

Facts & Stats About The National Domestic Violence Hotline

The National Domestic Violence Hotline's highly trained advocates are available 24/7/365 to talk with anyone affected by domestic violence. The Hotline provides lifesaving tools, safety planning, immediate support and hope to empower victims to break free of abuse. Resources and help can be found at thehotline.org or by calling 1-800-799-SAFE (7233).

- The Hotline is a nationwide organization that responds confidentially to calls and online chats from more than 600 people in crisis each day. Unfortunately, many contacts go unanswered due to lack of resources.
- Since taking our first call in 1996, The Hotline has received more than 4 million calls, chats and texts for help.
- For people who do not wish to speak by phone, The Hotline offers its services through secure online chat at thehotline.org daily from 7 a.m. to 2 a.m. CST.
- Hotline advocates receive 60+ hours of training. Some have been working at The Hotline for 20 years.
- The Hotline has an extensive database for referrals to more than 4,500 resources across the United States, Puerto Rico, Guam and the U.S. Virgin Islands.
- Help is available to members of all communities regardless of race, age, gender or sexual orientation.
- In 2016, 84% of Hotline contacts reported emotional/verbal abuse, and 58% reported physical abuse. The Hotline provides support for survivors experiencing any type of relationship abuse.
- In 2016, more than 8,800 victims who contacted The Hotline and [loveisrespect](http://loveisrespect.org), its project for youth and young adults, were non-English speakers. The Hotline provides services to those callers through bilingual staffing and 24-hour access to interpreters in 200+ languages.
- The Hotline provides help to callers who are deaf through trained deaf advocates, Monday to Friday, 9 a.m. to 5 p.m. (PST) by videophone (855-812-1001), instant messenger (DeafHotline) or email (deafhelp@thehotline.org). Hearing advocates at the Hotline are on duty 24 hours a day at 1-800-787-3224 TTY or 1-800-799-SAFE (7233).
- Callers typically include victims, survivors, and friends, family or co-workers of those in abusive relationships. Individuals who identify as abusive can also find help and resources when calling the hotline or visiting thehotline.org.
- In 2016, there were nearly 2 million visits to thehotline.org and more than 3 million visits to loveisrespect.org — an 18% increase in total website visits over 2015.
- The Hotline is a non-profit organization that relies on the generous support of individuals, private gifts from corporations and foundations as well as federal grants. For more information or to make a donation, please visit thehotline.org.