

## 2015 Michigan State Report

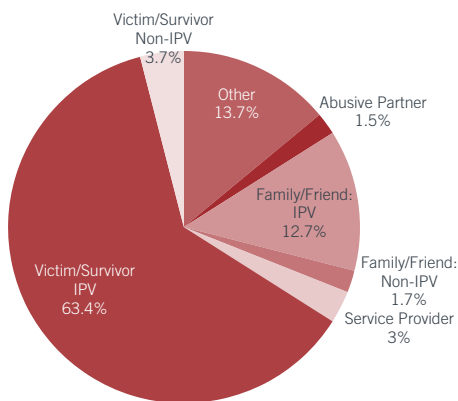
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **4,259 contacts** from Michigan. The state ranks 12 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

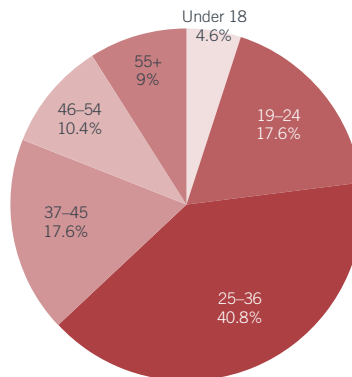
*\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	3,932
Chat	325
TTY	0
<b>Total</b>	<b>4,259</b>

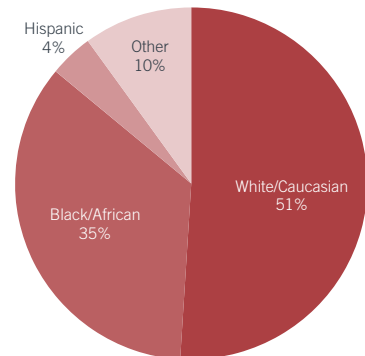
### Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner  
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.  
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse  
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services  
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

#### Top 10 Cities in Contact Volume

1. Detroit	26%
2. Grand Rapids	4%
3. Flint	3%
4. Lansing	3%
5. Ypsilanti	3%
6. Ann Arbor	3%
7. Warren	2%
8. Pontiac	2%
9. Kalamazoo	2%
10. Westland	1%
<b>Total:</b>	<b>49%</b>

## What are victims experiencing?

**95%**

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

**70%**

### Physical Abuse

*hitting, biting, choking, etc.*

**15%**

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

**9%**

### Sexual Abuse

*rape, exploitation, coercion, etc.*

**3%**

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

**4,432**

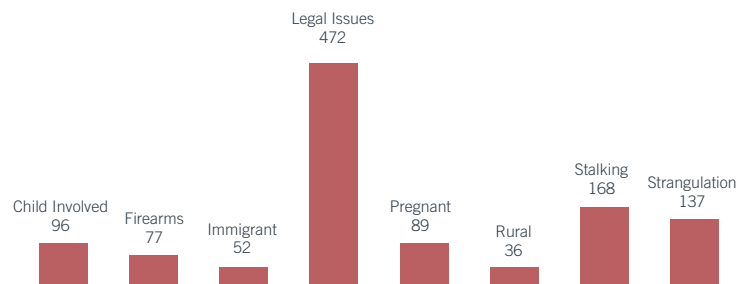
Offers to Direct Connect

**1,485**

Referrals to Other Resources

**901**

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

Protective Orders	555	40%
Other	611	44%
Custody/Visitation	279	20%
Divorce	189	14%
Citizenship/Documentation	36	3%
Interstate Custody	26	2%

### Commonly Requested Hotline Services:

Domestic Violence Shelter	803	28%
Legal Advocacy	656	23%
Individual Professional Counseling	590	21%
DV Support Groups	438	15%
DV Nonresidential Services	405	14%
Legal Representation	287	10%

### Most-Referred Resources

Womenslaw.org  
 211 - United Way  
 Michigan Coalition Against Domestic and Sexual Violence  
 Aunt Bertha  
 Custody Prep for Moms



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