

2015 North Carolina State Report

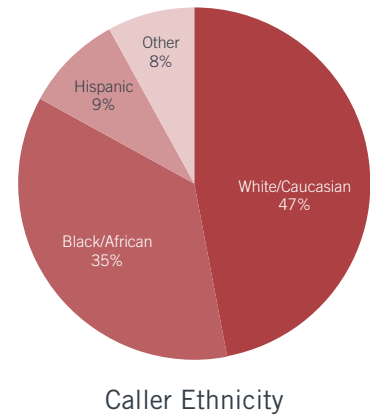
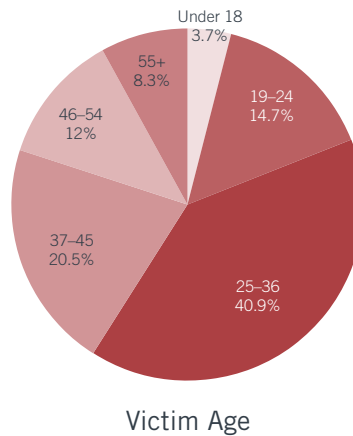
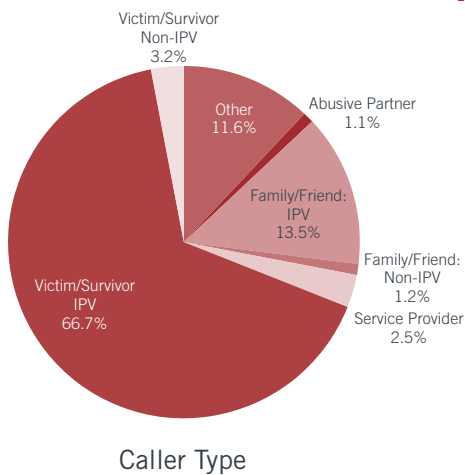
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **4,715 contacts** from North Carolina. The state ranks 9 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	4,332
Chat	377
TTY	4
Total	4,715

Who is calling The Hotline?



Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Charlotte	24%
2. Raleigh	8%
3. Greensboro	5%
4. Fayetteville	4%
5. Durham	4%
6. Winston Salem	3%
7. Wilmington	3%
8. Asheville	3%
9. Greenville	2%
10. High Point	1%
Total:	56%

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

69%

Physical Abuse

hitting, biting, choking, etc.

18%

Economic/Financial Abuse

control finances, ruin credit, etc.

6%

Sexual Abuse

rape, exploitation, coercion, etc.

4%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

5,212

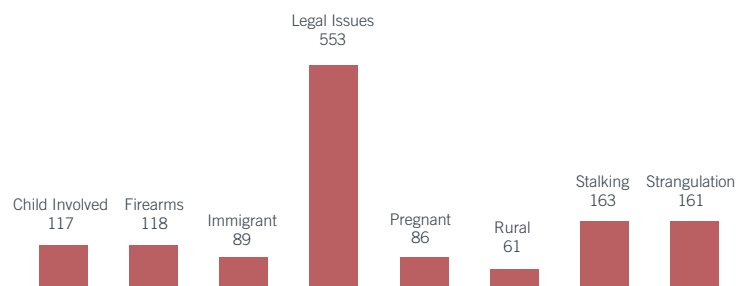
Offers to Direct Connect

1,783

Referrals to Other Resources

1,063

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	600	36%
Other	780	47%
Custody/Visitation	319	19%
Divorce	239	14%
Citizenship/Documentation	53	3%
Interstate Custody	50	3%

Commonly Requested Hotline Services:

Domestic Violence Shelter	930	30%
Legal Advocacy	660	22%
Individual Professional Counseling	665	22%
DV Support Groups	494	16%
DV Nonresidential Services	435	14%
Legal Representation	362	12%

Most-Referred Resources

Womenslaw.org
 211 - United Way
 North Carolina Coalition Against Domestic Violence
 Community Link
 Aunt Bertha



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.