

## 2015 New Mexico State Report

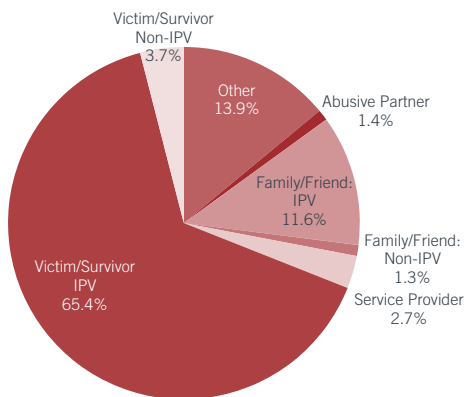
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **1,058 contacts** from New Mexico. The state ranks 33 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

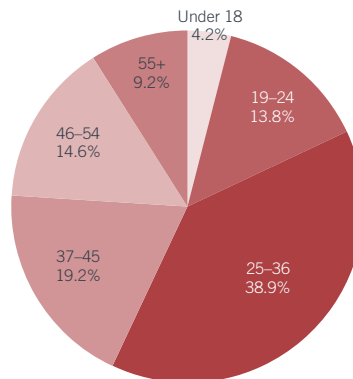
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	1,000
Chat	58
TTY	0
<b>Total</b>	<b>1,058</b>

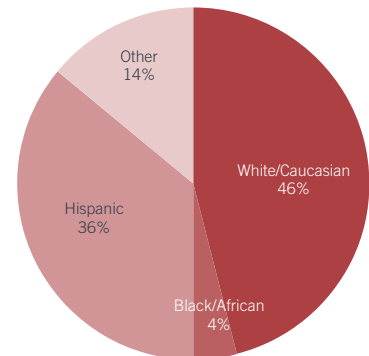
### Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.  
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse  
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

#### Top 10 Cities in Contact Volume

1. Albuquerque	49%
2. Santa Fe	8%
3. Rio Rancho	6%
4. Las Cruces	5%
5. Farmington	2%
6. Las Vegas	2%
7. Roswell	2%
8. Gallup	2%
9. Taos	2%
10. Hobbs	2%
<b>Total:</b>	<b>79%</b>

## What are victims experiencing?

**93%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**70%**

### Physical Abuse

*hitting, biting, choking, etc.*

**15%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**10%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**3%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**959**

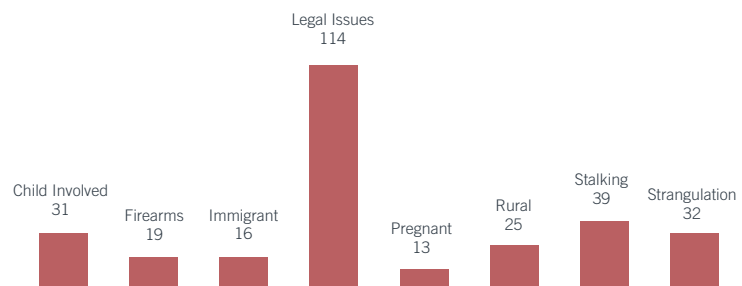
Offers to Direct Connect

**428**

Referrals to Other Resources

**265**

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Protective Orders	112	31%
Other	177	50%
Custody/Visitation	57	16%
Divorce	50	14%
Citizenship/Documentation	8	2%
Interstate Custody	10	3%

### Commonly Requested Hotline Services:

Domestic Violence Shelter	184	25%
Legal Advocacy	147	20%
Individual Professional Counseling	167	23%
DV Support Groups	112	15%
DV Nonresidential Services	100	14%
Legal Representation	80	11%

### Most-Referred Resources

Womenslaw.org  
 211 - United Way  
 New Mexico State Coalition  
 Against Domestic Violence  
 New Mexico Statewide Hotline  
 Custody Prep for Moms



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