

2015 Arizona State Report

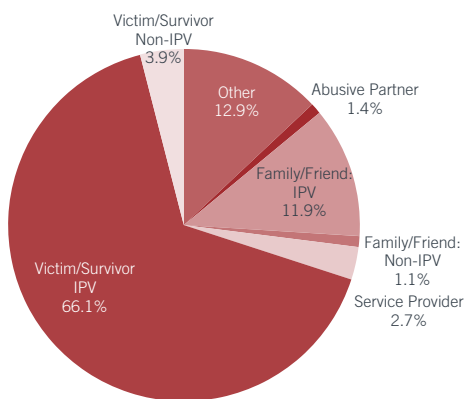
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **5,069 contacts** from Arizona. The state ranks 8 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

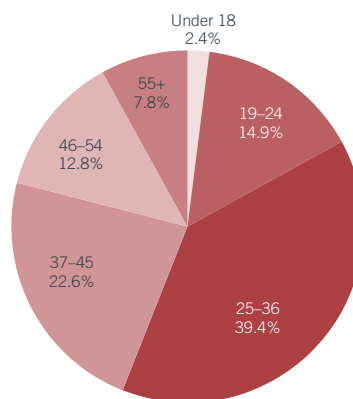
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	4,797
Chat	269
TTY	1
Total	5,069

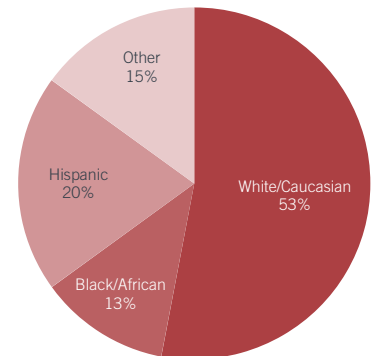
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Phoenix	42%
2. Tucson	12%
3. Mesa	7%
4. Scottsdale	4%
5. Glendale	3%
6. Tempe	3%
7. Chandler	3%
8. Flagstaff	2%
9. Surprise	2%
10. Gilbert	1%
Total:	78%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

70%

Physical Abuse

hitting, biting, choking, etc.

17%

Economic/Financial Abuse

control finances, ruin credit, etc.

6%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

5,335

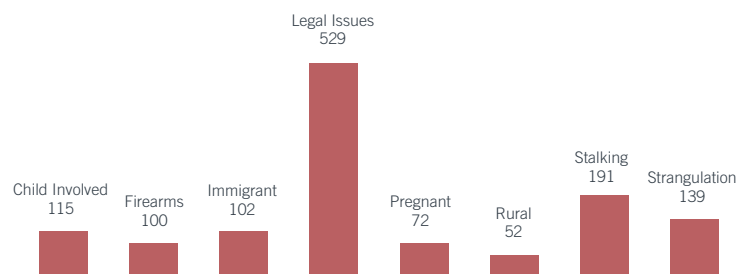
Offers to Direct Connect

2,111

Referrals to Other Resources

1,496

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	554	35%
Other	720	46%
Custody/Visitation	336	21%
Divorce	251	16%
Citizenship/Documentation	58	4%
Interstate Custody	33	2%

Commonly Requested Hotline Services:

Domestic Violence Shelter	1,040	30%
Legal Advocacy	713	21%
Individual Professional Counseling	659	19%
DV Support Groups	544	16%
DV Nonresidential Services	488	14%
Legal Representation	362	11%

Most-Referred Resources

A New Leaf Centralized Screening Program

Womenslaw.org

211 - United Way

Community Legal Services, Inc.

St. Vincent De Paul - Transient Aid Center



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