

## 2015 Washington, D.C. Report

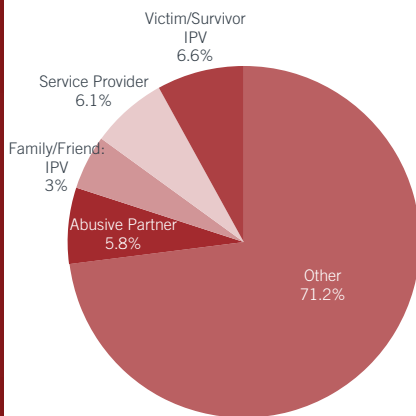
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **1,420 contacts** from Washington, D.C. The district ranks 28 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

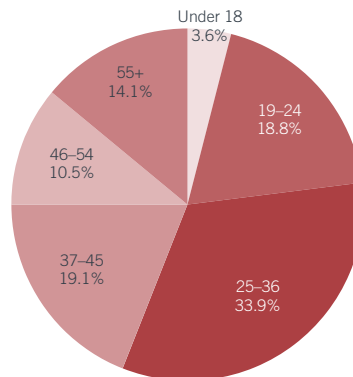
*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	1,360
Chat	56
TTY	2
<b>Total</b>	<b>1,420</b>

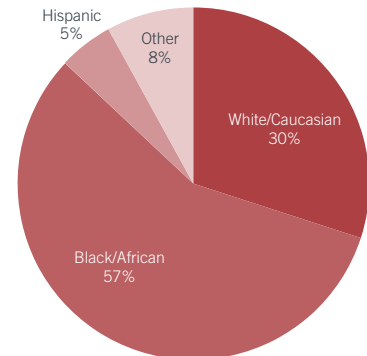
### Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.

Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse

Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

## What are victims experiencing?

**93%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**71%**

### Physical Abuse

*hitting, biting, choking, etc.*

**14%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**9%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**3%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**1,071**

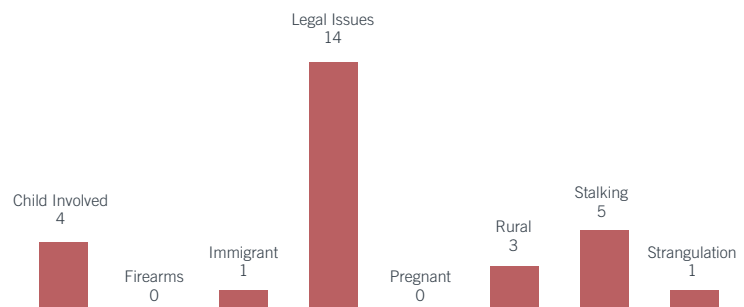
Offers to Direct Connect

**351**

Referrals to Other Resources

**171**

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Protective Orders	171	39%
Other	223	51%
Custody/Visitation	45	10%
Divorce	54	12%
Citizenship/Documentation	8	2%
Interstate Custody	4	1%

### Commonly Requested Hotline Services:

Domestic Violence Shelter	246	28%
Legal Advocacy	151	17%
Individual Professional Counseling	153	18%
DV Support Groups	112	13%
DV Nonresidential Services	108	13%
Legal Representation	61	7%

### Most-Referred Resources

Womenslaw.org  
 211 - United Way  
 Womenslaw.org  
 National Center for Victims of Crime  
 Rape, Abuse, and Incest National Network (RAINN)



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