

2015 New York State Report

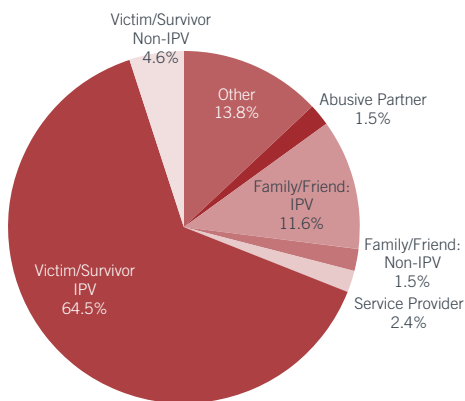
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **10,332 contacts** from New York. The state ranks 3 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

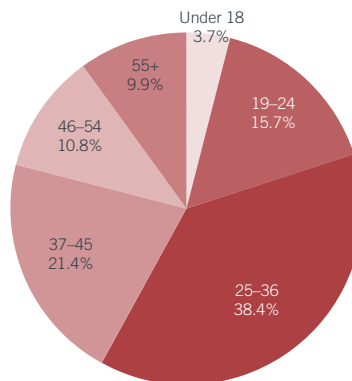
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	9,462
Chat	859
TTY	3
Total	10,332

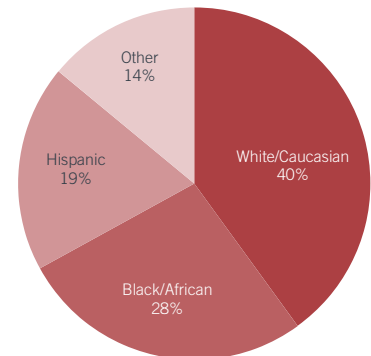
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. New York	30%
2. Brooklyn	13%
3. Bronx	10%
4. Queens Village	3%
5. Buffalo	3%
6. Albany	2%
7. Rochester	2%
8. Long Island City	2%
9. Staten Island	2%
10. Yonkers	1%
Total:	68%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

16%

Economic/Financial Abuse

control finances, ruin credit, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

9,934

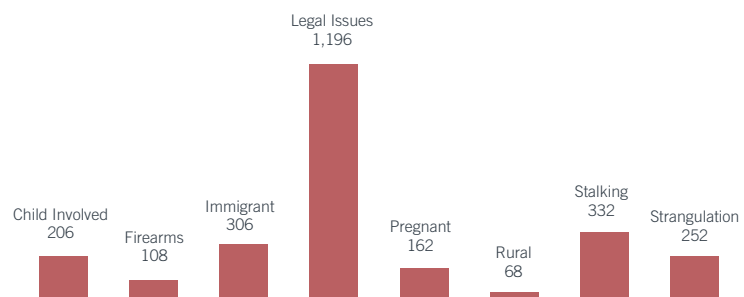
Offers to Direct Connect

3,698

Referrals to Other Resources

2,564

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	1,164	35%
Other	1,487	45%
Custody/Visitation	595	18%
Divorce	427	13%
Citizenship/Documentation	200	6%
Interstate Custody	53	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	1,816	27%
Legal Advocacy	1,380	21%
Individual Professional Counseling	1,403	21%
DV Support Groups	1,061	16%
DV Nonresidential Services	914	14%
Legal Representation	661	10%

Most-Referred Resources

New York (5 boroughs) Bed Line

Womenslaw.org

211 - United Way

GoodTherapy.org

New York State Coalition Against Domestic Violence



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