



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