



Massachusetts State Report

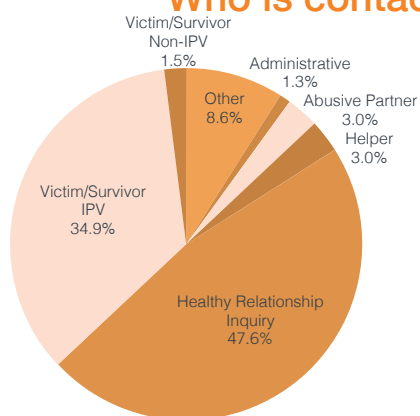
Based on loveisrespect contacts documented Jan.–Dec. 2016

In 2016, loveisrespect documented **525 contacts*** from Massachusetts. The state ranks 12nd in terms of contact volume. Loveisrespect provides crisis intervention, safety planning, referrals and DV and healthy relationship education for these contacts.

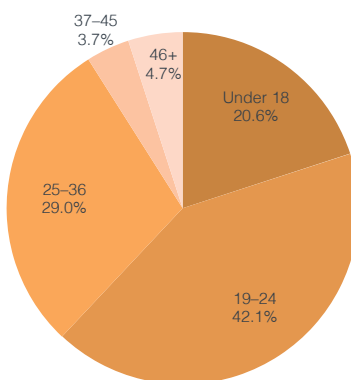
**Contacts documented refers to the calls, online chats or texts where a location was self-disclosed by the contact.*

Phone	254
Chat	230
Text	41
Total	525

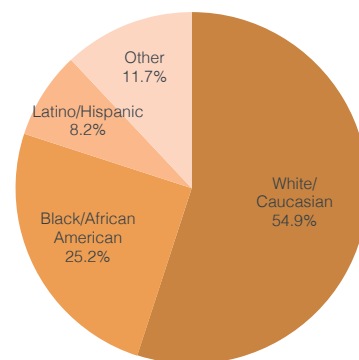
Who is contacting loveisrespect from Massachusetts?



Contact Type



Victim Age



Contact Ethnicity

Contact Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
 Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.
 Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher
 Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present
 Administrative – someone seeking basic information, rather than advocacy
 Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
 Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Boston	55%
2. Lynn	14%
3. Brockton	8%
4. Worcester	7%
5. Attleboro	3%
6. Springfield	3%
7. Cambridge	3%
8. Salem	2%
9. Lowell	2%
10. Fall River	2%
Total:	98%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

chat at loveisrespect.org | **text** love to 22522 | **call** 1.866.331.9474

What are victims experiencing?

94%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

48%

Physical Abuse

hitting, biting, choking, etc.

20%

Sexual Abuse

rape, exploitation, coercion, etc.

12%

Economic/Financial Abuse

control finances, ruin credit, etc.

19%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

580

Offers to Direct Connect

60

Referrals to Other Resources

228

Top Resource Referrals

Scarleteen

GoodTherapy.org

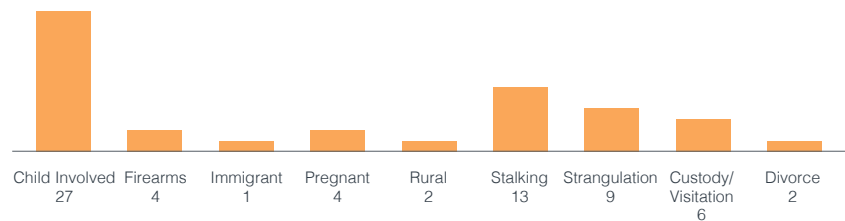
Your Life Your Voice (Boys Town)

National Suicide Prevention
Lifeline

Womenslaw.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.

Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

DV Shelter	17	9%
Legal Advocacy	35	19%
Individual Professional Counseling	72	39%
DV Support Groups	52	28%
Legal Representation	1	1%
Protective Orders	5	3%

loveisrespect.org

loveisrespect.org is a comprehensive online resource for teens and young adults affected by dating abuse.

Visits Jan.–Dec. 2016:

58,312

New Visitors Jan.–Dec. 2016:

46,882

(80% of total visits were new)

Most Viewed Pages on loveisrespect.org in 2016

Is My Relationship Healthy? Quiz

Types of Abuse

Healthy Relationships

Am I a Good Partner? Quiz

How Can We Communicate Better?

Building Trust After Cheating

When Your Family Doesn't Approve of Your Partner

Dating Abuse Statistics

Why Do People Stay in Abusive Relationships?

What Should I Look For in a Partner?

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