

2015 Florida State Report

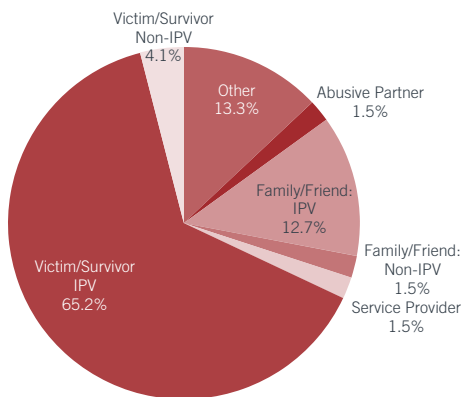
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **8,881 contacts** from Florida. The state ranks 4 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

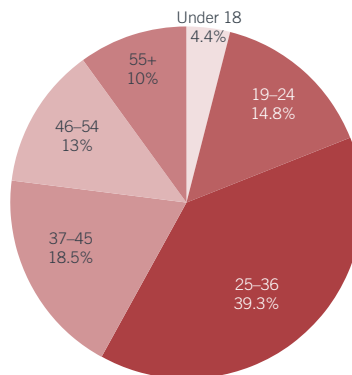
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

| | |
|--------------|--------------|
| Phone | 8,146 |
| Chat | 721 |
| TTY | 2 |
| Total | 8,881 |

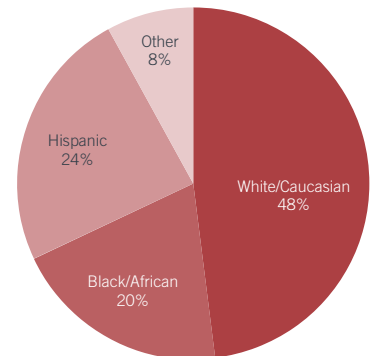
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
 Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
 Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

| | |
|---------------------|------------|
| 1. Miami | 12% |
| 2. Orlando | 11% |
| 3. Tampa | 7% |
| 4. Jacksonville | 6% |
| 5. Fort Lauderdale | 4% |
| 6. West Palm Beach | 3% |
| 7. Saint Petersburg | 3% |
| 8. Kissimmee | 2% |
| 9. Clearwater | 2% |
| 10. Daytona Beach | 2% |
| Total: | 50% |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

18%

Economic/Financial Abuse

control finances, ruin credit, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.

4%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

8,636

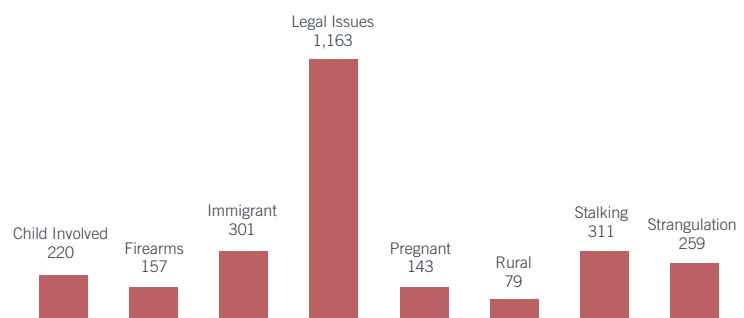
Offers to Direct Connect

3,354

Referrals to Other Resources

2,244

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

| | | |
|---------------------------|-------|-----|
| Protective Orders | 1,112 | 35% |
| Other | 1,415 | 45% |
| Custody/Visitation | 573 | 18% |
| Divorce | 489 | 16% |
| Citizenship/Documentation | 224 | 7% |
| Interstate Custody | 82 | 3% |

Commonly Requested Hotline Services:

| | | |
|------------------------------------|-------|-----|
| Domestic Violence Shelter | 1,488 | 25% |
| Legal Advocacy | 1,382 | 23% |
| Individual Professional Counseling | 1,305 | 22% |
| DV Support Groups | 955 | 16% |
| DV Nonresidential Services | 830 | 14% |
| Legal Representation | 662 | 11% |

Most-Referred Resources

Womenslaw.org
 211 - United Way
 Florida Statewide Hotline
 Florida Coalition Against Domestic Violence
 Custody Prep for Moms



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