

## 2015 Tennessee State Report

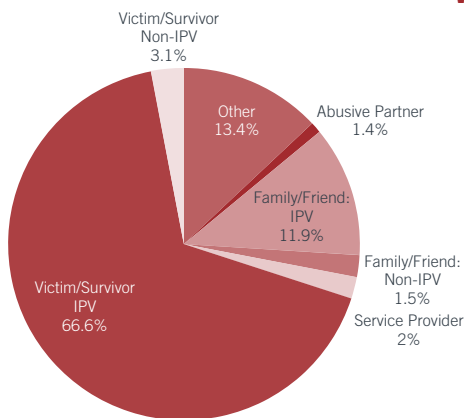
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **2,770 contacts** from Tennessee. The state ranks 19 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

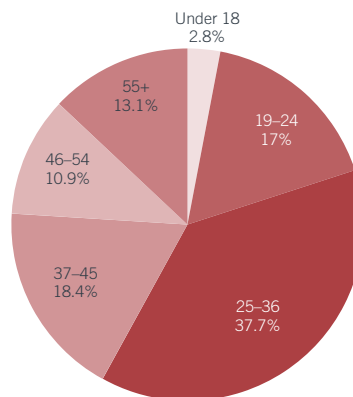
*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	2,571
Chat	197
TTY	0
<b>Total</b>	<b>2,770</b>

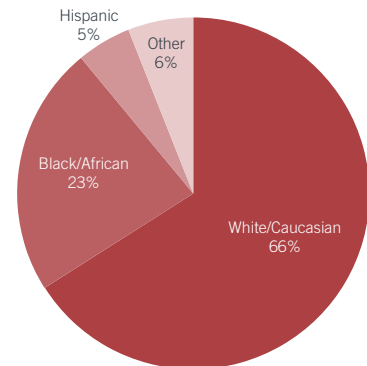
### Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.  
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse  
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

#### Top 10 Cities in Contact Volume

1. Nashville	20%
2. Memphis	18%
3. Knoxville	10%
4. Chattanooga	5%
5. Clarksville	4%
6. Murfreesboro	3%
7. Jackson	2%
8. Bristol	2%
9. Johnson City	2%
10. Cleveland	1%
<b>Total:</b>	<b>66%</b>

## What are victims experiencing?

**94%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**69%**

### Physical Abuse

*hitting, biting, choking, etc.*

**16%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**8%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**3%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**2,990**

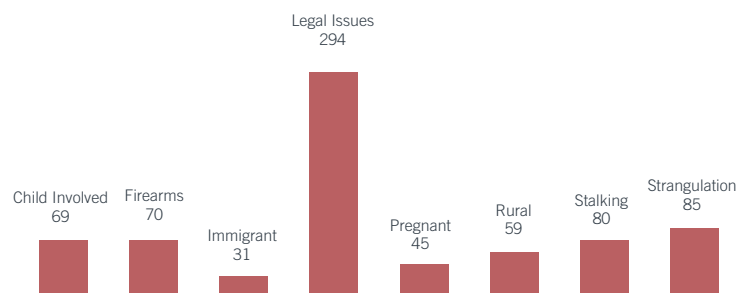
Offers to Direct Connect

**1,033**

Referrals to Other Resources

**624**

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Protective Orders	302	34%
Other	400	46%
Custody/Visitation	166	19%
Divorce	146	17%
Citizenship/Documentation	21	2%
Interstate Custody	24	3%

### Commonly Requested Hotline Services:

Domestic Violence Shelter	586	32%
Legal Advocacy	378	21%
Individual Professional Counseling	384	21%
DV Support Groups	292	16%
DV Nonresidential Services	281	16%
Legal Representation	177	10%

### Most-Referred Resources

Womenslaw.org  
 211 - United Way  
 Tennessee Coalition to End Domestic and Sexual Violence  
 Nashville Union Mission/Travelers Aid  
 Aunt Bertha



This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.